

MetroPlan & Mountain Line



2020

Coordinated Public Transit - Human Services Transportation Plan



MetroPlan
&
Mountain Line

**Coordinated Public Transit -
Human Services
Transportation Plan**

Adopted by the MetroPlan Executive Board on May 6, 2020

Prepared by

Flagstaff Metropolitan Planning Organization

Doing business as MetroPlan

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Adopted by the NAIPTA Board of Directors April 15, 2020

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Introduction

Transportation is a vital part of our lives that keeps us connected to our neighborhoods, employment, shopping, education, health care, recreation, community services, family, friends, and many other services and activities outside of our homes.

For a segment of the population, particularly individuals with disabilities, older adults, and people with low incomes, maintaining a basic level of mobility can be a challenge.

Considerable resources are committed to our transportation infrastructure and systems; however, transportation services for disadvantaged populations are often fragmented, underused, duplicative, costly, and difficult to navigate. In many cases there are service gaps and transportation services are simply not available to meet existing needs.

When transportation services are coordinated, providers can be more efficient, services are improved, and mobility for all residents is enhanced.

Purpose

Coordination is the efficient and effective use of transportation resources for getting people to important destinations, such as jobs and medical appointments. Coordination means working with transit providers, human service agencies, private institutions, businesses, volunteers and political leaders to broaden transportation options for all users, particularly those in vulnerable populations who require an ADA (Americans with Disabilities Act) vehicle.

Beginning in 2007, all Metropolitan Planning Organizations (MPOs) and Councils of Governments (COG's) in Arizona were required to adopt and annually update a Coordination Plan that inventories existing transportation services for elderly individuals, individuals with disabilities, and low-income individuals, identifies unmet transportation needs, and provides strategies for improving coordination to meet those needs.

The plan must be developed and approved through a process that includes seniors, people with disabilities, and transportation providers, and among others. The plan must also be coordinated, to the maximum extent possible, with the transportation programs of other federal departments and agencies.

This document serves two purposes:

First, it serves as a framework to improve coordination among transportation service providers and human service agencies to enhance transportation services for disadvantaged populations.

Second, this document meets federal requirements for a “locally developed, coordinated human services transportation plan” –that includes the following elements:

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- An inventory of available services and resources including: transportation providers and their services, fleet inventories and availability, and key human service programs and how transportation is provided to those human service clients;
- An assessment of transportation needs for targeted groups of people, including supporting demographic and employment data;
- An evaluation of areas of redundant transportation service and gaps in service;
- Identification of coordination actions and strategies to eliminate or reduce duplication in services, to improve customer access to services and to improve utilization of resources;
- Priorities for projects, strategies and actions (including vehicle replacement plans); and,
- An annual listing of projects eligible for funding in the region

Benefits of coordination

- Improves mobility for everyone
- Makes public transportation more efficient
- Closes gaps in service
- Eliminates duplication of efforts and service
- Allows human service agencies to focus efforts and resources on their core mission
- Provides better service with the same or less resources

Local roles and responsibilities

Coordinated Mobility Council

The Mountain Line/MetroPlan Coordinated Mobility Council (CMC) serves as the regional Coordinating Council and provides direction to the FMPO Executive Board and Technical Advisory Committee and the NAIPTA Board and Transit Advisory Committee on mobility management and coordination. The CMC is responsible for updating and maintaining the Coordinated Plan, setting regional priorities for mobility management, and determining which projects are funded through the Section 5310 grant program.

MetroPlan

The Flagstaff Metropolitan Planning Organization (FMPO) was formed in 1996. The FMPO is doing business as MetroPlan. Throughout this document, MetroPlan and FMPO will be used. MetroPlan is the transportation policy-making and planning organization for the Flagstaff region, in response to a federal requirement for urbanized areas with a population greater than 50,000. MetroPlan receives funding from federal, state and local sources, and oversees the expenditure of federal transportation funds in conjunction with the agencies that

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comprise MetroPlan: the City of Flagstaff, Coconino County, and the Arizona Department of Transportation.

ADOT requires MPOs to prepare and adopt the Coordination Plan. The MetroPlan and Mountain Line have established a joint partnership in the preparation and implementation of the Coordinated Plan.

Mountain Line

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is transitioning to its public facing name, Mountain Line. However, NAIPTA is still the legal name and both Mountain Line and NAIPTA will be used throughout this document. NAIPTA was created in 2006 as a regional transportation authority to coordinate public transportation for Flagstaff and Northern Arizona University. NAIPTA operates Mountain Line and Mountain Link fixed route transit service, as well as Mountain Lift paratransit services and Mountain Line Vanpool program.

Mountain Line's experience and capacity as the region's transit provider make it well-suited to lead coordination efforts in the Flagstaff area and guide implementation of this plan.

NACOG

The Northern Arizona Council of Governments (NACOG) is the regional transportation planning organization that is comprised of municipal, county, and tribal governmental entities throughout northern Arizona in Coconino, Apache, Navajo, and Yavapai Counties. Within its region, NACOG has responsibility for preparation and adoption of its own Coordination Plan. However, because many local human service providers located in Flagstaff serve more of northern Arizona than just the FMPO region, and because the need for human service transportation services extends beyond the FMPO region, it is important for the FMPO, NAIPTA and NACOG to coordinate their planning efforts.

Planning Process

Coordination Plan preparation, review and adoption

This Plan has been updated as a joint partnership of MetroPlan and Mountain Line. The Plan was developed in collaboration with Coordinated Mobility Council (CMC). In February 2017, the CMC worked to identify gaps in transportation services. In May 2018, the CMC participated in a group brainstorming activity to identify potential strategies to fill the previously identified gaps. In August 2018, the CMC evaluated the proposed strategies, discussed roles and responsibilities, and action items for the strategies. In November 2018, the CMC finalized ranking and prioritization ratings for projects, these items were added to the Plan's update.

ADOT requires a major revision of the Plan every four years. In interim years, a brief update or minor amendment is expected to address the following:

- Note any changes to coordination approach, strategies, or priorities
- Maintain and update current information on transportation providers in the region
- Include an updated list of projects submitted as part of the Section 5310 grant process.

In this way the Plan is the primary working document of the Coordinating Council.

Related plans

- **Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019**
This NAIPTA document provides direction and specific tools to implement the vision of the Coordination Plan. This plan was adopted in 2013.
- **Five-Year Transit Plan**
NAIPTA's current Five-Year Transit Plan was completed and adopted in December of 2017 and serves as the guiding document for fixed-route transit, paratransit, and supporting service planning in the region.
- **Flagstaff Regional Plan**
The Flagstaff Regional Plan is the overarching policy document that guides land use and transportation decisions for the Flagstaff region. The Plan was adopted by the City and County, and ratified by the voters, in 2014.
- **Regional Transportation Plan**
The Regional Transportation Plan (RTP), which was adopted in 2017 by the FMPO Executive Board, identifies and prioritizes future transportation investments in the Flagstaff region for driving, riding the bus, walking, biking, and moving goods. A federal and state requirement to receive transportation funding, the RTP evaluates the cost and

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effectiveness of projects for each major travel mode, as well as addressing the relationships between land use, transportation, the economy, and the environment.

- **Coconino County Community Health Improvement Plan**

The Coconino County Community Health Improvement Plan (CHIP) comprises of goals and strategies to address health related issues in Coconino County. In 2013, the Community Health Assessment (CHA) addressed three priorities: access to care, chronic disease, and injury prevention. The CHIP provides a strategic action plan for the community health improvement process. The CHIP Update 2016 document describes the public health system partners who were engaged, the process used, and dynamic action plan created to implement the CHIP.

Regional Context

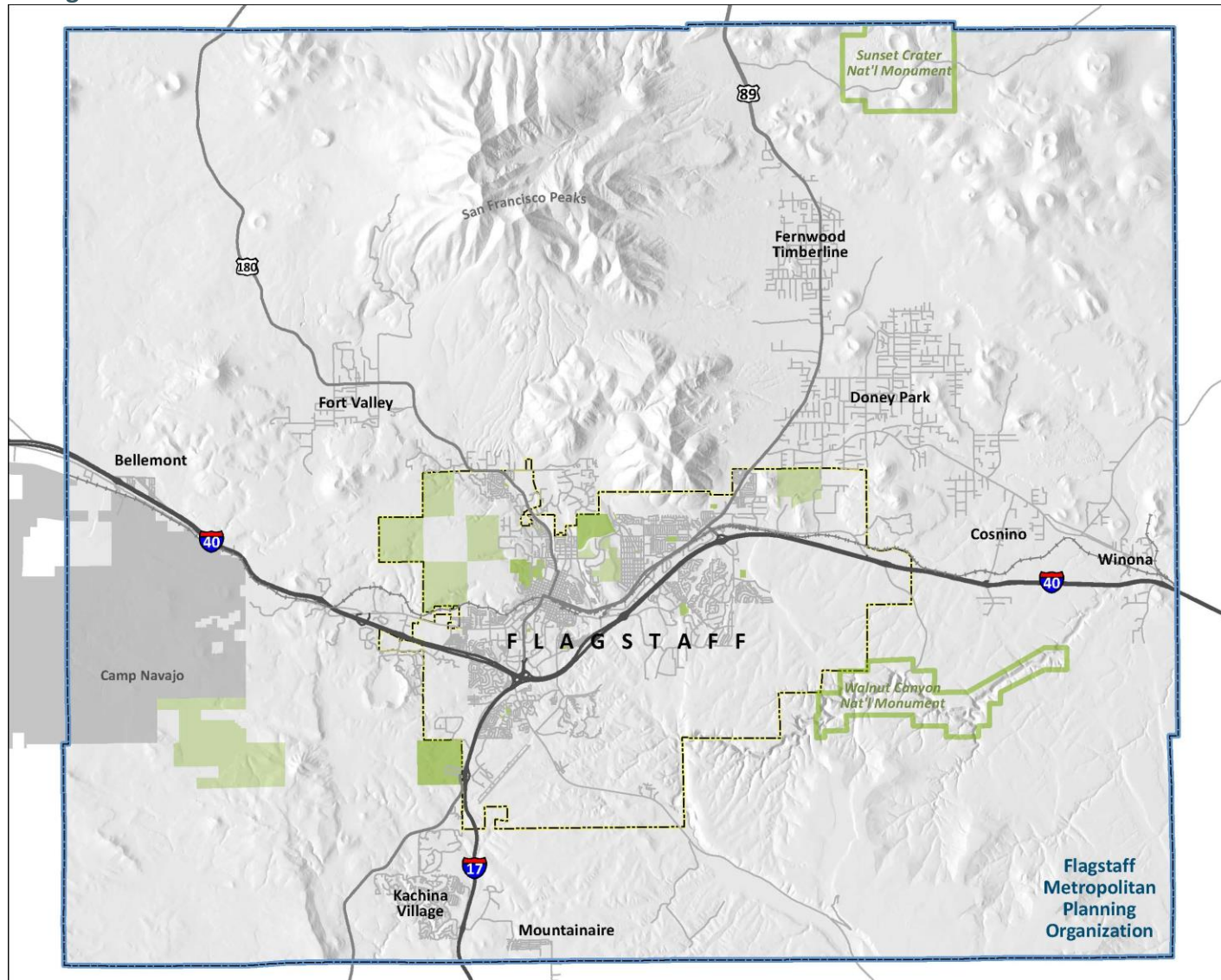
The FMPO region

The Flagstaff Metropolitan Planning Organization area covers 525 square miles in northern Arizona, and lies entirely within the boundary of Coconino County. Flagstaff, with a population of 69,270, is the principal and only incorporated city in the FMPO. The FMPO area also includes a number of surrounding unincorporated communities, including Fort Valley, Bellemont, Kachina Village, Mountainaire, Doney Park, Fernwood-Timberline, Cosnino, and Winona. These unincorporated areas add approximately 22,000 people, to bring the total population for the FMPO region to about 92,000.

The area is served by several major transportation corridors. Interstate 40 traverses the region east-west, and Interstate 17 connects south to Phoenix. U.S. Highway 89 extends north to Page, Lake Powell, and Utah, while U.S. Highway 180 travels north to the Grand Canyon. State Highway 89A runs south to Sedona through Oak Creek Canyon.

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Map 1: FMPO Region



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Demographics

Census geography

Census information is not available for the precise boundaries of the FMPO. Demographic information presented here is derived from the Census block groups that comprise the FMPO region, which includes an area that is somewhat larger than the FMPO. This larger area includes two communities – Mormon Lake and Munds Park – that are outside of the FMPO boundary, but otherwise the area outside the FMPO is not heavily populated. In addition, certain demographic information noted in this plan is only available for the Flagstaff County Census Division (CCD), which comprises of communities outside of the FMPO region, including Munds Park, Mormon Lake, Forest Lakes, and the Coconino County portion of Sedona. For comparative purposes, demographic information for Arizona and the United States are also included.

Population

Historic population numbers for Flagstaff and the FMPO are listed below in Table 1. Growth in population for both geographies has been significant in the past 25 years.

Table 1: Population, land use, density

	<i>City of Flagstaff</i>	<i>FMPO</i>
Total population 2016 (est)	69,270	89,736
Total population 2010	65,870	87,419
Total population 2000	52,894	71,205
Total population 1990	45,837	data not available*
Area (square miles)	64	526
Persons/square mile 2014	1,082	170

Source: 2010, 2000, 1990 Census, 2016 Population Estimates

*FMPO was not formed until 1996 – Flagstaff qualified as an urbanized area in 1995 with a total population of 53,355 which lead to the creation of the FMPO

Vehicle availability and travel time

Just over five percent of occupied housing units in Flagstaff have no vehicles available, and for the FMPO, the percentage is just over four percent. Both numbers are lower than the entire state and the country.

Mean travel time to work in Flagstaff is significantly less than that of Arizona and the United States.

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Table 2: Occupied housing units with no vehicles available; travel time to work

	<i>City of Flagstaff</i>	<i>FMPO</i>	<i>Arizona</i>	<i>United States</i>
Occupied housing units	23,467	31,086	2,448,919	117,716,237
No vehicles available	1,186	1,351	164,945	10,562,847
Percent	5.1	4.3	6.7	9.0
Mean travel time to work	15.5	17.5	24.9	26.1

Source: American Community Survey Five-Year Estimates 2012-2016

Poverty status

Flagstaff's poverty rate of 23.3 percent and 19.2 percent for the FMPO. Both are higher than the Arizona rate of 17.7 percent and the national rate of 15.1 percent.

Table 3: Poverty status in the past 12 months

	<i>City of Flagstaff</i>	<i>FMPO</i>	<i>Arizona</i>	<i>United States</i>
Population base*	58,811	89,736	6,573,523	310,629,645
Population below poverty level	13,692	5,964	1,165,636	46,932,225
Percent	23.3	19.2	17.7	15.1

*The population base for which poverty status is determined does not include unrelated individuals under 15 years of age, people living in college dormitories, or individuals living in institutional group quarters

Source: American Community Survey Five-Year Estimate 2012-2016

Income and unemployment

Median household income for the City of Flagstaff is slightly less than the state of Arizona. For the region, median household income is higher than the state, and about the same as the United States.

Unemployment rates for both the City and the region are lower than those of Arizona and the nation.

