Non Discrimination Notice to the Public
Know your Rights

Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) operates its programs and services without regard to age, sex/gender, ability, race, color, national origin, gender identity or expression, and sexual orientation in accordance with Title VI and other civil rights statutes. To request additional information on NAIPTA’s Title VI and other anti-discrimination obligations or if information is needed in languages other than English, please contact NAIPTA Customer Service Center at:

phone       (928) 679-8900
TTY         (800) 367-8939
fax         (928) 779-6868
email      transportation@naipta.az.gov

Any person who believes that he or she has been subjected to discrimination under Title VI or other civil rights statutes may file a complaint with NAIPTA.

Complaints must be filed within 180 days of the alleged discriminatory act. Please call NAIPTA Administrative Director or submit your complaint in writing to the Civil Rights Division using the contact information below:

http://mountainline.az.gov/naipta-information/customer-rights/

NAIPTA Civil Rights Division
Attn: Administrative Director
3773 N Kaspar Dr
Flagstaff, AZ 86004
Ph: (928)679-8908
Email: hdalmolin@naipta.az.gov

Complaints may also be filed directly with the Federal Transit Administration at www.fta.dot.gov; the Arizona Department of Transportation Civil Rights Office at http://azdot.gov/business/civil-rights/contact-us-new; or Equal Employment Opportunity Commission at www.eeoc.gov. Please review information on the respective agency websites for details on filing Title VI complaints.

If information is needed in another language, please contact NAIPTA’s Customer Service Center at (928) 679-8900.

Si necesita información en Espanol, por favor comuníquese con el Departamento de Servicio al Cliente de NAIPTA al (928) 679-8900.