

# MetroPlan & Mountain Line



2021



## Coordinated Public Transit - Human Services Transportation Plan



**MetroPlan**  
**&**  
**Mountain Line**

**Coordinated Public Transit -  
Human Services  
Transportation Plan**

Adopted by the MetroPlan Executive Board on March 3, 2021

*Prepared by*

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**Doing business as MetroPlan**

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Adopted by the NAIPTA Board of Directors April 21, 2021

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### **Introduction**

Transportation is a vital part of our lives that keeps us connected to our neighborhoods, employment, shopping, education, health care, recreation, community services, family, friends, and many other services and activities outside of our homes.

For a segment of the population, particularly individuals with disabilities, older adults, and people with low incomes, maintaining a basic level of mobility can be a challenge.

Considerable resources are committed to our transportation infrastructure and systems; however, transportation services for disadvantaged populations are often fragmented, underused, duplicative, costly, and difficult to navigate. In many cases there are service gaps and transportation services are simply not available to meet existing needs.

When transportation services are coordinated, providers can be more efficient, services are improved, and mobility for all residents is enhanced.

### **Purpose**

Coordination is the efficient and effective use of transportation resources for getting people to important destinations, such as jobs and medical appointments. Coordination means working with transit providers, human service agencies, private institutions, businesses, volunteers and political leaders to broaden transportation options for all users, particularly those in vulnerable populations who require an ADA (Americans with Disabilities Act) vehicle.

Beginning in 2007, all Metropolitan Planning Organizations (MPOs) and Councils of Governments (COG's) in Arizona were required to adopt and annually update a Coordination Plan that inventories existing transportation services for elderly individuals, individuals with disabilities, and low-income individuals, identifies unmet transportation needs, and provides strategies for improving coordination to meet those needs.

The plan must be developed and approved through a process that includes seniors, people with disabilities, and transportation providers, among others. The plan must also be coordinated, to the maximum extent possible, with the transportation programs of other federal departments and agencies.

This document serves two purposes:

First, it serves as a framework to improve coordination among transportation service providers and human service agencies to enhance transportation services for disadvantaged populations.

Second, this document meets federal requirements for a “locally developed, coordinated human services transportation plan” –that includes the following elements:

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- An inventory of available services and resources including transportation providers and their services, fleet inventories and availability, and key human service programs and how transportation is provided to those human service clients;
- An assessment of transportation needs for targeted groups of people, including supporting demographic and employment data;
- An evaluation of areas of redundant transportation service and gaps in service;
- Identification of coordination actions and strategies to eliminate or reduce duplication in services, to improve customer access to services and to improve utilization of resources;
- Priorities for projects, strategies and actions (including vehicle replacement plans); and,
- An annual listing of projects eligible for funding in the region

### **Benefits of coordination**

- Improves mobility for everyone
- Makes public transportation more efficient
- Closes gaps in service
- Eliminates duplication of efforts and service
- Allows human service agencies to focus efforts and resources on their core mission
- Provides better service with the same or less resources

### **Local roles and responsibilities**

#### ***Coordinated Mobility Council***

The Mountain Line/MetroPlan Coordinated Mobility Council (CMC) serves as the regional Coordinating Council and provides direction to the FMPO Executive Board and Technical Advisory Committee and the NAIPTA Board and Transit Advisory Committee on mobility management and coordination. The CMC is responsible for updating and maintaining the Coordinated Plan, setting regional priorities for mobility management, and determining which projects are funded through the Section 5310 grant program. Participants include representatives from City of Flagstaff, Coconino County, Flagstaff Unified School District, NAU, 5310 recipients, human service agencies, paratransit riders, and general public.

#### ***MetroPlan***

The Flagstaff Metropolitan Planning Organization (FMPO) was formed in 1996. The FMPO is doing business as MetroPlan. Throughout this document, MetroPlan and FMPO will be used. MetroPlan is the transportation policymaking and planning organization for the Flagstaff region, in response to a federal requirement for urbanized areas with a population greater than 50,000. MetroPlan receives funding from federal, state and local sources, and oversees

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the expenditure of federal transportation funds in conjunction with the agencies that comprise MetroPlan: The City of Flagstaff, Coconino County, Mountain Line, Northern Arizona University, and the Arizona Department of Transportation.

ADOT requires MPOs to prepare and adopt the Coordination Plan. MetroPlan and Mountain Line have established a joint partnership in the preparation and implementation of the Coordinated Plan.

#### ***Mountain Line***

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is transitioning to its public facing name, Mountain Line. However, NAIPTA is still the legal name and both Mountain Line and NAIPTA will be used throughout this document. NAIPTA was created in 2006 as a regional transportation authority to coordinate public transportation for Flagstaff and Northern Arizona University. NAIPTA operates the fixed route bus service on nine routes, paratransit service, vanpool, and seasonal Mountain Express service to Arizona Snowbowl.

Mountain Line's experience and capacity as the region's transit provider make it well-suited to lead coordination efforts in the Flagstaff area and guide implementation of this plan.

#### ***NACOG***

The Northern Arizona Council of Governments (NACOG) is the regional transportation planning organization that is comprised of municipal, county, and tribal governmental entities throughout northern Arizona in Coconino, Apache, Navajo, and Yavapai Counties. Within its region, NACOG has responsibility for preparation and adoption of its own Coordination Plan. However, because many local human service providers located in Flagstaff serve more of northern Arizona than just the FMPO region, and because the need for human service transportation services extends beyond the FMPO region, it is important for the FMPO, NAIPTA and NACOG to coordinate their planning efforts.



## **Planning Process**

### **Coordination Plan preparation, review and adoption**

This Plan has been updated as a joint partnership of MetroPlan and Mountain Line. The Plan was developed in collaboration with Coordinated Mobility Council (CMC). In February 2017, the CMC worked to identify gaps in transportation services. In May 2018, the CMC participated in a group brainstorming activity to identify potential strategies to fill the previously identified gaps. In August 2018, the CMC evaluated the proposed strategies, discussed roles and responsibilities, and action items for the strategies. In November 2018, the CMC finalized ranking and prioritization ratings for projects, these items were added to the Plan's update.

ADOT requires a major revision of the Plan every four years. In interim years, a brief update or minor amendment is expected to address the following:

- Note any changes to coordination approach, strategies, or priorities
- Maintain and update current information on transportation providers in the region
- Include an updated list of projects submitted as part of the Section 5310 grant process.

In this way the Plan is the primary working document of the Coordinating Council.

