



**Flagstaff Metropolitan Planning Organization
&
Northern Arizona Intergovernmental
Public Transportation Authority**



2019

**Coordinated Public Transit -
Human Services
Transportation Plan**



**Flagstaff Metropolitan Planning Organization
&
Northern Arizona Intergovernmental Public
Transportation Authority**

**Coordinated Public Transit -
Human Services
Transportation Plan**

Adopted by the FMPO Executive Board on April 3, 2019

Prepared by

Flagstaff Metropolitan Planning Organization

211 West Aspen Avenue
Flagstaff, Arizona 86001

928 213 2685

mince@flagstaffaz.gov
www.flagstaffmpo.org

Adopted by the NAIPTA Board of Directors April 17, 2019

Prepared by

Northern Arizona Intergovernmental Public Transportation Authority

3773 N. Kaspar Dr.
Flagstaff, Arizona 86004

928 679 8959

ehollander@naipta.az.gov
www.mountainline.az.gov

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Table of Contents

Introduction.....	1
Purpose	1
Benefits of coordination	2
Local roles and responsibilities	2
Planning Process	4
Coordination Plan preparation, review and adoption	4
Related plans.....	4
Regional Context.....	5
The FMPO region	5
Demographics	7
Origins and destinations	11
Transportation Inventory	13
Existing transportation services and resources in the Flagstaff region	13
Existing coordination	26
Transportation Gaps, Goals, and Strategies.....	27
Strategies to enhance mobility	27
Types of transit service	27
Levels of escorted transportation service.....	28
Human services transportation level of service	29
Transportation Gaps	29
Dynamic Strategies	29
Information Gaps	30
Temporal Gaps	31
Spatial Gaps.....	32
Infrastructure Gaps	34
Human Capital Gaps.....	35
Project Prioritization Process.....	38
FMPO Regional Priorities	38
Project Prioritization Process.....	39
Appendices	40
Appendix 1 Vehicle inventory	41

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Appendix 2 | Summary of Section 5310 grants pre-applications for 2019 45
Appendix 3 | Section 5310 grant pre-applications for 2019 47
Appendix 4 | Coordinated Mobility Council meeting agendas from 2017 - 2018..... 55
Appendix 5 | Coordinated Mobility Council meeting minutes from 2017 - 2018 67
Appendix 6 | Community partners and stakeholders 84
Appendix 7 | Federal initiatives and legislation 86
Appendix 8 | Framework of Coordinated Mobility 89

List of Maps

Map 1: FMPO Region..... 6
Map 2: Origins and destinations 12
Map 3: Areas in Flagstaff underserved by transit 33

List of Tables

Table 1: Population, land use, density 7
Table 2: Occupied housing units with no vehicles available; travel time to work 8
Table 3: Poverty status in the past 12 months 8
Table 4: Income and unemployment 8
Table 5: Population by age group – percent 9
Table 6: Disability status..... 10
Table 7: Percentage of the civ non-inst population with a disability status by type 10
Table 8: Percentage of the civ non-inst population with a disability status by age group 10
Table 9: Dynamic strategies 30

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Introduction

Transportation is a vital part of our lives that keeps us connected to our neighborhoods, employment, shopping, education, health care, recreation, community services, family, friends, and many other services and activities outside of our homes.

For a segment of the population, particularly individuals with disabilities, older adults, and people with low incomes, maintaining a basic level of mobility can be a challenge.

Considerable resources are committed to our transportation infrastructure and systems; however, transportation services for disadvantaged populations are often fragmented, underused, duplicative, costly, and difficult to navigate. In many cases there are service gaps and transportation services are simply not available to meet existing needs.

When transportation services are coordinated, providers can be more efficient, services are improved, and mobility for all residents is enhanced.

Purpose

Coordination is the efficient and effective use of transportation resources for getting people to important destinations, such as jobs and medical appointments. Coordination means working with transit providers, human service agencies, private institutions, businesses, volunteers and political leaders to broaden transportation options for all users, particularly those in vulnerable populations who require an ADA (Americans with Disabilities Act) vehicle.

Beginning in 2007, all Metropolitan Planning Organizations (MPOs) and Councils of Governments (COG's) in Arizona were required to adopt and annually update a Coordination Plan that inventories existing transportation services for elderly individuals, individuals with disabilities, and low-income individuals, identifies unmet transportation needs, and provides strategies for improving coordination to meet those needs.

The plan must be developed and approved through a process that includes seniors, people with disabilities, and transportation providers, and among others. The plan must also be coordinated, to the maximum extent possible, with the transportation programs of other federal departments and agencies.

This document serves two purposes:

First, it serves as a framework to improve coordination among transportation service providers and human service agencies to enhance transportation services for disadvantaged populations.

Second, this document meets federal requirements for a “locally developed, coordinated human services transportation plan” –that includes the following elements:

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

- An inventory of available services and resources including: transportation providers and their services, fleet inventories and availability, and key human service programs and how transportation is provided to those human service clients;
- An assessment of transportation needs for targeted groups of people, including supporting demographic and employment data;
- An evaluation of areas of redundant transportation service and gaps in service;
- Identification of coordination actions and strategies to eliminate or reduce duplication in services, to improve customer access to services and to improve utilization of resources;
- Priorities for projects, strategies and actions (including vehicle replacement plans); and,
- An annual listing of projects eligible for funding in the region

Benefits of coordination

- Improves mobility for everyone
- Makes public transportation more efficient
- Closes gaps in service
- Eliminates duplication of efforts and service
- Allows human service agencies to focus efforts and resources on their core mission
- Provides better service with the same or less resources

Local roles and responsibilities

Coordinated Mobility Council

The NAIPTA/FMPO Coordinated Mobility Council (CMC) serves as the regional Coordinating Council and provides direction to the FMPO Executive Board and Technical Advisory Committee and the NAIPTA Board and Transit Advisory Committee on mobility management and coordination. The CMC is responsible for updating and maintaining the Coordinated Plan, setting regional priorities for mobility management, and determining which projects are funded through the Section 5310 grant program.

FMPO

The Flagstaff Metropolitan Planning Organization (FMPO) was formed in 1996 as a transportation policy-making and planning organization for the Flagstaff region, in response to a federal requirement for urbanized areas with a population greater than 50,000. The FMPO receives funding from federal, state and local sources, and oversees the expenditure of federal transportation funds in conjunction with the agencies that comprise the FMPO: the City of Flagstaff, Coconino County, and the Arizona Department of Transportation.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

ADOT requires MPOs to prepare and adopt the Coordination Plan. The FMPO and NAIPTA have established a joint partnership in the preparation and implementation of the Coordinated Plan.

NAIPTA

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) was created in 2006 as a regional transportation authority to coordinate public transportation for Flagstaff and Northern Arizona University. NAIPTA operates Mountain Line and Mountain Link fixed route transit service, as well as Mountain Lift paratransit services and Mountain Line Vanpool program.

NAIPTA’s experience and capacity as the region’s transit provider make it well-suited to lead coordination efforts in the Flagstaff area and guide implementation of this plan.

NACOG

The Northern Arizona Council of Governments (NACOG) is the regional transportation planning organization that is comprised of municipal, county, and tribal governmental entities throughout northern Arizona in Coconino, Apache, Navajo, and Yavapai Counties. Within its region, NACOG has responsibility for preparation and adoption of its own Coordination Plan. However, because many local human service providers located in Flagstaff serve more of northern Arizona than just the FMPO region, and because the need for human service transportation services extends beyond the FMPO region, it is important for the FMPO, NAIPTA and NACOG to coordinate their planning efforts.

Planning Process

Coordination Plan preparation, review and adoption

This Plan has been updated as a joint partnership of the FMPO and NAIPTA. The Plan was developed in collaboration with Coordinated Mobility Council (CMC). In February 2017, the CMC worked to identify gaps in transportation services. In May 2018, the CMC participated in a group brainstorming activity to identify potential strategies to fill the previously identified gaps. In August 2018, the CMC evaluated the proposed strategies, discussed roles and responsibilities, and action items for the strategies. In November 2018, the CMC finalized ranking and prioritization ratings for projects, these items were added to the Plan's update.

ADOT requires a major revision of the Plan every four years. In interim years, a brief update or minor amendment is expected to address the following:

- Note any changes to coordination approach, strategies, or priorities
- Maintain and update current information on transportation providers in the region
- Include an updated list of projects submitted as part of the Section 5310 grant process.

In this way the Plan is the primary working document of the Coordinating Council.

Related plans

- **Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019**
This NAIPTA document provides direction and specific tools to implement the vision of the Coordination Plan. This plan was adopted in 2013.
- **Five-Year Transit Plan**
NAIPTA's current Five-Year Transit Plan was completed and adopted in December of 2017 and serves as the guiding document for fixed-route transit, paratransit, and supporting service planning in the region.
- **Flagstaff Regional Plan**
The Flagstaff Regional Plan is the overarching policy document that guides land use and transportation decisions for the Flagstaff region. The Plan was adopted by the City and County, and ratified by the voters, in 2014.
- **Regional Transportation Plan**
The Regional Transportation Plan (RTP), which was adopted in 2017 by the FMPO Executive Board, identifies and prioritizes future transportation investments in the Flagstaff region for driving, riding the bus, walking, biking, and moving goods. A federal and state requirement to receive transportation funding, the RTP evaluates the cost and effectiveness of projects for each major travel mode, as well as addressing the relationships between land use, transportation, the economy, and the environment.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

▪ **Coconino County Community Health Improvement Plan**

The Coconino County Community Health Improvement Plan (CHIP) comprises of goals and strategies to address health related issues in Coconino County. In 2013, the Community Health Assessment (CHA) addressed three priorities: access to care, chronic disease, and injury prevention. The CHIP provides a strategic action plan for the community health improvement process. The CHIP Update 2016 document describes the public health system partners who were engaged, the process used, and dynamic action plan created to implement the CHIP.

Regional Context

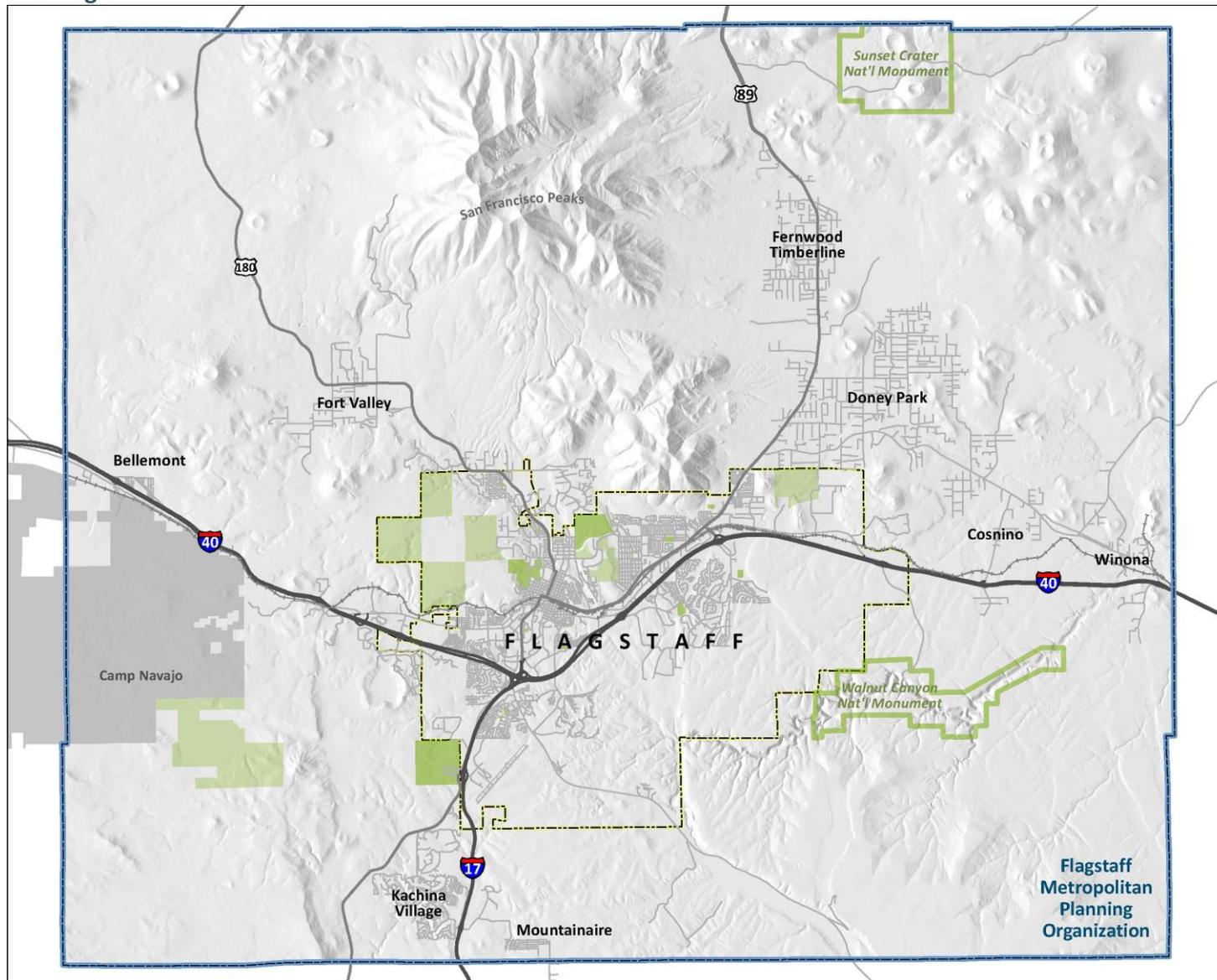
The FMPO region

The Flagstaff Metropolitan Planning Organization area covers 525 square miles in northern Arizona, and lies entirely within the boundary of Coconino County. Flagstaff, with a population of 69,270, is the principal and only incorporated city in the FMPO. The FMPO area also includes a number of surrounding unincorporated communities, including Fort Valley, Bellemont, Kachina Village, Mountainaire, Doney Park, Fernwood-Timberline, Cosnino, and Winona. These unincorporated areas add approximately 22,000 people, to bring the total population for the FMPO region to about 92,000.

The area is served by several major transportation corridors. Interstate 40 traverses the region east-west, and Interstate 17 connects south to Phoenix. U.S. Highway 89 extends north to Page, Lake Powell, and Utah, while U.S. Highway 180 travels north to the Grand Canyon. State Highway 89A runs south to Sedona through Oak Creek Canyon.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Map 1: FMPO Region



FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Demographics

Census geography

Census information is not available for the precise boundaries of the FMPO. Demographic information presented here is derived from the Census block groups that comprise the FMPO region, which includes an area that is somewhat larger than the FMPO. This larger area includes two communities – Mormon Lake and Munds Park – that are outside of the FMPO boundary, but otherwise the area outside the FMPO is not heavily populated. In addition, certain demographic information noted in this plan is only available for the Flagstaff County Census Division (CCD), which comprises of communities outside of the FMPO region, including Munds Park, Mormon Lake, Forest Lakes, and the Coconino County portion of Sedona. For comparative purposes, demographic information for Arizona and the United States are also included.

Population

Historic population numbers for Flagstaff and the FMPO are listed below in Table 1. Growth in population for both geographies has been significant in the past 25 years.

Table 1: Population, land use, density

	<i>City of Flagstaff</i>	<i>FMPO</i>
Total population 2016 (est)	69,270	89,736
Total population 2010	65,870	87,419
Total population 2000	52,894	71,205
Total population 1990	45,837	data not available*
Area (square miles)	64	526
Persons/square mile 2014	1,082	170

Source: 2010, 2000, 1990 Census, 2016 Population Estimates

*FMPO was not formed until 1996 – Flagstaff qualified as an urbanized area in 1995 with a total population of 53,355 which lead to the creation of the FMPO

Vehicle availability and travel time

Just over five percent of occupied housing units in Flagstaff have no vehicles available, and for the FMPO, the percentage is just over four percent. Both numbers are lower than the entire state and the country.

