



Fiscal Year 2014 Annual Report

July 2013 – June 2014

What is NAIPTA?

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is the agency in northern Arizona which operates transit services in the Flagstaff area.



Fixed route bus service on six routes.



High frequency service between NAU campus, downtown Flagstaff and Woodlands Village.

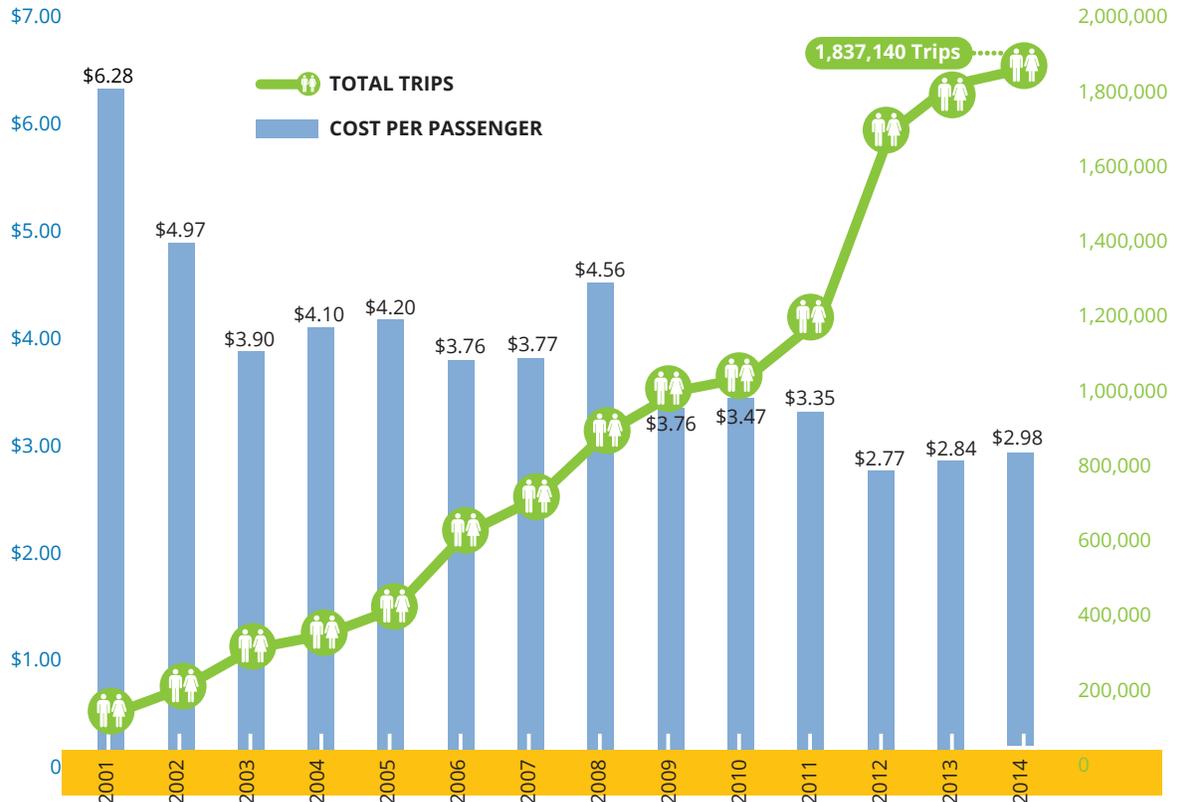


Paratransit service and taxi voucher programs for 265 ADA certified participants.

NAIPTA also coordinates services with Campus Shuttle Service at Northern Arizona University.



Mountain Line – 14 Years and Growing Strong



Fiscal Year 2014 Highlights

- Secured the final \$2.8 million in competitive grant funding (total grant funding of \$6.5 million) to construct a new Bus Storage Facility.
- NAIPTA CEO & General Manager was named the Community Transportation Association of America's 2014 Community Transportation Manager of the Year.
- Initiated planning efforts for implementation of the short-term portion of the "Five-Year and Long-Range Transit Plan."
- In partnership with the Flagstaff Metropolitan Planning Organization, NAIPTA upgraded 25 bus stops with new amenities and concrete landing pads to offer ADA access.
- Began implementation of a new farebox system and automatic people counters on all fixed route vehicles.