### **Related plans**

- **Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019**  
This NAIPTA document provides direction and specific tools to implement the vision of the Coordination Plan. This plan was adopted in 2013.
- **Five-Year Transit Plan**  
NAIPTA's current Five-Year Transit Plan was completed and adopted in December of 2017 and serves as the guiding document for fixed-route transit, paratransit, and supporting service planning in the region.
- **Flagstaff Regional Plan**  
The Flagstaff Regional Plan is the overarching policy document that guides land use and transportation decisions for the Flagstaff region. The Plan was adopted by the City and County, and ratified by the voters, in 2014.
- **Regional Transportation Plan**  
The Regional Transportation Plan (RTP), which was adopted in 2017 by the FMPO Executive Board, identifies and prioritizes future transportation investments in the Flagstaff region for driving, riding the bus, walking, biking, and moving goods. A federal and state requirement to receive transportation funding, the RTP evaluates the cost and



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effectiveness of projects for each major travel mode, as well as addressing the relationships between land use, transportation, the economy, and the environment.

- **Coconino County Community Health Improvement Plan**

The Coconino County Community Health Improvement Plan (CHIP) comprises of goals and strategies to address health related issues in Coconino County. In 2013, the Community Health Assessment (CHA) addressed three priorities: access to care, chronic disease, and injury prevention. The CHIP provides a strategic action plan for the community health improvement process. The CHIP Update 2016 document describes the public health system partners who were engaged, the process used, and dynamic action plan created to implement the CHIP.

## **Regional Context**

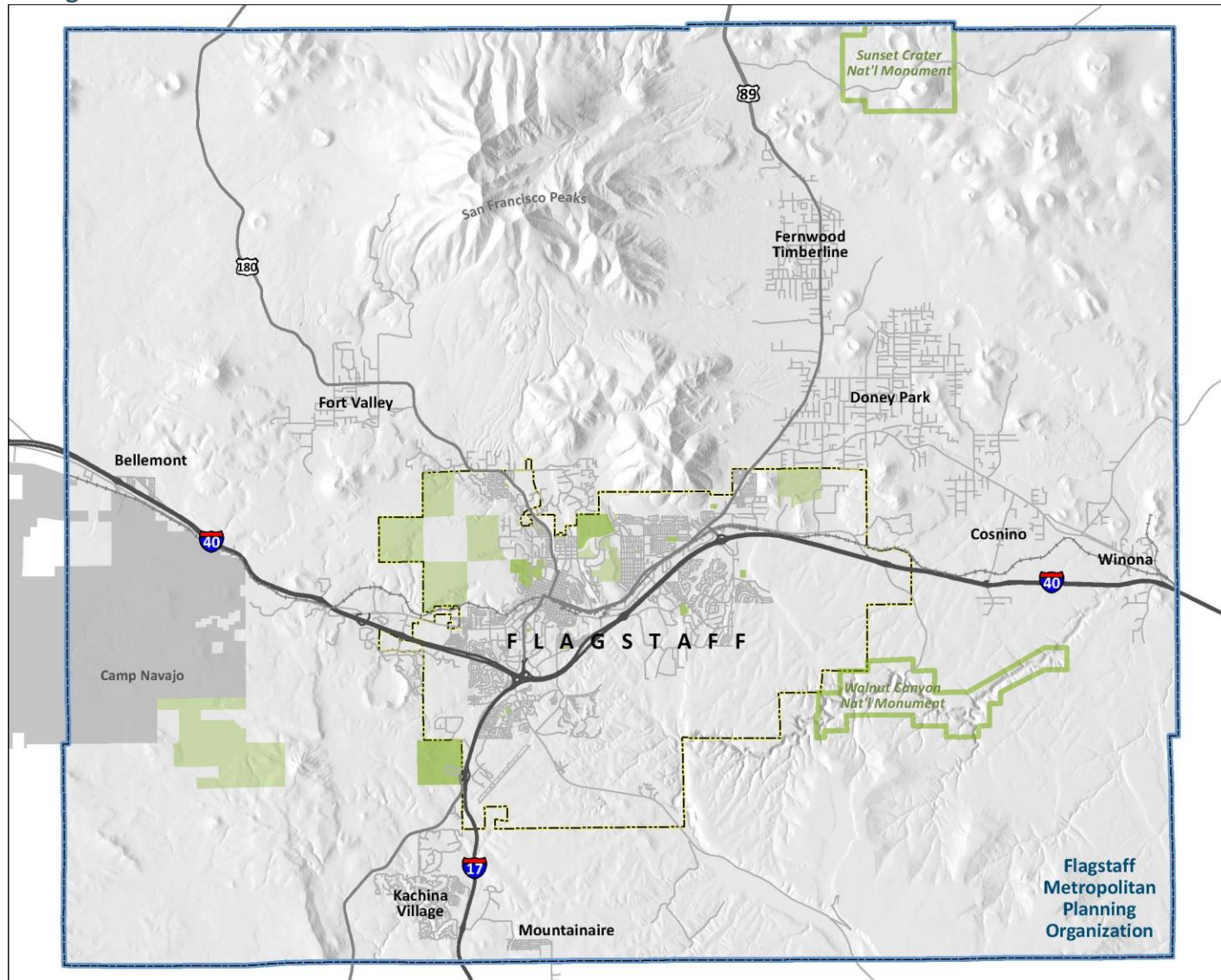
### **The FMPO region**

The Flagstaff Metropolitan Planning Organization area covers 525 square miles in northern Arizona, and lies entirely within the boundary of Coconino County. Flagstaff, with a population of 75,308 in 2019, is the principal and only incorporated city in the FMPO. The FMPO area also includes a number of surrounding unincorporated communities, including Fort Valley, Bellemont, Kachina Village, Mountaineer, Doney Park, Fernwood-Timberline, Cosnino, and Winona. These unincorporated areas add approximately 22,000 people, to bring the total population for the FMPO region to about 92,000.

The area is served by several major transportation corridors. Interstate 40 traverses the region east-west, and Interstate 17 connects south to Phoenix. U.S. Highway 89 extends north to Page, Lake Powell, and Utah, while U.S. Highway 180 travels north to the Grand Canyon. State Highway 89A runs south to Sedona through Oak Creek Canyon.