Mean travel time to work in Flagstaff is significantly less than that of Arizona and the United States.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Table 2: Occupied housing units with no vehicles available; travel time to work

	<i>City of Flagstaff</i>	<i>FMPO</i>	<i>Arizona</i>	<i>United States</i>
Occupied housing units	23,467	31,086	2,448,919	117,716,237
No vehicles available	1,186	1,351	164,945	10,562,847
Percent	5.1	4.3	6.7	9.0
Mean travel time to work	15.5	17.5	24.9	26.1

Source: American Community Survey Five-Year Estimates 2012-2016

Poverty status

Flagstaff's poverty rate of 23.3 percent and 19.2 percent for the FMPO. Both are higher than the Arizona rate of 17.7 percent and the national rate of 15.1 percent.

Table 3: Poverty status in the past 12 months

	<i>City of Flagstaff</i>	<i>FMPO</i>	<i>Arizona</i>	<i>United States</i>
Population base*	58,811	89,736	6,573,523	310,629,645
Population below poverty level	13,692	5,964	1,165,636	46,932,225
Percent	23.3	19.2	17.7	15.1

*The population base for which poverty status is determined does not include unrelated individuals under 15 years of age, people living in college dormitories, or individuals living in institutional group quarters

Source: American Community Survey Five-Year Estimate 2012-2016

Income and unemployment

Median household income for the City of Flagstaff is slightly less than the state of Arizona. For the region, median household income is higher than the state, and about the same as the United States.

Unemployment rates for both the City and the region are lower than those of Arizona and the nation.

Table 4: Income and unemployment

	<i>City of Flagstaff</i>	<i>Flagstaff CCD *</i>	<i>Arizona</i>	<i>United States</i>
Median household income	50,677	55,752	51,340	55,322
Unemployment rate	7.0	7.0	8.0	7.4

Source: American Community Survey Five-Year Estimate 2012-2016

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Age

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Flagstaff is a youthful community; due in part to the presence of Northern Arizona University. Flagstaff has a significantly higher percentage of residents in the 18 to 24 age bracket than Arizona and the entire country (31 percent compared to just under 10 percent).

Flagstaff also has a much lower percentage of older residents. The population of Flagstaff in the 65 and older bracket is significantly less than the percentage for the United States. However, the Flagstaff CCD has a slightly higher percentage of residents in the 65 and older age bracket than the city of Flagstaff, indicating that a higher percentage of older residents are living in rural areas outside of the city of Flagstaff.

Table 5: Population by age group – percent

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
Under 18 years of age	18.8	19.5	24.2	23.0
Age 18 to 24 years	31.0	24.5	9.9	9.8
Age 25 to 44 years	24.9	23.9	25.9	26.3
Age 45 to 64 years	17.5	21.6	24.3	26.2
Age 65 years and older	7.8	8.9	15.9	14.5
Median age	25.2	29.2	37.1	37.7

Source: American Community Survey Five-Year Estimate 2012-2016

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Disability status

Disability status for the population is summarized in Tables 6 through 8 on the following page.

A total of 8.3 percent of the civilian, non-institutionalized population in Flagstaff has a disability. This is lower than the percentage for Arizona and the United States. For the FMPO, the percentage is slightly higher at 9 percent but still less than the state and nation. About 3,500 residents of the Flagstaff CCD, representing about 4.0 percent of the population, have ambulatory difficulty.

City and regional percentages for disability status track closely with state and national percentages.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Table 6: Disability status

	<i>City of Flagstaff</i>	<i>FMPO</i>	<i>Arizona</i>	<i>United States</i>
Civilian non-inst. population	68,613	89,736	6,620,233	313,576,137
With a disability	5,678	8,100	833,586	39,272,529
Percent	8.3	9.0	12.6	12.5

Source: American Community Survey Five-Year Estimate 2012-2016

Table 7: Percentage of the civ non-inst population with a disability status by type

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
With a disability	8.3	9.3	12.6	12.5
With a hearing difficulty	2.3	2.9	4.0	3.5
With a vision difficulty	1.6	1.7	2.4	2.3
With a cognitive difficulty	3.8	3.8	4.8	5.0
With an ambulatory difficulty	3.5	4.0	7.1	7.0
With a self-care difficulty	1.1	1.2	2.5	2.7
With independent living diff.	2.9	3.1	5.6	5.8

Source: American Community Survey Five-Year Estimate 2012-2016

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Table 8: Percentage of the civ non-inst population with a disability status by age group

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
Under 5 years of age	0.2	0.1	0.8	0.8
Age 5 to 17 years	42.0	4.8	4.9	5.4
Age 18 to 34 years	5.4	5.8	5.9	6.0
Age 35 to 64 years	9.9	10.3	13.0	12.9
Age 65 to 74 years	23.0	21.4	24.9	25.4
Age 75 years and over	48.4	45.0	48.0	50.0
Total (all ages groups)	8.3	9.3	12.6	12.5

Source: American Community Survey Five-Year Estimate 2012-2016

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan



Photo of NAIPTA's Travel Training Program

Origins and destinations

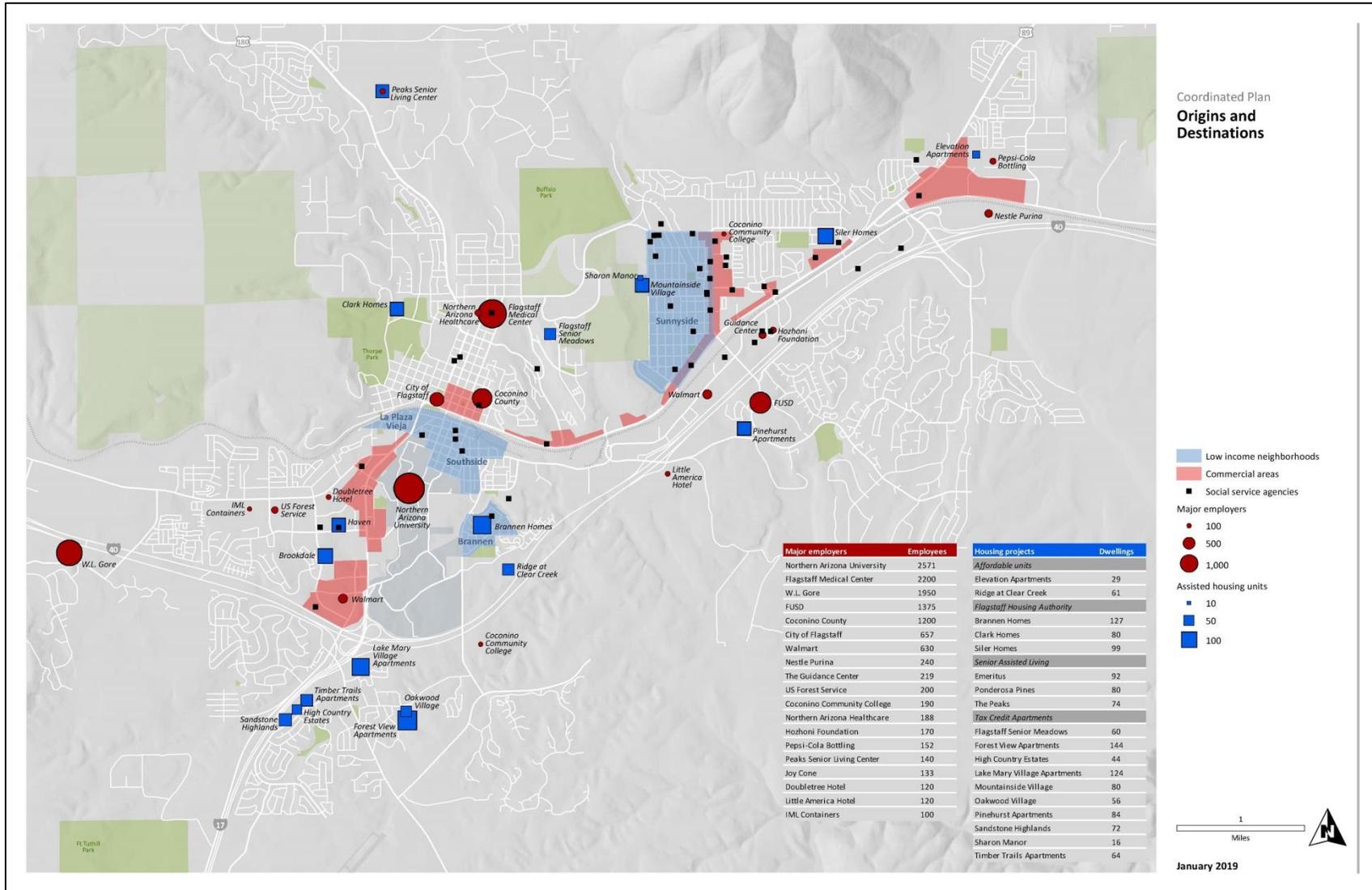
This section documents significant origins and destinations in the Flagstaff area for seniors or people with disabilities.

Origins and Destinations

Locations where travel originates in Flagstaff include low-income rental housing developments managed by the Flagstaff Housing Authority, assisted living facilities for seniors, and low-income tax credit apartment projects. In addition, there are four neighborhoods in Flagstaff where more than 50 percent of the population is low or moderate income. Travel destinations include large employers, commercial areas, medical facilities and clinics, and human service agencies. Significant origins and destinations are depicted on Map 2.

FMPO & NAIPTA Coordinated Public Transit – Human Services Transportation Plan

Map 2: Origins and destinations



FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Transportation Inventory

Existing transportation services and resources in the Flagstaff region

Fixed-route Public Transit				
Mountain Line NAIPTA				
Description			Contact	
NAIPTA’s Mountain Line provides public transit service on eight fixed routes, throughout the City of Flagstaff. Most of routes operate on 30-minute frequencies during peak hour and on 60-minute frequencies before and after peak hour. Mountain Line also includes one high-frequency service, route 10, with 8 – 15 minute headways along a fixed and dedicated route between downtown Flagstaff, Northern Arizona University campus, and the Woodlands Village neighborhood.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45am-10:00pm Sa-Su: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 sr/disabled/youth	Gillig hybrid-electric buses (28-passenger)
Campus Shuttle Northern Arizona University				
Description			Contact	
Northern Arizona University’s Campus Shuttle Services provides free bus service on three routes on NAU’s campus with 21 stops. A portion of the route follows the Mountain Line route 10 through campus and uses the same stops, to allow for direct connectivity between the two systems. Buses operate on 3 to 5 minute headways during peak hours (7:00 am to 4:30 pm), 15 minute headways from 4:30 to 9:00 pm, and 30 minute headways from 9:00 to 11:00 pm. Campus Shuttle Services provided 1.6 million rides during the 2016-2017 academic year. NAU’s SafeRide provides service between campus and downtown Flagstaff on Thursday, Friday, and Saturday nights from 9:00 pm to 2:00 am. This service makes stops at four locations on campus, and one in downtown Flagstaff.			NAU Parking Services 113 West Dupont Avenue Flagstaff, Arizona 86011 928-523-1182 erin.stam@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
NAU campus	NAU in session: M-Th: 7:00am-11:30pm, F: 7:00am-5:00pm NAU not in session: M-F 7:00am-5:00pm, NAU Safe Ride: 9:00 pm – 2:00am	NAU students, staff, and faculty with ID	Free	8 coaches and 12 cutaway vehicles. The cutaway vehicles include wheelchair lifts.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Paratransit Service				
Mountain Lift NAIPTA				
Description			Contact	
Mountain Lift is NAIPTA’s complementary curb-to curb paratransit service for persons with disabilities who are unable to use Mountain Line fixed-route service. Trips can be made to and from locations within 3/4 mile of a Mountain Line route.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 rbiles@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F 5:45am-10:00pm Sa-Su: 7:15am-8:00pm	Persons with disabilities General public, when space is available	\$2.25 one way \$5.50 one way, non-ADA or outside 3/4 mile	
Taxi Programs NAIPTA				
Description			Contact	
NAIPTA offers two taxi programs, City and County, in the FMPO boundary for paratransit eligible clients. Please call for more info.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 kmorley@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff Metropolitan Planning Organization	Anytime	Mountain Lift Clients	Taxi fares	Local taxi companies
Disability Resources Northern Arizona University				
Description			Contact	
NAU’s Disability Resources provides free transportation on campus for students with disabilities. This service complements fixed route shuttle service on campus.			Northern Arizona University PO Box 5633 Flagstaff, Arizona 86011 928-523-8773 dr@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
NAU campus	M-F: 7:00am-10:00pm	Students with disabilities	Free	One low-floor cutaway bus with an accessible ramp

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Regional Transit				
Navajo Transit System Navajo Nation				
Description			Contact	
Navajo Transit System is operated by the Navajo Nation tribal government on 18 fixed routes throughout the Navajo Nation, which covers 27,000 square miles in Arizona, New Mexico, and Utah.			Navajo Transit System PO Drawer 1330 Window Rock, Arizona 86515 928-729-4002 lbigwater@navajotransit.com	
Service area	Hours	Eligibility	Fare	Fleet
Navajo Nation, plus service to Bluff and Blanding (Utah), Gallup and Farmington (New Mexico) and Flagstaff	M-F: 5:00am-7:00pm	General public	\$2.00 per day	7 mid-sized buses, and 4 vans. A 30-passenger, accessible coach is used on Route 11 to Flagstaff
Hopi Senom Transit System Hopi Tribe				
Description			Contact	
Hopi Senom runs 4 deviated fixed routes per day servicing the areas of Keams Canyon, Flagstaff, Kykotsmovi, and Winslow. Each route runs two trips a day on weekdays no service on weekends.			Hopi Senom Transit PO Box 123 Kykotsmovi, Arizona 86039 928-734-3231 jpolingyumtewa@hopi.nsn.us	
Service area	Hours	Eligibility	Fare	Fleet
Hopi Reservation, Flagstaff, Tuba City	M-F: 6:20am-7:00pm	General public	\$2.00 one-way Vets ride free.	23-passenger Arboc bus, two 15-passenger El Dorado buses, and a 15-passenger van.
Mountain Line Vanpool NAIPTA				
Description			Contact	
NAIPTA has a turnkey contract with Enterprise Rideshare for vanpool services. Vanpool service can be for any route with an origin or destination in Coconino County. Groups consist of 5 – 14 people.			NAIPTA 3773 N. Kaspar Dr. Flagstaff, AZ 86004 928-779-6624	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	Anytime	5+ people commuting together	Lease price based on mileage, NAIPTA provides \$400 monthly subsidy.	Enterprise Rideshare provides a variety of 7-14 passenger vehicles.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Shuttle Services				
Arizona Shuttle				
Description			Contact	
<p>Arizona Shuttle is a private company that operates shuttle service to various destinations from Flagstaff, Phoenix, and Tucson. The company’s schedule includes 12 daily trips to Phoenix, with stops at Camp Verde, Phoenix Metro Center, and Sky Harbor Airport; 2 daily trips to Sedona; and 3 daily trips to the Grand Canyon via Williams.</p> <p>There are four pick-up points in Flagstaff, depending on the route; the Amtrak/Visitor Center downtown, Pulliam Airport, NAU central campus, and NAU south campus. Home pick-up and drop-off service, in conjunction with a regularly scheduled route, is also available by advanced reservation.</p> <p>Some vehicles have a lift and wheelchair tie-downs, and the company can accommodate travelers with disabilities but asks that reservations be made at least 48 hours in advance.</p>			<p>Arizona Shuttle 1840 West Kaibab Lane Flagstaff, Arizona 86001 928-226-8060 dvavala@arizonashuttle.com</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Phoenix, Camp Verde, Sedona, Williams, and Grand Canyon	2:30am-11:00pm (depending on route)	General public	\$25 to \$45 one way	A variety of vehicles, from vans to buses with seating for 29 passengers
Coconino-Yavapai Shuttle				
Description			Contact	
<p>Private company provides van rides between Prescott and Flagstaff, with service to various communities in between, including Prescott Valley, Chino Valley, Williams, Sedona, Cottonwood, Oak Creek, Lake Montezuma, Ash Fork, and Chino Valley. Door-to-door service is available, and all rides are by appointment only.</p>			<p>Coconino-Yavapai Shuttle 11250 East State Route 69 Dewey, Arizona 86327 928-713-6650</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Prescott and various communities	M-F: 8:00am-4:00pm	General public	\$45 one way \$80 round trip	Passenger van

