



Fiscal Year 2015 Annual Report

July 2014 – June 2015

What is NAIPTA?

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is the agency in northern Arizona which operates transit services in the Flagstaff area.



Fixed route bus service on eight routes.



High frequency service between NAU campus, downtown Flagstaff and Woodlands Village.

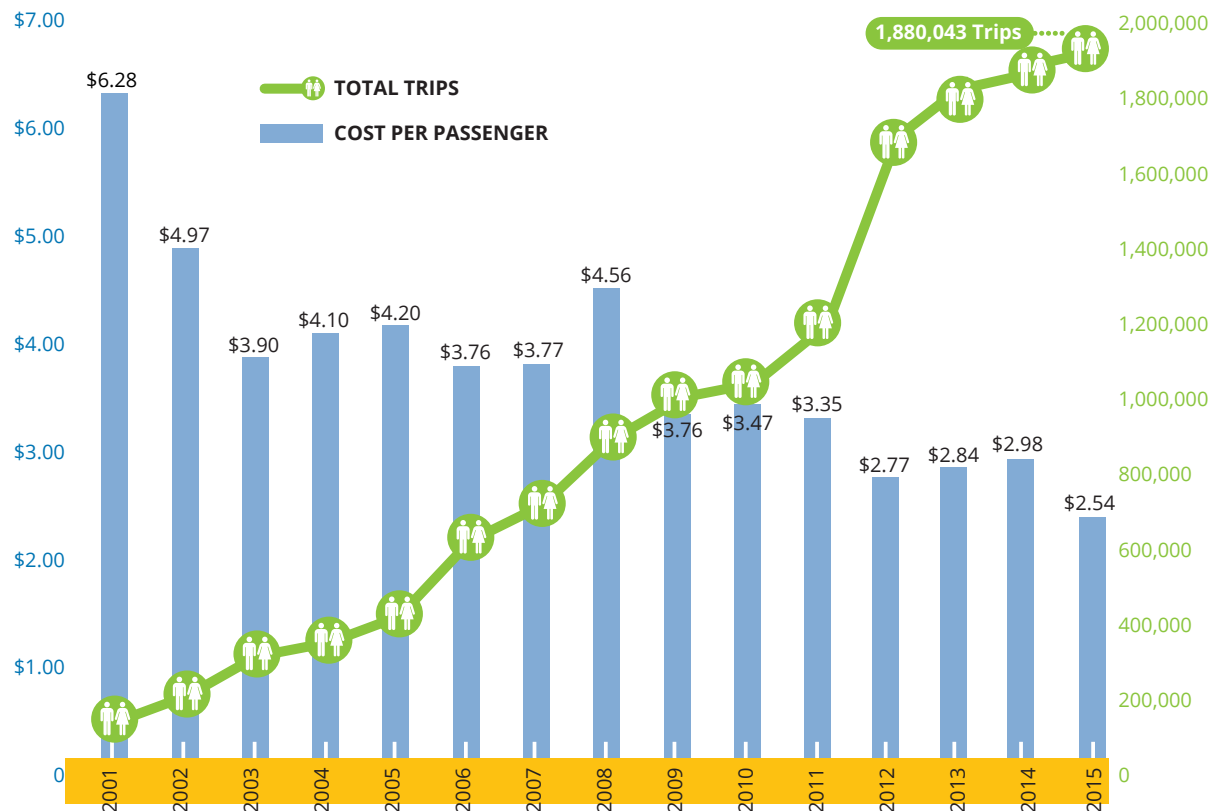


Paratransit service and taxi voucher programs for ADA certified participants.

NAIPTA also coordinates services with Campus Shuttle Service at Northern Arizona University.



Mountain Line – 15 Years and Growing Strong



Fiscal Year 2015 Highlights

- Completed construction on a new \$8.2 million 25,000-square-foot Bus Storage Facility and automated bus wash.
- Added Flagstaff's first articulated bus to the Mountain Line fleet, along with two new fixed route buses and two new paratransit vans.
- Received four "AdWheel" marketing awards from the American Public Transportation Association and one "Hit the Spot" award from the Southwest Transit Association.
- Launched a new website that combines all of NAIPTA's programs and services into one convenient location.
- Initiated vanpool service between the City of Flagstaff and outlying areas in Coconino County.
- Achieved a total system ridership of 1.9 million, including fixed route service, paratransit, taxi vouchers, and vanpools.