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Map 1: FMPO Region



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### Demographics

#### ***Census geography***

Census information is not available for the precise boundaries of the FMPO. Demographic information presented here is derived from the Census block groups that comprise the FMPO region, which includes an area that is somewhat larger than the FMPO. This larger area includes two communities – Mormon Lake and Munds Park – that are outside of the FMPO boundary, but otherwise the area outside the FMPO is not heavily populated. In addition, certain demographic information noted in this plan is only available for the Flagstaff County Census Division (CCD), which comprises of communities outside of the FMPO region, including Munds Park, Mormon Lake, Forest Lakes, and the Coconino County portion of Sedona. For comparative purposes, demographic information for Arizona and the United States are also included.

#### ***Population***

Historic population numbers for Flagstaff and the FMPO are listed below in Table 1. Growth in population for both geographies has been significant in the past 25 years.

**Table 1: Population, land use, density**

	<i>City of Flagstaff</i>	<i>FMPO</i>
Total population 2019 (Est)	75,308	92,337
Total population 2010	65,870	87,419
Total population 2000	52,894	71,205
Total population 1990	45,837	data not available*
Area (square miles)	64	526
Persons/square mile 2014	1,176	175

Source: 2010, 2000, 1990 Census, 2016 Population Estimates

\*FMPO was not formed until 1996 – Flagstaff qualified as an urbanized area in 1995 with a total population of 53,355 which lead to the creation of the FMPO

#### ***Vehicle availability and travel time***

Nearly six percent of occupied housing units in Flagstaff have no vehicles available, and for the FMPO, the percentage is just under five percent. Both numbers are lower than the entire state and the country.

Mean travel time to work in Flagstaff is significantly less than that of Arizona and the United States.

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**Table 2: Occupied housing units with no vehicles available; travel time to work**

	<i>City of Flagstaff</i>	<i>FUSD/FMPO</i>	<i>Arizona</i>	<i>United States</i>
Occupied housing units	23,839	34,088	2,571,268	120,756,048
No vehicles available	1,429	1,6209	159,334	10,571,819
Percent	5.6	4.7	6.0	8.6
Mean travel time to work	15.4	17.8	25.7	26.9

Source: American Community Survey Five-Year Estimate 2015-2019

\* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

### ***Poverty status***

Flagstaff's poverty rate of 17.5 percent and 15.1 percent for the FMPO. Both are higher than or comparable to the Arizona rate of 15.1 percent and the national rate of 13.4 percent.

**Table 3: Poverty status in the past 12 months**

	<i>City of Flagstaff</i>	<i>FUSD/FMPO</i>	<i>Arizona</i>	<i>United States</i>
Population base*	59,522 1231	86,271	6,891,224	316,715,051
Population below poverty level	10,396	13,051	1,043,764	42,510,843
Percent	17.5	15.1	15.1	13.4

\*The population base for which poverty status is determined does not include unrelated individuals under 15 years of age, people living in college dormitories, or individuals living in institutional group quarters

Source: American Community Survey Five-Year Estimate 2015-2019

\* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

### ***Income and unemployment***

Median household income for the City of Flagstaff is slightly less than the state of Arizona. For the region, median household income is higher than the state, and about the same as the United States.

Unemployment rates for both the City and the region are higher than those of Arizona and the nation.

**Table 4: Income and unemployment**

	<i>City of Flagstaff</i>	<i>FUSD/FMPO *</i>	<i>Arizona</i>	<i>United States</i>
Median household income	58,748	62,947	58,945	62,843
Unemployment rate	7.6	7.2	5.9	5.3

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Source: American Community Survey Five-Year Estimate 2015-2019

\* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

#### **Age**

Flagstaff is a youthful community; due in part to the presence of Northern Arizona University. Flagstaff has a significantly higher percentage of residents in the 18 to 24 age bracket than Arizona and the entire country (32.6 percent compared to just over 9 percent).

Flagstaff also has a much lower percentage of older residents. The population of Flagstaff in the 65 and older bracket is significantly less than the percentage for the United States. However, the Flagstaff CCD has a slightly higher percentage of residents in the 65 and older age bracket than the city of Flagstaff, indicating that a higher percentage of older residents are living in rural areas outside of the city of Flagstaff.

**Table 5: Population by age group – percent**

	<i>City of Flagstaff</i>	<i>FUSD/FMPO*</i>	<i>Arizona</i>	<i>United States</i>
Under 18 years of age	18.1	16.5	22.5	22.2
Age 18 to 24 years	32.6	26.7	9.5	9.3
Age 25 to 44 years	24.0	24.2	26.0	26.6
Age 45 to 64 years	18.5	20.9	23.9	25.3
Age 65 years and older	8.7	11.9	18.0	16.5
Median age	25.8	29.7	38.3	38.5

Source: American Community Survey Five-Year Estimate 2015-2019

\* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

#### **Disability status**

Disability status for the population is summarized in Tables 6 through 8 on the following page.

A total of 8.3 percent of the civilian, non-institutionalized population in Flagstaff has a disability. This is lower than the percentage for Arizona and the United States. For the FMPO, the percentage is slightly higher at 9 percent but still less than the state and nation. About 3,500 residents of the Flagstaff CCD, representing about 4.0 percent of the population, have ambulatory difficulty.

City and regional percentages for disability status track closely with state and national percentages.

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**Table 6: Disability status**

	<i>City of Flagstaff</i>	<i>FUSD/FMPO</i>	<i>Arizona</i>	<i>United States</i>
Civilian non-inst. population	71,707	98,444	6,941,028	319,706,872
With a disability	7,014	10,318	903,268	40,335,099
Percent	9.8	10.5	13.0	12.6

Source: American Community Survey Five-Year Estimate 2015-2019

\* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

**Table 7: Percentage of the civ non-inst population with a disability status by type**

	<i>City of Flagstaff</i>	<i>FUSD*</i>	<i>Arizona</i>	<i>United States</i>
With a disability	9.8	10.5	13.0	12.6
With a hearing difficulty	2.1	2.9	4.1	3.6
With a vision difficulty	1.6	1.7	2.5	2.3
With a cognitive difficulty	4.4	4.3	5.0	5.1
With an ambulatory difficulty	3.6	4.3	7.0	6.9
With a self-care difficulty	1.4	1.6	2.5	2.6
With independent living diff.	3.6	4.0	5.6	5.8

Source: American Community Survey Five-Year Estimate 2015-2019

\* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

**Table 8: Percentage of the civ non-inst population with a disability status by age group**

	<i>City of Flagstaff</i>	<i>FUSD/FMPO*</i>	<i>Arizona</i>	<i>United States</i>
Under 5 years of age	0.0	0.8	0.8	0.7
Age 5 to 17 years	5.5	4.8	5.2	5.5
Age 18 to 34 years	7.4	7.4	6.6	6.3
Age 35 to 64 years	10.8	10.6	13.0	12.6
Age 65 to 74 years	22.8	23.0	24.7	24.8
Age 75 years and over	51.0	48.3	46.9	48.4
Total (all ages groups)	9.8	10.5	13.0	12.6

Source: American Community Survey Five-Year Estimate 2015-2019

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\* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.