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Shuttle Services (continued)

Inspire Shuttle				
Description			Contact	
Private company provides van rides between Flagstaff and Phoenix, and Sedona and Flagstaff. Rides are booked in advance.				
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Phoenix, Flagstaff to Sedona	8:00am-3:30pm	General public	\$45 to \$60 one way	Passenger van

Intercity Bus and Rail

Amtrak				
Description			Contact	
Amtrak’s Flagstaff station is located in downtown Flagstaff on the south side of Route 66, between San Francisco and Beaver Streets. The facility is located in the historic train station, which Amtrak shares with the Flagstaff Visitor Center. Amtrak’s Southwest Chief passenger service stops in Flagstaff twice daily, with one westbound and one eastbound train.			Amtrak 1 East Route 66 Flagstaff, Arizona 86001 928-774-8679 www.amtrak.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	Westbound: 8:57pm Eastbound: 4:41am	General public	Varies	Passenger train

Greyhound				
Description			Contact	
Greyhound Lines maintains a station on Butler Avenue near the New Frontiers Natural market and the Aspen Place commercial development. Greyhound’s daily schedule from this station include 5 buses southbound to Phoenix, 3 buses eastbound to Albuquerque, with stops at Holbrook, Gallup, and Grants, and 2 buses westbound to Las Vegas with stops at Kingman, Bullhead City, and Henderson. Accessible accommodations are available, including wheelchair lift-equipped buses, upon 48-hour notification.			Greyhound Lines 880 East Butler Avenue Flagstaff, Arizona 86001 928-774-4573 www.greyhound.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	10:00am-5:00am	General public	Varies	Passenger coach

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Non-emergency Medical Transportation				
Guardian Medical Transport				
Description			Contact	
Guardian is an emergency medical transportation provider (ambulance service), but also offers door-through-door non-emergency medical transportation in Flagstaff when medically necessary.			Guardian Medical Transport 1200 North Beaver Street Flagstaff, Arizona 86001 928-773-2145	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	24/7	Non-ambulatory patients who must be transported by ambulance	Varies	Ambulance
AHCCCS Transportation Services				
Description			Contact	
Statewide offers door-thru-door service for seniors, people with disabilities, and non-emergency medical patients in the AHCCCS system throughout most of northern Arizona, including Flagstaff, Prescott, Cottonwood, Sedona, Show Low, Winslow, Page, Tuba City, the Navajo Nation and the Hopi Reservation.			Contact number of back of AHCCCS card.	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	24/7	Seniors, persons with disabilities, non-emergency medical patients	Varies	Passenger cars, wheelchair and stretcher-equipped vans
Medstar Medical Transport				
Description			Contact	
Medstar Medical Transport specializes in providing non-emergency long distance trips throughout the United States. They provide hospice transport, stretcher transport, and wheelchair transportation to get to medical appointments and other reasons.			480-894-9555 main line	
Service area	Hours	Eligibility	Fare	Fleet
All of Arizona	24/7	No eligibility requirements. Focused on seniors, persons with disabilities, non-emergency medical patients	Flagstaff to Phoenix \$450 round trip. Local fares available upon request.	ADA vehicles, stretcher vehicles

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Non-emergency Medical Transportation (continued)

AZ Harmony Med Trans

Description			Contact	
AZ Harmony provides a variety of transportation service throughout AZ. They provide non-emergency medical transportation, transportation service for organizations and medical facilities, transportation for seniors and those with mobility challenges.			Coconino County Office 251 N. 4 th Street, Flagstaff, AZ 86004	
Service area	Hours	Eligibility	Fare	Fleet
All of AZ, bring their clients to the nearest hospital	M – F: 8am – 4pm, dispatch is open later and on weekends. Sometimes will pick up on weekends.	Indian Health AHCCCS and AZ long term care clients	Billing through access	No wheelchair accessible van or stretcher van.

Human Service Transportation Providers

Civic Service Institute at NAU

Description			Contact	
The Civic Service Institute’s Senior Corps Program uses volunteers, aged 55 and over, to transport home-bound elderly clients for appointments, social and recreational activities, shopping, and errands. Most of the volunteers in the program use their own vehicles; some that do not drive use Mountain Line, Mountain Lift or arrange other transportation.			Civic Service Institute at NAU P.O. Box 5063 Flagstaff, Arizona 86011 928-523-6585 Erin.Kruse@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	By appointment	Seniors, persons with disabilities	None	Volunteer’s private vehicles

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Human Service Transportation Providers (continued)				
Coconino County Community Services – Senior Services				
Description			Contact	
<p>Coconino County Community Services offers a weekly trip to Flagstaff from the senior center in Williams for shopping and medical appointments. A once a month senior outing is also offered. The agency does provide transportation services though mileage reimbursement to 4 volunteer drivers.</p> <p>The agency also subsidizes senior trips on Mountain Lift and Mountain Line to and from the lunch program at the Thorpe Park Senior and Community Center.</p>			<p>Coconino County Community Services 2625 North King Street Flagstaff, Arizona 86004 928-679-7447</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff and Williams	Varies	Seniors	None	Several vans
Flagstaff Shelter Services				
Description			Contact	
<p>Flagstaff Shelter Services is a non-profit agency that operates an emergency shelter and day productivity center for homeless individuals in east Flagstaff. A high percentage of clients are elderly and/or disabled. The Shelter has two vehicles used to transport clients to over flow shelters.</p>			<p>Flagstaff Shelter Services PO Box 1808 Flagstaff, Arizona 86002 928-225-2533</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff		Homeless individuals	None	2 cutaways
NAIPTA Discount Day Pass Program				
Description			Contact	
<p>NAIPTA provides reduced price passes for the Mountain Line Bus System for human service agencies to purchase for clients. Qualifying agencies are limited to 1500 passes per year.</p>			<p>NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@naipta.az.gov</p>	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45am-10:00pm Sa-Su: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 senior/disabled/youth	Gillig hybrid-electric buses (28-passenger)
Human Service Transportation Providers (continued)				

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Hozhoni Foundation				
Description			Contact	
Hozhoni Foundation provides individualized residential, vocational, and educational services for people with developmental disabilities. Transportation for clients is provided to and from their facility as well as trips for Special Olympics, family visits and medical appointments. Service recipients range from young adults to elderly and from fully ambulatory persons to wheelchair users.			Hozhoni Foundation 2133 North Walgreen Street Flagstaff, Arizona 86004 928-526-7944	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	6:00am-10:00pm	Individuals with developmental disabilities	None	24 vehicles
Northland Family Help Center				
Description			Contact	
A shelter for women and children who are escaping relationship violence. Provide bus passes or taxi voucher if emergency. Youth transport vehicles.			Northland Family Help Center 2532 North Fourth Street #506 Flagstaff, Arizona 86004 928-527-1900 nfhc@northlandfamily.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	7:00am-10:00pm	Agency clients only	None	
Quality Connections				
Description			Contact	
Quality Connections provides vocational and residential services to individuals with disabilities. Transportation is provided daily to and from the day program, work activities, and medical appointments.			Quality Connections 3920 East Huntington Drive Flagstaff, Arizona 86004 928-773-8787 armando@qualityconnections.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F: 9:00am-5:00pm	Agency clients	None	

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Human Service Transportation Providers (continued)				
The Guidance Center				
Description			Contact	
<p>The Guidance Center provides behavioral health services for low income, seriously mentally ill, chemically dependent, and child/family clients in Flagstaff, Williams, Northern Arizona, Coconino County, Grand Canyon and the Supai Nation. The Guidance Center provides transportation services for clientele to make doctor appointments procure groceries and trips to Phoenix if needed for services. The Guidance Center picks up and returns clients to their homes whether they need transportation to get to the facility or if they require disability transportation. Client transportation uses public services, including taxis and bus lines, as much as possible.</p>			<p>The Guidance Center 2187 North Vickey Street Flagstaff, Arizona 86004 928-714-5308</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F	Low income, seriously mentally ill, chemically dependent, and child/family clients	None	16 vehicles
Coconino County Public Health Services District HIV Prevention				
Description			Contact	
<p>The Health Services District occasionally will provide riders to medical appointments for citizens the HIV Prevention Program.</p>			<p>Coconino County Public Health Services District 2625 North King Street Flagstaff, Arizona 86004 928-679-7276 928-308-7118</p>	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	M-F	Through HIV case management	None	

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Human Service Transportation Providers (continued)

Disabled American Veterans

Description			Contact	
In Flagstaff, this program will drive veterans to medical appointments including those in Prescott and Phoenix. The program is run with volunteers and two donated vans. Mondays, Wednesday, Fridays vans go to Prescott. Tuesdays, Thursdays, the vans go to Phoenix, Scottsdale, or Cottonwood.			U.S. Veterans Administration Service 123 North San Francisco Street Flagstaff, Arizona 86001 928-214-8170	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	M-F	United States veteran.	None	No wheelchair capacity

School Transportation

Flagstaff Unified School District (FUSD)

Description			Contact	
FUSD provides student transportation services for more than 10,000 students at the district’s 10 elementary schools, 2 middle schools, and 2 high schools. FUSD operates 93 school buses on more than 200 routes, providing daily rides to 3,700 students. Transportation services are also provided for a variety of field trips, special events, and sports events. The district also provides curb-to-curb transportation service for special needs students. The special needs buses follow regular routes, although the routes are subject to frequent change due to changes in schedules and needs, and students moving into and out of the district.			Flagstaff Unified School District 3285 East Sparrow Avenue Flagstaff, Arizona 86004 928-527-6010 bkuhn@fUSD1.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-F: 6:15am-4:45pm	Students	None	20 special needs buses

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Senior Living Transportation Service				
Brookdale Senior Living				
Description			Contact	
Brookdale provides transportation service for their residences to doctors' appointments and community shopping centers. Monday and Wednesday mornings are for shopping, afternoon includes a scenic drive. Tuesdays and Thursdays are reserved for doctors' appointments and emergency appointments.			Brookdale Flagstaff 2100 S. Woodlands Village Blvd. Flagstaff, Arizona 86001 928-779-7045	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-Th: Mornings and afternoons	Brookdale Residents	None	1 van, ADA accessible
The Peaks				
Description			Contact	
The Peaks provides transportation service for their residences to doctors' appointments in the Flagstaff area.			The Peaks 3150 N. Winding Brook Rd Flagstaff, Arizona 86001 928-774-7106	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	Monday to Friday 7am – 4pm.	The Peaks Residents	None	2 buses, ADA accessible
Haven of Flagstaff				
Description			Contact	
Haven of Flagstaff, Haven Health provides transportation service for their patents to doctors' appointments, including dialysis.			Haven of Flagstaff 800 W. University Ave. Flagstaff, Arizona 86001 928-779-6931	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area, including Munds Park	Monday – Saturday, sometimes on Sunday if relatives cannot bring them (extra cost). 4:30am – 7:30 pm	Haven of Flagstaff patients	Included with stay	3 vans, ADA accessible

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Taxi and transportation network companies			
Company	Contact	Fare	Fleet
Action Cab	928-774-4427	\$3.00 pickup + \$1.70/mile	
Apex Taxi	928-779-0000		
Friendly Cab	928-774-4444	\$3.00 pickup + \$1.70/mile \$1 discount (teachers, FMC employees, NAU/CCC students and staff, senior citizens)	ADA Accessible vehicle upon request.
Hurry Cab	928-525-3333	\$2.75 pickup + \$2.00/mile	
Sun Taxi	928-774-7400		
Top Hat Taxi	928-719-0909	\$2.00 pickup + \$2.00/mile, \$40 per hour	
Uber	Application via smartphone	Available at time of trip request	
Lyft	Application via smartphone	Available at time of trip request	

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Existing coordination

NAIPTA engages in a variety of coordination activities in the Flagstaff area, including training opportunities, vehicle maintenance, and performs mobility management responsibilities. These coordination efforts help fill transportation gaps which are described in more detail in the Transportation Gaps, Goals, and Strategies section below. Key existing coordination efforts include:

- **Driver training:** NAIPTA provides comprehensive driver training that is available to agencies receiving 5310 funds. Driver Training for Special Needs vans is provided by NAIPTA to several 5310 agency recipients. NAIPTA shares upcoming P.A.S.S. trainings with State-wide Mobility Managers. This helps address the human capital gaps.
- **Travel training:** Travel training is provided to individuals to assist them in using fixed route buses whenever possible. NAIPTA provides travel training to individuals and groups. This program helps address both information and human capital gaps.
- **Shared maintenance.** NAIPTA offers vehicle maintenance services to any local 5310 agency recipients and others. NAIPTA has the only facility and trained personnel in northern Arizona to service wheelchair lifts; having this service available locally can save significant time and money, as the next-nearest facility is located in the Phoenix area.
- **Taxi program:** This program provides Mountain Lift clients with an additional and flexible mode of transportation. They can use a taxi service instead of the Mountain Lift service, and it is available at times Mountain Lift does not operate. This program started in February 2007 to supplement the ADA paratransit services provided through Mountain Lift. This program helps address temporal and spatial gaps.
- **Discounted Day Pass Program:** Some bus tickets or passes are provided to organizations serving individuals with disabilities or low incomes who otherwise would not be able to afford the price of a bus fare.
- **ecoPass:** In FY2009, eight local agencies and businesses purchased the ecoPass for their employees, a one-year bus pass sold at a highly-reduced rate to encourage reduced carbon footprint in daily commuter activities. There were 6,903 ecoPasses distributed in FY2009, resulting in 3.9 percent of total ridership on Mountain Line system, with a total of over one million riders in FY2009.
- **Transportation support for local agencies:** NAIPTA provides mobility management coordination together with the FMPO. NAIPTA provides grant guidance, grant compliance, and shares NAIPTA trainings to the Coordinated Mobility Council. This helps address human capital gaps.

There are a variety of existing 5310 recipients in the region which help address transportation gaps and aid in coordination efforts. A summary of applications submitted for 5310 grant programs in the FMPO region for 2019 is included in the Appendixes.

Transportation Gaps, Goals, and Strategies

Strategies to enhance mobility

To be most effective, planning to fill transportation gaps must be an integral part of the region's overall transportation planning efforts. Transportation planning in the Flagstaff region includes several strategies to enhance mobility:

- **Land use.** Support compact development patterns, mixed-use neighborhoods, and higher densities to help reduce reliance on private automobiles and increase walking, bicycling, and access to transit
- **Alternate modes.** Encourage and promote walking and bicycling as affordable, healthy, and sustainable transportation modes
- **Fixed-route public transit.** Enhance NAIPTA's Mountain Line fixed-route transit service
- **Special needs transportation.** Close gaps in service and provide transportation that is convenient and attractive for all citizens, particularly disadvantaged populations.

The first three strategies are being considered in various on-going planning efforts:

- **Land use** patterns to support mobility are included as part of the process to update the regional comprehensive plan;
- Planning for **alternate modes** is also underway as part of the Active Transportation Master Plan process as well as the NAIPTA On-Demand Feasibility Study;
- **Fixed-route transit** planning and supportive services are covered in NAIPTA's recently-adopted Five-Year Transit Plan.

Types of transit service

This section is intended to illustrate the types and range of public transit services that might be provided by a transit agency. Special needs transportation service typically uses the last three categories, demand-responsive or dial-a-ride service, paratransit and escorted transportation.

