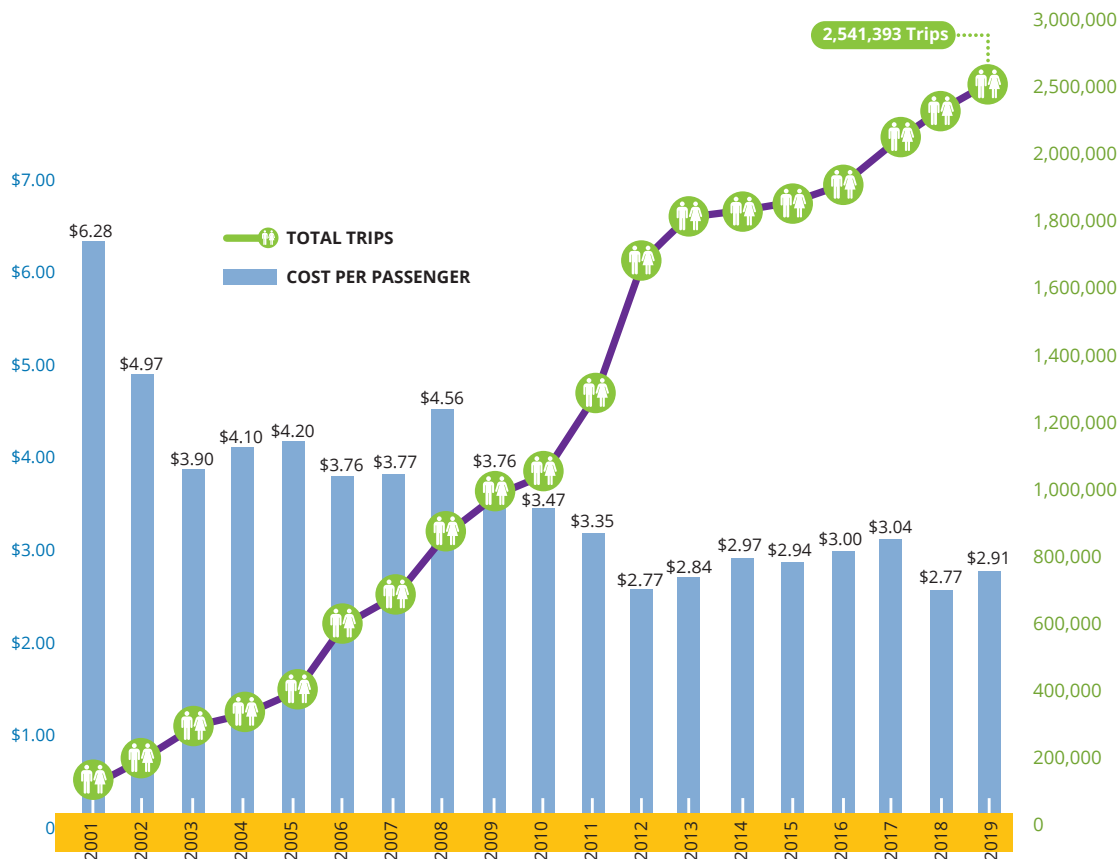




# Fiscal Year 2019 Annual Report

July 2018 – June 2019

## Mountain Line – 19 Years and Growing Strong



Mountain Line is the agency in northern Arizona which operates transit services in the Flagstaff area.

### Programs include:

#### Mountain Line:

Fixed route bus service on nine routes

#### Paratransit:

Service for those unable to use the fixed route bus system – via paratransit vehicles or taxis

#### Mountain Express:

Seasonal service between Flagstaff and Arizona Snowbowl

#### Travel Training:

Free program that teaches individuals and groups how to navigate the transit system

#### Vanpool:

Commuters sharing a vehicle and saving on fuel and vehicle operating costs

#### ecoPASS:

An employer-based and residential bulk discount transit pass program

## Fiscal Year 2019 Highlights

- Erika Mazza became Mountain Line's new CEO & General Manager in October 2018.
- Conducted an electric bus demonstration to gather data on how this technology will perform in Flagstaff's varied terrain and climate conditions.
- Developed and maintained strong relationships with federal elected officials, successfully working with Congressman Greg Stanton to introduce legislation to increase Small Transit Intensive Cities funding, and hosted Senator Martha McSally and Congressman Tom O'Halleran at the Mountain Line headquarters.
- Replaced eight bus shelters with new shelters that are better designed for longevity in Flagstaff's climate, in addition to being less expensive and easier to maintain.