*Photo of NAIPTA's Travel Training Program*

### Origins and destinations

This section documents significant origins and destinations in the Flagstaff area for seniors or people with disabilities.

#### ***Origins and Destinations***

Locations where travel originates in Flagstaff include low-income rental housing developments managed by the Flagstaff Housing Authority, assisted living facilities for seniors, and low-income tax credit apartment projects. In addition, there are four neighborhoods in Flagstaff where more than 50 percent of the population is low or moderate income. Travel destinations include large employers, commercial areas, medical facilities and clinics, and human service agencies. Significant origins and destinations are depicted on Map 2.





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## Transportation Inventory

### Existing transportation services and resources in the Flagstaff region

Fixed-route Public Transit				
Mountain Line   NAIPTA				
Description			Contact	
NAIPTA's Mountain Line provides public transit service on eight fixed routes, throughout the City of Flagstaff. Most routes operate on 30-minute frequencies during peak hour and on 60-minute frequencies before and after peak hour. Mountain Line also includes one high-frequency service, route 10, with 8 – 15 minute headways along a fixed and dedicated route between downtown Flagstaff, Northern Arizona University campus, and the Woodlands Village neighborhood.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624   transportation@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45am-10:00pm Sa-Sun: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 sr/disabled/youth	Gillig hybrid-electric buses (28-passenger)
Campus Shuttle   Northern Arizona University				
Description			Contact	
Northern Arizona University's Campus Shuttle Services provides free bus service on three routes on NAU's campus with 21 stops. A portion of the route follows the Mountain Line route 10 through campus and uses the same stops, to allow for direct connectivity between the two systems. Buses operate on 3 to 5 minute headways during peak hours (7:00 am to 4:30 pm), 15 minute headways from 4:30 to 9:00 pm, and 30 minute headways from 9:00 to 11:00 pm. Campus Shuttle Services provided 1.6 million rides during the 2016-2017 academic year. NAU's SafeRide provides service between campus and downtown Flagstaff on Thursday, Friday, and Saturday nights from 9:00 pm to 2:00 am. This service makes stops at four locations on campus, and one in downtown Flagstaff.			NAU Parking Services 113 West Dupont Avenue Flagstaff, Arizona 86011 928-523-1182   erin.stam@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
NAU campus	NAU in session: M-Th: 7:00am-11:30pm, F: 7:00am-5:00pm NAU not in session: M-F 7:00am-5:00pm, NAU Safe Ride: 9:00 pm – 2:00am	NAU students, staff, and faculty with ID	Free	8 coaches and 12 cutaway vehicles. The cutaway vehicles include wheelchair lifts.

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Paratransit Service				
Mountain Line Paratransit   NAIPTA				
Description			Contact	
Mountain Lift is NAIPTA's complementary curb-to curb paratransit service for persons with disabilities who are unable to use Mountain Line fixed-route service. Trips can be made to and from locations within 3/4 mile of a Mountain Line route.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624   rbiles@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F 5:45am-10:00pm Sa-Sun: 7:15am-8:00pm	Persons with disabilities General public, when space is available	\$2.25 one way \$5.50 one-way, non-ADA or outside 3/4 mile	
Taxi Programs   NAIPTA				
Description			Contact	
NAIPTA offers two taxi programs, City and County, in the FMPO boundary for paratransit eligible clients. Please call for more info.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624   kmorley@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff Metropolitan Planning Organization	Anytime	Mountain Lift Clients	Taxi fares	Local taxi companies
Disability Resources   Northern Arizona University				
Description			Contact	
NAU's Disability Resources provides free transportation on campus for students with disabilities. This service complements fixed route shuttle service on campus.			Northern Arizona University PO Box 5633 Flagstaff, Arizona 86011 928-523-8773   dr@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
NAU campus	M-F: 7:00am-10:00pm	Students with disabilities	Free	One low-floor cutaway bus with an accessible ramp

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Regional Transit				
Navajo Transit System   Navajo Nation				
Description			Contact	
Navajo Transit System is operated by the Navajo Nation tribal government on 18 fixed routes throughout the Navajo Nation, which covers 27,000 square miles in Arizona, New Mexico, and Utah.			Navajo Transit System PO Drawer 1330 Window Rock, Arizona 86515 928-729-4002   lbigwater@navajotransit.com	
Service area	Hours	Eligibility	Fare	Fleet
Navajo Nation, plus service to Bluff and Blanding (Utah), Gallup and Farmington (New Mexico) and Flagstaff	M-F: 5:00am-7:00pm	General public	\$2.00 per day	7 mid-sized buses, and 4 vans. A 30-passenger, accessible coach is used on Route 11 to Flagstaff
Hopi Senom Transit System   Hopi Tribe				
Description			Contact	
Hopi Senom runs 4 deviated fixed routes per day servicing the areas of Keams Canyon, Flagstaff, Kykotsmovi, and Winslow. Each route runs two trips a day on weekdays, no service on weekends.			Hopi Senom Transit PO Box 123 Kykotsmovi, Arizona 86039 928-734-3231   jpolingyumtewa@hopi.nsn.us	
Service area	Hours	Eligibility	Fare	Fleet
Hopi Reservation, Flagstaff, Tuba City	M-F: 6:20am-7:00pm	General public	\$2.00 one-way Vets ride free.	23-passenger Arboc bus, two 15-passenger El Dorado buses, and a 15-passenger van.
Mountain Line Vanpool   NAIPTA				
Description			Contact	
NAIPTA has a turnkey contract with Enterprise Rideshare for vanpool services. Vanpool service can be for any route with an origin or destination in Coconino County. Groups consist of 5 – 14 people.			NAIPTA 3773 N. Kaspar Dr. Flagstaff, AZ 86004 928-779-6624	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	Anytime	5+ people commuting together	Lease price based on mileage, NAIPTA provides \$400 monthly subsidy.	Enterprise Rideshare provides a variety of 7-14 passenger vehicles.