Table 4: Income and unemployment

	<i>City of Flagstaff</i>	<i>Flagstaff CCD *</i>	<i>Arizona</i>	<i>United States</i>
Median household income	50,677	55,752	51,340	55,322
Unemployment rate	7.0	7.0	8.0	7.4

Source: American Community Survey Five-Year Estimate 2012-2016

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

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Age

Flagstaff is a youthful community; due in part to the presence of Northern Arizona University. Flagstaff has a significantly higher percentage of residents in the 18 to 24 age bracket than Arizona and the entire country (31 percent compared to just under 10 percent).

Flagstaff also has a much lower percentage of older residents. The population of Flagstaff in the 65 and older bracket is significantly less than the percentage for the United States. However, the Flagstaff CCD has a slightly higher percentage of residents in the 65 and older age bracket than the city of Flagstaff, indicating that a higher percentage of older residents are living in rural areas outside of the city of Flagstaff.

Table 5: Population by age group – percent

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
Under 18 years of age	18.8	19.5	24.2	23.0
Age 18 to 24 years	31.0	24.5	9.9	9.8
Age 25 to 44 years	24.9	23.9	25.9	26.3
Age 45 to 64 years	17.5	21.6	24.3	26.2
Age 65 years and older	7.8	8.9	15.9	14.5
Median age	25.2	29.2	37.1	37.7

Source: American Community Survey Five-Year Estimate 2012-2016

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Disability status

Disability status for the population is summarized in Tables 6 through 8 on the following page.

A total of 8.3 percent of the civilian, non-institutionalized population in Flagstaff has a disability. This is lower than the percentage for Arizona and the United States. For the FMPO, the percentage is slightly higher at 9 percent but still less than the state and nation. About 3,500 residents of the Flagstaff CCD, representing about 4.0 percent of the population, have ambulatory difficulty.

City and regional percentages for disability status track closely with state and national percentages.

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Table 6: Disability status

	<i>City of Flagstaff</i>	<i>FMPO</i>	<i>Arizona</i>	<i>United States</i>
Civilian non-inst. population	68,613	89,736	6,620,233	313,576,137
With a disability	5,678	8,100	833,586	39,272,529
Percent	8.3	9.0	12.6	12.5

Source: American Community Survey Five-Year Estimate 2012-2016

Table 7: Percentage of the civ non-inst population with a disability status by type

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
With a disability	8.3	9.3	12.6	12.5
With a hearing difficulty	2.3	2.9	4.0	3.5
With a vision difficulty	1.6	1.7	2.4	2.3
With a cognitive difficulty	3.8	3.8	4.8	5.0
With an ambulatory difficulty	3.5	4.0	7.1	7.0
With a self-care difficulty	1.1	1.2	2.5	2.7
With independent living diff.	2.9	3.1	5.6	5.8

Source: American Community Survey Five-Year Estimate 2012-2016

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Table 8: Percentage of the civ non-inst population with a disability status by age group

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
Under 5 years of age	0.2	0.1	0.8	0.8
Age 5 to 17 years	42.0	4.8	4.9	5.4
Age 18 to 34 years	5.4	5.8	5.9	6.0
Age 35 to 64 years	9.9	10.3	13.0	12.9
Age 65 to 74 years	23.0	21.4	24.9	25.4
Age 75 years and over	48.4	45.0	48.0	50.0
Total (all ages groups)	8.3	9.3	12.6	12.5

Source: American Community Survey Five-Year Estimate 2012-2016

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

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Photo of NAIPTA's Travel Training Program

Origins and destinations

This section documents significant origins and destinations in the Flagstaff area for seniors or people with disabilities.

Origins and Destinations

Locations where travel originates in Flagstaff include low-income rental housing developments managed by the Flagstaff Housing Authority, assisted living facilities for seniors, and low-income tax credit apartment projects. In addition, there are four neighborhoods in Flagstaff where more than 50 percent of the population is low or moderate income. Travel destinations include large employers, commercial areas, medical facilities and clinics, and human service agencies. Significant origins and destinations are depicted on Map 2.

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Transportation Inventory

Existing transportation services and resources in the Flagstaff region

Fixed-route Public Transit				
Mountain Line NAIPTA				
Description			Contact	
NAIPTA's Mountain Line provides public transit service on eight fixed routes, throughout the City of Flagstaff. Most of routes operate on 30-minute frequencies during peak hour and on 60-minute frequencies before and after peak hour. Mountain Line also includes one high-frequency service, route 10, with 8 – 15 minute headways along a fixed and dedicated route between downtown Flagstaff, Northern Arizona University campus, and the Woodlands Village neighborhood.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45am-10:00pm Sa-Su: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 sr/disabled/youth	Gillig hybrid-electric buses (28-passenger)
Campus Shuttle Northern Arizona University				
Description			Contact	
Northern Arizona University's Campus Shuttle Services provides free bus service on three routes on NAU's campus with 21 stops. A portion of the route follows the Mountain Line route 10 through campus and uses the same stops, to allow for direct connectivity between the two systems. Buses operate on 3 to 5 minute headways during peak hours (7:00 am to 4:30 pm), 15 minute headways from 4:30 to 9:00 pm, and 30 minute headways from 9:00 to 11:00 pm. Campus Shuttle Services provided 1.6 million rides during the 2016-2017 academic year. NAU's SafeRide provides service between campus and downtown Flagstaff on Thursday, Friday, and Saturday nights from 9:00 pm to 2:00 am. This service makes stops at four locations on campus, and one in downtown Flagstaff.			NAU Parking Services 113 West Dupont Avenue Flagstaff, Arizona 86011 928-523-1182 erin.stam@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
NAU campus	NAU in session: M-Th: 7:00am-11:30pm, F: 7:00am-5:00pm NAU not in session: M-F 7:00am-5:00pm, NAU Safe Ride: 9:00 pm – 2:00am	NAU students, staff, and faculty with ID	Free	8 coaches and 12 cutaway vehicles. The cutaway vehicles include wheelchair lifts.

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Paratransit Service				
Mountain Lift NAIPTA				
Description			Contact	
Mountain Lift is NAIPTA's complementary curb-to curb paratransit service for persons with disabilities who are unable to use Mountain Line fixed-route service. Trips can be made to and from locations within 3/4 mile of a Mountain Line route.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 rbiles@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F 5:45am-10:00pm Sa-Su: 7:15am-8:00pm	Persons with disabilities General public, when space is available	\$2.25 one way \$5.50 one way, non-ADA or outside 3/4 mile	
Taxi Programs NAIPTA				
Description			Contact	
NAIPTA offers two taxi programs, City and County, in the FMPO boundary for paratransit eligible clients. Please call for more info.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 kmorley@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff Metropolitan Planning Organization	Anytime	Mountain Lift Clients	Taxi fares	Local taxi companies
Disability Resources Northern Arizona University				
Description			Contact	
NAU's Disability Resources provides free transportation on campus for students with disabilities. This service complements fixed route shuttle service on campus.			Northern Arizona University PO Box 5633 Flagstaff, Arizona 86011 928-523-8773 dr@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
NAU campus	M-F: 7:00am-10:00pm	Students with disabilities	Free	One low-floor cutaway bus with an accessible ramp

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Regional Transit				
Navajo Transit System Navajo Nation				
Description			Contact	
Navajo Transit System is operated by the Navajo Nation tribal government on 18 fixed routes throughout the Navajo Nation, which covers 27,000 square miles in Arizona, New Mexico, and Utah.			Navajo Transit System PO Drawer 1330 Window Rock, Arizona 86515 928-729-4002 lbigwater@navajotransit.com	
Service area	Hours	Eligibility	Fare	Fleet
Navajo Nation, plus service to Bluff and Blanding (Utah), Gallup and Farmington (New Mexico) and Flagstaff	M-F: 5:00am-7:00pm	General public	\$2.00 per day	7 mid-sized buses, and 4 vans. A 30-passenger, accessible coach is used on Route 11 to Flagstaff
Hopi Senom Transit System Hopi Tribe				
Description			Contact	
Hopi Senom runs 4 deviated fixed routes per day servicing the areas of Keams Canyon, Flagstaff, Kykotsmovi, and Winslow. Each route runs two trips a day on weekdays no service on weekends.			Hopi Senom Transit PO Box 123 Kykotsmovi, Arizona 86039 928-734-3231 jpolingyumtewa@hopi.nsn.us	
Service area	Hours	Eligibility	Fare	Fleet
Hopi Reservation, Flagstaff, Tuba City	M-F: 6:20am-7:00pm	General public	\$2.00 one-way Vets ride free.	23-passenger Arboc bus, two 15-passenger El Dorado buses, and a 15-passenger van.
Mountain Line Vanpool NAIPTA				
Description			Contact	
NAIPTA has a turnkey contract with Enterprise Rideshare for vanpool services. Vanpool service can be for any route with an origin or destination in Coconino County. Groups consist of 5 – 14 people.			NAIPTA 3773 N. Kaspar Dr. Flagstaff, AZ 86004 928-779-6624	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	Anytime	5+ people commuting together	Lease price based on mileage, NAIPTA provides \$400 monthly subsidy.	Enterprise Rideshare provides a variety of 7-14 passenger vehicles.

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Shuttle Services				
Groome Transportation				
Description			Contact	
<p>Groome Transportation, formally Arizona Shuttle, is a private company that operates shuttle service to various destinations from Flagstaff, Phoenix, Sedona, and Tucson. The company's schedule includes 13 daily trips to Phoenix, with stops at Camp Verde, Phoenix Denny's on Bell Road, and Sky Harbor Airport; Daily trips to Sedona; Daily trips to the Grand Canyon via Williams.</p> <p>There are three pick-up points in Flagstaff, depending on the route; the Groome Office, Amtrak/Visitor Center downtown, and NAU north campus.</p> <p>Some vehicles have a lift and wheelchair tie-downs, and the company can accommodate travelers with disabilities but asks that reservations be made at least 48 hours in advance.</p>			<p>Arizona Shuttle 1840 West Kaibab Lane Flagstaff, Arizona 86001 928-226-8060 dvavala@arizonashuttle.com</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Phoenix, Camp Verde, Sedona, Williams, and Grand Canyon	1:50am-11:40pm (depending on route)	General public	\$25 to \$45 one way	A variety of vehicles, from vans to buses with seating for 29 passengers
Coconino-Yavapai Shuttle				
Description			Contact	
<p>Private company provides van rides between Prescott and Flagstaff, with service to various communities in between, including Prescott Valley, Chino Valley, Williams, Sedona, Cottonwood, Oak Creek, Lake Montezuma, Ash Fork, and Chino Valley. Door-to-door service is available, and all rides are by appointment only.</p>			<p>Coconino-Yavapai Shuttle 11250 East State Route 69 Dewey, Arizona 86327 928-713-6650</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Prescott and various communities	M-F: 8:00am-4:00pm	General public	\$45 one way \$80 round trip	Passenger van

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Shuttle Services (continued)				
Inspire Shuttle				
Description			Contact	
Private company provides van rides between Flagstaff and Phoenix, and Sedona and Flagstaff. Rides are booked in advance.				
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Phoenix, Flagstaff to Sedona	8:00am-3:30pm	General public	\$45 to \$60 one way	Passenger van
Intercity Bus and Rail				
Amtrak				
Description			Contact	
Amtrak's Flagstaff station is located in downtown Flagstaff on the south side of Route 66, between San Francisco and Beaver Streets. The facility is located in the historic train station, which Amtrak shares with the Flagstaff Visitor Center. Amtrak's Southwest Chief passenger service stops in Flagstaff twice daily, with one westbound and one eastbound train.			Amtrak 1 East Route 66 Flagstaff, Arizona 86001 928-774-8679 www.amtrak.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	Westbound: 8:57pm Eastbound: 4:41am	General public	Varies	Passenger train
Greyhound				
Description			Contact	
Greyhound Lines maintains a station on Butler Avenue near the Whole Foods and the Aspen Place commercial development. Greyhound's daily schedule from this station include 5 buses southbound to Phoenix, 3 buses eastbound to Albuquerque, with stops at Holbrook, Gallup, and Grants, and 2 buses westbound to Las Vegas with stops at Kingman, Bullhead City, and Henderson. Accessible accommodations are available, including wheelchair lift-equipped buses, upon 48-hour notification.			Greyhound Lines 880 East Butler Avenue Flagstaff, Arizona 86001 928-774-4573 www.greyhound.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	10:00am-5:00am	General public	Varies	Passenger coach

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Non-emergency Medical Transportation				
Guardian Medical Transport				
Description			Contact	
Guardian is an emergency medical transportation provider (ambulance service), but also offers door-through-door non-emergency medical transportation in Flagstaff when medically necessary.			Guardian Medical Transport 1200 North Beaver Street Flagstaff, Arizona 86001 928-773-2145	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	24/7	Non-ambulatory patients who must be transported by ambulance	Varies	Ambulance
AHCCCS Transportation Services				
Description			Contact	
Statewide offers door-thru-door service for seniors, people with disabilities, and non-emergency medical patients in the AHCCCS system throughout most of northern Arizona, including Flagstaff, Prescott, Cottonwood, Sedona, Show Low, Winslow, Page, Tuba City, the Navajo Nation and the Hopi Reservation.			Contact number of back of AHCCCS card.	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	24/7	Seniors, persons with disabilities, non-emergency medical patients	Varies	Passenger cars, wheelchair and stretcher-equipped vans
Medstar Medical Transport				
Description			Contact	
Medstar Medical Transport specializes in providing non-emergency long distance trips throughout the United States. They provide hospice transport, stretcher transport, and wheelchair transportation to get to medical appointments and other reasons.			480-894-9555 main line	
Service area	Hours	Eligibility	Fare	Fleet
All of Arizona	24/7	No eligibility requirements. Focused on seniors, persons with disabilities, non-emergency medical patients	Flagstaff to Phoenix \$450 round trip. Local fares available upon request.	ADA vehicles, stretcher vehicles

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Non-emergency Medical Transportation (continued)				
AZ Harmony Med Trans				
Description			Contact	
AZ Harmony provides a variety of transportation service throughout AZ. They provide non-emergency medical transportation, transportation service for organizations and medical facilities, transportation for seniors and those with mobility challenges.			Coconino County Office 251 N. 4 th Street, Flagstaff, AZ 86004	
Service area	Hours	Eligibility	Fare	Fleet
All of AZ, bring their clients to the nearest hospital	M – F: 8am – 4pm, dispatch is open later and on weekends. Sometimes will pick up on weekends.	Indian Health AHCCCS and AZ long term care clients	Billing through AHCCCS	No wheelchair accessible van or stretcher van.