*Getting you where you want to go*



# Fiscal Year 2019 Annual Report

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## Mountain Line by the Numbers

- 29 buses (All hybrid-electric, 6 articulated)
- 8 paratransit vans
- 167 Bus Stops (including 10 shared stops with Northern Arizona University)
- 77 Bus Shelters (including 10 shared shelters with NAU)
- 2 Connection Centers (Downtown Flagstaff and Flagstaff Mall)
- Main Office and 9 off-site pass sales locations

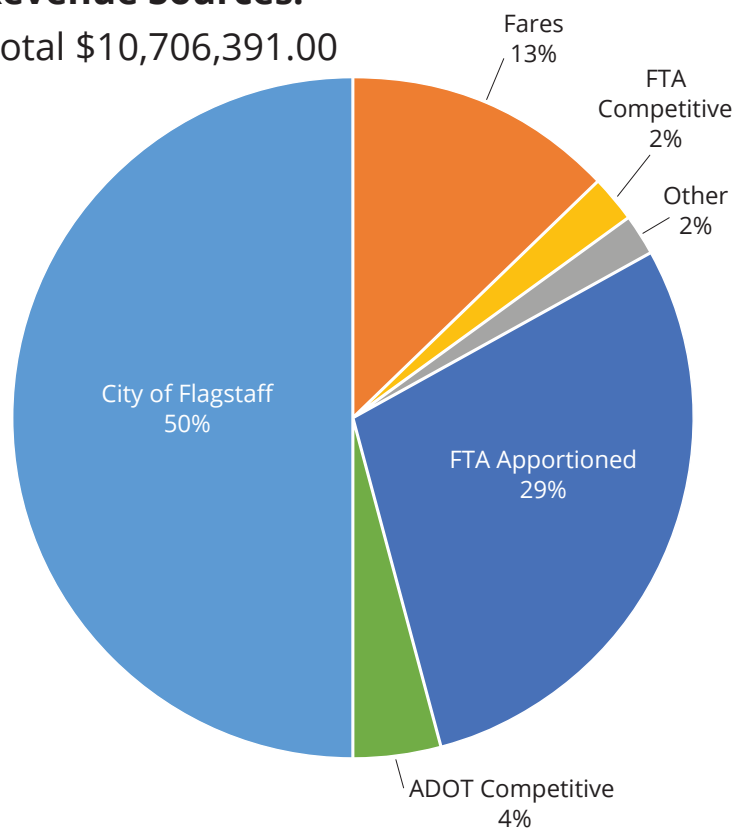
## Mountain Line Recognized for Highway 180 Planning Efforts

Mountain Line developed a Highway 180 Implementation Plan aimed at recommending tangible and well-researched solutions to addressing winter congestion in this corridor. By using historic cell phone data to accurately assess traffic delays in the corridor, Mountain Line was able to eliminate costly solutions like building an alternate access road to the interstate from the mix and focus on the viability of transit solutions. By significantly increasing the Mountain Express service between Flagstaff and Arizona Snowbowl (via Hwy 180), ridership on this route nearly quadrupled and residents in the corridor noticed a decrease in congestion. Mountain Line, along with several other northern Arizona organizations, was recognized as the “Partnership of the Year” for this project at the 2019 Arizona Transit Association and Arizona Department of Transportation’s Excellence Awards.



## Revenue Sources:

Total \$10,706,391.00



## Mountain Line leadership

AGENCY	NAME / TITLE
Flagstaff City Council	Jamie Whelan Board Chair
Mountain Line	Erika Mazza Chief Executive Officer/ General Manager

## Mountain Line Planning Projects Move Transit Forward

Mountain Line received grant funding for, and embarked on, several multi-year planning projects aimed at making the overall transit system more efficient.

**Downtown Connection Center:** This is the hub of most Mountain Line activity, and with system and ridership growth, the facility cannot adequately accommodate current and future transit activity. Mountain Line conducted a site alternatives analysis and is in the process of real estate acquisition for the preferred



site and will move into the design portion of the project in Fiscal Year 2020.

**Kaspar Dr. Extension:** Mountain Line received funding to extend the roadway and create a direct connection between Route 66 and Kaspar Ave. near its bus storage facility, eliminating the need to waste valuable service time traversing side streets and dangerous intersections.

**Bus Rapid Transit (BRT):** Mountain Line continued to work with local stakeholders to identify the preferred routing for a proposed BRT high-capacity transit line that connects the Woodlands Village Area to Flagstaff Medical Center.

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