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Shuttle Services				
Groome Transportation				
Description			Contact	
<p>Groome Transportation, formally Arizona Shuttle, is a private company that operates shuttle service to various destinations from Flagstaff, Phoenix, Sedona, and Tucson. The company's schedule includes 13 daily trips to Phoenix, with stops at Camp Verde, Phoenix Denny's on Bell Road, and Sky Harbor Airport; Daily trips to Sedona; Daily trips to the Grand Canyon via Williams.</p> <p>There are three pick-up points in Flagstaff, depending on the route; the Groome Office, Amtrak/Visitor Center downtown, and NAU north campus.</p> <p>Some vehicles have a lift and wheelchair tie-downs, and the company can accommodate travelers with disabilities but asks that reservations be made at least 48 hours in advance.</p>			<p>Arizona Shuttle 1840 West Kaibab Lane Flagstaff, Arizona 86001 928-226-8060   dvavala@arizonashuttle.com</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Phoenix, Camp Verde, Sedona, Williams, and Grand Canyon	1:50am-11:40pm (depending on route)	General public	\$25 to \$45 one way	A variety of vehicles, from vans to buses with seating for 29 passengers
Coconino-Yavapai Shuttle				
Description			Contact	
<p>Private company provides van rides between Prescott and Flagstaff, with service to various communities in between, including Prescott Valley, Chino Valley, Williams, Sedona, Cottonwood, Oak Creek, Lake Montezuma, Ash Fork, and Chino Valley. Door-to-door service is available, and all rides are by appointment only.</p>			<p>Coconino-Yavapai Shuttle 11250 East State Route 69 Dewey, Arizona 86327 928-713-6650</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Prescott and various communities	M-F: 8:00am-4:00pm	General public	\$45 one way \$80 round trip	Passenger van

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Shuttle Services (continued)				
Inspire Shuttle				
Description			Contact	
Private company provides van rides between Flagstaff and Phoenix, and Sedona and Flagstaff. Rides are booked in advance.				
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Phoenix, Flagstaff to Sedona	8:00am-3:30pm	General public	\$45 to \$60 one way	Passenger van

Intercity Bus and Rail				
Amtrak				
Description			Contact	
Amtrak’s Flagstaff station is located in downtown Flagstaff on the south side of Route 66, between San Francisco and Beaver Streets. The facility is located in the historic train station, which Amtrak shares with the Flagstaff Visitor Center. Amtrak’s Southwest Chief passenger service stops in Flagstaff twice daily, with one westbound and one eastbound train.			Amtrak 1 East Route 66 Flagstaff, Arizona 86001 928-774-8679   <a href="http://www.amtrak.com">www.amtrak.com</a>	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	Westbound: 8:57pm Eastbound: 4:41am	General public	Varies	Passenger train

Greyhound				
Description			Contact	
Greyhound Lines maintains a station on Butler Avenue near the Whole Foods and the Aspen Place commercial development. Greyhound’s daily schedule from this station include 5 buses southbound to Phoenix, 3 buses eastbound to Albuquerque, with stops at Holbrook, Gallup, and Grants, and 2 buses westbound to Las Vegas with stops at Kingman, Bullhead City, and Henderson. Accessible accommodations are available, including wheelchair lift-equipped buses, upon 48-hour notification.			Greyhound Lines 880 East Butler Avenue Flagstaff, Arizona 86001 928-774-4573   <a href="http://www.greyhound.com">www.greyhound.com</a>	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	10:00am-5:00am	General public	Varies	Passenger coach

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Non-emergency Medical Transportation				
Guardian Medical Transport				
Description			Contact	
Guardian is an emergency medical transportation provider (ambulance service), but also offers door-through-door non-emergency medical transportation in Flagstaff when medically necessary.			Guardian Medical Transport 1200 North Beaver Street Flagstaff, Arizona 86001 928-773-2145	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	24/7	Non-ambulatory patients who must be transported by ambulance	Varies	Ambulance
AHCCCS Transportation Services				
Description			Contact	
Statewide offers door-thru-door service for seniors, people with disabilities, and non-emergency medical patients in the AHCCCS system throughout most of northern Arizona, including Flagstaff, Prescott, Cottonwood, Sedona, Show Low, Winslow, Page, Tuba City, the Navajo Nation and the Hopi Reservation.			Contact number on back of AHCCCS card.	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	24/7	Seniors, persons with disabilities, non-emergency medical patients	Varies	Passenger cars, wheelchair and stretcher-equipped vans
Medstar Medical Transport				
Description			Contact	
Medstar Medical Transport specializes in providing non-emergency long distance trips throughout the United States. They provide hospice transport, stretcher transport, and wheelchair transportation to get to medical appointments and other reasons.			480-894-9555 main line	
Service area	Hours	Eligibility	Fare	Fleet
All of Arizona	24/7	No eligibility requirements. Focused on seniors, persons with disabilities, non-emergency medical patients	Flagstaff to Phoenix \$450 round trip. Local fares available upon request.	ADA vehicles, stretcher vehicles



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### Non-emergency Medical Transportation (continued)

#### AZ Harmony Med Trans

Description			Contact	
AZ Harmony provides a variety of transportation service throughout AZ. They provide non-emergency medical transportation, transportation service for organizations and medical facilities, transportation for seniors and those with mobility challenges.			Coconino County Office 251 N. 4 <sup>th</sup> Street, Flagstaff, AZ 86004	
Service area	Hours	Eligibility	Fare	Fleet
All of AZ, bring their clients to the nearest hospital	M – F: 8am – 4pm, dispatch is open later and on weekends. Sometimes will pick up on weekends.	Indian Health AHCCCS and AZ long term care clients	Billing through AHCCCS	No wheelchair accessible van or stretcher van.