Human Service Transportation Providers				
Civic Service Institute at NAU				
Description			Contact	
The Civic Service Institute’s Senior Corps Program uses volunteers, aged 55 and over, to transport home-bound elderly clients for appointments, social and recreational activities, shopping, and errands. Most of the volunteers in the program use their own vehicles; some that do not drive use Mountain Line, Mountain Lift or arrange other transportation.			Civic Service Institute at NAU P.O. Box 5063 Flagstaff, Arizona 86011 928-523-6585 Erin.Kruse@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	By appointment	Seniors, persons with disabilities	None	Volunteer’s private vehicles

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Human Service Transportation Providers (continued)				
Coconino County Community Services – Senior Services				
Description		Contact		
Coconino County Community Services offers a weekly trip to Flagstaff from the senior center in Williams for shopping and medical appointments. A once a month senior outing is also offered. The agency does provide transportation services though mileage reimbursement to 4 volunteer drivers.		Coconino County Community Services 2625 North King Street Flagstaff, Arizona 86004 928-679-7447		
The agency also subsidizes senior trips on Mountain Lift and Mountain Line to and from the lunch program at the Thorpe Park Senior and Community Center.				
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff and Williams	Varies	Seniors	None	Several vans
Flagstaff Shelter Services				
Description		Contact		
Flagstaff Shelter Services is a non-profit agency that operates an emergency shelter and day productivity center for homeless individuals in east Flagstaff. A high percentage of clients are elderly and/or disabled. The Shelter has two vehicles used to transport clients to over flow shelters.		Flagstaff Shelter Services PO Box 1808 Flagstaff, Arizona 86002 928-225-2533		
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff		Homeless individuals	None	2 cutaways
NAIPTA Discount Day Pass Program				
Description		Contact		
NAIPTA provides reduced price passes for the Mountain Line Bus System for human service agencies to purchase for clients. Qualifying agencies are limited to 1500 passes per year.		NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@naipta.az.gov		
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45am-10:00pm Sa-Su: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 senior/disabled/youth	Gillig hybrid-electric buses (28-passenger)

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Human Service Transportation Providers (continued)				
Hozhoni Foundation				
Description			Contact	
Hozhoni Foundation provides individualized residential, vocational, and educational services for people with developmental disabilities. Transportation for clients is provided to and from their facility as well as trips for Special Olympics, family visits and medical appointments. Service recipients range from young adults to elderly and from fully ambulatory persons to wheelchair users.			Hozhoni Foundation 2133 North Walgreen Street Flagstaff, Arizona 86004 928-526-7944	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	6:00am-10:00pm	Individuals with developmental disabilities	None	24 vehicles
Northland Family Help Center				
Description			Contact	
A shelter for women and children who are escaping relationship violence. Provide bus passes or taxi voucher if emergency. Youth transport vehicles.			Northland Family Help Center 2532 North Fourth Street #506 Flagstaff, Arizona 86004 928-527-1900 nfhc@northlandfamily.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	7:00am-10:00pm	Agency clients only	None	
Quality Connections				
Description			Contact	
Quality Connections provides vocational and residential services to individuals with disabilities. Transportation is provided daily to and from the day program, work activities, and medical appointments.			Quality Connections 3920 East Huntington Drive Flagstaff, Arizona 86004 928-773-8787 armando@qualityconnections.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F: 9:00am-5:00pm	Agency clients	None	

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Human Service Transportation Providers (continued)				
The Guidance Center				
Description			Contact	
The Guidance Center provides behavioral health services for low income, seriously mentally ill, chemically dependent, and child/family clients in Flagstaff, Williams, Northern Arizona, Coconino County, Grand Canyon and the Supai Nation. The Guidance Center provides transportation services for clientele to make doctor appointments procure groceries and trips to Phoenix if needed for services. The Guidance Center picks up and returns clients to their homes whether they need transportation to get to the facility or if they require disability transportation. Client transportation uses public services, including taxis and bus lines, as much as possible.			The Guidance Center 2187 North Vickey Street Flagstaff, Arizona 86004 928-714-5308	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F	Low income, seriously mentally ill, chemically dependent, and child/family clients	None	16 vehicles
Coconino County Public Health Services District HIV Prevention				
Description			Contact	
The Health Services District occasionally will provide riders to medical appointments for citizens the HIV Prevention Program.			Coconino County Public Health Services District 2625 North King Street Flagstaff, Arizona 86004 928-679-7276 928-308-7118	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	M-F	Through HIV case management	None	

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Human Service Transportation Providers (continued)

Disabled American Veterans

Description			Contact	
In Flagstaff, this program will drive veterans to medical appointments including those in Prescott and Phoenix. The program is run with volunteers and two donated vans. Mondays, Wednesday, Fridays vans go to Prescott. Tuesdays, Thursdays, the vans go to Phoenix, Scottsdale, or Cottonwood.			U.S. Veterans Administration Service 123 North San Francisco Street Flagstaff, Arizona 86001 928-214-8170	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	M-F	United States veteran.	None	No wheelchair capacity

School Transportation

Flagstaff Unified School District (FUSD)

Description			Contact	
FUSD provides student transportation services for more than 10,000 students at the district's 10 elementary schools, 2 middle schools, and 2 high schools. FUSD operates 93 school buses on more than 200 routes, providing daily rides to 3,700 students. Transportation services are also provided for a variety of field trips, special events, and sports events. The district also provides curb-to-curb transportation service for special needs students. The special needs buses follow regular routes, although the routes are subject to frequent change due to changes in schedules and needs, and students moving into and out of the district.			Flagstaff Unified School District 3285 East Sparrow Avenue Flagstaff, Arizona 86004 928-527-6010 bkuhn@fUSD1.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-F: 6:15am-4:45pm	Students	None	20 special needs buses

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Senior Living Transportation Service				
Brookdale Senior Living				
Description			Contact	
Brookdale provides transportation service for their residences to doctors’ appointments and community shopping centers. Monday and Wednesday mornings are for shopping, afternoon includes a scenic drive. Tuesdays and Thursdays are reserved for doctors’ appointments and emergency appointments.			Brookdale Flagstaff 2100 S. Woodlands Village Blvd. Flagstaff, Arizona 86001 928-779-7045	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-Th: Mornings and afternoons	Brookdale Residents	None	1 van, ADA accessible
The Peaks				
Description			Contact	
The Peaks provides transportation service for their residences to doctors’ appointments in the Flagstaff area.			The Peaks 3150 N. Winding Brook Rd Flagstaff, Arizona 86001 928-774-7106	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	Monday to Friday 7am – 4pm.	The Peaks Residents	None	2 buses, ADA accessible
Haven of Flagstaff				
Description			Contact	
Haven of Flagstaff, Haven Health provides transportation service for their patents to doctors’ appointments, including dialysis.			Haven of Flagstaff 800 W. University Ave. Flagstaff, Arizona 86001 928-779-6931	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area, including Munds Park	Monday – Saturday, sometimes on Sunday if relatives cannot bring them (extra cost). 4:30am – 7:30 pm	Haven of Flagstaff patients	Included with stay	3 vans, ADA accessible

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Company	Contact	Fare
Action Cab	928-774-4427	\$3.00 pickup + \$1.70/mile
Apex Taxi	928-779-0000	
Sun Taxi	928-774-7400	
Top Hat Taxi	928-719-0909	\$2.00 pickup + \$2.00/mile, \$40 per hour
Uber	Application via smartphone	Available at time of trip request
Lyft	Application via smartphone	Available at time of trip request

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Existing coordination

NAIPTA engages in a variety of coordination activities in the Flagstaff area, including training opportunities, vehicle maintenance, and performs mobility management responsibilities. These coordination efforts help fill transportation gaps which are described in more detail in the Transportation Gaps, Goals, and Strategies section below. Key existing coordination efforts include:

- **Driver training:** NAIPTA provides comprehensive driver training that is available to agencies receiving 5310 funds. Driver Training for Special Needs vans is provided by NAIPTA to several 5310 agency recipients. NAIPTA shares upcoming P.A.S.S. trainings with State-wide Mobility Managers. This helps address the human capital gaps.
- **Travel training:** Travel training is provided to individuals to assist them in using fixed route buses whenever possible. NAIPTA provides travel training to individuals and groups. NAIPTA also provides quarterly train the trainer workshops for agency staff to learn about the system and empower their clients and/or staff to use the fixed-route system. This program helps address both information and human capital gaps.
- **Shared maintenance.** NAIPTA offers vehicle maintenance services to any local 5310 agency recipients and others. NAIPTA has the only facility and trained personnel in northern Arizona to service wheelchair lifts; having this service available locally can save significant time and money, as the next-nearest facility is located in the Phoenix area.
- **Taxi program:** This program provides Mountain Lift clients with an additional and flexible mode of transportation. They can use a taxi service instead of the Mountain Lift service, and it is available at times Mountain Lift does not operate. This program started in February 2007 to supplement the ADA paratransit services provided through Mountain Lift. This program helps address temporal and spatial gaps.
- **Discounted Day Pass Program:** Some bus tickets or passes are provided to organizations serving individuals with disabilities or low incomes who otherwise would not be able to afford the price of a bus fare.
- **ecoPass:** In FY2009, eight local agencies and businesses purchased the ecoPass for their employees, a one-year bus pass sold at a highly-reduced rate to encourage reduced carbon footprint in daily commuter activities. There were 6,903 ecoPasses distributed in FY2009, resulting in 3.9 percent of total ridership on Mountain Line system, with a total of over one million riders in FY2009.
- **Transportation support for local agencies:** NAIPTA provides mobility management coordination together with the FMPO. NAIPTA provides grant guidance, grant compliance, and shares NAIPTA trainings to the Coordinated Mobility Council. This helps address human capital gaps.

There are a variety of existing 5310 recipients in the region which help address transportation gaps and aid in coordination efforts. A summary of applications submitted for 5310 grant programs in the FMPO region for 2019 is included in the Appendixes.

Transportation Gaps, Goals, and Strategies

Strategies to enhance mobility

To be most effective, planning to fill transportation gaps must be an integral part of the region's overall transportation planning efforts. Transportation planning in the Flagstaff region includes several strategies to enhance mobility:

- **Land use.** Support compact development patterns, mixed-use neighborhoods, and higher densities to help reduce reliance on private automobiles and increase walking, bicycling, and access to transit
- **Alternate modes.** Encourage and promote walking and bicycling as affordable, healthy, and sustainable transportation modes
- **Fixed-route public transit.** Enhance NAIPTA's Mountain Line fixed-route transit service
- **Special needs transportation.** Close gaps in service and provide transportation that is convenient and attractive for all citizens, particularly disadvantaged populations.

The first three strategies are being considered in various on-going planning efforts:

- **Land use** patterns to support mobility are included as part of the process to update the regional comprehensive plan;
- Planning for **alternate modes** is also underway as part of the Active Transportation Master Plan process as well as the NAIPTA On-Demand Feasibility Study;
- **Fixed-route transit** planning and supportive services are covered in NAIPTA's recently-adopted Five-Year Transit Plan.

Types of transit service

This section is intended to illustrate the types and range of public transit services that might be provided by a transit agency. Special needs transportation service typically uses the last three categories, demand-responsive or dial-a-ride service, paratransit and escorted transportation.

- **Fixed-route service.** A service provided on a repetitive basis along a specific route according to a pre-arranged, published schedule with vehicles stopping to pick up and deliver passengers to specific locations. Each trip is run on a fixed route, servicing the same origins and destinations.
- **Skip-stop service.** A public-transportation service pattern in which not all vehicles make every stop along a designated route. While all vehicles may stop at every major hub station, some express buses or trains may serve only a few stops. This system attempts to reduce travel time and crowding at boarding stations.

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- **Limited-stop service.** An express service, usually on a larger bus, that operates on a fixed route either parallel to an existing fixed route or supplementing several existing routes. Its purpose is to provide quicker service to destinations with less frequent stops.
- **Deviated fixed-route service.** Service that allows on-request, limited-distance deviation (usually up to three-quarters of a mile) off a regular bus route for those who experience difficulty getting to bus stops. Planning for these routes often involves the use of computers and GPS systems to aid the driver.
- **Demand-responsive or dial-a-ride service.** A non-fixed-route service, using vans or small buses, with passengers calling the agency in advance (usually 24 hours) to arrange pickup to go to any location within a transit system's service area.
- **Paratransit.** Transportation service that supplements larger public transit systems by providing individualized rides that do not follow fixed routes or schedules. Although the definition may include a variety of flexible modes, it is increasingly used to refer to special transport services for people with disabilities.
- **Escorted transportation.** Any public transportation service which requires the use of a person to assist the passenger over the course of a trip. Such services can be classified as curb-to-curb, door-to-door, or door-through-door service.
- **On Demand Transportation.** A non-fixed-route service, open to the general public, using vans or small buses, with passengers using an app or calling a dispatch to arrange a pickup to go to any location within an identified service area with service provided within an identified, short-term period of time.

Levels of escorted transportation service

- **Curb-to-curb.** The most common designation for paratransit services; passengers are picked-up and discharged at the curb or driveway in front of their home or destination. The driver does not assist or escort passengers to the door.
- **Door-to-door.** A form of escorted paratransit service that includes passenger assistance between the vehicle and the door of his or her home or other destination but does not entail the driver going inside the destination.
- **Door-thru-door.** A hands-on service for passengers with significant mobility limitations in which a driver escorts the passenger from the home and into the destination. Assistance may also be given for belongings, like groceries. This level of service is for individuals who would otherwise not be able to use regular or even enhanced paratransit services.

Human services transportation level of service

Many human services agencies provide some form of transportation service to their clients. The level of service provided can vary significantly from agency to agency, depending on the clients' needs and the agencies' resources. Transportation services provided by human service agencies can generally be fitted into four categories, listed below in descending order of involvement and complexity.

- **Provide transportation** by operating vehicles to transport their clients.
- **Contract for transportation** for their clients through formal arrangements with other transportation providers.
- **Subsidize transportation** by providing clients with bus fare, taxi vouchers, mileage reimbursement, or cash.
- **Arrange for transportation** by assisting clients with trip planning and information on transportation options.

Coordination, and participation in the coordination planning process, is a potential benefit to all of these agencies regardless of the level of service provided.

Transportation Gaps

This plan addresses a variety of gaps in the transportation system for disadvantaged populations. These gaps were initially identified as a part NAIPTA's Mountain Mobility Business Plan and have been updated through CMC discussion over the past year.

The gaps include:

- Information
- Temporal
- Spatial
- Infrastructure
- Human capital

The following sections describe in more detail the unmet transportation gaps, the overarching vision for resolving each gap, and the associated strategies.

Dynamic Strategies

The strategies are divided into two categories, dynamic strategies and additional strategies. Dynamic strategies help solve more than one transportation gap. These strategies are a priority for the FMPO because they can be cost-effective means to solve multiple challenges. Table 9 depicts the dynamic strategies in relation to the transportation gaps they address.

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Table 9: Dynamic strategies

	Addresses:				
	Information Gap	Temporal Gap	Spatial Gap	Infrastructure Gap	Human Capital Gap
Dynamic Strategies:	Develop travel training tools for agency personnel	■			■
	Promote City and County Taxi Program	■	■		
	Volunteer driving program		■		
	Promote Mountain Line Vanpool	■	■		
	Increase awareness of mobility issues to City staff	■		■	
	Improve walkability in 3/4 mile to transit		■	■	
	Share NAIPTA and statewide trainings	■			■
	Coordination between ADOT and AHCCCS		■		■
	Provide assistance to grant writing	■			■

Information Gaps

Unmet needs:

- Lack of knowledge of transportation resources, including NAIPTA programs and specialized agency transportation.
- Lack of central clearinghouse to identify all available transportation options. (Both consumer and stakeholders)

Vision: Stakeholder agencies and the community are aware of all the transportation options and programs throughout the FMPO region.

Goal: To increase education opportunities and resources for consumers, consisting of stakeholder agencies, existing riders, and prospective riders.