- **Fixed-route service.** A service provided on a repetitive basis along a specific route according to a pre-arranged, published schedule with vehicles stopping to pick up and deliver passengers to specific locations. Each trip is run on a fixed route, servicing the same origins and destinations.
- **Skip-stop service.** A public-transportation service pattern in which not all vehicles make every stop along a designated route. While all vehicles may stop at every major hub station, some express buses or trains may serve only a few stops. This system attempts to reduce travel time and crowding at boarding stations.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

- **Limited-stop service.** An express service, usually on a larger bus, that operates on a fixed route either parallel to an existing fixed route or supplementing several existing routes. Its purpose is to provide quicker service to destinations with less frequent stops.
- **Deviated fixed-route service.** Service that allows on-request, limited-distance deviation (usually up to three-quarters of a mile) off a regular bus route for those who experience difficulty getting to bus stops. Planning for these routes often involves the use of computers and GPS systems to aid the driver.
- **Demand-responsive or dial-a-ride service.** A non-fixed-route service, using vans or small buses, with passengers calling the agency in advance (usually 24 hours) to arrange pickup to go to any location within a transit system's service area.
- **Paratransit.** Transportation service that supplements larger public transit systems by providing individualized rides that do not follow fixed routes or schedules. Although the definition may include a variety of flexible modes, it is increasingly used to refer to special transport services for people with disabilities.
- **Escorted transportation.** Any public transportation service which requires the use of a person to assist the passenger over the course of a trip. Such services can be classified as curb-to-curb, door-to-door, or door-through-door service.
- **On Demand Transportation.** A non-fixed-route service, open to the general public, using vans or small buses, with passengers using an app or calling a dispatch to arrange a pickup to go to any location within an identified service area with service provided within an identified, short-term period of time.

Levels of escorted transportation service

- **Curb-to-curb.** The most common designation for paratransit services; passengers are picked-up and discharged at the curb or driveway in front of their home or destination. The driver does not assist or escort passengers to the door.
- **Door-to-door.** A form of escorted paratransit service that includes passenger assistance between the vehicle and the door of his or her home or other destination but does not entail the driver going inside the destination.
- **Door-thru-door.** A hands-on service for passengers with significant mobility limitations in which a driver escorts the passenger from the home and into the destination. Assistance may also be given for belongings, like groceries. This level of service is for individuals who would otherwise not be able to use regular or even enhanced paratransit services.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Human services transportation level of service

Many human services agencies provide some form of transportation service to their clients. The level of service provided can vary significantly from agency to agency, depending on the clients' needs and the agencies' resources. Transportation services provided by human service agencies can generally be fitted into four categories, listed below in descending order of involvement and complexity.

- **Provide transportation** by operating vehicles to transport their clients.
- **Contract for transportation** for their clients through formal arrangements with other transportation providers.
- **Subsidize transportation** by providing clients with bus fare, taxi vouchers, mileage reimbursement, or cash.
- **Arrange for transportation** by assisting clients with trip planning and information on transportation options.

Coordination, and participation in the coordination planning process, is a potential benefit to all of these agencies regardless of the level of service provided.

Transportation Gaps

This plan addresses a variety of gaps in the transportation system for disadvantaged populations. These gaps were initially identified as a part NAIPTA's Mountain Mobility Business Plan and have been updated through CMC discussion over the past year.

The gaps include:

- Information
- Temporal
- Spatial
- Infrastructure
- Human capital

The following sections describe in more detail the unmet transportation gaps, the overarching vision for resolving each gap, and the associated strategies.

Dynamic Strategies

The strategies are divided into two categories, dynamic strategies and additional strategies. Dynamic strategies help solve more than one transportation gap. These strategies are a priority for the FMPO because they can be cost-effective means to solve multiple challenges. Table 9 depicts the dynamic strategies in relation to the transportation gaps they address.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Table 9: Dynamic strategies

	Addresses:				
	Information Gap	Temporal Gap	Spatial Gap	Infrastructure Gap	Human Capital Gap
Dynamic Strategies:					
Develop travel training tools for agency personnel	■				■
Promote City and County Taxi Program	■	■	■		
Volunteer driving program		■	■		
Promote Mountain Line Vanpool	■	■	■		
Increase awareness of mobility issues to City staff	■		■	■	
Improve walkability in 3/4 mile to transit			■	■	
Share NAIPTA and statewide trainings	■				■
Coordination between ADOT and AHCCCS		■	■		■
Provide assistance to grant writing	■				■

Information Gaps

Unmet needs:

- Lack of knowledge of transportation resources, including NAIPTA programs and specialized agency transportation.
- Lack of central clearinghouse to identify all available transportation options. (Both consumer and stakeholders)

Vision: Stakeholder agencies and the community are aware of all the transportation options and programs throughout the FMPO region.

Goal: To increase education opportunities and resources for consumers, consisting of stakeholder agencies, existing riders, and prospective riders.

Performance Measures:

- Number of travel training events
- Number and type of promotional contacts
- Number of site visits on MoveMeFLG.com

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop travel training tools for agency personnel to introduce Mountain Line services to clients.	<ul style="list-style-type: none"> ▪ Share training materials with agency staff ▪ Conduct travel trainings with agency staff 	Information gap Human capital gap

Additional Strategies	Action Items
Continue outreach methods to the public regarding NAIPTA wide programs	<ul style="list-style-type: none"> ▪ Present all NAIPTA wide programs at outreach events ▪ Participate in wide range of outreach events with varying audiences
Promote travel training to numerous audiences to introduce prospective riders to transit	<ul style="list-style-type: none"> ▪ Reach out to existing contacts to conduct travel training
Promote MoveMeFLG.com to showcase transportation options in Flagstaff and surrounding region	<ul style="list-style-type: none"> ▪ Create market materials to showcase at outreach events ▪ Present website to key groups in Flagstaff: CBD, Chamber of Commerce, Realtors, etc.
Report on Coordinated Mobility Council activities and outcomes to all stakeholders.	<ul style="list-style-type: none"> ▪ Identify the type of outcomes and related performance metrics ▪ Develop reporting mechanisms to regularly inform agency partners and stakeholders of the CMC
Communicate identified transportation gaps and strategies with private developers	<ul style="list-style-type: none"> ▪ Educate private developers in the City’s private develop process about transportation gaps and strategies identified in the Coordinated Plan
<i>See additional strategies in Temporal gaps and Human Capital gaps strategies</i>	

Temporal Gaps

Unmet needs:

- Transportation services outside of Mountain Line and Lift hours.
- Human service agency trips have limited service after hours and on weekends.

Vision: Affordable and convenient transportation is available during all hours of the day.

Goal: Promote existing services and encourage partnerships to form additional transportation options during times of day when fixed-route service is no longer operating.

Performance measures:

- Number of trips carried after hours
- Number of trips in City and County Taxi program
- Number of participants in City and County Taxi program

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Promote City and County Taxi Program among Mountain Lift clients	<ul style="list-style-type: none"> ▪ Create an outreach plan, identifying key target audiences and marketing materials needed 	Information gap Temporal gap Spatial gap
Additional Strategies	Action Items	
Increase money for operations through partnerships to help fund extended hours	<ul style="list-style-type: none"> ▪ Create an updated inventory of regional services that have ADA vehicles ▪ Brainstorm possible partnerships among agencies 	
<i>See additional strategies in Spatial gaps and Human Capital gaps strategies</i>		

Spatial Gaps

Unmet needs within Flagstaff:

- Neighborhoods in Flagstaff and FMPO region not served by fixed-route system.
- Transportation service to human service agencies.
- Fixed route service which more directly services senior housing.

Unmet needs outside of Flagstaff

- Transit service from Doney Park, Mountaineer, Kachina Village, or Bellemont to Flagstaff.
- Trips with origins and destinations outside of the FMPO, such as Williams, Winslow, the Navajo and Hopi Reservations, and Phoenix.
- Lack of transportation options in outlying communities and rural areas

Vision: Affordable and convenient transportation options are available in areas where Mountain Line fixed-route is not operating.

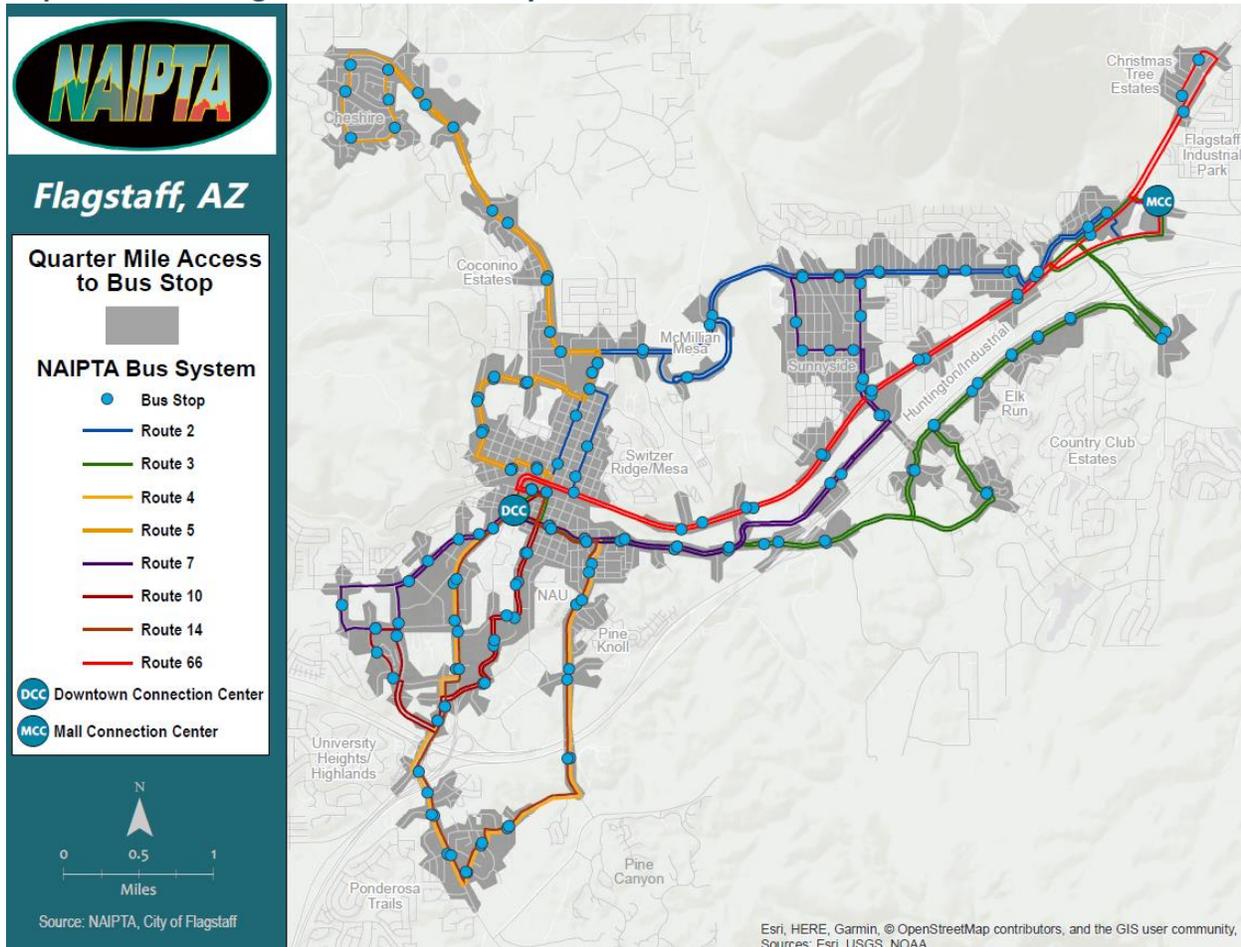
Goal: Implement transportation options, encourage partnerships between agencies to provide trips, and improve pedestrian and bicycle access to transit to offer some level of service to areas where fixed-route service is not operating.

Performance measures:

- Number of pedestrian improvements within ¼ mile catchment area of Mountain Line service network.
- Number of vans in Mountain Line vanpool program
- Development of a volunteer driving program
- Increasing passenger trips
- Increase in new pockets or neighborhoods served

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Map 3: Areas in Flagstaff underserved by transit



The above map depicts areas .25 mi outside of a transit stop based on the street network. Areas such as University Heights, Huntington/Industrial, and South Sunnyside are underserved by transit showcasing spatial gaps within Flagstaff.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop volunteer driving program	<ul style="list-style-type: none"> Strengthen capabilities of the Coconino County volunteer mileage reimbursement program to provide more trips and reach more persons for “hard to serve” trips. Encourage partnership dialogue with Disabled American Veterans to expand volunteer driver pool. Initiate conversations with Verde Valley Caregivers to expand into Flagstaff. 	Spatial gap Temporal gap
Promote Mountain Line Vanpool	<ul style="list-style-type: none"> Develop vanpool outreach plan 	Spatial gap

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

	which addresses target markets and specific outreach material for each audience <ul style="list-style-type: none"> ▪ Continue to develop partnerships with Winslow, Navajo and Hopi tribes to help with outreach. 	Temporal gap Information gap
--	--	---------------------------------

Additional Strategies	Action Items
Funding seats in AZ shuttle to go to Phoenix	<ul style="list-style-type: none"> ▪ Promote this as an existing option with City and County Taxi Program ▪ Promote Mountain Lift paratransit clients to obtain visitor’s status in Phoenix to use their paratransit system.
Work with medical providers through closer collaboration with CHIP and Access to Care group to help pay for transportation services in Flagstaff and outside	<ul style="list-style-type: none"> ▪ NAIPTA to continue to attend County Health Improvement Plan meetings ▪ NAIPTA to continue participating in Well Women Well Communities Program with Coconino County Public Health Services District
Targeted fixed route expansion of service to identified and unserved neighborhoods	<ul style="list-style-type: none"> ▪ Secure additional funding to expand service ▪ Identify transit deserts in NAIPTA’s planning process
Encourage new partnerships with Tribal Transit stakeholders to address unmet transportation needs and promote increased mobility of Tribal members	<ul style="list-style-type: none"> ▪ Develop transfer opportunities to improve connections between Tribal Transit and Mountain Line services
On-demand shuttle service	<ul style="list-style-type: none"> ▪ Create implementation plan for on-demand service
Increase money for operations through partnerships to increase service area	<ul style="list-style-type: none"> ▪ Brainstorm possible partnerships among agencies
<i>See additional strategies in Spatial gaps, Infrastructure gaps, and Human Capital gaps</i>	

Infrastructure Gaps

Unmet needs:

- Missing pedestrian and bicycle infrastructure.
- Number of pedestrian improvements within ¾ mile catchment area of Mountain Line service network.
- Weather related improvements including sidewalk snow removal and bus shelter snow removal.
- Availability of accessible vehicles.

Vision: The built environment seamlessly connects to public transportation and is accessible by all levels of mobility.