### Human Service Transportation Providers

#### Civic Service Institute at NAU

Description			Contact	
The Civic Service Institute’s Senior Corps Program uses volunteers, aged 55 and over, to transport home-bound elderly clients for appointments, social and recreational activities, shopping, and errands. Most of the volunteers in the program use their own vehicles; some that do not drive use Mountain Line, Mountain Lift or arrange other transportation.			Civic Service Institute at NAU P.O. Box 5063 Flagstaff, Arizona 86011 928-523-6585   Erin.Kruse@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	By appointment	Seniors, persons with disabilities	None	Volunteer’s private vehicles

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Human Service Transportation Providers (continued)				
Coconino County Community Services – Senior Services				
Description			Contact	
Coconino County Community Services offers a weekly trip to Flagstaff from the senior center in Williams for shopping and medical appointments. A once a month senior outing is also offered. The agency does provide transportation services though mileage reimbursement to 4 volunteer drivers.			Coconino County Community Services 2625 North King Street Flagstaff, Arizona 86004 928-679-7447	
The agency also subsidizes senior trips on Mountain Lift and Mountain Line to and from the lunch program at the Thorpe Park Senior and Community Center.				
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff and Williams	Varies	Seniors	None	Several vans
Flagstaff Shelter Services				
Description			Contact	
Flagstaff Shelter Services is a non-profit agency that operates an emergency shelter and day productivity center for homeless individuals in east Flagstaff. A high percentage of clients are elderly and/or disabled. The Shelter has two vehicles used to transport clients to overflow shelters.			Flagstaff Shelter Services PO Box 1808 Flagstaff, Arizona 86002 928-225-2533	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff		Homeless individuals	None	2 cutaways
NAIPTA Discount Day Pass Program				
Description			Contact	
NAIPTA provides reduced price passes for the Mountain Line Bus System for human service agencies to purchase for clients. Qualifying agencies are limited to 1500 passes per year.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624   transportation@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45am-10:00pm Sa-Sun: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 senior/disabled/youth	Gillig hybrid-electric buses (28-passenger)

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Human Service Transportation Providers (continued)				
Hozhoni Foundation				
Description			Contact	
Hozhoni Foundation provides individualized residential, vocational, and educational services for people with developmental disabilities. Transportation for clients is provided to and from their facility as well as trips for Special Olympics, family visits and medical appointments. Service recipients range from young adults to elderly and from fully ambulatory persons to wheelchair users.			Hozhoni Foundation 2133 North Walgreen Street Flagstaff, Arizona 86004 928-526-7944	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	6:00am-10:00pm	Individuals with developmental disabilities	None	24 vehicles
Northland Family Help Center				
Description			Contact	
A shelter for women and children who are escaping relationship violence. Provide bus passes or taxi voucher if emergency. Youth transport vehicles.			Northland Family Help Center 2532 North Fourth Street #506 Flagstaff, Arizona 86004 928-527-1900   nfhc@northlandfamily.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	7:00am-10:00pm	Agency clients only	None	
Quality Connections				
Description			Contact	
Quality Connections provides vocational and residential services to individuals with disabilities. Transportation is provided daily to and from the day program, work activities, and medical appointments.			Quality Connections 3920 East Huntington Drive Flagstaff, Arizona 86004 928-773-8787   armando@qualityconnections.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F: 9:00am-5:00pm	Agency clients	None	

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Human Service Transportation Providers (continued)				
The Guidance Center				
Description			Contact	
The Guidance Center provides behavioral health services for low income, seriously mentally ill, chemically dependent, and child/family clients in Flagstaff, Williams, Northern Arizona, Coconino County, Grand Canyon and the Supai Nation. The Guidance Center provides transportation services for clientele to make doctor appointments procure groceries and trips to Phoenix if needed for services. The Guidance Center picks up and returns clients to their homes whether they need transportation to get to the facility or if they require disability transportation. Client transportation uses public services, including taxis and bus lines, as much as possible.			The Guidance Center 2187 North Vickey Street Flagstaff, Arizona 86004 928-714-5308	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F	Low income, seriously mentally ill, chemically dependent, and child/family clients	None	16 vehicles
Coconino County Public Health Services District HIV Prevention				
Description			Contact	
The Health Services District occasionally will provide riders to medical appointments for citizens in the HIV Prevention Program.			Coconino County Public Health Services District 2625 North King Street Flagstaff, Arizona 86004 928-679-7276 928-308-7118	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	M-F	Through HIV case management	None	

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**Coordinated Public Transit – Human Services Transportation Plan**

Human Service Transportation Providers (continued)				
Disabled American Veterans				
Description			Contact	
In Flagstaff, this program will drive veterans to medical appointments including those in Prescott and Phoenix. The program is run with volunteers and two donated vans. Mondays, Wednesday, Fridays vans go to Prescott. Tuesdays, Thursdays, the vans go to Phoenix, Scottsdale, or Cottonwood.			U.S. Veterans Administration Service 123 North San Francisco Street Flagstaff, Arizona 86001 928-214-8170	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	M-F	United States veteran.	None	No wheelchair capacity

School Transportation				
Flagstaff Unified School District (FUSD)				
Description			Contact	
FUSD provides student transportation services for more than 10,000 students at the district's 10 elementary schools, 2 middle schools, and 2 high schools. FUSD operates 93 school buses on more than 200 routes, providing daily rides to 3,700 students. Transportation services are also provided for a variety of field trips, special events, and sports events. The district also provides curb-to-curb transportation service for special needs students. The special needs buses follow regular routes, although the routes are subject to frequent change due to changes in schedules and needs, and students moving into and out of the district.			Flagstaff Unified School District 3285 East Sparrow Avenue Flagstaff, Arizona 86004 928-527-6010   bkuhn@fUSD1.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-F: 6:15am-4:45pm	Students	None	20 special needs buses

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<b>Senior Living Transportation Service</b>				
<b>Brookdale Senior Living</b>				
Description			Contact	
Brookdale provides transportation service for their residences to doctors’ appointments and community shopping centers. Monday and Wednesday mornings are for shopping, afternoon includes a scenic drive. Tuesdays and Thursdays are reserved for doctors’ appointments and emergency appointments.			Brookdale Flagstaff 2100 S. Woodlands Village Blvd. Flagstaff, Arizona 86001 928-779-7045	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-Th: Mornings and afternoons	Brookdale Residents	None	1 van, ADA accessible
<b>The Peaks</b>				
Description			Contact	
The Peaks provides transportation service for their residences to doctors’ appointments in the Flagstaff area.			The Peaks 3150 N. Winding Brook Rd Flagstaff, Arizona 86001 928-774-7106	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	Monday to Friday 7am – 4pm.	The Peaks Residents	None	2 buses, ADA accessible
<b>Haven of Flagstaff</b>				
Description			Contact	
Haven of Flagstaff, Haven Health provides transportation service for their patents to doctors’ appointments, including dialysis.			Haven of Flagstaff 800 W. University Ave. Flagstaff, Arizona 86001 928-779-6931	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area, including Munds Park	Monday – Saturday, sometimes on Sunday if relatives cannot bring them (extra cost). 4:30am – 7:30 pm	Haven of Flagstaff patients	Included with stay	3 vans, ADA accessible