Getting you where you want to go

Northern Arizona Intergovernmental Public Transportation Authority

Flagstaff: 3773 N. Kaspar Drive • Flagstaff, AZ 86004 • 928.679.8900 • FAX 928.779.6868 • www.mountainline.az.gov



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NAIPTA by the Numbers

- 24 buses (22 hybrid-electric, 2 clean diesel)
- 8 paratransit vans
- 168 Bus Stops (including 10 shared stops with Northern Arizona University)
- 78 Bus Shelters (including 10 shared shelters with NAU)
- 2 Connection Centers (Downtown Flagstaff and Flagstaff Mall)
- Main Office and 9 off-site pass sales locations



Technology Upgrades

NAIPTA made several significant investments in technology in FY2015, aimed at improving the overall rider experience. The beginning of the fiscal year saw the addition of a new automated fare collection system and automatic people counters on all fixed route vehicles. The new fare collection system gave Mountain Line riders more pass purchasing and reloading options, and set the stage for further enhancements down the road. The automatic people counters provide NAIPTA staff with a wealth of ridership data that can be used for route planning and service level decisions.

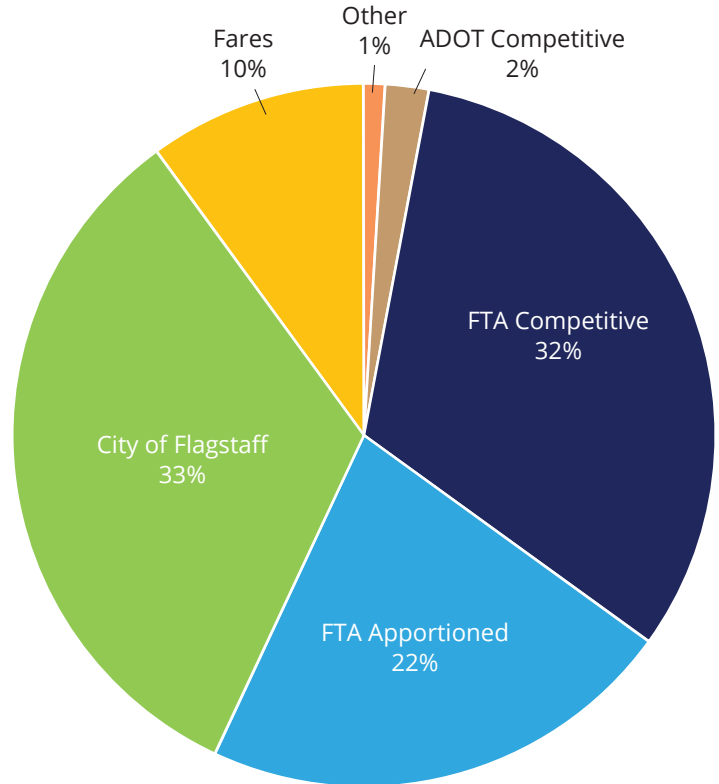
Operational Efficiencies Lead to Cost Savings

NAIPTA implemented a new "runcutting" program in FY2015 which streamlined transit bus operator's schedules and created operational efficiencies and cost savings. The results of this exercise allowed NAIPTA to launch two new routes and offer an organization-wide pay scale adjustment.



Revenue Sources:

Total \$14,245,186.51



NAIPTA Board of Directors

AGENCY	NAME / TITLE
Coconino Community College	Al White / Designee
Coconino County	Art Babbott / County Supervisor
City of Flagstaff	Celia Barotz / City Councilor
City of Flagstaff	Scott Overton / City Councilor
NAU	Rich Payne / Director of Residence Life

NAIPTA Management

Jeff Meilbeck	Chief Executive Officer/ General Manager
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