Goal: Strengthen the pedestrian and bicycle network around key destinations and ensure paths to Mountain Line services are accessible for all levels of mobility.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Performance measures:

- Number of sidewalk and pedestrian improvements within ¼ mile of Mountain Line routes.
- Increased funding for pedestrian improvements and bus stop improvements.
- Reduction in infrastructure barriers for wheelchair accessibility.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment	<ul style="list-style-type: none"> ▪ Provide information through either an information sheet, a letter, or a presentation to City Public Works on mobility issues 	Infrastructure gap Spatial gap Information gap
Improve pedestrian access to transit within a walkable ¼ mile for everyone in the city, as funding allows	<ul style="list-style-type: none"> ▪ Identify areas that do not have pedestrian access to transit and areas with limited pedestrian infrastructure to connect to transit ▪ Identify opportunities to leverage funds to increase walkability near transit 	Infrastructure gap Spatial gap

Additional Strategies	Action Items
Secure additional funding to expand infrastructure improvements	<ul style="list-style-type: none"> ▪ Research additional grant funding opportunities ▪ Leverage City funds with other grants
Review sidewalk and curb ramp standards to verify that they are accommodating of people with mobility limitations	<ul style="list-style-type: none"> ▪ Bring awareness of the mobility issue to the City ▪ Prioritize areas that need the most improvement
Keep sidewalks free of ice and snow and clear of other obstructions	<ul style="list-style-type: none"> ▪ Work with City code compliance on sidewalk enforcement issues
Improve snow plowing methodology to reduce snow build up	<ul style="list-style-type: none"> ▪ Bring awareness of mobility challenges to the City Public Works department

Human Capital Gaps

Unmet needs:

- Availability of volunteers and staff to drive vehicles or provide escorted transportation
- Staffing resources to focus on mobility related issues
- Section 5310 input, training, stability, and data collection
- Ability to advocate for transportation projects which meets everyone’s needs

Vision: Human service agencies, Coconino County, City of Flagstaff, FMPO, and NAIPTA are all in coordination providing efficient and effective transportation in the FMPO region.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Goal: Develop new partner relationships with key stakeholder organizations to implement new mobility project solutions and enhance vehicle and staff efficiencies.

Performance measures:

- Meeting NAIPTA established Mountain Lift and Mountain Line performance measures
- Increased number of mobility choices and new service options, for Mountain Lift users.
- Expand number of outreach methods of existing information tools
- Total grant funding secured, including local match
- Number of partner meetings
- Number of travel training contacts/ training events with Mountain Lift users.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Share NAIPTA and other statewide trainings to CMC staff and Mobility Managers group	<ul style="list-style-type: none"> ▪ Coordinate with NAIPTA training staff to share upcoming trainings 	Human capital gap Information gap
Develop Arizona Department of Transportation (ADOT) and AHCCCS coordination to align policies to make sharing trips easier	<ul style="list-style-type: none"> ▪ Find an opportune moment to discuss this issue with Mobility Managers group ▪ Support efforts for coordination between agencies 	Human capital gap Spatial gap Temporal gap
Provide information-based technical assistance, as necessary, to partner agencies	<ul style="list-style-type: none"> ▪ Provide technical assistance to applicant agencies around 5310 grant applications ▪ Provide letters of support for agencies seeking transportation funding from non-transit sources 	Human capital gap Information gap

Additional Strategies	Action Items
Ensure Mountain Lift operations provides the most efficient, cost-effective and responsive service possible to ADA riders, in compliance with ADA regulations and within available resources	<ul style="list-style-type: none"> ▪ Review of operational procedures periodically to ensure maximum efficiency and effectiveness, including compliance with law.
Identify and develop vehicle-sharing trip options with 5310 grantees	<ul style="list-style-type: none"> ▪ Understand trip sharing limitations ▪ Discuss vehicle sharing with ADOT ▪ Address insurance issues between agencies
Actively promote travel training to ADA certified riders to enable more trips to be taken on fixed-route service.	<ul style="list-style-type: none"> ▪ Coordinate with Eligibility Specialist to discuss potential training opportunities with Mountain Lift clients
Promote application for Section 5310 capital requests by local agencies, to replace vehicles and develop lift-equipped capabilities to ensure a State of Good Repair and accessibility throughout the	<ul style="list-style-type: none"> ▪ Provide technical assistance to applicant agencies around 5310 grant applications ▪ Encourage Coordinated Mobility Council attendance

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

region	
Promote volunteer driving among County employees and other organizations who are encouraged to volunteer per year	▪ Develop volunteer driver program within the FMPO
<i>See additional strategies in Informational gaps</i>	



Photo of NAU's Senior Companion Program

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Project Prioritization Process

Project prioritization in the FMPO region is facilitated using a methodology developed by NAIPTA and FMPO staff with approval from the Coordinated Mobility Council. This process is an evaluation criteria derived from the ADOT Coordinated Mobility Program Guidebook and FMPO’s regional priorities. This process is used for programs applying for Section 5310 funds. The highest weight of 100 points will be given to programs which address solutions to fill transportation gaps and address priorities, which are listed below. Additional consideration will be given based on resource management, coordination, and project management.

Below are the priorities for the FMPO region, derived from the strategies listed in the [Transportation Gaps](#) section. These priorities are geared towards maintaining funding for existing transportation programs and keeping vehicles in a state of good repair in the FMPO region.

FMPO Regional Priorities

First priority

Continue to fund and enhance existing 5310 programs

Mobility management position/function, enhancing coordination efforts and partnerships with NACOG and existing transportation programs, such as Tribal transit, human service agencies, and volunteer driver programs.

Ensure Mountain Lift operations provides the most efficient, cost-effective and responsive service possible to ADA riders

Replace vehicles and develop accessible capabilities to ensure a State of Good Repair and accessibility throughout the region

Promote NAIPTA wide programs (Mountain Lift, Taxi Program, Vanpool, Travel Training, MoveMeFLG.com)

Second priority

Targeted expansion of travel options to identified and unserved neighborhoods.

Capital improvements to seamlessly connect the built environment with transit.

Establish volunteer driving program

Increase span and frequency of Mountain Line fixed-route

Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment

Third priority

Develop travel training tools for agency personnel

Prioritize funding for programs open to the public compared to client-based services

Share NAIPTA and statewide trainings

Continue collaboration with CHIP and Access to Care group

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Project Prioritization Process

Project Specific Criteria		
Replacement Vehicles/Capital		60 points total
1	How is this vehicle being used? <ul style="list-style-type: none"> • Is the vehicle currently closing an identified gap or maintaining a gap being closed? (yes or no) • Does this vehicle serve trips which address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List) 	20
2	Current mileage of vehicle – 2 points per 10,000 miles over 80,000 miles, up to 180,000 miles	20
3	Age of vehicle replacing – 2 points per year over 5 years up to 15 years	20
New/Expansion Vehicles/Capital		60 points total
1	How will this vehicle be used? <ul style="list-style-type: none"> • Will this vehicle either close an identified gap or maintain a gap being closed? (yes or no) • If yes, will this vehicle serve trips which address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List) 	20
3	Describe the need based on existing fleet capacity. <ul style="list-style-type: none"> • Is the vehicle needed to serve additional clients, expand to new service areas, or provide new or expanded services? (30 points) • Is there storage space for this vehicle? (2 points) • Is there staffing and financial capacity for maintenance and operations? (2 points) • Will this vehicle be ADA accessible? (6 points) 	40
Operating		60 points total
1	Will this program either maintain an identified gap closed or close an existing gap? (yes or no) <ul style="list-style-type: none"> • If yes, will this program address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List) 	20
2	Will this program prioritize seniors and individuals with disabilities? (12 points) <ul style="list-style-type: none"> • If yes, will this service also be for the general public? (4 point) 	16
3	Applicant’s program provides a cost-effective approach to address transportation gaps in the region. Cost effective measures can include but are not limited to: <ul style="list-style-type: none"> • Uses volunteers and other in-kind support (3 points) • Utilizes other funding sources beyond Federal Transit Administration (FTA) programs for operations or capital (3 points) • Develops programs incrementally using available funding resources (3 points) • Other: please explain (1 point for each cost-effective measure, up to 3 points total) 	12
4	Applicant’s program provides a resource efficient approach to address transportation gaps in the region. Resource efficient measures can include but are not limited to: <ul style="list-style-type: none"> • Program requires minimal new capital to operate (3 points) • Utilizes existing capital in FMPO region (i.e., through vehicle sharing) (3 points) • Other: please explain (1 point for each resource efficient measure, up to 3 points total) 	12
Coordination		25 points total
1	Applicant integrates coordination into transportation program through policies, budget, and/or staffing. (10 points)	10
2	Participation in Coordinated Mobility Council meetings. (5 points)	5
3	Applicant exemplifies high level of local support and/or partnerships (for example, through letters of support, funding, or meeting attendance). (10 points)	10
Project Management		15 points total
1	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements and submitting timely quarterly reports. (5 points)	5
2	New applicants have the staff, resources, and accounting systems necessary to manage federal funds. (5 points)	5
3	Applicants properly document the availability, source, and commitment of local match. (5 points)	5
Total project prioritization process:		100

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Appendices

Appendices 40

Appendix 1 | Vehicle inventory 41

Appendix 2 | Summary of Section 5310 grants pre-applications for 2019 45

Appendix 3 | Section 5310 grant pre-applications for 2019 47

Appendix 4 | Coordinated Mobility Council meeting agendas from 2017 - 2018 55

Appendix 5 | Coordinated Mobility Council meeting minutes from 2017 - 2018..... 67

Appendix 6 | Community partners and stakeholders 84

Appendix 7 | Federal initiatives and legislation 86

Appendix 8 | Framework of Coordinated Mobility 89

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Appendix 1 | Vehicle inventory

Coconino County											
Make-model	Year	Vehicle class code	VIN	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	WC positions	Lift or ramp
Ford E-350	2008		1FT2534LX8DB38478	5310	No				8	1	Lift
Chevrolet Suburban	2010		1GNZCLEG7AR272975	5310	Yes				8	0	
Toyota Sienna	2010		5TDKK4CC9AS301252	5310	Yes				6	0	
Toyota Sienna	2010		5TDKK4CC6AS302519	5310	Yes				6	0	
Eldorado Amerivan Minivan	2011		2D4RN4DE2AR462608	5310	Yes				6		Ramp
Eldorado Amerivan Minivan	2011		2D4RN4DE5AR462618	5310	Yes				6		Ramp
Ford E350 Raised Roof Van	2011		1FTD53EL8BDB28546	5310	Yes				8	1	Lift
	7								48	2	4%

Hozhoni											
Make-model	Year	Vehicle class code	VIN	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	WC positions	Lift or ramp
Ford Cutaway	2001	6	1FDWE35S51HA61043	5310	No	112,290		Fair	9	2	Lift
Ford Cutaway	2003	6	1FDWE35S53HB28341	5310	No	113,644		Fair	8	3	Lift
Ford Maxi	2004	7	1FTSS34LX4HB39486	5310	No	93,217		Fair	5	2	Lift
Ford Cutaway	2005	6	1FDWE35S5X5B09965	5310	No	97,643		Fair	4	2	Lift
Ford E350	2005	7	1FBNE31L95HA32007	Contract	No	92,563		Fair	12	0	
Ford Cutaway	2006	6	1FDWE35S06DA15909	5310	No	71,026		Fair	4	2	Lift
Ford Passenger	2006	7	1FBNE31L86DA46991	5310	No	81,595		Fair	12	0	
Pontiac Vibe	2007	9	5Y2SL6587Z408239	Contract	No	63,796		Fair	5	0	
Ford Cutaway	2008	6	1FD3E5S08DB32511	5310	No	64,996		Good	4	3	Lift
Toyota Sienna	2010	8	5TDKK4CC6AS301158	5310	Yes	50,823		Good	7	0	
Toyota Sienna	2010	8	5TDKK4CC3AS301215	5310	Yes	79,056		Good	7	0	
Toyota Sienna	2010	8	5TDKK4CC3AS301652	5310	Yes	56,090		Good	7	0	
Toyota Sienna	2011	8	5TDZK3DC6BS146717	Lease	No	33,653		Good	7	0	
Toyota Sienna	2011	8	5TDZK3DC6BS148421	Lease	No	22,731		Good	7	0	
Ford Cutaway	2012	6	1FDEE3FS3CDA55367	5310	Yes	36,400		Excellent	9	3	Lift
Ford Cutaway	2012	6		5310	Yes	53,115		Good	9	3	Lift
Toyota Sienna	2012	8	5TDZK3DC7C5206263	Lease	No	32,143		Excellent	7	0	
Toyota Sienna	2013	8	5TDZK3DC7DS318773	Lease	No	20,433		Excellent	7	0	
Toyota Sienna	2013	8	5TDZK3DC5DS312826	Lease	No	15,987		Excellent	7	0	
Toyota Sienna	2013	8	5TDZK3DC9DS309301	Lease	No	24,313		Excellent	7	0	
Toyota Sienna	2013	8	5TDZK3DC1DS319448	Lease	No	18,215		Excellent	7	0	

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

21			151	20	13%
----	--	--	-----	----	-----

NAIPTA												
Make-model	Year	Vehicle class code	VIN	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	WC positions	Lift or ramp	
Chev Arboc Express 3500	2010	4	1GB9G5AG2A1136948	5316-5317	Yes	129,135	2017	Excellent	10	3	Ramp	
Ford E-450 Eldorado Aerotech	2013	4	1FDFF4FS2DDA15329	5310	Yes	64,408	2020	Excellent	11	3	Lift	
Ford E-450 Eldorado Aerotech	2013	4	1FDFF4FS9DDA15330	5310	Yes	73,401	2020	Excellent	11	3	Lift	
Ford E-450 Eldorado Aerotech	2013	4	1FDFF4FS0DDA15331	5310	Yes	64,847	2020	Excellent	11	3	Lift	
Ford E-450 Eldorado Aerotech	2013	4	1FDFF4FS2DDA15332	5310	Yes	61,046	2020	Excellent	11	3	Lift	
Ford E-450 Eldorado Aerotech	2013	4	1FDFF4FS4DDA15333	5310	Yes	66,366	2020	Excellent	11	3	Lift	
Ford E-450 Starcraft Allstar 22	2015	4	1FDFF4FS6FDA10718	5310	Yes	23,081	2022	Excellent	11	3	Lift	
Ford E-450 Starcraft Allstar 22	2015	4	1FDFF4FS8FDA10719	5310	Yes	22,323	2022	Excellent	11	3	Lift	
									87	24	28%	

Quality Connections												
Make-model	Year	Vehicle class code	VIN	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	WC positions	Lift or ramp	
Mazda Tribute	2002	9	4F2CU09162KM38185	No	No	152,705	2016	Poor	5	0	N/A	
Ford E350	2004	7	1FBNE31L24HA53098	No	No	93,617	2017	Fair	9	0	N/A	
Chevrolet Silverado	2006	9	3GCEC14Z96G187867	No	No	175,294	2017	Poor	2	0	N/A	
Chevrolet Uplander	2006	8	1GNDU23L06D199874	No	No	146,573	2016	Poor	6	0	N/A	
Dodge Grand Caravan	2006	8	2D4GP44L96R654714	No	No	66,460	2018	Good	4	1	Ramp	
Chrysler Town and Country	2007	8	1A4GJ45R47B118412	No	No	61,390	2017	Fair	4	2	Ramp	
Ford/Starcraft	2014	6	1FDEE3FL03DA83676	5310	Yes	22,694	2019	Excellent	9	3	Lift	
Dodge Caravan	2015	8	2C4RDGCG2FR722937	5310	Yes	11,100	2020	Excellent	6	0	N/A	
Dodge Caravan	2015	8	2C4RDGCG4FR722938	5310	Yes	17,219	2020	Excellent	6	0	N/A	
									51	6	12%	

The Guidance Center												
Make-model	Year	Vehicle class code	VIN	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	WC positions	Lift or ramp	
Ford F350 Cargo Van	1998	7	1FDWE3053WHA34390	Owned	No	133,834	2003	Poor	9	0		
Chevrolet Express Van	2012	7	1GAZG1FG3C1202738	ADOT	Yes	19,787	2017	Excellent	12	0		
Chevrolet Van 3500 EXT	2012	7	1GAZG1FAC1185361	ADOT	Yes	31,916	2017	Excellent	12	0		
Chevrolet Van 3500 EXT	2012	7	1GAZG1FA3C1185418	ADOT	Yes	20,626	2017	Excellent	12	0		
Kawasaki K4D Mule	2012	10	JK1AFED11CB505924	Lease	No	435.8 Hours	2017	Excellent	2	0		
Dodge Ram 2500	2012	8	3C6URS5L1FG548982	Lease	No	14,223	2017	Excellent	6	0		
Ford E350 Cargo Van	2013	9	1FDDS3EL2DDB22868	ADOT	Yes	12,857	2018	Excellent	9	1		

