



TITLE VI – KNOW YOUR RIGHTS

Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) operates its programs and services without regard to age, sex, ability, race, color, national origin, and sexual orientation in accordance with Title VI and other civil rights statutes. To request additional information on NAIPTA's Title VI and other anti-discrimination obligations or if information is needed in languages other than English, please contact NAIPTA Customer Service Center at:

phone (928) 679-8900

TTY (800) 367-8939

fax (928) 779-6868

email transportation@naipta.az.gov

Any person who believes that he or she has been subjected to discrimination under Title VI or other civil rights statutes may file a complaint with NAIPTA.

Complaints must be filed within 180 days of the alleged discriminatory act. Please call NAIPTA Compliance and Auditing Manager or submit your complaint in writing to the Civil Rights Division using the contact information below:

http://www.naipta.az.gov/customer_rights.html

NAIPTA Civil Rights Division
Attn: Compliance and Auditing Manager
3773 N Kaspar Dr
Flagstaff, AZ 86004

Ph: (928)679-8908
Email: hdalmolin@naipta.az.gov

Complaints may also be filed directly with the Federal Transit Administration at www.fta.dot.gov; the Arizona Department of Transportation Civil Rights Office at <http://azdot.gov/business/civil-rights/contact-us-new>; or Equal Employment Opportunity Commission at www.eeoc.gov. Please review information on the respective agency websites for details on filing Title VI complaints.

If information is needed in another language, please contact NAIPTA's Customer Service Center at (928) 679-8900.

Si necesita informacion en Espanol, por favor comuniquese con el Departamento de Servicio al Cliente de NAIPTA al (928) 679-8900.