Performance Measures:

- Number of travel training events
- Number and type of promotional contacts
- Number of site visits on MoveMeFLG.com

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Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop travel training tools for agency personnel to introduce Mountain Line services to clients.	<ul style="list-style-type: none"> Share training materials with agency staff Conduct travel trainings with agency staff 	Information gap Human capital gap

Additional Strategies	Action Items
Continue outreach methods to the public regarding NAIPTA wide programs	<ul style="list-style-type: none"> Present all NAIPTA wide programs at outreach events Participate in wide range of outreach events with varying audiences
Promote travel training to numerous audiences to introduce prospective riders to transit	<ul style="list-style-type: none"> Reach out to existing contacts to conduct travel training
Promote MoveMeFLG.com to showcase transportation options in Flagstaff and surrounding region	<ul style="list-style-type: none"> Create market materials to showcase at outreach events Present website to key groups in Flagstaff: CBD, Chamber of Commerce, Realtors, etc.
Report on Coordinated Mobility Council activities and outcomes to all stakeholders.	<ul style="list-style-type: none"> Identify the type of outcomes and related performance metrics Develop reporting mechanisms to regularly inform agency partners and stakeholders of the CMC
Communicate identified transportation gaps and strategies with private developers	<ul style="list-style-type: none"> Educate private developers in the City's private develop process about transportation gaps and strategies identified in the Coordinated Plan
<i>See additional strategies in Temporal gaps and Human Capital gaps strategies</i>	

Temporal Gaps

Unmet needs:

- Transportation services outside of Mountain Line and Lift hours.
- Human service agency trips have limited service after hours and on weekends.

Vision: Affordable and convenient transportation is available during all hours of the day.

Goal: Promote existing services and encourage partnerships to form additional transportation options during times of day when fixed-route service is no longer operating.

Performance measures:

- Number of trips carried after hours
- Number of trips in City and County Taxi program
- Number of participants in City and County Taxi program

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Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Promote City and County Taxi Program among Mountain Lift clients	<ul style="list-style-type: none"> Create an outreach plan, identifying key target audiences and marketing materials needed 	Information gap Temporal gap Spatial gap
Additional Strategies	Action Items	
Increase money for operations through partnerships to help fund extended hours	<ul style="list-style-type: none"> Create an updated inventory of regional services that have ADA vehicles Brainstorm possible partnerships among agencies 	
<i>See additional strategies in Spatial gaps and Human Capital gaps strategies</i>		

Spatial Gaps

Unmet needs within Flagstaff:

- Neighborhoods in Flagstaff and FMPO region not served by fixed-route system.
- Transportation service to human service agencies.
- Fixed route service which more directly services senior housing.

Unmet needs outside of Flagstaff

- Transit service from Doney Park, Mountaineer, Kachina Village, or Bellemont to Flagstaff.
- Trips with origins and destinations outside of the FMPO, such as Williams, Winslow, the Navajo and Hopi Reservations, and Phoenix.
- Lack of transportation options in outlying communities and rural areas

Vision: Affordable and convenient transportation options are available in areas where Mountain Line fixed-route is not operating.

Goal: Implement transportation options, encourage partnerships between agencies to provide trips, and improve pedestrian and bicycle access to transit to offer some level of service to areas where fixed-route service is not operating.

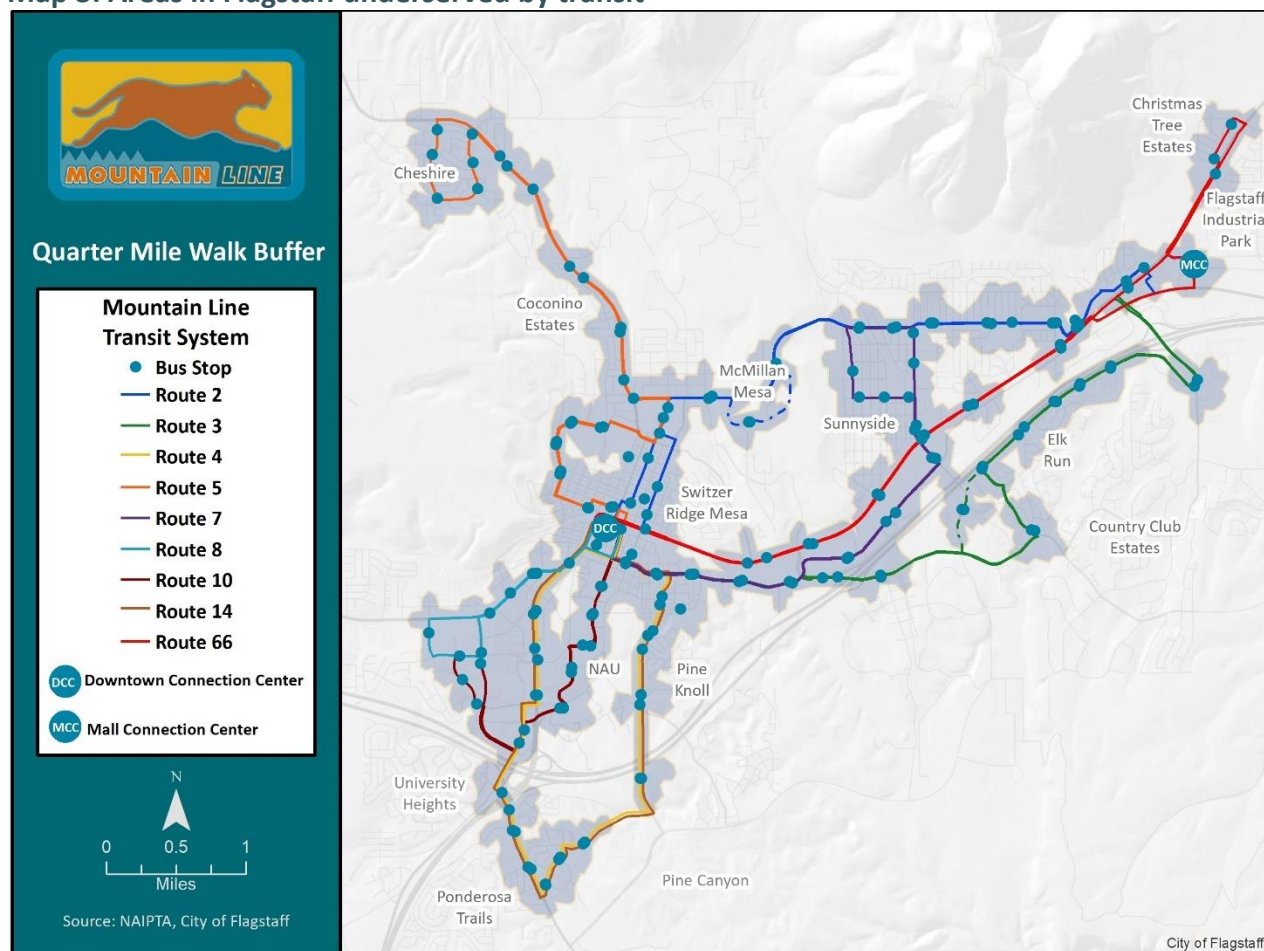
Performance measures:

- Number of pedestrian improvements within ¾ mile catchment area of Mountain Line service network.
- Number of vans in Mountain Line vanpool program
- Development of a volunteer driving program
- Increasing passenger trips
- Increase in new pockets or neighborhoods served

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Map 3: Areas in Flagstaff underserved by transit



The above map depicts areas .25 mi outside of a transit stop based on the street network. Areas such as University Heights, Huntington/Industrial, and South Sunnyside are underserved by transit showcasing spatial gaps within Flagstaff.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop volunteer driving program	<ul style="list-style-type: none"> Strengthen capabilities of the Coconino County volunteer mileage reimbursement program to provide more trips and reach more persons for “hard to serve” trips. Encourage partnership dialogue with Disabled American Veterans to expand volunteer driver pool. Initiate conversations with Verde Valley Caregivers to expand into Flagstaff. 	Spatial gap Temporal gap

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Promote Mountain Line Vanpool	<ul style="list-style-type: none"> Develop vanpool outreach plan which addresses target markets and specific outreach material for each audience Continue to develop partnerships with Winslow, Navajo and Hopi tribes to help with outreach. 	Spatial gap Temporal gap Information gap
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Additional Strategies	Action Items
Funding seats in Groome Transportation to go to Phoenix	<ul style="list-style-type: none"> Promote this as an existing option with City and County Taxi Program Promote Mountain Lift paratransit clients to obtain visitor's status in Phoenix to use their paratransit system.
Work with medical providers through closer collaboration with CHIP and Access to Care group to help pay for transportation services in Flagstaff and outside	<ul style="list-style-type: none"> NAIPTA to continue to attend County Health Improvement Plan meetings NAIPTA to continue participating in Well Women Well Communities Program with Coconino County Public Health Services District
Targeted fixed route expansion of service to identified and unserved neighborhoods	<ul style="list-style-type: none"> Secure additional funding to expand service Identify transit deserts in NAIPTA's planning process
Encourage new partnerships with Tribal Transit stakeholders to address unmet transportation needs and promote increased mobility of Tribal members	<ul style="list-style-type: none"> Develop transfer opportunities to improve connections between Tribal Transit and Mountain Line services
On-demand shuttle service	<ul style="list-style-type: none"> Create implementation plan for on-demand service
Increase money for operations through partnerships to increase service area	<ul style="list-style-type: none"> Brainstorm possible partnerships among agencies
Partner with micro-mobility companies for first-last mile solutions	<ul style="list-style-type: none"> Expand bike share program to targeted neighborhoods or bus stops to solve first-last mile issues Purchase golf carts or tricycles to serve veteran's homes, senior residential developments, and others that are near a bus stop but too far to walk
<i>See additional strategies in Spatial gaps, Infrastructure gaps, and Human Capital gaps</i>	

Infrastructure Gaps

Unmet needs:

- Missing pedestrian and bicycle infrastructure.
- Number of pedestrian improvements within $\frac{3}{4}$ mile catchment area of Mountain Line service network.
- Weather related improvements including sidewalk snow removal and bus shelter snow removal.
- Availability of accessible vehicles.

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Vision: The built environment seamlessly connects to public transportation and is accessible by all levels of mobility.

Goal: Strengthen the pedestrian and bicycle network around key destinations and ensure paths to Mountain Line services are accessible for all levels of mobility.

Performance measures:

- Number of sidewalk and pedestrian improvements within ¼ mile of Mountain Line routes.
- Increased funding for pedestrian improvements and bus stop improvements.
- Reduction in infrastructure barriers for wheelchair accessibility.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment	<ul style="list-style-type: none">▪ Provide information through either an information sheet, a letter, or a presentation to City Public Works on mobility issues	Infrastructure gap Spatial gap Information gap
Improve pedestrian access to transit within a walkable ¼ mile for everyone in the city, as funding allows	<ul style="list-style-type: none">▪ Identify areas that do not have pedestrian access to transit and areas with limited pedestrian infrastructure to connect to transit▪ Identify opportunities to leverage funds to increase walkability near transit	Infrastructure gap Spatial gap

Additional Strategies	Action Items
Secure additional funding to expand infrastructure improvements	<ul style="list-style-type: none">▪ Research additional grant funding opportunities▪ Leverage City funds with other grants
Review sidewalk and curb ramp standards to verify that they are accommodating of people with mobility limitations	<ul style="list-style-type: none">▪ Bring awareness of the mobility issue to the City▪ Prioritize areas that need the most improvement
Keep sidewalks free of ice and snow and clear of other obstructions	<ul style="list-style-type: none">▪ Work with City code compliance on sidewalk enforcement issues
Improve snow plowing methodology to reduce snow build up	<ul style="list-style-type: none">▪ Bring awareness of mobility challenges to the City Public Works department

Human Capital Gaps

Unmet needs:

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- Availability of volunteers and staff to drive vehicles or provide escorted transportation
- Staffing resources to focus on mobility related issues
- Section 5310 input, training, stability, and data collection
- Ability to advocate for transportation projects which meets everyone's needs

Vision: Human service agencies, Coconino County, City of Flagstaff, FMPO, and NAIPTA are all in coordination providing efficient and effective transportation in the FMPO region.

Goal: Develop new partner relationships with key stakeholder organizations to implement new mobility project solutions and enhance vehicle and staff efficiencies.

Performance measures:

- Meeting NAIPTA established Mountain Lift and Mountain Line performance measures
- Increased number of mobility choices and new service options, for Mountain Lift users.
- Expand number of outreach methods of existing information tools
- Total grant funding secured, including local match
- Number of partner meetings
- Number of travel training contacts/ training events with Mountain Lift users.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Share NAIPTA and other statewide trainings to CMC staff and Mobility Managers group	<ul style="list-style-type: none">▪ Coordinate with NAIPTA training staff to share upcoming trainings	Human capital gap Information gap
Develop Arizona Department of Transportation (ADOT) and AHCCCS coordination to align policies to make sharing trips easier	<ul style="list-style-type: none">▪ Find an opportune moment to discuss this issue with Mobility Managers group▪ Support efforts for coordination between agencies	Human capital gap Spatial gap Temporal gap
Provide information-based technical assistance, as necessary, to partner agencies	<ul style="list-style-type: none">▪ Provide technical assistance to applicant agencies around 5310 grant applications▪ Provide letters of support for agencies seeking transportation funding from non-transit sources	Human capital gap Information gap

Additional Strategies	Action Items
Ensure Mountain Lift operations provides the most efficient, cost-effective and responsive service possible to ADA riders, in compliance with ADA regulations and within available resources	<ul style="list-style-type: none">▪ Review of operational procedures periodically to ensure maximum efficiency and effectiveness, including compliance with law.
Identify and develop vehicle-sharing trip options with 5310 grantees	<ul style="list-style-type: none">▪ Understand trip sharing limitations▪ Discuss vehicle sharing with ADOT▪ Address insurance issues between agencies

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Actively promote travel training to ADA certified riders to enable more trips to be taken on fixed-route service.	<ul style="list-style-type: none">▪ Coordinate with Eligibility Specialist to discuss potential training opportunities with Mountain Lift clients
Promote application for Section 5310 capital requests by local agencies, to replace vehicles and develop lift-equipped capabilities to ensure a State of Good Repair and accessibility throughout the region	<ul style="list-style-type: none">▪ Provide technical assistance to applicant agencies around 5310 grant applications▪ Encourage Coordinated Mobility Council attendance
Promote volunteer driving among County employees and other organizations who are encouraged to volunteer per year	<ul style="list-style-type: none">▪ Develop volunteer driver program within the FMPO
<i>See additional strategies in Informational gaps</i>	



Photo of NAU's Senior Companion Program

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Project Prioritization Process

Project prioritization in the FMPO region is facilitated using a methodology developed by NAIPTA and FMPO staff with approval from the Coordinated Mobility Council. This process is an evaluation criterion derived from the ADOT Coordinated Mobility Program Guidebook and FMPO's regional priorities. This process is used for programs applying for Section 5310 funds. The highest weight of 100 points will be given to programs which address solutions to fill transportation gaps and address priorities, which are listed below. Additional consideration will be given based on resource management, coordination, and project management.