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Company	Contact	Fare
<b>Action Cab</b>	928-774-4427	\$3.00 pickup + \$1.70/mile
<b>Apex Taxi</b>	928-779-0000	
<b>Sun Taxi</b>	928-774-7400	
<b>Top Hat Taxi</b>	928-719-0909	\$2.00 pickup + \$2.00/mile, \$40 per hour
<b>Uber</b>	Application via smartphone	Available at time of trip request
<b>Lyft</b>	Application via smartphone	Available at time of trip request



## MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

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### Existing coordination

NAIPTA engages in a variety of coordination activities in the Flagstaff area, including training opportunities, vehicle maintenance, and performs mobility management responsibilities. These coordination efforts help fill transportation gaps which are described in more detail in the Transportation Gaps, Goals, and Strategies section below. Key existing coordination efforts include:

- **Driver training:** NAIPTA provides comprehensive driver training that is available to agencies receiving 5310 funds. Driver Training for Special Needs vans is provided by NAIPTA to several 5310 agency recipients. NAIPTA shares upcoming P.A.S.S. (Passenger Assistance, Safety, and Sensitivity) trainings with State-wide Mobility Managers. This helps address the human capital gaps.
- **Travel training:** Travel training is provided to individuals to assist them in using fixed route buses whenever possible. NAIPTA provides travel training to individuals and groups. NAIPTA also provides quarterly train the trainer workshops for agency staff to learn about the system and empower their clients and/or staff to use the fixed-route system. This program helps address both information and human capital gaps.
- **Shared maintenance.** NAIPTA offers vehicle maintenance services to any local 5310 agency recipients and others. NAIPTA has the only facility and trained personnel in northern Arizona to service wheelchair lifts; having this service available locally can save significant time and money, as the next-nearest facility is located in the Phoenix area.
- **Taxi program:** This program provides Mountain Lift clients with an additional and flexible mode of transportation. They can use a taxi service instead of the Mountain Lift service, and it is available at times Mountain Lift does not operate. This program started in February 2007 to supplement the ADA paratransit services provided through Mountain Lift. This program helps address temporal and spatial gaps.
- **Discounted Day Pass Program:** Some bus tickets or passes are provided to organizations serving individuals with disabilities or low incomes who otherwise would not be able to afford the price of a bus fare.
- **ecoPass:** Mountain Line’s ecoPASS program enables Flagstaff employers and residential developments to provide all their employees or residents with an annual bus pass at a reduced rate. In FY2020, four local agencies and businesses purchased the ecoPass for their employees, and one residential development purchased the ecoPASS for their residents.
- **Transportation support for local agencies:** NAIPTA provides mobility management coordination together with the MetroPlan. NAIPTA provides grant guidance, grant compliance, and shares NAIPTA trainings to the Coordinated Mobility Council. This helps address human capital gaps.

There are a variety of existing 5310 recipients in the region which help address transportation gaps and aid in coordination efforts. A summary of applications submitted for 5310 grant programs in the FMPO region for 2020 is included in the Appendices.

## **Transportation Gaps, Goals, and Strategies**

### **Strategies to enhance mobility**

To be most effective, planning to fill transportation gaps must be an integral part of the region's overall transportation planning efforts. Transportation planning in the Flagstaff region includes several strategies to enhance mobility:

- **Land use.** Support compact development patterns, mixed-use neighborhoods, and higher densities to help reduce reliance on private automobiles and increase walking, bicycling, and access to transit
- **Alternate modes.** Encourage and promote walking and bicycling as affordable, healthy, and sustainable transportation modes
- **Fixed-route public transit.** Enhance Mountain Line's fixed-route transit service
- **Special needs transportation.** Close gaps in service and provide transportation that is convenient and attractive for all citizens, particularly disadvantaged populations.

The first three strategies are being considered in various on-going planning efforts:

- **Land use** patterns to support mobility are included as part of the process to update the regional comprehensive plan;
- Planning for **alternate modes** is also underway as part of the Active Transportation Master Plan process as well as the NAIPTA On-Demand Feasibility Study;
- **Fixed-route transit** planning and supportive services are covered in NAIPTA's recently adopted Five-Year Transit Plan.

### **Types of transit service**

This section is intended to illustrate the types and range of public transit services that might be provided by a transit agency. Special needs transportation service typically uses the last three categories, demand-responsive or dial-a-ride service, paratransit and escorted transportation. Fixed-route buses also have wheelchair lifts or ramps which make them accessible transportation as well.

- **Fixed-route service.** A service provided on a repetitive basis along a specific route according to a pre-arranged, published schedule with vehicles stopping to pick up and deliver passengers to specific locations. Each trip is run on a fixed route, servicing the same origins and destinations.
- **Skip-stop service.** A public-transportation service pattern in which not all vehicles make every stop along a designated route. While all vehicles may stop at every major hub station, some express buses or trains may serve only a few stops. This system attempts to reduce travel time and crowding at boarding stations.

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- **Limited-stop service.** An express service, usually on a larger bus, that operates on a fixed route either parallel to an existing fixed route or supplementing several existing routes. Its purpose is to provide quicker service to destinations with less frequent stops.
- **Deviated fixed-route service.** Service that allows on-request, limited-distance deviation (usually up to three-quarters of a mile) off a regular bus route for those who experience difficulty getting to bus stops. Planning for these routes often involves the use of computers and GPS systems to aid the driver.
- **Demand-responsive or dial-a-ride service.** A non-fixed-route service, using vans or small buses, with passengers calling the agency in advance (usually 24 hours) to arrange pickup to go to any location within a transit system's service area.
- **Paratransit.** Transportation service that supplements larger public transit systems by providing individualized rides that do not follow fixed routes or schedules. Although the definition may include a variety of flexible modes, it is increasingly used to refer to special transport services for people with disabilities.
- **Escorted transportation.** Any public transportation service which requires the use of a person to assist the passenger over the course of a trip. Such services can be classified as curb-to-curb, door-to-door, or door-through-door service.
- **On Demand Transportation.** A non-fixed-route service, open to the general public, using vans or small buses, with passengers using an app or calling a dispatch to arrange a pickup to go to any location within an identified service area with service provided within an identified, short-term period of time.

### Levels of escorted transportation service

- **Curb-to-curb.** The most common designation for paratransit services; passengers are picked-up and discharged at the curb or driveway in front of their home or destination. The driver does not assist or escort passengers to the door.
- **Door-to-door.** A form of escorted paratransit service that includes passenger assistance between the vehicle and the door of his or her home or other destination but does not entail the driver going inside the destination.
- **Door-thru-door.** A hands-on service for passengers with significant mobility limitations in which a driver escorts the passenger from the home and into the destination. Assistance may also be given for belongings, like groceries. This level of service is for individuals who would otherwise not be able to use regular or even enhanced paratransit services.