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Ford Escape	2014	9	1FMCU9GX9EUB80700	Lease	No	21,562	2019	Excellent	5	0	
Ford Escape	2014	9	1FMCU9G95EUB32046	Lease	No	20,679	2019	Excellent	5	0	
Honda Odyssey	2014	9	5FNRL5H21EB052263	Lease	No	17,693	2019	Excellent	7	0	
Chevrolet Express Van	2014	7	1GAZG1FG9F1102647	ADOT	Yes	8,585	2019	Excellent	12	0	
Ford Escape	2014	9	1FMCU9GX5EUB64283	Lease	No	23,270	2019	Excellent	5	0	
Ford Escape	2014	9	1FMCU9GX2EUB64399	Lease	No	21,797	2019	Excellent	5	0	
Ford Escape	2014	9	1FMCU9GX4EUC85483	Lease	No	16,871	2019	Excellent	5	0	
Ford Escape	2014	9	1FMCU9G90EUC76250	Lease	No	17,103	2019	Excellent	5	0	
Ford Escape	2014	9	1FMCU9G90EUB16417	Lease	No	19,011	2019	Excellent	5	0	
Honda CRV UT 4DSW	2014	9	5J6RM4H36EL106776	Lease	No	5,379	2019	Excellent	5	0	
Ford Escape	2014	9	1FMCU9G91EUB47689	Lease	No	18,257	2019	Excellent	5	0	
Honda CRV UT 4DSW	2014	9	5J6RM4H37EL118760	Lease	No	5,479	2019	Excellent	5	0	
Honda CRV UT 4DSW	2014	9	5J6RM4H38EL109324	Lease	No	3,331	2019	Excellent	5	0	
Honda CRV UT	2015	9	5J6RM4H36FL020319	Lease	No	7,277	2020	Excellent	5	0	
Toyota 4Runner 4WD	2015	9	JTEBU5JRXF5212113	Owned	No	24,824	2020	Excellent	5	0	
Honda CRV UT 4DSW	2015	9	5J6RM4H35FL072606	Lease	No	467	2020	Excellent	5	0	
Honda CRV UT	2015	9	2HKRM4H35FH613471	Lease	No	6,642	2020	Excellent	5	0	
Honda Odyssey Van	2015	9	5FNRL5H24FB055613	Lease	No	7,618	2020	Excellent	7	0	
Honda Odyssey Van	2015	9	5FNRL5H27FB115979	Lease	No	527	2020	Excellent	7	0	
Honda CRV UT	2015	9	2HKRM4H31FH618036	Lease	No	8,154	2020	Excellent	5	0	
Honda CRV UT 4DSW	2015	9	5J6RM4H32FL008913	Lease	No	15,159	2020	Excellent	5	0	
Honda CRV UT	2015	9	2HKRM4H33FH619057	Lease	No	7,160	2020	Excellent	5	0	
Honda CRV UT	2015	9	2HKRM4H31FH619333	Lease	No	4,978	2020	Excellent	5	0	
	30								190	1	1%

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Vehicle class codes

Code	Description
1	Heavy duty buses or coaches, 40 or more feet in length
2	Heavy duty buses, 30-40 feet in length, up to 40 passengers
3	Medium duty buses or mini-buses, 20-30 feet in length, up to 35 passengers
4	Medium or light duty large size cutaways, 20 to 30 feet in length, up to 35 passengers
5	Light duty medium size cutaways, 15-25 feet in length, up to 25 passengers
6	Light duty small size cutaways, 10-20 feet in length, up to 9 passengers
7	Maxivans/standard vans, up to 8 passengers with lift or 12-15 passengers without lift
8	Minivans, up to 5 passengers with ramp or 7 passengers without ramp
9	Support vehicles (sedans, station wagons, SUV's, pickups, etc.)
10	Other vehicles

Condition codes

Code	Description
Failure	Impossible or unsafe to use, using as spare or for parts.
Poor	Becoming unsafe and unreliable to operate, frequent breakdowns, excessive repair costs.
Fair	Near midpoint of useful life, obvious signs of wear, regular maintenance keeps it safe and operable, but costs exceed norm.
Good	Well-maintained, no ongoing mechanical problems, shows minor wear.
Excellent	Relatively new, no mechanical problems.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Appendix 2 | Summary of Section 5310 grants pre-applications for 2019

FMPO summary of Section 5310 grant pre-applications for 2019 - Year 1

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
Civic Service Institute at NAU						
Senior Companion Program	1	1	Operating	\$40,000	\$40,000	\$80,000
The Guidance Center						
Additional drivers	1	1	Operating	\$17,400	\$17,400	\$34,800
Quality Connections						
Replacement minivan w/ramp	1	1	Capital	\$37,200	\$10,230	\$47,430
NAIPTA						
Mobility management	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
ADA Plus	2	1	Operating	\$113,670	\$113,670	\$227,340
Taxi programs	3	1	Operating	\$70,000	\$70,000	\$140,000
Bus stop mobility program	4	1	Capital	\$80,000	\$20,000	\$100,000
NAIPTA total				\$371,201	\$230,553	\$601,754
FMPO total				\$465,801	\$298,183	\$763,984
By project type						
Mobility management				\$107,531	\$26,883	\$134,414
Capital				\$117,200	\$30,230	\$147,430
Operating				\$241,070	\$241,070	\$482,140
FMPO total				\$465,801	\$298,183	\$763,984
9 January 2019						

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

FMPO summary of Section 5310 grant pre-applications for 2019 - Year 2

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
Civic Service Institute at NAU						
Senior Companion Program	1	1	Operating	\$40,000	\$40,000	\$80,000
The Guidance Center						
Additional drivers	1	1	Operating	\$18,270	\$18,270	\$36,540
Quality Connections						
Replacement minivan w/ramp	2	1	Capital	\$37,200	\$10,230	\$47,430
NAIPTA						
ADA Plus	2	1	Operating	\$113,670	\$113,670	\$227,340
Taxi programs	3	1	Operating	\$75,000	\$75,000	\$150,000
Bus stop mobility program	4	1	Capital	\$80,000	\$20,000	\$100,000
NAIPTA total				\$268,670	\$208,670	\$477,340
FMPO total				\$364,140	\$277,170	\$641,310
By project type						
Capital				\$117,200	\$30,230	\$147,430
Operating				\$246,940	\$246,940	\$493,880
FMPO total				\$364,140	\$277,170	\$641,310
9 January 2019						

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Appendix 3 | Section 5310 grant pre-applications for 2019

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Arizona Board of Regents for and on behalf of the Civic Service Institute at NAU			
Project Title	Senior Companion Program, Door Through Door and More		Priority Number 1
Location Address	19 W. McConnell Drive, PO Box 5063, Flagstaff, AZ 86011		
Brief Description of Proposed Project	The Civic Service Institute is budgeted for 10-15 Senior Companion (SCP) volunteers and 5-8 AmeriCorps (AC) members serving in the FMPO area where SCP has provided transportation and in-home services since 1985 and where AmeriCorps is proposing transportation and in-home services in the 2018-19 fiscal year. SCP provides and AC proposes a highly customized and reliable demand response door-through-door service to 40-50 homebound and/or disabled adults in Flagstaff. SCP recruits and enables those 55 and over with limited incomes to serve as volunteer Senior Companions and provide supportive individualized services to help clients maintain their dignity and independence at no cost to the client. Volunteers serve clients of partner agencies and may provide transportation, companionship, personal care, home management, information and advocacy, and respite care. AC will be recruiting members to serve in-home clients of behavioral health and other agencies who need assistance with pain management to abate opioid addiction. It is proposed that AC members will serve 2-5 clients per member, or 10-40 clients. SCP Volunteers and AC members will exceed the requirements of ADA by providing door-through-door service and more.		
Funding Request Amount for Year 1	FTA Request: 40,000	Local Match: 40,000	Total Cost: 80,000
Funding Request Amount for Year 2	FTA Request: 40,000	Local Match: 40,000	Total Cost: 80,000
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: The Guidance Center Inc			
Project Title	Additional Drivers		Priority Number Click here to enter text.
Location Address	2187 N Vickey St, Flagstaff, AZ 86004		
Brief Description of Proposed Project	As we are serving more members of the community with behavioral health, the demand on our curb to curb transportation has increase. We currently have 2 drivers attempting to transport our client. As our reach is very expansive, often times we are utilizing taxis. By increasing our driving staff by 1, if not 2, we would be better able to service more clients with the proper attention and care they require.		
Funding Request Amount for Year 1	FTA Request: \$17,400	Local Match: \$17,400	Total Cost: \$34,800
Funding Request Amount for Year 2	FTA Request: 18,270	Local Match: \$18,270	Total Cost: \$36,540
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Quality Connections			
Project Title	Replacement – Minivan with Ramp to replace VIN 3333		Priority Number 1
Location Address	5250 N. Highway 89 – Lot 140, Flagstaff, Az.		
Brief Description of Proposed Project	Replacement vehicle for 2013 Kia Soul (VIN 3333) in fair condition with high mileage that provides transportation for individuals with disabilities for employment, medical appointments, recreations and other daily living activities. This vehicle does not meet the needs of our individuals.		
Funding Request Amount for Year 1	FTA Request: 37,200	Local Match: 10,230	Total Cost: 47,430
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost:
Project Type Capital Vehicle	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Quality Connections			
Project Title	Replacement – Minivan with Ramp to replace VIN 3468	Priority Number	2
Location Address	3012 E. Route 66, Flagstaff, Az.		
Brief Description of Proposed Project	Replacement vehicle for 2013 Dodge El Dorado (VIN 3468) in fair condition with high mileage that provides transportation for individuals with disabilities for employment, medical appointments, recreations and other daily living activities.		
Funding Request Amount for Year 1	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Funding Request Amount for Year 2	FTA Request: 37,200	Local Match: 10,230	Total Cost: 47,430
Project Type Capital Vehicle	Primary Project Service Area Small-Urban	COG/MPO Region FMPO	

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Mobility Management		Priority Number 1
Location Address	3773 N. Kaspar Dr., Flagstaff, AZ 86004		
Brief Description of Proposed Project	NAIPTA provides mobility management (MM) on behalf of the FMPO through a Memorandum of Understanding. The program facilitates the Coordinated Mobility Council, assesses gaps in services, identifies strategies to fill the gaps, and improve efficiencies. The program also provides travel training for customers and support for human service agencies. NAIPTA coordinates with NACOG, CYMPO and statewide Mobility Managers.		
Funding Request Amount for Year 1	FTA Request: 107,531	Local Match: 26,883	Total Cost: 134,414
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match:	Total Cost: Click here to enter text.
Project Type Mobility Management	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	ADA Plus		Priority Number 2
Location Address	3773 N. Kaspar Dr., Flagstaff, AZ 86004		
Brief Description of Proposed Project	Mountain Lift ADA Plus program provides service that is above and beyond the requirements of ADA. ADA Plus services include same day reservations, trips outside of the ¾ mile boundary paratransit requirement, subscription service, and will call. This accounts for 10,441 trips annually or 47% of total trips. This program is a service that has been in place since 2006 as a part of NAIPTA’s demand response program serving ADA eligible customers. ADA Plus also includes the portion administrative of NAIPTA’s two Taxi Programs.		
Funding Request Amount for Year 1	FTA Request: 113,670	Local Match: 113,670	Total Cost: 227,339
Funding Request Amount for Year 2	FTA Request: 113,670	Local Match: 113,670	Total Cost: 227,339
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Taxi Programs		Priority Number 3
Location Address	3773 N. Kaspar Dr., Flagstaff, AZ 86004		
Brief Description of Proposed Project	NAIPTA’s Taxi Programs enable NAIPTA to provide subsidized taxi, Uber, and Lyft rides to ADA eligible clients within NAIPTA’s boundary. This program provides more flexibility than the traditional paratransit service by offering on-demand trips and an unlimited number of bags. This program covers the NAIPTA boundary, providing a service to ADA clients outside of City limits, which have very limited transportation options. Where the program overlaps with the Mountain Lift service boundary, the Taxi Programs also provide NAIPTA with a per trip cost savings.		
Funding Request Amount for Year 1	FTA Request: 70,000	Local Match: 70,000	Total Cost: 140,000
Funding Request Amount for Year 2	FTA Request: 75,000	Local Match: 75,000	Total Cost: 150,000
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Bus Stop Mobility Program		Priority Number 4
Location Address	3773 N. Kaspar Dr., Flagstaff, AZ 86004		
Brief Description of Proposed Project	Capital project for mobility infrastructure improvements to bus stops. Improvements may include addition of concrete landing pads, equitable ADA seating areas, sidewalk replacement and curb ramp/sidewalk connections to existing public infrastructure within a reasonable distance from the bus stop.		
Funding Request Amount for Year 1	FTA Request: 80,000	Local Match: 20,000	Total Cost: 100,000
Funding Request Amount for Year 2	FTA Request: 80,000	Local Match: 20,000	Total Cost: 100,000
Project Type Capital	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Appendix 4 | Coordinated Mobility Council meeting agendas from 2017 - 2018



AGENDA

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, February 16th, 2018

10:00AM

VERA Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
2. **Welcome by Jamie Martinez, Chair**
3. **Roll call and introductions**
4. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the FMPO-NAIPTA Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
5. **Minutes from previous meeting**

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

Review and approval of minutes from August 30, 2016, November 29, 2016, March 1, 2017, May 23, 2017, September 6, 2017 and November 28th quarterly Coordinated Mobility Council meetings.

6. **Section 5310 grant**
Review and discuss FY2018 applications
7. **Discuss FMPO Coordinated Plan**
Update the Coordinated Public Transit Human Services Transportation Plan, ask for approval for the FMPO TAC and Executive Board
8. **Plan Updates/Transportation Tax**
Hear about the next steps with NAIPTA's 5 Year Plan, FMPO Active Transportation Master Plan, and updates on the Transportation Tax commission.
9. **Coconino County's Needs Assessment**
Results of Coconino County's Needs Assessment transportation section
10. **Ridematching/Volunteer Driver discussion**
Discuss opportunities for Ridematching software (ie. Goby) and volunteer driver program
11. **Upcoming trainings**
Information on scheduled upcoming trainings and discussion on need for other trainings.
12. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to group.
13. **Future agenda items**
14. **Adjournment**

February 16, 2018
Page 2 of 3

FMPO & NAIPTA
Coordinated Public Transit - Human Services Transportation Plan

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on 2/13/18, at approximately 11:30 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 13 day of Feb, 2018.

ATTEST:



Estella Hollander, Associate Transit Planner

February 16, 2018
Page 3 of 3

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan



AGENDA

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, May 18th, 2018

10:00 AM

VERA Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Roll call and introductions**
4. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the FMPO-NAIPTA Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
5. **Minutes from previous meeting (10:15 am)**
Review and approval of minutes from February 26, 2018 quarterly Coordinated Mobility Council meetings.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

6. **Other grant opportunities (10:15 am)**
Potential grants from US Department of Health and Human Services, Grants.gov, AARP, and United Way
7. **Section 5310 grant (10:25 am)**
Applications under review. Update on FMPO Coordination Plan
8. **Flagstaff Youth and Accessible Transportation Presentation (10:30 am)**
Presentation by Disability Awareness Commission Liaisons
9. **Brainstorm Activity (11:00 am)**
Brainstorming activity for first/ last mile(s) connections
10. **Ride matching (11:25 am)**
Discuss opportunities for Ride matching software
11. **Upcoming trainings (11:35 am)**
Information on scheduled upcoming trainings and discussion on need for other trainings.
12. **News and updates from CMC members (11:40 am)**
An opportunity to report on any projects or work that may be of interest to group.
13. **Future agenda items (11:50 am)**
14. **Adjournment (12:00 pm)**

May 18, 2018
Page 2 of 3

FMPO & NAIPTA
Coordinated Public Transit - Human Services Transportation Plan

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on 5/14, at approximately 12:45 a.m./6 p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 14 day of May, 2018.