Project Prioritization Process

Project Specific Criteria		
Replacement Vehicles/Capital		60 points total
1	How is this vehicle being used? <ul style="list-style-type: none"> Is the vehicle currently closing an identified gap or maintaining a gap being closed? (yes or no) Does this vehicle serve trips which address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List) 	20
2	Current mileage of vehicle – 2 points per 10,000 miles over 80,000 miles, up to 180,000 miles	20
3	Age of vehicle replacing – 2 points per year over 5 years up to 15 years	20
New/Expansion Vehicles/Capital		60 points total
1	How will this vehicle be used? <ul style="list-style-type: none"> Will this vehicle either close an identified gap or maintain a gap being closed? (yes or no) If yes, will this vehicle serve trips which address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List) 	20
2	Describe the need based on existing fleet capacity. <ul style="list-style-type: none"> Is the vehicle needed to serve additional clients, expand to new service areas, or provide new or expanded services? (30 points) Is there storage space for this vehicle? (2 points) Is there staffing and financial capacity for maintenance and operations? (2 points) Will this vehicle be ADA accessible? (6 points) 	40
Operating		60 points total
1	Will this program either maintain an identified gap closed or close an existing gap? (yes or no) <ul style="list-style-type: none"> If yes, will this program address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List) 	20
2	Will this program prioritize seniors and individuals with disabilities? (12 points) <ul style="list-style-type: none"> If yes, will this service also be for the general public? (4 point) 	16
3	Applicant's program provides a cost-effective approach to address transportation gaps in the region. Cost effective measures can include but are not limited to: <ul style="list-style-type: none"> Uses volunteers and other in-kind support (3 points) Utilizes other funding sources beyond Federal Transit Administration (FTA) programs for operations or capital (3 points) Develops programs incrementally using available funding resources (3 points) Other: please explain (1 point for each cost-effective measure, up to 3 points total) 	12
4	Applicant's program provides a resource efficient approach to address transportation gaps in the region. Resource efficient measures can include but are not limited to: <ul style="list-style-type: none"> Program requires minimal new capital to operate (3 points) Utilizes existing capital in FMPO region (i.e., through vehicle sharing) (3 points) Other: please explain (1 point for each resource efficient measure, up to 3 points total) 	12
Coordination		25 points total

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1	Applicant integrates coordination into transportation program through policies, budget, and/or staffing. (10 points)	10
2	Participation in Coordinated Mobility Council meetings. (5 points)	5
3	Applicant exemplifies high level of local support and/or partnerships (for example, through letters of support, funding, or meeting attendance). (10 points)	10
Project Management		15 points total
1	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements and submitting timely quarterly reports. (5 points)	5
2	New applicants have the staff, resources, and accounting systems necessary to manage federal funds. (5 points)	5
3	Applicants properly document the availability, source, and commitment of local match. (5 points)	5
Total project prioritization process:		100

FMPO Regional Priorities

Below are the priorities for the FMPO region, derived from the strategies listed in the [Transportation Gaps](#) section. These priorities are geared towards maintaining funding for existing transportation programs and keeping vehicles in a state of good repair in the FMPO region. They are prioritized by a methodology developed in the CMC meetings based on the feasibility of implementing and the impact the program would have on filling in the transportation gaps.

First priority
Continue to fund and enhance existing 5310 programs
Mobility management position/function, enhancing coordination efforts and partnerships with NACOG and existing transportation programs, such as Tribal transit, human service agencies, and volunteer driver programs.
Ensure Mountain Lift operations provides the most efficient, cost-effective and responsive service possible to ADA riders
Replace vehicles and develop accessible capabilities to ensure a State of Good Repair and accessibility throughout the region
Promote NAIPTA wide programs (Mountain Lift, Taxi Program, Vanpool, Travel Training, MoveMeFLG.com)
Develop travel training tools for agency personnel, promote travel trainings to numerous audiences
Report on Coordinated Mobility Council activity and outcomes to all stakeholders
Share NAIPTA and statewide trainings
Second priority
Capital improvements to seamlessly connect the built environment with transit.
Review sidewalk and curb ramp standards to verify that they are accommodating of people with mobility limitations
Increase span and frequency of Mountain Line fixed-route
Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment

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Third priority
Prioritize funding for programs open to the public compared to client-based services
Continue collaboration with CHIP and Access to Care group
Develop/coordinate with a volunteer driving program
Targeted expansion of travel options to identified and unserved neighborhoods

Appendices

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Appendix 1 | Vehicle inventory

Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
Coconino County													
Dodge Eldorado	2011	8	2D4RN4DE2AR462608	2608	Williams	CSBG/COUNTY	Yes	24,669		Good	7	1	Ramp
Dodge Eldorado	2011	8	2D4RN4DE5AR462618	2618	Flagstaff	CSBG/COUNTY	Yes	29,633		Good	7	1	Ramp
Chevy Suburban	2010	9	1GNZCLEG7AR272975	2975	Flagstaff	CSBG/COUNTY	Yes	68,827		Good	8	0	
Toyota Sienna	2010	9	5TDKK4CC9AS301252	1252	Flagstaff	CSBG/COUNTY	Yes	64,265		Good	7	0	
Toyota Sienna	2010	9	5TDKK4CC6AS302519	2519	Williams	CSBG/COUNTY	Yes	72,678		Good	7	0	
For 350 MaxiVan w/lift	2011	6	1FTDS3EL8DB28546	8546	Flagstaff	CSBG/COUNTY	Yes	11,226		Good	7	2	Lift
Subaru Outback	2018	9	4S4BSADC8J3231768	1768	Flagstaff	COUNTY	No	10,074	2032	Good	5	0	
Ford Escape	2014	9	1FMCU9GX4EUC01176	1176	Flagstaff	COUNTY	No	37,819	2029	Good	5	0	
Kia Sedona	2008	9	KNDMB233186263605	3605	Flagstaff	COUNTY	No	58,834	2025	Good	7	0	
Chevy Traverse	2019	7	1GNEVLKW8LJ156657	6657	Flagstaff	COUNTY	No	175	2030	Excellent	8	0	
Chevy Malibu	2019	9	1G1AC5ST7F158345	8345	Flagstaff	COUNTY	No	8,071	2030	Excellent	5	0	
Chevy Malibu	2019	9	1G1ZC5ST0JF158767	8767	Flagstaff	COUNTY	No	6,392	2030	Excellent	5	0	
Chevy Malibu	2019	9	1GAZC5ST7JF160399	399	Flagstaff	COUNTY	No	9,913	2030	Excellent	5	0	
NAIPTA													
Chev Arboc Express 3500	2010	4	1GB9G5AG2A1136948	6948	Flagstaff	5316-5317	Yes	172,888	2017	Poor	10	3	Ramp
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS2DDA15329	5329	Flagstaff	5310	Yes	108,310	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS9DDA15330	5330	Flagstaff	5310	Yes	118,524	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS0DDA15331	5331	Flagstaff	5310	Yes	110,773	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS2DDA15332	5332	Flagstaff	5310	Yes	104,725	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS4DDA15333	5333	Flagstaff	5310	Yes	111,871	2020	Fair	11	3	Lift
Ford E-450 Starcraft Allstar 22	2015	4	1FD4E4FS6FDA10718	0718	Flagstaff	5310	Yes	68,945	2022	Good	11	3	Lift
Ford E-450 Starcraft Allstar 22	2015	4	1FD4E4FS8FDA10719	0719	Flagstaff	5310	Yes	66,019	2022	Good	11	3	Lift

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Make-model	Vehicle class code	Lic	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
Hozhoni Foundation													
Pontiac Vibe	9	4NAT	5Y2SL65837Z408239	8239	Flagstaff	Contract	No	98,270	N/A	Good	4	0	N/A
Honda Pilot	9	814-YPA	5FNYF18417B026214	6214	Flagstaff	Contract	No	97,198	N/A	Good	5	0	N/A
Ford Cutaway Lift	7	AWD43	1FDWE35S51HA61043	1043	Flagstaff	5310	No	122,735	N/A	Fair	8	2	Lift
Ford E350 Maxi Lift	7	BXP53	1FTSS34L02HB65625	5625	Prescott	5310	No	169,200	N/A	Fair	8	2	Lift
Ford E350 Cutaway Lift	7	BYF91	1FDWE35S96HA26058	6058	Prescott	5310	No	121,000	N/A	Fair	8	2	Lift
Ford Cutaway Lift	7	CDW42	1FDWE35S53HB28341	8341	Flagstaff	5310	No	134,606	N/A	Fair	7	3	Lift
Dodge Grand Caravan	8	CPZ09	1D4GP24R55B325756	5756	Flagstaff	5310	No	113,093	N/A	Good	1	0	N/A
Ford Maxi Lift	7	CVZ08	1FTSS34L14HB39490	9490	Prescott	5310	No	146,800	N/A	Fair	8	2	Lift
Ford Maxi Lift	7	CVZ09	1FTSS34LX4HB39486	9486	Flagstaff	5310	No	123,911	N/A	Good	7	2	Lift
Ford E350	7	CYB64	1FBNE31L95HA32007	2007	Flagstaff	Contract	No	109,471	N/A	Good	8	0	N/A
Ford Cutaway Lift	7	DBK31	1FDWE35S5XHB09965	9965	Flagstaff	5310	No	120,260	N/A	Good	8	2	Lift
Ford 12Pass Van	7	DEB28	1FBNE31L86DA46991	6991	Flagstaff	5310	No	106,521	N/A	Good	8	0	N/A
Ford Cutaway Lift	7	DLG59	1FDWE35S06DA15909	5909	Flagstaff	5310	No	89,505	N/A	Good	6	2	Lift
Ford Cutaway Lift	7	DXL96	1FD33E5S08DB32511	2511	Flagstaff	5310	No	90,215	N/A	Good	8	2	Lift
Ford Maxi Lift	7	EAY77	1FTSS34L47DB30200	0200	Prescott	5310	No	111,485	N/A	Fair	8	2	Lift
Ford Maxi Lift	7	EAY78	1FTSS34LX7DB30198	0198	Prescott	5310	No	101,166	N/A	Fair	8	2	Lift
Toyota Sienna	8	FAD38	5TDKK4CC6AS301158	1158	Cottonwood	5310	No	79,024	N/A	Good	7	0	N/A
Toyota Sienna	8	FAD39	5TDKK4CC3AS301215	1215	Flagstaff	5310	No	116,961	N/A	Good	7	0	N/A
Toyota Sienna	8	FAD41	5TDKK4CC3AS301652	1652	Flagstaff	5310	No	97,464	N/A	Good	7	0	N/A
Ford Cutaway Lift	7	GHD93	1FDEE3FS1CDA62906	2906	Flagstaff	5310	Yes	100,465	N/A	Good	6	2	Lift
Ford Cutaway Lift	7	JHD26	1FDEE3FS6CDA55367	5367	Flagstaff	5310	Yes	110,020	N/A	Good	4	3	Lift
Toyota Sienna	8	JHD48	5TDZ23DC3HS830919	0919	Flagstaff	Lease	No	30,278	N/A	Excellent	7	0	N/A
Toyota Sienna	8	JSY94	5TDZ23DCXHS768922	8922	Flagstaff	Lease	No	29,693	N/A	Excellent	7	0	N/A
Toyota Sienna	8	JSY95	5TDZ23DC3HS766767	6767	Flagstaff	Lease	No	27,273	N/A	Excellent	7	0	N/A
Toyota Sienna	8	JZP83	5TDZ23DC7HS769820	9820	Prescott	Lease	No	44,626	N/A	Excellent	7	0	N/A
Toyota Sienna	8	JZP84	5TDZ23DC2HS771930	1930	Prescott	Lease	No	33,030	N/A	Excellent	7	0	N/A
Toyota Sienna	8	JZP85	5TDZ23DC9HS769396	9396	Flagstaff	Lease	No	31,089	N/A	Excellent	7	0	N/A
Toyota Sienna	8	KMY89	5TDZ23DC0JS903525	3525	Flagstaff	Lease	No	15,850	N/A	Excellent	7	0	N/A
Toyota Sienna	8	KMY90	5TDZ23DC4JS903690	3690	Flagstaff	Lease	No	18,317	N/A	Excellent	7	0	N/A
Toyota Sienna	8	KVS65	5TDZ23DC6JS912052	2052	Flagstaff	Lease	No	22,235	N/A	Excellent	7	0	N/A
Toyota Sienna	8	KVS66	5TDZ23DCXJS912698	2698	Flagstaff	Lease	No	15,897	N/A	Excellent	7	0	N/A
Toyota Sienna	8	KVS67	5TDZ23DC9JS912983	2983	Flagstaff	Lease	No	15,918	N/A	Excellent	7	0	N/A

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Quality Connections													
QC#	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
1	2018	8	2C7WDGBG0JR231508	1508	Flagstaff	5310	Yes	35	2023	Excellent	4	1	Ramp
3	2006	9	3GCEC14Z96G187867	7867	Flagstaff	No	No	190,826	2018	Poor	2	0	N/A
4	2017	6	1FDEE3FS9HDC68384	8384	Flagstaff	5310	Yes	4,589	2022	Excellent	9	3	Lift
5	2017	8	2C7WDGBG7HR762232	2232	Flagstaff	5310	Yes	10,395	2022	Excellent	4	1	Ramp
6	2007	8	1A4GJ45R47B118412	8412	Flagstaff	No	No	80,369	2017	Fair	4	2	Ramp
7	2014	6	1FDEE3FLOEDA83676	3676	Flagstaff	5310	Yes	35,242	2019	Excellent	9	3	Lift
8	2015	8	2C4RDGCG2FR722937	2937	Flagstaff	5310	Yes	32,190	2020	Excellent	6	0	N/A
9	2015	8	2C4RDGCG4FR722938	2938	Flagstaff	5310	Yes	47,795	2020	Excellent	6	0	N/A
10	2013	8	2C7WDGBG4DR813468	3468	Flagstaff	5310	Yes	56,441	2020	Excellent	4	1	Ramp
11	2009	7	1GNFG154591159361	9361	Flagstaff	No	No	34,602	2020	Excellent	11	0	N/A
12	2002	9	1N6ED26Y22C362865	2865	Flagstaff	No	No	146,702	2019	Fair	3	0	N/A
13	2015	8	2C4RDGCG1FR732830	2380	Flagstaff	No	No	37,469	2020	Fair	3	0	N/A
14	2013	7	KNDJT2A54D7583333	3333	Flagstaff	No	No	52,321	2020	Fair	4		

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The Guidance Center														
Nissan Rogue	2018	9	JN8AT2MT3JW458727	8727	Flagstaff	No	No	14,723	2021	Excellent	4	0		
Nissan Rogue	2018	9	JN8AT2MT3JW458548	8548	Flagstaff	No	No	19,072	2021	Excellent	4	0		
Nissan Rogue	2018	9	JN8AT2MT8JW458531	8531	Flagstaff	No	No	19,868	2021	Excellent	4	0		
Nissan Rogue	2018	9	JN8AT2MT1JW461173	1173	Flagstaff	No	No	18,261	2021	Excellent	4	0		
Nissan Rogue	2018	9	1FMCU0GD2JUA42539	2539	Flagstaff	No	No	24,208	2021	Excellent	4	0		
Ford Escape 4X4	2018	9	1FMCU9GD3JUA35037	35037	Flagstaff	No	No	37,442	2021	Excellent	4	0		
Nissan Rogue	2018	9	JN8AT2MT6JW458463	8463	Flagstaff	No	No	17,991	2021	Excellent	4	0		
Ford E350 Cargo Van	2013	7	1FDDS3EL2DDB22868	2868	Flagstaff	ADOT	Yes	38,622	2023	Good	9	1	Lift	
Chevrolet Express Van	2015	7	1GAZG1FG9F1102647	2647	Flagstaff	ADOT	Yes	43,862	2023	Good	12	0		
Chevrolet Express Van	2012	7	1GAZG1FA0C1185361	5361	Flagstaff	ADOT	Yes	17,932	2023	Excellent	12	0		
Chevrolet Express Van	2012	7	1GAZG1FA3C1185418	5418	Flagstaff	ADOT	Yes	47,860	2023	Good	12	0		
Chevrolet Express Van	2012	7	1GAZG1FG3C1202738	2738	Flagstaff	ADOT	Yes	81,306	2022	Good	12	0		
Ford Escape	2018	9	1FMCU0GD6JUA64799	4799	Flagstaff	No	No	17,689	2021	Excellent	4	0		
Ford Escape	2018	9	1FMCU0GDOJUA56777	6777	Flagstaff	No	No	16,940	2021	Excellent	4	0		
Ford Escape	2018	9	1FMCU0GD3JUA42534	2534	Flagstaff	No	No	24,700	2021	Excellent	4	0		
Nissan Rogue	2018	9	JN8AT2MT6JW461010	1010	Flagstaff	No	No	20,828	2022	Excellent	4	0		
Dodge Ram 2500	2015	9	3C6UR5DL1FG548982	8982	Flagstaff	No	No	50,733	2024	Excellent	6	0		
Kawasaki K4D Mule	2012	10	JK1AFED11CB505924	5924	Flagstaff	No	No	831.8 hrs	2024	Excellent	2	0		

