



Fiscal Year 2018 Annual Report

July 2017 – June 2018

What is NAIPTA?

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is the agency in northern Arizona which operates transit services in the Flagstaff area.



Fixed route bus service on eight routes.

Mountain Line also operates commuter vanpool service throughout Coconino County.

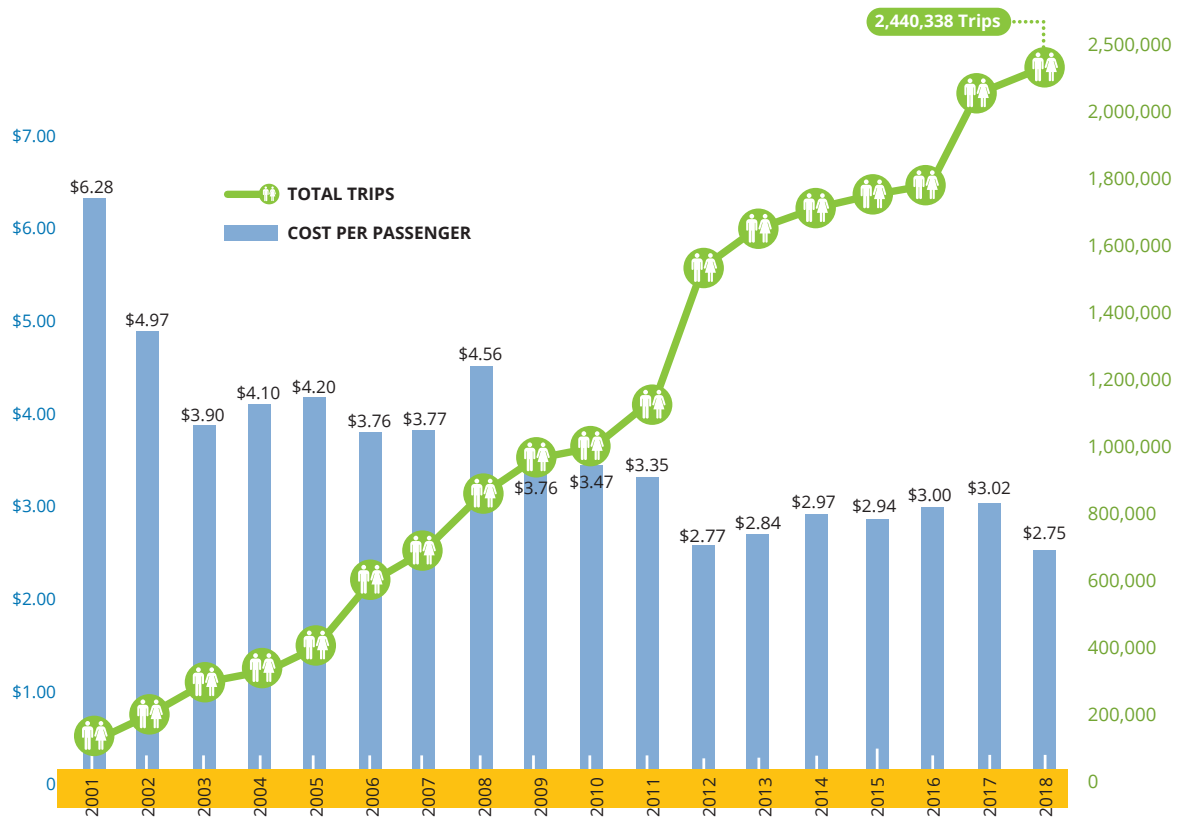


Paratransit service and taxi voucher programs for ADA certified participants.



NAIPTA coordinates services with Campus Shuttle Service at Northern Arizona University.

Mountain Line – 18 Years and Growing Strong



Fiscal Year 2018 Highlights

- Invested in rider and employee safety with the addition of live cameras onboard each bus and the newly created Safety Supervisor position to monitor rider activity and provide support in the field.
- Partnered with the Museum of Northern Arizona to install a custom bus shelter designed by Navajo weaver Melissa Cody as part of NAIPTA's year-long project to improve bus stop mobility and ADA accessibility.
- Received federal grant funding to conduct a remodel of NAIPTA's main administrative building, creating organizational efficiencies and added 12 more work spaces for employees in the same footprint.
- Conducted a nationwide search for a CEO & General Manager to replace NAIPTA's long-time CEO Jeff Meilbeck. Erika Mazza assumes the role on October 1, 2018.