ATTEST:



Estella Hollander, Associate Transit Planner

May 18, 2018
Page 3 of 3

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan



AGENDA

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, August 17, 2018

10:00 AM

Training Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Roll call and introductions**
4. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the FMPO-NAIPTA Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
5. **Minutes from previous meeting (10:15 am)**
Review and approval of minutes from May 18, 2018 quarterly Coordinated Mobility Council meetings.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

6. **Section 5310 grant (10:15 am)**
2-year grant cycle, awards, applicant feedback
7. **Disability Awareness Commission Update (10:25)**
Presentation by Disability Awareness Commission Liaisons
8. **Age Friendly Arizona, transportation grant (10:35)**
Presentation by Kent Ellsworth from Verde Valley Caregivers
9. **Coordinated Public Transit Human Services Transportation Plan discussion (11:00 am)**
Discussion on strategies – determine rank criteria, prioritization, and responsibilities
10. **Upcoming trainings (11:40)**
Information on scheduled upcoming trainings and discussion on need for other trainings.
11. **News and updates from CMC members (11:45)**
An opportunity to report on any projects or work that may be of interest to group.
12. **Future agenda items (11:55)**
13. **Adjournment (12:00 pm)**

August 17, 2018
Page 2 of 3

FMPO & NAIPTA
Coordinated Public Transit - Human Services Transportation Plan

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on 8/13, at approximately 2:30 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 13 day of August, 2018

ATTEST:



Estella Hollander, Associate Transit Planner

August 17, 2018
Page 3 of 3

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan



AGENDA

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, November 16, 2018

10:00 AM

Vera Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment with Sam Short, Safety Coordinator, NAIPTA**
4. **Roll call and introductions**
5. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the FMPO-NAIPTA Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting (10:15 am)**

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

- Review and approval of minutes from August 17, 2018 quarterly
Coordinated Mobility Council meetings.
7. **Section 5310 grant (10:15 am)**
Pre-application process, identify what to apply for
 8. **Inclusion and Adaptive Living Commission Update (10:25)**
Presentation by Inclusion and Adaptive Living Commission Liaisons
 9. **NACOG Passenger Transportation Study Update (10:35)**
Presentation by Tod Morris from NACOG
 10. **Coordinated Public Transit Human Services Transportation Plan discussion (11:00 am)**
Review substantive changes, discussion on rank criteria, prioritization, and responsibilities
 11. **Upcoming trainings (11:40)**
Information on scheduled upcoming trainings and discussion on need for other trainings.
 12. **News and updates from CMC members (11:45)**
An opportunity to report on any projects or work that may be of interest to group.
 13. **Future agenda items (11:55)**
 14. **Adjournment (12:00 pm)**

November 16, 2018
Page 2 of 3

FMPO & NAIPTA
Coordinated Public Transit - Human Services Transportation Plan

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on 11/9/18, at approximately 11:30 ~~a~~^p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 11 day of Nov, 2018.

ATTEST:



Estella Hollander, Associate Transit Planner

November 16, 2018
Page 3 of 3

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Appendix 5 | Coordinated Mobility Council meeting minutes from 2017 - 2018



DRAFT MINUTES

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, February 16th, 2018

10:00AM

VERA Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

1. **Call to order**

The meeting was called to order at 10:04 am

2. **Welcome by Jamie Martinez, Chair**

Chair Jamie Martinez welcomed all those in attendance in the room and on the phone.

3. **Roll call and introductions**

Attendees:

Jamie Martinez, DES, chair
Doug Arnett, Quality Connections
Kelly Arnold, Quality Connections
Barbara Dupuy, NAIPTA
Marty Feldhake
Paul Ferry
Norma Gallegos, Coconino County
Joe Goitia, DDS
Estella Hollander, NAIPTA

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

Erin Kruse, Civic Service Institute
Debra Kurkowski, Hope Lives
Erika Mazza, NAIPTA
Jennifer Mikelson, City of Flagstaff
Drew Monroe, VAC Housing
Kate Morley, NAIPTA
Tod Morris, NACOG
Shari Peralta
Russ Randall, FUSD
Tracy Sondergaard
Melinda Tracey, Coconino County
Kaitlyn Verfuert, City of Flagstaff DAC
Howadette Violissi

4. Call to the public

There were no public comments.

5. Minutes from previous meeting

Chair Martinez made, and Ms. Hollander seconded, a motion to approve the minutes of the quarterly Coordinated Mobility Council meetings from these dates:

- August 30, 2016
- November 29, 2016
- March 1, 2017
- May 23, 2017
- September 6, 2017
- November 28, 2017

The motion was approved unanimously

6. Section 5310 grant

Applications from the FMPO region for the 2018 5310 grant cycle were summarized:

- NAIPTA: ADA plus, taxi voucher program, mobility management

February 16, 2018
Page 2 of 6

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

- NAU Civic Service Institute
- Hope Lives: have submitted a tentative application for an accessible vehicle, but may not submit a formal application

Ms. Kruse explained that the Civic Service Institute’s grant request for this year expands the volunteer driver program through Americorps. Drivers can now be of any age, and can go to the homes of clients to provide companionship, transportation, and alternate treatments to pain management. The last service is intended to address opioid addiction. She described the Senior Companion Program.

Ms. Morley and Mr. Ince gave key dates for the grant cycle:

- Grants are due in ADOT’s E-grants system by February 22
- A statewide committee will be convened in May
- Award announcements are anticipated in June

Ms. Peralta asked why additional funds were not requested for the taxi voucher program, to restore the full number of trips for clients.

Ms. Morley responded that the amount requested in the grant reflects recent data on usage. Since the voucher system has gone to a purchasing card system, the amount has been set at \$150 per month with no limit on trips or the amount per trip. Experience indicates that only a few clients use more than \$150 per month, but NAIPTA will continue to monitor the program and make changes as necessary. The new system could generate savings that could be rolled back into the program.

Ms. Peralta said she disagrees with the changes made to the program. Needs are not met for County residents, and those who need rides in Williams are no longer served. Four months of data are not indicative of trends, and the limited use of vouchers is because many people cannot afford the co-pay. She said she is concerned about the amount spent on program administration, and said we should be asking for the maximum grant amount.

Ms. Violissi indicated that she cannot afford the program.

February 16, 2018

Page 3 of 6

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

Mr. Ferry said that people need to take more trips than the program allows. Participation in the program is down because of decreased service area and increased cost.

Ms. Morley responded that decisions about the fare were debated for months prior to the decision by the NAIPTA Board. A fare for the County program was implemented to match the City program and to help balance the program's budget. As a matter of equity, all taxi rides now require the rider to pay a portion of the fare. The boundaries of the program were reduced (eliminating Williams) to match the NAIPTA service boundary.

Mr. Morris said that statewide funds for operating programs are limited by federal requirements. Ms. Mazza indicated that there is more need for operating funds than is available statewide. The County asked other communities in Coconino County to assist with funding for the program, but no additional assistance was provided. There needs to be broader community support for the program.

Ms. Peralta asked if there were other sources of funding for the program. There was a discussion about how much funding should be requested. Section 5310 grants are limited by the amount of statewide funding available, and the requirement for a 50/50 match from the sponsoring agency.

The Committee also discussed the number of rides than can be taken with the monthly voucher. There is a concern that cab companies may increase prices, and the program needs to account for the cost of living in Flagstaff.

There was a discussion about the difficulties with accessibility with cab companies, which are not always very accommodating and do not meet ADA.

7. Discuss FMPO Coordinated Plan

Mr. Ince presented annual updates to the Coordinated Public Transit – Human Service Transportation Plan (Coordinated Plan). He said the updated plan would be reviewed by the FMPO Technical Advisory Committee and approved by the FMPO Executive Board. Updates to the plan are required annually to keep applicants in our region eligible for 5310 grant funding.

February 16, 2018
Page 4 of 6

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

Mr. Arnett made, and Ms. Kruse seconded, a motion to recommend approval of the annual changes to the Coordinated Plan to the FMPO TAC and Executive Board. The motion was approved unanimously.

8. Plan Updates/Transportation Tax

Mr. Ince summarized the Citizens Transportation Tax Commission process and the recommendation for renewal of the City's transportation tax. He described the pedestrian and bicycle portion of the tax.

Ms. Mazza described NAIPTA's involvement in the process, and said they were looking for other funding options to implement the five-year plan.

9. Coconino County's Needs Assessment

Ms. Gallegos from Coconino County Community Services presented the results of a recently completed community needs assessment for the County. The report is a requirement of the community service block grant program, and can be found on the county website.

She said the report addresses three main issues: transportation, employment, and housing. For the process a number of focus groups were convened. Surveys were also gathered from 900 clients.

For those in poverty, the geographic isolation of living in small communities away from Flagstaff was an issue. In Flagstaff, many individuals in poverty feel like they are less valued than students or tourists. She said that there is significant poverty in Coconino County.

For transportation, about 5 percent of County residents walk, bike, or take transit, versus 24 percent of low-income residents. It is important to make sure that everyone knows what transportation services are available.

Ms. Gallegos said that this report represents the assessment phase. Preparation of a strategic plan will be next.

February 16, 2018
Page 5 of 6

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

10. Ridematching/Volunteer Driver discussion

Ms. Morley reported that she is working with Ms. Gallegos to match those who need rides with those who can provide them.

The Next Door website is very popular in some neighborhoods, and there is a possibility that it could be used to identify rides for people in need. Goby Ride is an app that connects rides and riders and shares costs.

Recruitment is always the main issue for volunteer driver programs. This item should be scheduled for additional discussion at the next meeting.

11. Upcoming trainings

The Arizona Transit Association is holding their annual conference in Tucson in April. There will be a PASS train-the-trainer workshop in Tucson and Phoenix in April.

12. News and updates from CMC members

Chair Martinez recognized Ms. Arnold, Mr. Goitia, and Mr. Randall and their work with high school students in the Transition to Work program and Northern Arizona Community of Practice Transition Team. The group has conducted a survey of more than 500 high school students, and found that transportation is one of their main issues. Expanded transit service, including weekend and after hour service, is needed. Transportation is a significant reason why 30 percent of disabled individuals are underemployed. There is an interest in discussing this item at the next meeting.

Ms. Sondergaard reported that the Mountain Lift service is a challenge for emergency and last minute medical appointments.

13. Future agenda items

The next CMC meeting is scheduled for May 18, 2018.

14. Adjournment

The meeting was adjourned at 12:13 pm.

February 16, 2018

Page 6 of 6

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan



Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization
Coordinated Mobility Council

Friday, May 18th, 2018
10:00 AM
VERA Room/NAIPTA Offices
3773 North Kaspar Drive
Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

Call to order

The meeting was called to order at 10:01 am

Welcome by Jamie Martinez, Chair

Chair Jamie Martinez welcomed all those in attendance in the room and on the phone.

Roll call and introductions

Attendees:

Jamie Martinez, DES, CMC Chair
Paul Ferry, ADL Solutions Contractor
Norma Gallegos, Interim Director Coconino County Community Services
Joe Goitia, NACoPTT Representative Youth Transition
Estella Hollander, NAIPTA
Barbara Thompson, NAIPTA

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

Jennifer Meiser-Hayes, Veteran’s Administration
Martin Ince, Flagstaff Metropolitan Planning Organization
Jennifer Mikelson COF Housing Section
Melinda Tracey, Program Manager in Senior Services for Coconino County
Community Services
Randy Biles, NAIPTA,
Kate Morely, NAIPTA
Erika Mazza, NAIPTA
Shari Peralta
Howadette Violissi
Carol Mardries
Kelly Arnold, Quality Connections
Debra Kurkowski, Hope Lives
Tracy Sondergarrd

Call to the public

Ms. Violissi stated that 134 new homes constructed in Kachina Village

Jennifer from VA works with homeless mentioned the foodbank being moved and there is a need for a bus stop for VA homeless

Minutes from previous meeting

Chair Martinez made motion to approve the minutes from the February 16th with the correct from page 5 item 9 , from Ms. Sondergarrd. Ms. Hollander motioned to approve minutes and was seconded. Chair Martinez proposed a motion to approve the minutes with the correction as aforementioned and all voted so as the motion to approve was approved unanimously and motion carried.

Other grant opportunities

Ms. Hollander reviews different grant opportunities that she and Ms. Morley have been researching and the matrix that is utilized for applying for grants that are stainable over time:

- Ms. Hollander has the details on all grants

May 18, 2018
Page 2 of 4

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES
FMPO-NAIPTA
Coordinated Mobility Council

Section 5310 grant

- Section 5310 applications are under review
 - Review process
 - Awards timeline
- FMPO Coordinated Plan update

Mr. Ince, of the MPO addressed the 5310 applications and FMPO region. and two different agencies applied for four different projects and NAIPTA submitted one for mobility management activities, one for ADA plus service, and third was the taxi program. Considerable number of the grants request were for vehicles and a lot of grants for operation expenses.

Committee has completed their portion of the process and it will go back to ADOT and they will convene and make the grant awards announcement sometime in June.

Flagstaff Youth and Accessible Transportation Presentation (10:30 am)

Presentation by Flagstaff Youth and Accessible Transportation was well received by members. Presented several questions regarding developing a survey to ask youths their transportation needs. Disability Awareness Commission will change their name to the Commission on Inclusion and Adapting Living.

Brainstorm Activity (11:00 am)

Brainstorming activity for first/ last mile(s) connections

Split the council into 5 groups, plus one group on the phone. Each group was given one or two gaps, which were brainstormed in a different CMC meeting last year. The gaps included information, temporal, spatial, infrastructure, human capital, and other gaps. Each group discussed solutions for 15 minutes. Each group presented their solutions in front of the group. These solutions will be discussed internally and will help update the Coordinated Transportation Plan to be carried out further.

Ride sharing (11:25 am)

Discussed opportunities for ridesharing platforms.

Ms. Hollander explained non-technology based ride mating such as bulletin boards at community centers. Then discussed technology based – apps (Next Door and Goby RIDE), and email list serve communication. Council thought Next

May 18, 2018
Page 3 of 4

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

Door could be a good idea since there is already neighborhoods that are using this website to communicate. NAIPTA will see if this website can be customizable to have a rideshare tab. Also discussed if Goby RIDE could do pilot projects for elderly and disabled. App based technology could still be a barrier for people without smart phones.

Upcoming trainings (11:35 am)

Information on scheduled upcoming trainings and discussion on need for other trainings.

Upcoming trainings include Valley Metro Travel Training, Train the Trainer Workshop – June 8th. Joe C. Montoya Senior Health and Activity Fair. May 29 and May 30th from 9am – 12pm.

News and updates from CMC members (11:40 am)

An opportunity to report on any projects or work that may be of interest to group.

No updates from the group

Future agenda items (11:50 am)

Presentation on Housing Bond, Presentation on Transportation Tax initiatives, Presentation on Disability Awareness Commission, Discuss coordination between Disability Awareness Commission and CMC .

Adjournment (12:00 pm)

Adjourned at 11:45 am

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at _____ on _____, at approximately _____ a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this _____ day of _____, 2017.

ATTEST:

Estella Hollander, Associate Transit Planner

May 18, 2018

Page 4 of 4

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan



DRAFT MINUTES

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, August 17, 2018

10:00 AM

Training Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

1. **Call to order**

Chair Martinez called the meeting to order at 10:07 am.

2. **Welcome by Jamie Martinez, Chair**

Chair Martinez welcomed all those in attendance in the room and on the phone.