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Appendix 2 | Summary of Section 5310 Mobility Management grants pre-applications for 2020 and 2021

FMPO summary of Section 5310 grant pre-applications for 2019 - Year 1

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
Civic Service Institute at NAU						
Senior Companion Program	1	1	Operating	\$40,000	\$40,000	\$80,000
The Guidance Center						
Additional drivers	1	1	Operating	\$17,400	\$17,400	\$34,800
Quality Connections						
Replacement minivan w/ramp	1	1	Capital	\$37,200	\$10,230	\$47,430
NAIPTA						
Mobility management	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
ADA Plus	2	1	Operating	\$113,670	\$113,670	\$227,340
Taxi programs	3	1	Operating	\$70,000	\$70,000	\$140,000
Bus stop mobility program	4	1	Capital	\$80,000	\$20,000	\$100,000
NAIPTA total				\$371,201	\$230,553	\$601,754
FMPO total				\$465,801	\$298,183	\$763,984
By project type						
Mobility management				\$107,531	\$26,883	\$134,414
Capital				\$117,200	\$30,230	\$147,430
Operating				\$241,070	\$241,070	\$482,140
FMPO total				\$465,801	\$298,183	\$763,984
9 January 2019						

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FMPO summary of Section 5310 grant pre-applications for 2019 - Year 2

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
Civic Service Institute at NAU						
Senior Companion Program	1	1	Operating	\$40,000	\$40,000	\$80,000
The Guidance Center						
Additional drivers	1	1	Operating	\$18,270	\$18,270	\$36,540
Quality Connections						
Replacement minivan w/ramp	2	1	Capital	\$37,200	\$10,230	\$47,430
NAIPTA						
ADA Plus	2	1	Operating	\$113,670	\$113,670	\$227,340
Taxi programs	3	1	Operating	\$75,000	\$75,000	\$150,000
Bus stop mobility program	4	1	Capital	\$80,000	\$20,000	\$100,000
NAIPTA total				\$268,670	\$208,670	\$477,340
FMPO total				\$364,140	\$277,170	\$641,310
By project type						
Capital				\$117,200	\$30,230	\$147,430
Operating				\$246,940	\$246,940	\$493,880
FMPO total				\$364,140	\$277,170	\$641,310
9 January 2019						

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Appendix 3 | Summary of Section 5310 Mobility Management grants pre-applications for 2020 and 2021

FMPO summary of Section 5310 Mobility Management grant pre-applications for 2020 and 2021

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
NAIPTA						
Mobility management - Year 1	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
Mobility management - Year 2	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
NAIPTA total				\$215,062	\$53,766	\$268,828
FMPO total				\$215,062	\$53,766	\$268,828

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Appendix 4 | Section 5310 grant pre-applications for FY19 & FY20, Mobility Management FY20 & FY21

FY2020 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Mobility Management – Year 1 and Year 2		Priority Number 1
Location Address	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
Brief Description of Proposed Project	NAIPTA provides mobility management (MM) on behalf of the FMPO through a Memorandum of Understanding. The program facilitates the Coordinated Mobility Council, assesses gaps in services, identifies strategies to fill the gaps, and improve efficiencies. The program also provides travel training for customers and support for human service agencies. NAIPTA coordinates with NACOG, CYMPO and statewide Mobility Managers.		
Funding Request Amount for Year 1	FTA Request: 107,531	Local Match: 26,883	Total Cost: 134,414
Funding Request Amount for Year 2	FTA Request: 107,531	Local Match: 26,883	Total Cost: 134,414
Project Type Mobility Management	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Arizona Board of Regents for and on behalf of the Civic Service Institute at NAU			
Project Title	Senior Companion Program, Door Through Door and More		Priority Number 1
Location Address	19 W. McConnell Drive, PO Box 5063, Flagstaff, AZ 86011		
Brief Description of Proposed Project	<p>The Civic Service Institute is budgeted for 10-15 Senior Companion (SCP) volunteers and 5-8 AmeriCorps (AC) members serving in the FMPO area where SCP has provided transportation and in-home services since 1985 and where AmeriCorps is proposing transportation and in-home services in the 2018-19 fiscal year. SCP provides and AC proposes a highly customized and reliable demand response door-through-door service to 40-50 homebound and/or disabled adults in Flagstaff. SCP recruits and enables those 55 and over with limited incomes to serve as volunteer Senior Companions and provide supportive individualized services to help clients maintain their dignity and independence at no cost to the client. Volunteers serve clients of partner agencies and may provide transportation, companionship, personal care, home management, information and advocacy, and respite care. AC will be recruiting members to serve in-home clients of behavioral health and other agencies who need assistance with pain management to abate opioid addiction. It is proposed that AC members will serve 2-5 clients per member, or 10-40 clients. SCP Volunteers and AC members will exceed the requirements of ADA by providing door-through-door service and more.</p>		
Funding Request Amount for Year 1	FTA Request: 40,000	Local Match: 40,000	Total Cost: 80,000
Funding Request Amount for Year 2	FTA Request: 40,000	Local Match: 40,000	Total Cost: 80,000
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: The Guidance Center Inc			
Project Title	Additional Drivers		Priority Number Click here to enter text.
Location Address	2187 N Vickey St, Flagstaff, AZ 86004		
Brief Description of Proposed Project	As we are serving more members of the community with behavioral health, the demand on our curb to curb transportation has increase. We currently have 2 drivers attempting to transport our client. As our reach is very expansive, often times we are utilizing taxis. By increasing our driving staff by 1, if not 2, we would be better able to service more clients with the proper attention and care they require.		
Funding Request Amount for Year 1	FTA Request: \$17,400	Local Match: \$17,400	Total Cost: \$34,800
Funding Request Amount for Year 2	FTA Request: 18,270	Local Match: \$18,270	Total Cost: \$36,540
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Quality Connections			
Project Title	Replacement – Minivan with Ramp to replace VIN 3333		Priority Number 1
Location Address	5250 N. Highway 89 – Lot 140, Flagstaff, Az.		
Brief Description of Proposed Project	Replacement vehicle for 2013 Kia Soul (VIN 3333) in fair condition with high mileage that provides transportation for individuals with disabilities for employment, medical appointments, recreations and other daily living activities. This vehicle does not meet the needs of our individuals.		
Funding Request Amount for Year 1	FTA Request: 37,200	Local Match: 10,230	Total Cost: 47,430
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost:
Project Type Capital Vehicle	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Quality Connections			
Project Title	Replacement – Minivan with Ramp to replace VIN 3468		Priority Number 2
Location Address	3012 E. Route 66, Flagstaff, Az.		
Brief Description of Proposed Project	Replacement vehicle for 2013 Dodge El Dorado (VIN 3468) in fair condition with high mileage that provides transportation for individuals with disabilities for employment, medical appointments, recreations and other daily living activities.		
Funding Request Amount for Year 1	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Funding Request Amount for Year 2	FTA Request: 37,200	Local Match: 10,230	Total Cost: 47,430
Project Type Capital Vehicle	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Mobility Management		Priority Number 1
Location Address	3773 N. Kaspar Dr., Flagstaff, AZ 86004		
Brief Description of Proposed Project	NAIPTA provides mobility management (MM) on behalf of the FMPO through a Memorandum of Understanding. The program facilitates the Coordinated Mobility Council, assesses gaps in services, identifies strategies to fill the gaps, and improve efficiencies. The program also provides travel training for customers and support for human service agencies. NAIPTA coordinates with NACOG, CYMPO and statewide Mobility Managers.		
Funding Request Amount for Year 1	FTA Request: 107,531	Local Match: 26,883	Total Cost: 134,414
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match:	Total Cost: Click here to enter text.
Project Type Mobility Management	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	ADA Plus		Priority Number 2
Location Address	3773 N. Kaspar Dr., Flagstaff, AZ 86004		
Brief Description of Proposed Project	Mountain Lift ADA Plus program provides service that is above and beyond the requirements of ADA. ADA Plus services include same day reservations, trips outside of the ¾ mile boundary paratransit requirement, subscription service, and will call. This accounts for 10,441 trips annually or 47% of total trips. This program is a service that has been in place since 2006 as a part of NAIPTA's demand response program serving ADA eligible customers. ADA Plus also includes the portion administrative of NAIPTA's two Taxi Programs.		
Funding Request Amount for Year 1	FTA Request: 113,670	Local Match: 113,670	Total Cost: 227,339
Funding Request Amount for Year 2	FTA Request: 113,670	Local Match: 113,670	Total Cost: 227,339
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Taxi Programs		Priority Number 3
Location Address	3773 N. Kaspar Dr., Flagstaff, AZ 86004		
Brief Description of Proposed Project	<p>NAIPTA's Taxi Programs enable NAIPTA to provide subsidized taxi, Uber, and Lyft rides to ADA eligible clients within NAIPTA's boundary. This program provides more flexibility than the traditional paratransit service by offering on-demand trips and an unlimited number of bags. This program covers the NAIPTA boundary, providing a service to ADA clients outside of City limits, which have very limited transportation options. Where the program overlaps with the Mountain Lift service boundary, the Taxi Programs also provide NAIPTA with a per trip cost savings.</p>		
Funding Request Amount for Year 1	FTA Request: 70,000	Local Match: 70,000	Total Cost: 140,000
Funding Request Amount for Year 2	FTA Request: 75,000	Local Match: 75,000	Total Cost: 150,000
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY2019 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Bus Stop Mobility Program		Priority Number 4
Location Address	3773 N. Kaspar Dr., Flagstaff, AZ 86004		
Brief Description of Proposed Project	Capital project for mobility infrastructure improvements to bus stops. Improvements may include addition of concrete landing pads, equitable ADA seating areas, sidewalk replacement and curb ramp/sidewalk connections to existing public infrastructure within a reasonable distance from the bus stop.		
Funding Request Amount for Year 1	FTA Request: 80,000	Local Match: 20,000	Total Cost: 100,000
Funding Request Amount for Year 2	FTA Request: 80,000	Local Match: 20,000	Total Cost: 100,000
Project Type Capital	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

Appendix 5 | Coordinated Mobility Council meeting agendas from 2019



AGENDA

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, February 15, 2019

10:00 AM

Vera Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment with Sam Short, Safety Coordinator, NAIPTA**
4. **Roll call and introductions**
5. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the FMPO-NAIPTA Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting (10:15 am)**

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

FMPO-NAIPTA

Coordinated Mobility Council

Review and approval of minutes from November 16, 2018 quarterly Coordinated Mobility Council meetings.

7. **Section 5310 grant (10:15 am)**
NOFA is out, grant due March 14th.
8. **5310 Pre-application review (10:20)**
Review 5310 pre-applications by utilizing Coordinated Plan's priority process
9. **Inclusion and Adaptive Living Commission Update (10:30)**
Presentation by Inclusion and Adaptive Living Commission Liaisons
10. **City of Flagstaff Active Transportation Master Plan Update (10:40)**
Presentation by Martin Ince from FMPO
11. **Coordinated Public Transit Human Services Transportation Plan discussion and adoption (11:00 am)**
Discussion on strategy prioritization and ranking criteria. Ask for approval for the FMPO TAC and Executive Board and NAIPTA's TAC and Board to adopt plan.
12. **Upcoming trainings (11:40)**
Information on scheduled upcoming trainings and discussion on need for other trainings.
13. **News and updates from CMC members (11:45)**
An opportunity to report on any projects or work that may be of interest to group.
14. **Future agenda items (11:55)**
15. **Adjournment (12:00 pm)**

February 15, 2019

Page 2 of 3

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on 2/11/19, at approximately 1:00 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 11 day of February, 2019.

ATTEST:



Estella Hollander, Mobility Planner

February 15, 2019
Page 3 of 3

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan



AGENDA

**Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization**

Coordinated Mobility Council

Friday, May 18th, 2018

10:00 AM

VERA Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Roll call and introductions**
4. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the FMPO-NAIPTA Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
5. **Minutes from previous meeting (10:15 am)**

Review and approval of minutes from February 26, 2018 quarterly Coordinated Mobility Council meetings.

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

FMPO-NAIPTA
Coordinated Mobility Council

6. **Other grant opportunities (10:15 am)**
Potential grants from US Department of Health and Human Services, Grants.gov, AARP, and United Way
7. **Section 5310 grant (10:25 am)**
Applications under review. Update on FMPO Coordination Plan
8. **Flagstaff Youth and Accessible Transportation Presentation (10:30 am)**
Presentation by Disability Awareness Commission Liaisons
9. **Brainstorm Activity (11:00 am)**
Brainstorming activity for first/ last mile(s) connections
10. **Ride matching (11:25 am)**
Discuss opportunities for Ride matching software
11. **Upcoming trainings (11:35 am)**
Information on scheduled upcoming trainings and discussion on need for other trainings.
12. **News and updates from CMC members (11:40 am)**
An opportunity to report on any projects or work that may be of interest to group.
13. **Future agenda items (11:50 am)**
14. **Adjournment (12:00 pm)**

May 18, 2018
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on 5/3/19 at approximately 3 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 3rd day of May, 2019.

ATTEST:



Estella Hollander, Mobility Planner

May 10, 2019
Page 3 of 3

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan



AGENDA

**Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization**

Coordinated Mobility Council

Friday, August 16, 2019

10:00 AM

Vera Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment with Sam Short, Safety Manager, NAIPTA**
4. **Roll call and introductions**
5. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the FMPO-NAIPTA Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting (10:15 am)**

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

FMPO-NAIPTA
Coordinated Mobility Council

Review and approval of minutes from February 15, 2019 and May 10, 2019 quarterly Coordinated Mobility Council meeting

7. **Section 5310 grant (10:15 am)**
Review FY19 awards
8. **Inclusion and Adaptive Living Commission Update (10:25)**
Presentation by Inclusion and Adaptive Living Commission members or liaisons
9. **City of Flagstaff e-bikes, e-scooter ordinance (10:30)**
Martin Ince from FMPO will provide an update of the e-bikes and e-scooter ordinances
10. **Bike, pedestrian, and transit equity discussion (10:40am)**
Review equity and access considerations for active transportation and transit planning and implementation
11. **Coordinated Public Transit Human Services Transportation Plan discussion (11:00 am)**
Discussion on refining and prioritizing action items from the adopted Coordinated Plan
12. **Upcoming trainings (11:45)**
Information on scheduled upcoming trainings and discussion on need for other trainings.
13. **News and updates from CMC members (11:50)**
An opportunity to report on any projects or work that may be of interest to group
14. **Future agenda items (11:55)**
15. **Adjournment (12:00 pm)**

August 16, 2019
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on July 23rd at approximately 3 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 23 day of July, 2019.

