



# Fiscal Year 2016 Annual Report

July 2015 – June 2016

## What is NAIPTA?

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is the agency in northern Arizona which operates transit services in the Flagstaff area.



Fixed route bus service on eight routes.



High frequency service between NAU campus, downtown Flagstaff and Woodlands Village.



Paratransit service and taxi voucher programs for ADA certified participants.

NAIPTA also coordinates services with Campus Shuttle Service at Northern Arizona University.



## Mountain Line – 16 Years and Growing Strong



## Fiscal Year 2016 Highlights

- Launched 20-minute service on Route 2, providing a reliable crosstown route connection with several activity centers.
- Donated two end-of-life paratransit vans to Flagstaff Shelter Services for use in transporting clients to and from appointments, interviews, and other social services.
- Expanded the vanpool program, with seven vans in operation throughout northern Arizona and 28 regular commuters.
- Installed 378 solar modules on the Bus Storage Facility, which during sunny months are generating about 3,000 kwh more electricity than NAIPTA uses and saving up to \$2,000 a month.
- Achieved a total system ridership of 1.96 million, including fixed route service, paratransit, taxi vouchers, and vanpools.



*Getting you where you want to go*

**Northern Arizona Intergovernmental Public Transportation Authority**

Flagstaff: 3773 N. Kaspar Drive • Flagstaff, AZ 86004 • 928.679.8900 • FAX 928.779.6868 • [www.mountainline.az.gov](http://www.mountainline.az.gov)

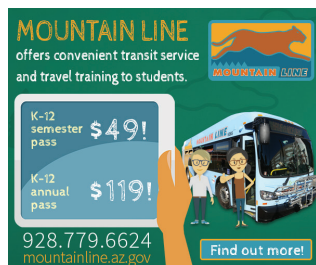


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## NAIPTA by the Numbers

- 26 buses (24 hybrid-electric, 2 clean diesel)
- 8 paratransit vans
- 168 Bus Stops (including 10 shared stops with Northern Arizona University)
- 78 Bus Shelters (including 10 shared shelters with NAU)
- 2 Connection Centers (Downtown Flagstaff and Flagstaff Mall)
- Main Office and 9 off-site pass sales locations



## Ride Mountain Line to School

In August 2015, NAIPTA launched its first ever deviated fixed route service, offering morning and afternoon stops closer to two popular charter schools off of existing Mountain

Line routes. An aggressive marketing and travel training campaign accompanied the launch, aimed at appealing to charter school families and emphasizing the convenience of public transit. The message was clearly received, as the combined semester and annual K-12 pass sales for Fiscal Year 2016 was 57 percent higher than the previous year.

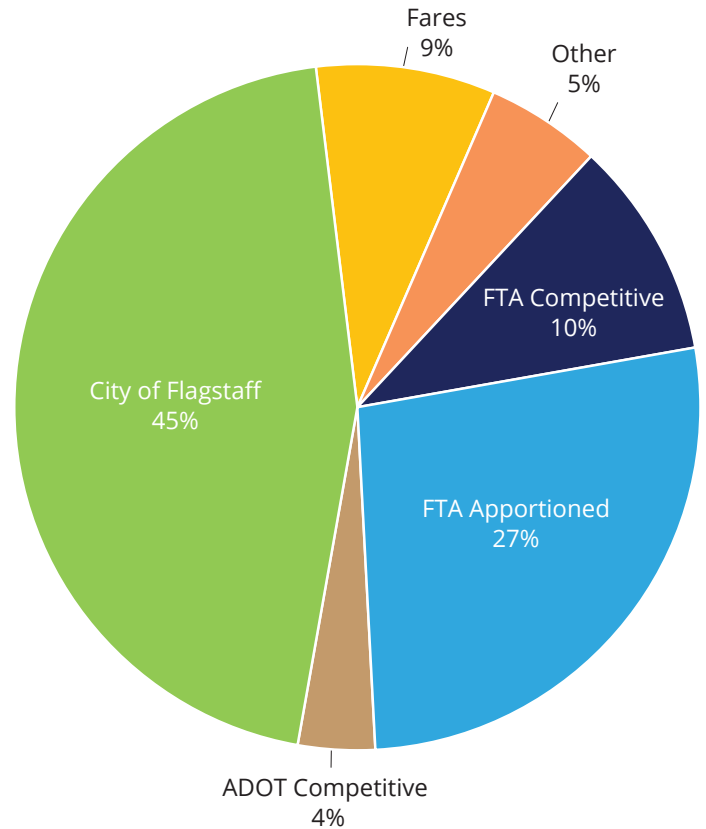
## Mountain Express Offers Service to Arizona Snowbowl

NAIPTA worked with the Arizona Snowbowl to launch Mountain Express transit service between downtown Flagstaff and the ski area for the 2015-2016 season. The roads to Snowbowl are often overcrowded with snow play traffic on busy weekends or after significant storms. The Mountain Express pilot program was designed to be a first step in helping to alleviate traffic congestion in this corridor. In the inaugural year, Mountain Express served about 3,000 riders and received positive publicity about providing a solution to this ongoing issue. The program will continue and expand for the 2016-2017 season.



## Revenue Sources:

Total \$10,005,225.00



## NAIPTA Board of Directors

AGENCY	NAME / TITLE
Coconino Community College	Veronica Hipolito / Dean of Student Services
Coconino County	Art Babbott / County Supervisor
City of Flagstaff	Celia Barotz / City Councilor
City of Flagstaff	Scott Overton / City Councilor
NAU	Rich Payne /Director of Residence Life

## NAIPTA Management

Jeff Meilbeck	Chief Executive Officer/ General Manager
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