3. **Roll call and introductions**

Attendees

Jamie Martinez, DES, chair
Doug Arnett, Quality Connections
Randy Biles, NAIPTA
Kent Ellsworth, Verde Valley Caregivers
Joe Goitia, DES
Estella Hollander, NAIPTA
Martin Ince, FMPO
Esther Kettle, Quality Connections
Erin Kruse, Civic Service Institute
Debra Kurkowski, Hope Lives

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

Jennifer Meiser-Hayes, Veterans Affairs
Jennifer Mikelson, City of Flagstaff Housing Section
Kate Morley, NAIPTA Esther
Tod Morris, NACOG
Judith Niehues West
Darlene Phillips
Karen Rosner
Tracy Sondergaard
Barbara Thompson
Melinda Tracey, Coconino County

4. Call to the public

Mr. Goitia reported that they are planning to conduct a survey this fall regarding student transportation.

Ms. Rosner is a resident of the Sandstone Highlands senior community on High Country Trail. She said the closest bus stop is a half-mile away, and is difficult to get to. Many of the residents there are low-income.

Ms. Sondergaard said she has been advocating for locating a bus stop at Sandstone for 10 years. Mr. Arnett asked if there is a formal process to move forward a request like this for a bus stop. Ms. Hollander said she will forward the comments to NAIPTA's planners.

5. Minutes from previous meeting

Ms. Hollander made, and Ms. Mikelson seconded, a motion to approve the quarterly CMC meeting minutes of May 15, 2018, with corrections. The motion was approved unanimously.

6. Section 5310 grant

Mr. Ince reviewed Section 5310 grant awards from the FMPO region from the last cycle, and provided a brief history of grant awards from previous years.

August 17, 2018
Page 2 of 7

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

Ms. Hollander reported that ADOT will be moving to a 2-year cycle with the next grant cycle, and that the application and review process will be streamlined.

Ms. Meiser-Hayes said that Disabled American Veterans (DAV) may request a van in the next cycle.

7. Disability Awareness Commission Update

Chair Martinez provided an update from the City’s Disability Awareness Commission (DAC). He invited all to attend the monthly meetings, which are held on the fourth Tuesday of every month, from 12 noon to 1 pm, in the Council Chambers at Flagstaff City Hall. He said the Commission advocates on behalf of people with disabilities.

He reported on several items from recent DAC meetings:

- The DAC held an awards recognition ceremony in the City Hall lobby prior to a Council meeting. The ceremony was very successful, and they would like to make it an annual event.
- The Commission is planning to have a social media presence on Facebook, Twitter, and Instagram.
- On July 4, the Downtown Mile event included a wheelchair category.
- DAC has appointed several liaisons from outside groups, including Mr. Goitia and Kelly Arnold.
- DAC members have completed an accessibility audit of the City’s FUTS trail system, and is considering a grant to make the trails and exercise equipment in Buffalo Park more accessible.

8. Age Friendly Arizona, transportation grant

Mr. Ellsworth gave a short presentation on the Age Friendly program, which consists of a group of 80 or so foundations that are interested in exploring the use of technology to promote options and solutions for rural transportation for the elderly. He said an Age Friendly – Arizona group has

August 17, 2018
Page 3 of 7

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

just begun to meet, and are working to find funding for a local group that is interested in starting a pilot program. One of the goals of the program is to link rural areas to urban services. Two different models are under consideration, the Verde Valley Caregivers and Freedom Express in Wickenburg.

There is a trend in healthcare towards consolidation and centralization of services, which means the people in rural areas must travel much longer distances to access healthcare.

The program is also working to have more health services available via primary care givers, to reduce reliance on hospitals.

9. **Coordinated Public Transit Human Services Transportation Plan discussion**

Ms. Hollander led a discussion to help update the FMPO Coordination Plan. She recapped discussion from the last meeting, which focused on reviewing gaps in service. This meeting will focus on potential strategies to close them.

Information gaps

- Lack of knowledge of transportation resources
- Lack of a central clearinghouse for information

Strategies

- 1 Health partners database. The database is a recommendation of the County's health plan. The database is now available to agencies, but not yet open to the public.
- 2 Support dissemination of transportation information and outreach to agencies.
- 3 Share training opportunities.
- 4 Promote and expand the MoveMeFLG website as a resource.

August 17, 2018
Page 4 of 7

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

Temporal gaps

- Service needed outside of normal operating hours
- Human service agency trips are limited after hours and weekends

Strategies

- 1 Increase funding for services and build partnerships with 5310 recipients. Infrastructure may not be in place yet to provide additional trips. Arizona Shuttle may have an accessible van. An inventory of accessible options among private providers is needed. It may be possible to use 5310 funds to purchase an accessible vehicle.
- 2 Promote City and County taxi voucher program.

Spatial gaps

- No transit service to outlying communities
- Few transportation options outside of the FMPO
- Issues with aging in place for those living in rural areas

Strategies

- 1 County transportation tax to support rural transportation. Political will is a question. May be some options in grass roots efforts. Information from the County needs assessment and NACOG passenger study should be made available.
- 2 Autonomous buses.
- 3 Volunteer driver program. A program is needed in Flagstaff. Is there an overall volunteer agency for Flagstaff. There should be a community recruitment effort to create a pool of shared driver resources. Volunteer centers used to be more common in communities; the closest we have is the United Way Network.
- 4 Medical services. Closer collaboration is needed with the CHIP and access-to-care group. Working to change healthcare practices may be beyond the scope of this plan. Northern Arizona Healthcare is a potential

August 17, 2018
Page 5 of 7

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

partner that could potentially fund operations. Connecting rides with those who need them is a technology-related dispatch problem.

- 5 Accessible taxis. NAIPTA has a discount available for vehicles through CTAA. May be possible to reuse retired NAIPTA vans.
- 6 Funding for seats on AZ Shuttle to Phoenix. Could be considered for taxi voucher clients. They will need to get “visitor status” through Valley Metro to connect once in the Phoenix area.

Infrastructure gaps

- Missing pedestrian and bicycle infrastructure

Strategies

- 1 Partner with neighborhoods and businesses to provide benches and shelters, for example the pink stop at the Museum of Northern Arizona. A process needs to be developed.
- 2 Reconstruct accessible sidewalks and curb ramps. They are often too steep for people who use wheelchairs.
- 3 Review snow plowing methods to limit snow plowed onto sidewalks and curb ramps.
- 4 Provide training regarding mobility considerations in pedestrian and bicycle infrastructure.
- 5 Work with the City’s code compliance office on sidewalk issues. Provide a phone number to call to report issues.
- 6 Provide education and training for businesses regarding mobility issues and snow clearing.

August 17, 2018
Page 6 of 7

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES
FMPO-NAIPTA
Coordinated Mobility Council

Human capital gaps

Strategies

- 1 Promote volunteer driving among County employees. The County allows time off for volunteer activities.
- 2 Replicate the County volunteer program at other agencies.
- 3 Coordinate and align policies to share rides between ADOT and AHCCS.

Ms. Hollander said next meeting will focus on prioritization methodologies.

10. **Upcoming trainings**

Ms. Hollander announced upcoming workshops for grant writing, financial planning in transportation, and performance-based planning and programming.

She also provided the open house schedule for the transportation tax and housing ballot measures. There will be a total of five open houses in September and October.

11. **News and updates from CMC members**

Ms. Hollander will share with the group the link to the MoveMeFLG website.

12. **Future agenda items**

The next meeting is scheduled for November 16. Potential agenda items include:

- Report on the NACOG passenger study
- Transition Team/DAC youth transportation survey
- Prioritization methodologies for strategies in the Coordination Plan

13. **Adjournment**

The meeting was adjourned at 11:54 am

August 17, 2018
Page 7 of 7

Appendix 6 | Community partners and stakeholders

Education

- FUSD
- NAU
- CCC
- Charter schools
- Private schools

Veteran’s organizations

- American Legion
- Veterans of Foreign Wars
- Disabled American Veterans
- Department of Veterans Affairs

Churches and faith-based organizations

Workforce development offices

- Arizona Department of Economic Security

Shelters and transitional living

- Flagstaff Shelter Services
- Sunshine Rescue Mission
- Hope Cottage
- Sharon Manor
- Inn Transitions
- Catholic Charities
- Salvation Army
- St. Mary’s Food Bank Alliance
- Northern Arizona Food Bank
- Flagstaff Family Food Center

Transportation providers

Assisted living centers and nursing homes

- The Peaks Assisted Living Facility
- Emeritus
- Haven Health

Hospitals and clinics

- Flagstaff Medical Center
- North Country HealthCare
- Southwest Behavioral Health Services
- The Guidance Center
- Native Americans for Community Action

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

- Coconino County Health Services District

Human service organizations

- Abrio Family Services
- Tunland Corporation
- Hozhoni Foundation
- Quality Connections
- Lou Corporation

Appendix 7 | Federal initiatives and legislation

2003 GAO report

A June 2003 report from the Government Accountability Office, entitled “Transportation Disadvantaged Populations: Some Coordination Efforts Among Programs Providing Transportation Services, but Obstacles Persist,” identified 62 federal programs that provide funding for transportation services for transportation-disadvantaged populations, and found significant variation in the extent to which the programs coordinated their efforts.

Coordinating Council on Access and Mobility

In response, President Bush signed an Executive Order on February 24, 2004, “to enhance access to transportation to improve mobility, employment opportunities, and access to community services for persons who are transportation-disadvantaged.” The Executive Order also established the Interagency Transportation Coordinating Council on Access and Mobility (CCAM) to:

- Promote interagency cooperation and the establishment of appropriate mechanisms to minimize duplication and overlap of Federal programs and services so that transportation-disadvantaged persons have access to more transportation services,
- Facilitate access to the most appropriate, cost-effective transportation services within existing resources,
- Encourage enhanced customer access to a variety of transportation and resources available,
- Formulate and implement administrative, policy, and procedural mechanisms that enhance transportation services at all levels, and
- Develop and implement a method for monitoring progress on achieving the goals of the Order.

United We Ride

The CCAM developed United We Ride, a federal interagency initiative aimed at improving the availability, quality, and efficient delivery of transportation services for older adults, people with disabilities, and individuals with lower incomes, by advancing the following goals:

- Simplify customer access to transportation,
- Reduce duplication of transportation services,

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

- Streamline federal rules and regulations that may impede the coordinated delivery of services,
- Improve the efficiency of services using existing resources.

SAFETEA-LU Surface Transportation Act

United We Ride’s mission was strengthened through the federal surface transportation legislation known as SAFETEA-LU (Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users), which was passed in 2005. This legislation includes a requirement that programs funded under Section 5310 (Elderly Individuals and Individuals with Disabilities), Section 5316 (Job Access and Reverse Commute), and Section 5317 (New Freedom) be derived from locally developed, coordinated human services transportation plans.

MAP-21 and FAST Surface Transportation Acts

Moving Ahead for Progress in the 21st Century, or MAP-21, which was signed into law in July of 2012, is the federal surface transportation legislation that superseded SAFETEA-LU. Sections 5316 and 5317 were repealed under MAP-21. Activities eligible under 5316 have been moved to the Urbanized Area Formula program (Section 5307) or the Rural Area Formula program (Section 5311), and activities funded by Section 5317 have been folded into Section 5310.

ADOT Coordinated mobility program and other funding sources

The FAST Act

The FAST Act (Fixing America’s Surface Transportation), which became law on December 4, 2015, replaces MAP-21 and generally extends the Section 5310 program. FAST Act secures long-term funding for transportation projects and included new grants to support coordinated mobility.

Section 5310 Grants

One tool to enhance coordination is the Federal Transit Administration’s Section 5310 program which is intended to enhance mobility for elderly individuals and persons with disabilities by providing funds for programs to serve the special needs of transit-dependent populations beyond traditional public transportation services and Americans with Disabilities Act (ADA) complementary paratransit services. The Act maintains the requirement that all funded projects are “included in” and “derived from” a coordinated human services transportation plan. Eligible projects include mobility management activities, purchase of capital equipment such as vehicles, equipment, and dispatch software, and operating expenses.

In Arizona, the Section 5310 grant program is managed by the Arizona Department of Transportation (ADOT). All MPO’s and COG’s in Arizona must have a Coordination Plan in place in order to be eligible for funding through the Section 5310 program. Each year the

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

FMPO solicits application from local eligible entities for these programs. All entities that apply must be included in this plan, and must participate in the region’s quarterly coordination meetings.

A summary of applications submitted for these grant programs in the FMPO region for 2018 is included in the Appendixes.

Public Private Partnerships

Public Private Partnerships are an emerging trend for funding transportation projects. Health Care Reform has created financial incentives for insurance companies and for-profit medical providers to fund transportation for customers. This new requirement can be leveraged to support strategies in this plan to the benefit of all.

Other Funding Sources

- Mobility services have been funded through a variety of other federal, state, and private grants including but not limited to:
- Veteran’s Association
- Federal Highway Administration (FHWA)
- Congestion Mitigation Air Quality (CMAQ)
- Centers for Disease Control (CDC)
- Department of Energy (DOE)
- Department of Health and Human Services (HHS)
- State Grants (misc.)
- AARP

Appendix 8 | Framework of Coordinated Mobility

Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019

NAIPTA is emerging as the lead agency in implementing the Coordination Plan, and prepared the Business Plan to guide implementation strategies listed in the Coordination Plan. In particular, the Business Plan develops scenarios based on the possibility to create a mobility and coordination center at NAIPTA.

As part of preparation of the Business Plan, NAIPTA’s consultant has updated information on regional transportation providers and human service agencies, conducted stakeholder interviews and surveys, held public workshops, validated previously identified gaps in transportation service, and updated goals, objectives, and strategies to address those gaps.

Stakeholder workshops for the Business Plan were held on March 6, 2013 and August 20, 2013.

ADOT/CTAA Institute for Transportation Coordination

In November of 2011, a team from the Flagstaff region, consisting of representatives of the FMPO, NAIPTA, and FUSD, participated in a three-day training and planning forum. The team learned about coordination models, explored successful local coordination practices, discussed effective community outreach and partnership-building strategies, and increased their knowledge about technical tools and other operational issues. By the close of the workshop, the Flagstaff team had developed an action plan to implement a variety of coordination strategies, which is attached as an appendix to this document.

Easter Seals Transit Institute

In July of 2009, NAIPTA staff and member of the Committee on Accessible Transportation were awarded a grant from Easter Seals to travel to Washington DC for assistance in creating an accessible transportation plan. Goals, objectives, and other key elements in the resulting plan have been carried forward in subsequent planning documents.

CCAM ***Committee on Accessible Transportation***

This group meets quarterly to facilitate ongoing coordination with human service agencies and to identify and address transit issues related to aging or special-needs individuals. The committee is comprised of members of local community service agencies, transportation providers, and transportation riders with disabilities.

FMPO & NAIPTA
Coordinated Public Transit – Human Services Transportation Plan

Local coordination workshops, meetings, and planning

In 2007, ADOT hired a consultant team to develop initial coordinated plans for the rural COGs and small MPOs, with facilitation from the local region.

NACOG and the FMPO conducted regional transportation coordination plan meetings for stakeholders on December 8, 2006 and February 27, 2007, in conjunction with preparation of the first coordinated plan. The FMPO also hosted a coordination plan meeting for just the FMPO region on January 19, 2007. At these workshops, participants were asked to summarize existing transportation services and existing coordination efforts, identify unmet needs (service gaps), and explore further coordination options. The consulting team presented information on coordination options; new federal programs and changes to existing federal programs; and strategies for involving others and developing additional coordination projects. Discussion and comments from these workshops became the basis for the original coordination plan.

Beginning in 2008, the FMPO was responsible for preparing annual updates to the plan. As part of the annual update process, the FMPO typically does the following:

- Survey forms and a call for applications are sent out (via email and regular mail) to about 100 eligible applicants in the FMPO region, including private non-profits, governmental agencies, and other entities that provide transportation services for low-income, disabled, and elderly populations.
- Information about the plan and the grant programs are posted on the FMPO website.
- NACOG and the FMPO host a grant workshop and coordination meeting.