ATTEST:



Estella Hollander, Mobility Planner

August 16, 2019
Page 3 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**



AGENDA

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, November 15, 2019

10:00 AM

Vera Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment with Sam Short, Safety Manager, NAIPTA**
4. **Roll call and introductions**
5. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the FMPO-NAIPTA Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting (10:15 am)**

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

FMPO-NAIPTA
Coordinated Mobility Council

Review and approval of minutes from August 16, 2019 quarterly
Coordinated Mobility Council meeting

7. **Section 5310 grant (10:15 am)**
Review 5310 grant updates – Title VI template, 2-year cycle, vehicle list and requirements
8. **Inclusion and Adaptive Living Commission Update (10:20)**
Update by Inclusion and Adaptive Living Commission members or liaisons
9. **Coordinated Public Transit Human Services Transportation Plan discussion (10:25)**
Discussion on refining and prioritizing action items from the adopted Coordinated Plan. Plan adoption process
10. **Mobility for all grant (11:30am)**
Discuss new FTA grant which seeks to improve mobility options through strategies to enhance mobility and access
11. **Upcoming trainings (11:45)**
Information on scheduled upcoming trainings and discussion on need for other trainings.
12. **News and updates from CMC members (11:50)**
An opportunity to report on any projects or work that may be of interest to group
13. **Future agenda items (11:55)**
14. **Adjournment (12:00 pm)**

November 15, 2019
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
FMPO-NAIPTA
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on Nov. 8th, at approximately 2 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 8 day of November, 2019.

ATTEST:



Estella Hollander, Mobility Planner

November 15, 2019
Page 3 of 3

Appendix 6 | Coordinated Mobility Council meeting minutes from 2019



DRAFT MINUTES

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, February 15, 2019
10:00 AM

Vera Room/NAIPTA Offices
3773 North Kaspar Drive
Flagstaff, Arizona 86004

1. Call to order

The meeting was called to order at 10:00 am

2. Welcome by Jamie Martinez, Chair

Chair Martinez welcomed the group, and stressed the importance of transportation for all segments of the population.

3. Safety Moment

Sam Short and Jed Davis with NAIPTA reviewed the locations of exits, fire extinguishers, and first aid kits. Ms. Morley was designated to make the 911 call in case of an emergency. Chair Martinez asked about the availability of first aid training.

4. Roll call and introductions

Attendees:

Jamie Martinez, chair
Jed Davis, NAIPTA

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

**DRAFT MINUTES
FMPO-NAIPTA
Coordinated Mobility Council**

Nicole Ellerman, The Guidance Center
DeAnn Engelthaler, Flagstaff Shelter Services
Estella Hollander, NAIPTA
Martin Ince, FMPO
Carole Mandino, Civic Service Institute
Jennifer Meiser-Hayes, Veterans Administration
Kate Morley, NAIPTA
Tod Morris, NACOG
Sam Short, NAIPTA
Tracy Sondergaard, citizen
Melinda Tracey, Coconino County

5. Call to the public

There were no public comments.

6. Minutes from previous meeting

Ms. Meiser-Hayes moved, and Ms. Hollander seconded, a motion to approve the minutes of the November 16, 2018 meeting. The motion was approved unanimously.

7. Section 5310 grant

Ms. Hollander reported that the Notice of Funding Availability (NOFA) for the 5310 grant program has been released. ADOT's grant deadline is March 14. Preliminary awards will be made in May. This year's grant cycle will cover two years of applications and projects. Application webinars are scheduled for February 20 and 22; Ms. Hollander will send out a notice to the group.

Ms. Mandino said they may not be able to spend all of last year's grant and asked for advice on how to proceed. Ms. Engelthaler asked if Flagstaff Shelter Services is an eligible applicant.

There was a discussion about the grant cycle, funding availability, and compliance requirements.

February 15, 2019
Page 2 of 4

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

Regarding the review process, each region will be responsible for scoring applications from the region. Ms. Hollander asked is anyone would be interested in serving on a regional review panel.

8. 5310 Pre-application review

Ms. Hollander provided information on pre-applications received from the region. There was a discussion about the taxi voucher program.

9. Inclusion and Adaptive Living Commission Update

Chair Martinez said the next meeting of the Commission will be on February 26. Regular meetings are held the Fourth Tuesday of every month from noon until 1:00 pm at Flagstaff City Hall. He said they currently have two openings for Commissioners.

10. City of Flagstaff Active Transportation Master Plan Update

Mr. Ince provided a brief presentation on the content and process for the City's Active Transportation Master Plan. There was a discussion about difficulties in crossings.

11. Coordinated Public Transit Human Services Transportation Plan discussion and adoption

Ms. Hollander reported that the region's Coordinated Plan was scheduled for review and adoption in March by the FMPO and in April by NAIPTA.

She asked the Council to review the priorities for strategies and the ranking criteria. There were several suggestions:

- Add a regional element for mobility management, to reflect coordination with NACOG and the larger region.
- For next year's plan, consider organizing the strategies with higher-level principles.

At the conclusion of the discussion, Ms. Mandino made, and Ms. Tracey seconded, a motion to recommend approval of the Coordinated Public

February 15, 2019

Page 3 of 4

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES FMPO-NAIPTA Coordinated Mobility Council

Transit Human Services Transportation Plan to the FMPO Executive Board and the NAIPTA Board of Directors. The motion was approved unanimously.

12. Upcoming trainings

Ms. Hollander referenced two upcoming opportunities:

PASS training on March 6 at NAIPTA
The AZTA conference on April 8-10 in Mesa

13. News and updates from CMC members

Ms. Mandino said that the GEMS program, which recognizes community volunteers, is accepting nominations for various categories until March 8. Nominees will be honored at a luncheon on April 11 at the High Country Conference Center.

Ms. Tracey announced that a fundraiser at Dutch Bros raised \$2200 for the senior services program. She also asked about a template for driver medical clearances, and said they may have a vehicle available.

Ms. Ellerman said that youth and adult mental health first aid training is available free to the community.

Ms. Engalthaler announced the Feast for Flagstaff, which is a fundraiser for Flagstaff Shelter Services, at the downtown library.

14. Future agenda items

The next CMC meeting is scheduled for May 17. Following discussion, it was decided to move the meeting date to May 10.

15. Adjournment

The meeting was adjourned at 12:16 pm

February 15, 2019
Page 4 of 4

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**



DRAFT MINUTES

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, May 10, 2019

10:00 AM

Vera Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

1. **Call to order**

The meeting was called to order at 10:00 am

2. **Welcome by Jamie Martinez, Chair**

Chair Martinez introduced himself and welcomed the group.

3. **Safety Moment**

Jed Davis of NAIPTA reviewed emergency procedures with the group.

4. **Roll call and introductions**

Attendees:

Jamie Martinez, chair
Randy Biles, NAIPTA
Elizabeth Collins, NAIPTA
Lisa Connor, NAIPTA
Marty Feldhake, citizen
Martin Ince, FMPO

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

DRAFT MINUTES FMPO-NAIPTA Coordinated Mobility Council

Esther Kettles, Quality Connections
Carole Mandino, Civic Service Institute
Jen Mikelson, City of Flagstaff
Tod Morris, NACOG
Tracy Sondergaard, citizen

5. Call to the public

Mr. Feldhake asked about signing at bus stops. He said it is not always easy to recognize the location of a bus stop when there is only a sign. It is easier when there is a shelter or other facilities

6. Minutes from previous meeting

Minutes from the February 15, 2019 quarterly Coordinated Mobility Council meeting will be reviewed at the next meeting.

7. Section 5310 grant

Mr. Ince provided a summary of applications received for the region. There was a brief discussion about the application process, scoring criteria, and funding available. ADOT is working to improve the online application process.

Mr. Morris reported that ADOT wants to establish a feedback loop with comments and enhancements to the application and process. If anyone has comments they should be submitted to Ms. Hollander by the end of the month. Specific questions include issues that should be highlighted in the review and scoring criteria.

Awards are typically made around June.

8. Inclusion and Adaptive Living Commission Update

Chair Martinez said that the last meeting was held in March, and the next meeting is scheduled for May 28. They are still looking for applications for new members. Ms. Hollander has been appointed a liaison for the Commission from NAIPTA.

May 10, 2019
Page 2 of 5

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

DRAFT MINUTES

FMPO-NAIPTA

Coordinated Mobility Council

At the last meeting, Mr. Ince made a presentation on accessibility considerations for FUTS trails.

The Commission is seeking to expand its social media presence, and is working with the City's communications director on a Facebook Page.

The Commission is also planning an awards recognition ceremony in the fall.

9. City of Flagstaff Bike Share RFP update & E-bikes, e-scooter ordinance

Mr. Ince provided an update on City of Flagstaff RFP for a bike share program, and on City Code revisions for electric bicycles and electric scooters. During subsequent discussion the Council made several comments:

- There was a concern about bike racks on buses and if they are rated to carry the extra weight of an electric bicycle.
- A concern was expressed about university students, who are already unlikely to follow the rules.
- Education will be important, as it may be complicated to know what devices are allowed where.
- In other communities, scooters provide a low-cost and easy way to get around. In some cases they could replace bus trips.
- There is a concern about damage to FUTS trails from electric bicycles.
- There is technology to reduce the maximum speed of devices through geofencing, which would be useful in congested areas like downtown.

10. Flagstaff Urban Trail System (FUTS) and sidewalk building standards

Mr. Ince presented information regarding accessibility considerations for FUTS trails. There was a discussion about audible crossing signals for people who are blind or have low vision.

May 10, 2019
Page 3 of 5

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

DRAFT MINUTES
FMPO-NAIPTA
Coordinated Mobility Council

11. Coordinated Public Transit Human Services Transportation Plan discussion and adoption

Ms. Collins indicated that the Coordinated Public Transit Human Services Transportation Plan was adopted by the FMPO and NAIPTA. She congratulated the group for their work in preparing the document.

She said the plan identifies five gaps and includes strategies to close those gaps. She invited the group to participate in an exercise to prioritize the strategies, based on their feasibility and impact.

For the information gap, priority strategies should include travel training tools for agency personnel and continued public outreach. Information about regional connections could be included in strategies for the information gap.

12. Upcoming trainings

Three opportunities were highlighted:

- PASS training in July at NAIPTA
- SEAGO trainings in the FMPO are planned, and they are looking for suggestions for needed training topics
- CPR and first aid training in June at NAIPTA

13. News and updates from CMC members

Ms. Mandino reported that the Civic Service Institute was looking for AmeriCorps members and partner organizations for their Alternative Pain Management program. She said it would be similar to the Senior Companions program, but for a different segment of the population. A component of the program will focus on transportation to alternative treatment options

Mr. Morris said that NACOG is working on a passenger transportation study for northern Arizona. A priority identified in the plan is connections from surrounding communities into Flagstaff, and in particular three corridors:

- Service from the west for the Hualapai tribe

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- Service to and from Winslow
- Service from Tuba City into Flagstaff

14. **Future agenda items**

The next meeting is scheduled for August 16.

15. **Adjournment**

The meeting was adjourned at 12:00 noon

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DRAFT MINUTES

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, August 16, 2019
10:00 AM

Vera Room/NAIPTA Offices
3773 North Kaspar Drive
Flagstaff, Arizona 86004

1. Call to order

The meeting was called to order at 10:03 am.

2. Welcome by Jamie Martinez, Chair

Chair Martinez welcomed the Council and said he was happy to see people interested in improving mobility for people in Flagstaff.

3. Safety Moment

Ken Lipinski of NAIPTA reviewed safety procedures.

Chair Martinez indicated that he is interested in taking a CPR class. Others on the CMC said they are interested as well. Mr. Biles said the next class is scheduled for mid-October. He will share the date and time with the CMC.

He said that Article 9 training is also offered. Article 9 training is provided by the Arizona Department of Developmental Disabilities, and includes information about requirements for service providers and protecting the rights of individuals with developmental disabilities.

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4. Roll call and introductions

Attendees:

Jamie Martinez, Chair
Randy Biles, NAIPTA
Lisa Connor, NAIPTA
Estella Hollander, NAIPTA
Martin Ince, FMPO
Erin Kruse, Civic Service Institute
Jen Meiser-Hayes, VA
Todd Morris, NACOG
Melinda Tracey, Coconino County
David Wessel, FMPO

5. Call to the public

There were no public comments.

6. Minutes from previous meeting

Ms. Hollander made, and Mr. Morris seconded, a motion to approve the CMC regular meeting minutes of February 15, 2019 and May 10, 2019. The motion was approved unanimously.

7. Section 5310 grant

Mr. Ince provided a summary of awards for the FMPO region from the last round of Section 5310 grants.

Ms. Hollander commented that NAIPTA's awards were lower than requested, but they have been granted permission to shift some grant funding into the taxi voucher program. They also received funding for mobility management and bus stop mobility improvements. She anticipates that the latter project will become an annual grant request from NAIPTA.

Ms. Kruse announced they are adding a new program to complement the Senior Companion program. The alternative treatment to pain management program will provide transportation and other services. The Civic Service

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Institute typically applies in multiple regions across the state; this year they also applied in Yuma.

The CMC discussed the fact that this year's awards are a lower percentage of the requested amount than in previous years. ADOT spreads grant money around as much as possible to as many applicants as possible. This year the grant applications were very competitive, and many agencies across the state received less than they requested. Projects in the operating category are especially competitive.

The Council discussed opportunities for foundation grants, the possibility of pooling grant applications.

8. Inclusion and Adaptive Living Commission Update

Chair Martinez announced that the next Commission meeting is scheduled for August 27, at 12:00 noon at Flagstaff City Hall, and relayed that the Commission currently has two vacancies.

Mr. Ince described efforts by the Commission to make FUTS trails more accessible. Chair Martinez said they are also planning for a recognition ceremony in the fall.

9. City of Flagstaff e-bikes, e-scooter ordinance

Mr. Ince reported that the City Council had voted to allow electric bicycles on all FUTS trails with two exceptions, the Nate Avery Trail and the Arizona Trail. The Council had a number of questions about other electric devices, and discussed the City's bike share program, which will use e-bikes.

The Council asked if e-bikes are too heavy for the bike racks on the front of Mountain Line buses. Mr. Biles reported that the weight capacity per tray is 55 pounds.

Regarding trail etiquette, the Council made several comments:

- Etiquette needs to extend to sidewalk users as well.
- Headphone use should be addressed.

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- An idea was suggested for FUTS ambassadors on the busiest sections.
- Messaging should promote being considerate and nice and should make people feel sympathetic to other users.

10. Bike, pedestrian, and transit equity discussion

Mr. Ince made a presentation about promoting equity in transportation planning, and pedestrian and bicycle planning in particular. The Council suggested using existing County councils as a resource. It was mentioned that the evaluation of equitable access to hospitals, parks, grocery stores, and other facilities has been standardized in Europe.

11. Coordinated Public Transit Human Services Transportation Plan discussion

Ms. Hollander led an exercise to review and prioritize strategies in the Coordinated Plan. The group suggested allowing more time for this exercise at a future meeting, and providing information to the group in advance.