Getting you where you want to go

Northern Arizona Intergovernmental Public Transportation Authority

Flagstaff: 3773 N. Kaspar Drive • Flagstaff, AZ 86004 • 928.679.8900 • FAX 928.779.6868 • www.mountainline.az.gov



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NAIPTA by the Numbers

- 29 buses (All hybrid-electric, 6 articulated)*
- 8 paratransit vans
- 167 Bus Stops (including 10 shared stops with Northern Arizona University)
- 77 Bus Shelters (including 10 shared shelters with NAU)
- 2 Connection Centers (Downtown Flagstaff and Flagstaff Mall)
- Main Office and 9 off-site pass sales locations



Mountain Line Sets Ridership Record

Mountain Line's Fiscal Year 2018 ridership surpassed 2.4 million, marking the second consecutive year of ridership over 2 million, and the system's 18th straight year of ridership

growth. One factor for the ridership increase was the addition of 60-foot, hybrid-electric articulated buses to better serve busy routes. The articulated buses allow Mountain Line to move twice as many riders (as compared to a standard bus) with only one driver, creating operational efficiencies and increased capacity. With the addition of the articulated buses, Route 10 ridership increased 48 percent over the previous year.

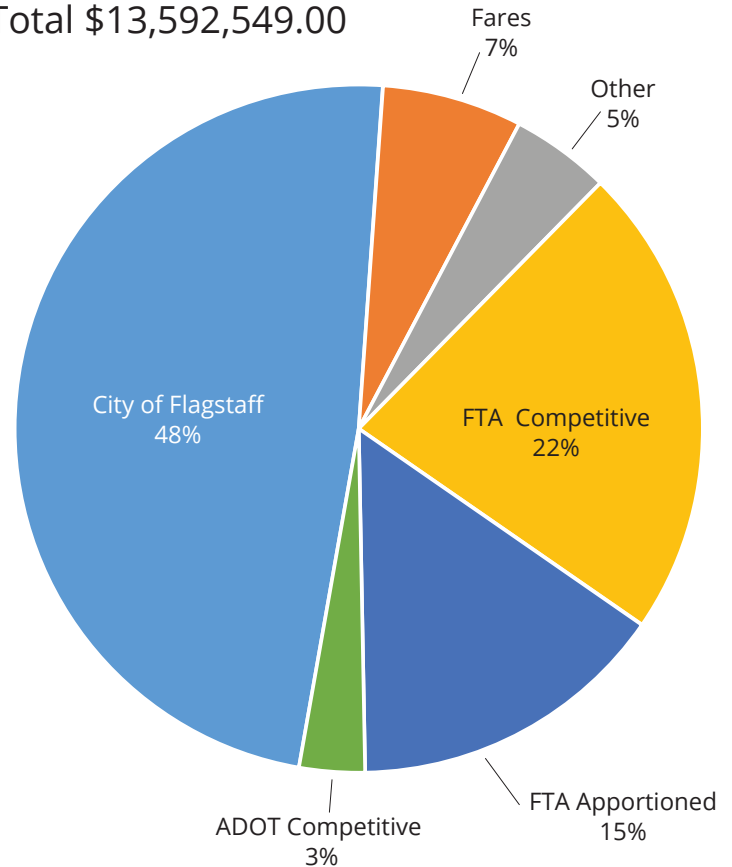
Mountain Line Adopts New Five-Year Plan



NAIPTA kicked off its new Five-Year Plan process in December 2016, engaging consultants Jarrett Walker and Associates (JWA) to review the current Mountain Line system and confirm the current routing structure was most productive. The NAIPTA Board of Directors subsequently established a policy position mandating that if NAIPTA receives any new funding for operations, higher frequency routes and longer service hours were the top priorities. The Five-Year Plan, adopted in December 2017, makes these recommendations and establishes a Permanent Transit Network that assures the community and future developments that transit will always run on these routes and will be the priority for transit enhancements.

Revenue Sources:

Total \$13,592,549.00



NAIPTA Board of Directors

AGENCY	NAME / TITLE
Coconino Community College	Veronica Hipolito / Dean of Student Services
Coconino County	Art Babbott / County Supervisor
City of Flagstaff	Scott Overton / City Councilor
City of Flagstaff	Jamie Whelan / City Councilor
NAU	Joanne Keene / Executive Vice President & Chief of Staff

NAIPTA Management

Erika Mazza	Chief Executive Officer / General Manager
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