Getting you where you want to go

Northern Arizona Intergovernmental Public Transportation Authority

Flagstaff: 3773 N. Kaspar Drive • Flagstaff, AZ 86004 • 928.679.8900 • FAX 928.779.6868 • www.naipta.az.gov



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NAIPTA by the Numbers

- 22 buses (20 hybrid-electric, 2 clean diesel)
- 8 paratransit vans
- 153 Bus Stops (including 10 shared stops with Northern Arizona University)
- 82 Bus Shelters (including 10 shared shelters with NAU)
- 2 Connection Centers (Downtown Flagstaff and Flagstaff Mall)
- Main Office and 9 off-site pass sales locations



Bus Storage Facility

NAIPTA broke ground on a new Bus Storage Facility on April 1, 2014, with plans calling for the development of four acres adjacent to the existing NAIPTA headquarters. The expansion will feature a new 25,000-square-foot bus storage facility and an automated bus wash. The majority of NAIPTA's fleet is currently stored outdoors and exposed to the elements. The new facility will house all fixed route vehicles and provide adequate training space for transit bus operators, as well as create the necessary indoor space for conducting pre- and post-trip vehicle inspections. The drive-through bus wash will also create increased efficiency, allowing vehicles to pass through in less than one minute.

Rider Satisfaction on the Rise

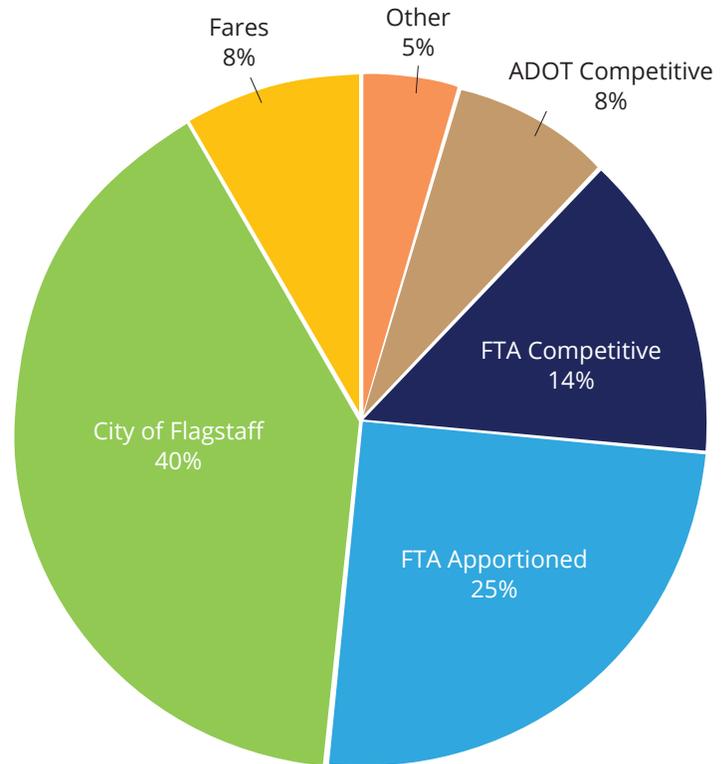
NAIPTA conducts a rider survey every two years aimed at gauging the riders' satisfaction with Mountain Line and Mountain Lift services, and gathering demographic data for marketing purposes. The 2014 results showed significant increases over the previous survey, particularly in the areas of:



- Safety of bus operation
- Feeling of safety at bus stops
- On-time arrival of bus
- Overall service

2014 Revenue Sources:

Total \$11,170,121



NAIPTA Board of Directors

AGENCY	NAME / TITLE
Coconino Community College	Jami Van Ess / VP for Business and Administrative Services
Coconino County	Art Babbott / County Supervisor
City of Flagstaff	Celia Barotz / City Councilor
City of Flagstaff	Karla Brewster / City Councilor
NAU	Richard Payne / Director of Residence Life

NAIPTA Management

Jeff Meilbeck	Chief Executive Officer/ General Manager
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