The group discussed various aspects of walking and biking infrastructure:

- How to raise awareness of problems, for example with a phone app that allows residents to report issues.
- How to fund new and enhanced infrastructure, and requirements and guidelines for ensuring that it is accessible.
- Clearing sidewalks of snow and debris could have a significant impact.
- It would be valuable to hear from Public Works and Code Compliance, and to help make them aware of the issues.

12. Upcoming trainings

SEAGO is hosting a workshop on the true cost of transportation, in Coolidge on August 20 and in Prescott Valley on August 29.

The Rural Transportation Summit is in Tucson October 16-18.

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Mountain Line is currently conducting a survey on the plans for bus rapid transit.

13. News and updates from CMC members

Ms. Kruse announced that she has two staff positions open. She also said they are hosting a day of service and remembrance on September 1.

Mr. Morris said that NACOG is hiring a new mobility planner for Yavapai County.

Ms. Tracey reported that Norma Gallegos has left. She said the department name is changing to Health and Human Services, and they have hired a new director.

14. Future agenda items

The next CMC meeting is scheduled for November 15, 2019.

There was a discussion about changing the time of the meeting to 1:00 pm. However, there is a concern that the later time would affect attendance. Mornings seem to work best.

Any requests for future agenda items should be sent to Chair Martinez or Ms. Hollander.

15. Adjournment

The meeting was adjourned at 12:05 pm.

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DRAFT MINUTES

Northern Arizona Intergovernmental Public Transportation Authority
Flagstaff Metropolitan Planning Organization

Coordinated Mobility Council

Friday, November 15, 2019

10:00 AM

Vera Room/NAIPTA Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

1. Call to order

The meeting was called to order at 10:04 am

2. Welcome by Jamie Martinez, Chair

Chair Martinez welcomed all in attendance, present in the room and on the phone.

3. Safety Moment with Sam Short, Safety Manager, NAIPTA

Sam Short and Ken Lisinski of NAIPTA reviewed safety and emergency procedures.

4. Roll call and introductions

Attendees:

Jamie Martinez, chair

Randy Biles, NAIPTA

Lisa Connor, NAIPTA

Estella Hollander, NAIPTA

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Martin Ince, FMPO
Esther Kettle, Quality Connections
Carole Mandino, NAU CSI
Kevin Parkes, Commission on Inclusion and Adaptive Living
Melinda Tracey, Coconino County

5. Call to the public

There were no public comments.

6. Minutes from previous meeting

Ms. Mandino moved, and Ms. Kettles seconded, a motion to approve the minutes from the August 16, 2019 quarterly Coordinated Mobility Council meeting. The motion was approved unanimously.

7. Section 5310 grant

Ms. Hollander reviewed the status of Section 5310 grant applications. Contracts have been sent out for grants awarded in Year 1 (last year's cycle). ADOT is in the process of contacting applicants and the region's mobility manager regarding Year 2 grant awards.

She reminded the group of applicants' obligations for vehicles, which includes proof of insurance, maintenance plans, documentation of inspections, and preventative maintenance. She also reported that updated information for the region's vehicle inventory is being collected. There are new requirements for disposal of vehicles.

Quality Connections reported that they have been trying to schedule an inspection. Coconino County said that they are working to dispose of a vehicle. In both cases the agencies were having difficulty making arrangements with ADOT.

Ms. Hollander said there is a new template for Title VI compliance, which applicants will be required to use in the next grant cycle.

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8. Inclusion and Adaptive Living Commission Update

Chair Martinez reminded the Council that the City's Commission on Inclusion and Adaptive Living meets the fourth Tuesday of each month, from noon to 1 pm at Flagstaff City Hall.

One of the Commission's current projects is working to improve accessibility on the FUTS trail system. Mr. Ince described the efforts underway to ensure accessibility, including several planned enhancements on the Nate Avery Trail in Buffalo Park.

Chair Martinez also indicated the Commission has discussed access concerns at the Aquaplex, and have been working to make sure the pool is open when needed. The pool is important to many people for warm water therapy. There was a discussion about other options for accessible pools in Flagstaff. A listing of accessible pools is a potential information resource for the disabled community. There is also a need for advanced notification when the pool is closed.

9. Youth Transportation Survey Results

Results from the survey are not yet available.

10. Coordinated Public Transit Human Services Transportation Plan discussion

Ms. Hollander led a discussion on prioritizing strategies in the region's Coordinated Plan. She suggested determining a priority score by multiplying the feasibility of a strategy by its impact.

Mr. Parkes suggested adding a strategy to coordinate with the County's Emergency Operations Center.

Regarding tribal transit, Hopi Senom has one route that terminates in Flagstaff. The group was unsure about the status of Navajo Transit. It may have paused service. There have been previous discussions about coordinating stops between tribal transit and Mountain Line.

There is a feasibility study under way for an on-demand shuttle. One option is to partner with Uber or Lyft. For accessible vehicles, it may be possible to

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use out-of-service paratransit vehicles. There may be some coordination issues with the ride scheduling software. It is anticipated that the fare would be the same as fixed route, but this is still under study. The intent would be to connect the on-demand shuttle to fixed route lines.

Potential partner opportunities include assisted living centers, the Veterans Administration, Flagstaff Medical Center, Grand Canyon National Park, CCC and NAU, and the Tuba City Medical Center.

There was a discussion about increasing the efficiency of Mountain Lift. The plan should identify specific improvements that could be made. The expansion of the taxi voucher program, and efforts to make it more user-friendly, are examples of improvements in efficiency. Mr. Biles reported that the cost per ride for Mountain Lift is at the low end of the national average.

There was a discussion about opportunities for employers who encourage employees to volunteer for a minimum number of hours every year. However, most agencies are looking for more steady volunteers, not those who volunteer once per year. Insurance coverage for volunteer drivers may be an impediment.

Ms. Hollander reviewed the top-scoring strategies with the group. She said that the revised strategies would be included in the updated Coordination Plan, which will be presented for approval at the February quarterly CMC meeting. A draft will be sent out to the Council in advance. The final document will be approved by both the NAIPTA and FMPO boards. A draft should also be presented to the Commission on Inclusion and Adaptive Living.

11. Mobility for All grant

Ms. Hollander said this is a new FTA grant program that focuses on capital programs rather than operating. She will review the grant application against strategies in the Coordination Plan. Some potential applications include working with VA transportation, or providing accessible options for the taxi voucher program and extending it to Uber and Lyft.

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12. Upcoming trainings

Two upcoming trainings were announced:

- CPR and Article 9 training on December 4
- SEAGO is working with NAIPTA to provide PASS training in northern Arizona

13. News and updates from CMC members

Ms. Mandino said they are searching for partners for their Alternatives to Managing Pain program. The partners would be responsible for supervising an Americorp volunteer. Mr. Parkes suggested the Poore Medical Clinic.

Ms. Tracey announced that the county is moving the meal program from the Montoya Center to San Francisco de Asis for three weeks in November and December. She also said the Michele Axlund is the new Community Services director.

14. Future agenda items

The next CMC meeting is scheduled for February 21, 2020. The agenda will include approval of the updated Coordination Plan. Ms. Hollander will send out notices for all of next year's quarterly meetings.

15. Adjournment

The meeting was adjourned at 12:00 noon

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Appendix 7 | Community partners and stakeholders

Education

- FUSD
- NAU
- CCC
- Charter schools
- Private schools

Veteran’s organizations

- American Legion
- Veterans of Foreign Wars
- Disabled American Veterans
- Department of Veterans Affairs

Churches and faith-based organizations

Workforce development offices

- Arizona Department of Economic Security

Shelters and transitional living

- Flagstaff Shelter Services
- Sunshine Rescue Mission
- Hope Cottage
- Sharon Manor
- Inn Transitions
- Catholic Charities
- Salvation Army
- St. Mary’s Food Bank Alliance
- Northern Arizona Food Bank
- Flagstaff Family Food Center

Transportation providers

Assisted living centers and nursing homes

- The Peaks Assisted Living Facility
- Emeritus
- Haven Health

Hospitals and clinics

- Flagstaff Medical Center
- North Country HealthCare
- Southwest Behavioral Health Services
- The Guidance Center

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- Native Americans for Community Action
- Coconino County Health Services District

Human service organizations

- Abrio Family Services
- Tunland Corporation
- Hozhoni Foundation
- Quality Connections
- Lou Corporation

Appendix 8 | Federal initiatives and legislation

2003 GAO report

A June 2003 report from the Government Accountability Office, entitled “Transportation Disadvantaged Populations: Some Coordination Efforts Among Programs Providing Transportation Services, but Obstacles Persist,” identified 62 federal programs that provide funding for transportation services for transportation-disadvantaged populations, and found significant variation in the extent to which the programs coordinated their efforts.

Coordinating Council on Access and Mobility

In response, President Bush signed an Executive Order on February 24, 2004, “to enhance access to transportation to improve mobility, employment opportunities, and access to community services for persons who are transportation-disadvantaged.” The Executive Order also established the Interagency Transportation Coordinating Council on Access and Mobility (CCAM) to:

- Promote interagency cooperation and the establishment of appropriate mechanisms to minimize duplication and overlap of Federal programs and services so that transportation-disadvantaged persons have access to more transportation services,
- Facilitate access to the most appropriate, cost-effective transportation services within existing resources,
- Encourage enhanced customer access to a variety of transportation and resources available,
- Formulate and implement administrative, policy, and procedural mechanisms that enhance transportation services at all levels, and
- Develop and implement a method for monitoring progress on achieving the goals of the Order.

United We Ride

The CCAM developed United We Ride, a federal interagency initiative aimed at improving the availability, quality, and efficient delivery of transportation services for older adults, people with disabilities, and individuals with lower incomes, by advancing the following goals:

- Simplify customer access to transportation,
- Reduce duplication of transportation services,

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- Streamline federal rules and regulations that may impede the coordinated delivery of services,
- Improve the efficiency of services using existing resources.

SAFETEA-LU Surface Transportation Act

United We Ride’s mission was strengthened through the federal surface transportation legislation known as SAFETEA-LU (Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users), which was passed in 2005. This legislation includes a requirement that programs funded under Section 5310 (Elderly Individuals and Individuals with Disabilities), Section 5316 (Job Access and Reverse Commute), and Section 5317 (New Freedom) be derived from locally developed, coordinated human services transportation plans.

MAP-21 and FAST Surface Transportation Acts

Moving Ahead for Progress in the 21st Century, or MAP-21, which was signed into law in July of 2012, is the federal surface transportation legislation that superseded SAFETEA-LU. Sections 5316 and 5317 were repealed under MAP-21. Activities eligible under 5316 have been moved to the Urbanized Area Formula program (Section 5307) or the Rural Area Formula program (Section 5311), and activities funded by Section 5317 have been folded into Section 5310.

ADOT Coordinated mobility program and other funding sources

The FAST Act

The FAST Act (Fixing America’s Surface Transportation), which became law on December 4, 2015, replaces MAP-21 and generally extends the Section 5310 program. FAST Act secures long-term funding for transportation projects and included new grants to support coordinated mobility.

Section 5310 Grants

One tool to enhance coordination is the Federal Transit Administration’s Section 5310 program which is intended to enhance mobility for elderly individuals and persons with disabilities by providing funds for programs to serve the special needs of transit-dependent populations beyond traditional public transportation services and Americans with Disabilities Act (ADA) complementary paratransit services. The Act maintains the requirement that all funded projects are “included in” and “derived from” a coordinated human services transportation plan. Eligible projects include mobility management activities, purchase of capital equipment such as vehicles, equipment, and dispatch software, and operating expenses.

In Arizona, the Section 5310 grant program is managed by the Arizona Department of Transportation (ADOT). All MPO’s and COG’s in Arizona must have a Coordination Plan in

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place in order to be eligible for funding through the Section 5310 program. Each year the FMPO solicits application from local eligible entities for these programs. All entities that apply must be included in this plan, and must participate in the region’s quarterly coordination meetings.

A summary of applications submitted for these grant programs in the FMPO region for 2018 is included in the Appendixes.

Public Private Partnerships

Public Private Partnerships are an emerging trend for funding transportation projects. Health Care Reform has created financial incentives for insurance companies and for-profit medical providers to find transportation for customers. This new requirement can be leveraged to support strategies in this plan to the benefit of all.

Other Funding Sources

- Mobility services have been funded through a variety of other federal, state, and private grants including but not limited to:
- Veteran’s Association
- Federal Highway Administration (FHWA)
- Congestion Mitigation Air Quality (CMAQ)
- Centers for Disease Control (CDC)
- Department of Energy (DOE)
- Department of Health and Human Services (HHS)
- State Grants (misc.)
- AARP

Appendix 9 | Framework of Coordinated Mobility

Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019

NAIPTA is emerging as the lead agency in implementing the Coordination Plan, and prepared the Business Plan to guide implementation strategies listed in the Coordination Plan. In particular, the Business Plan develops scenarios based on the possibility to create a mobility and coordination center at NAIPTA.

As part of preparation of the Business Plan, NAIPTA's consultant has updated information on regional transportation providers and human service agencies, conducted stakeholder interviews and surveys, held public workshops, validated previously identified gaps in transportation service, and updated goals, objectives, and strategies to address those gaps.

Stakeholder workshops for the Business Plan were held on March 6, 2013 and August 20, 2013.

ADOT/CTAA Institute for Transportation Coordination

In November of 2011, a team from the Flagstaff region, consisting of representatives of the FMPO, NAIPTA, and FUSD, participated in a three-day training and planning forum. The team learned about coordination models, explored successful local coordination practices, discussed effective community outreach and partnership-building strategies, and increased their knowledge about technical tools and other operational issues. By the close of the workshop, the Flagstaff team had developed an action plan to implement a variety of coordination strategies, which is attached as an appendix to this document.

Easter Seals Transit Institute

In July of 2009, NAIPTA staff and member of the Committee on Accessible Transportation were awarded a grant from Easter Seals to travel to Washington DC for assistance in creating an accessible transportation plan. Goals, objectives, and other key elements in the resulting plan have been carried forward in subsequent planning documents.

CCAM

Committee on Accessible Transportation

This group meets quarterly to facilitate ongoing coordination with human service agencies and to identify and address transit issues related to aging or special-needs individuals. The committee is comprised of members of local community service agencies, transportation providers, and transportation riders with disabilities.

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Local coordination workshops, meetings, and planning

In 2007, ADOT hired a consultant team to develop initial coordinated plans for the rural COGs and small MPOs, with facilitation from the local region.

NACOG and the FMPO conducted regional transportation coordination plan meetings for stakeholders on December 8, 2006 and February 27, 2007, in conjunction with preparation of the first coordinated plan. The FMPO also hosted a coordination plan meeting for just the FMPO region on January 19, 2007. At these workshops, participants were asked to summarize existing transportation services and existing coordination efforts, identify unmet needs (service gaps), and explore further coordination options. The consulting team presented information on coordination options; new federal programs and changes to existing federal programs; and strategies for involving others and developing additional coordination projects. Discussion and comments from these workshops became the basis for the original coordination plan.

Beginning in 2008, the FMPO was responsible for preparing annual updates to the plan. As part of the annual update process, the FMPO typically does the following:

- Survey forms and a call for applications are sent out (via email and regular mail) to about 100 eligible applicants in the FMPO region, including private non-profits, governmental agencies, and other entities that provide transportation services for low-income, disabled, and elderly populations.
- Information about the plan and the grant programs are posted on the FMPO website.
- NACOG and the FMPO host a grant workshop and coordination meeting.