## **Human services transportation level of service**

Many human services agencies provide some form of transportation service to their clients. The level of service provided can vary significantly from agency to agency, depending on the clients' needs and the agencies' resources. Transportation services provided by human service agencies can generally be fitted into four categories, listed below in descending order of involvement and complexity.

- **Provide transportation** by operating vehicles to transport their clients.
- **Contract for transportation** for their clients through formal arrangements with other transportation providers.
- **Subsidize transportation** by providing clients with bus fare, taxi vouchers, mileage reimbursement, or cash.
- **Arrange for transportation** by assisting clients with trip planning and information on transportation options.

Coordination, and participation in the coordination planning process, is a potential benefit to all of these agencies regardless of the level of service provided.

## **Transportation Gaps**

This plan addresses a variety of gaps in the transportation system for disadvantaged populations. These gaps were initially identified as a part NAIPTA's Mountain Mobility Business Plan and have been updated through CMC discussion over the past year.

The gaps include:

- Information
- Temporal
- Spatial
- Infrastructure
- Human capital

The following sections describe in more detail the unmet transportation gaps, the overarching vision for resolving each gap, and the associated strategies.

## **Dynamic Strategies**

The strategies are divided into two categories, dynamic strategies and additional strategies. Dynamic strategies help solve more than one transportation gap. These strategies are a priority for the MetroPlan region because they can be cost-effective means to solve multiple challenges. Table 9 depicts the dynamic strategies in relation to the transportation gaps they address.

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**Table 9: Dynamic strategies**

	Addresses:				
	Information Gap	Temporal Gap	Spatial Gap	Infrastructure Gap	Human Capital Gap
Dynamic Strategies:	Develop travel training tools for agency personnel	■			■
	Promote City and County Taxi Program	■	■		
	Volunteer driving program		■		
	Promote Mountain Line Vanpool	■	■		
	Increase awareness of mobility issues to City staff	■		■	
	Improve walkability in 3/4 mile to transit		■	■	
	Share NAIPTA and statewide trainings	■			■
	Coordination between ADOT and AHCCCS		■		■
	Provide assistance to grant writing	■			■

## Information Gaps

Unmet needs:

- Lack of knowledge of transportation resources, including NAIPTA programs and specialized agency transportation.
- Lack of central clearinghouse to identify all available transportation options. (Both consumer and stakeholders)
- Lack of accessible website information for people with disabilities

Vision: Stakeholder agencies and the community are aware of all the transportation options and programs throughout the FMPO region.

Goal: To increase education opportunities and resources for consumers, consisting of stakeholder agencies, existing riders, and prospective riders.

Performance Measures:

- Number of travel training events
- Number and type of promotional contacts
- Number of site visits on MoveMeFLG.com

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Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop travel training tools for agency personnel to introduce Mountain Line services to clients.	<ul style="list-style-type: none"> <li>Share training materials with agency staff</li> <li>Conduct travel trainings with agency staff</li> </ul>	Information gap Human capital gap

Additional Strategies	Action Items
Continue outreach methods to the public regarding NAIPTA wide programs	<ul style="list-style-type: none"> <li>Present all NAIPTA wide programs at outreach events</li> <li>Participate in wide range of outreach events with varying audiences</li> </ul>
Promote travel training to numerous audiences to introduce prospective riders to transit	<ul style="list-style-type: none"> <li>Reach out to existing contacts to conduct travel training</li> </ul>
Promote MoveMeFLG.com to showcase transportation options in Flagstaff and surrounding region	<ul style="list-style-type: none"> <li>Create market materials to showcase at outreach events</li> <li>Present website to key groups in Flagstaff: CBD, Chamber of Commerce, Realtors, etc.</li> </ul>
Report on Coordinated Mobility Council activities and outcomes to all stakeholders.	<ul style="list-style-type: none"> <li>Identify the type of outcomes and related performance metrics</li> <li>Develop reporting mechanisms to regularly inform agency partners and stakeholders of the CMC</li> </ul>
Communicate identified transportation gaps and strategies with private developers	<ul style="list-style-type: none"> <li>Educate private developers in the City's private develop process about transportation gaps and strategies identified in the Coordinated Plan</li> </ul>
Update Mountain Line's website to address accessibility issues	<ul style="list-style-type: none"> <li>Evaluate the website and identify accessibility issues and implement changes so transportation information is accessible to everyone</li> </ul>
<i>See additional strategies in Temporal gaps and Human Capital gaps strategies</i>	

## Temporal Gaps

### Unmet needs:

- Transportation services outside of Mountain Line and Paratransit hours.
- Human service agency trips have limited service after hours and on weekends.

Vision: Affordable and convenient transportation is available during all hours of the day.

Goal: Promote existing services and encourage partnerships to form additional transportation options during times of day when fixed-route service is no longer operating.

### Performance measures:

- Number of trips carried after hours
- Number of trips in City and County Taxi program
- Number of participants in City and County Taxi program

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Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Promote City and County Taxi Program among Mountain Lift clients	<ul style="list-style-type: none"><li>Create an outreach plan, identifying key target audiences and marketing materials needed</li></ul>	Information gap Temporal gap Spatial gap
Additional Strategies	Action Items	
Increase money for operations through partnerships to help fund extended hours	<ul style="list-style-type: none"><li>Create an updated inventory of regional services that have ADA vehicles</li><li>Brainstorm possible partnerships among agencies</li></ul>	
<i>See additional strategies in Spatial gaps and Human Capital gaps strategies</i>		

## Spatial Gaps

Unmet needs within Flagstaff:

- Neighborhoods in Flagstaff and FMPO region not served by fixed-route system.
- Transportation service to human service agencies.
- Fixed route service which more directly services senior housing.

Unmet needs outside of Flagstaff

- Transit service from Doney Park, Mountaineer, Kachina Village, or Bellemont to Flagstaff.
- Trips with origins and destinations outside of the FMPO, such as Williams, Winslow, the Navajo and Hopi Reservations, and Phoenix.
- Lack of transportation options in outlying communities and rural areas

Vision: Affordable and convenient transportation options are available in areas where Mountain Line fixed-route is not operating.

Goal: Implement transportation options, encourage partnerships between agencies to provide trips, and improve pedestrian and bicycle access to transit to offer some level of service to areas where fixed-route service is not operating.

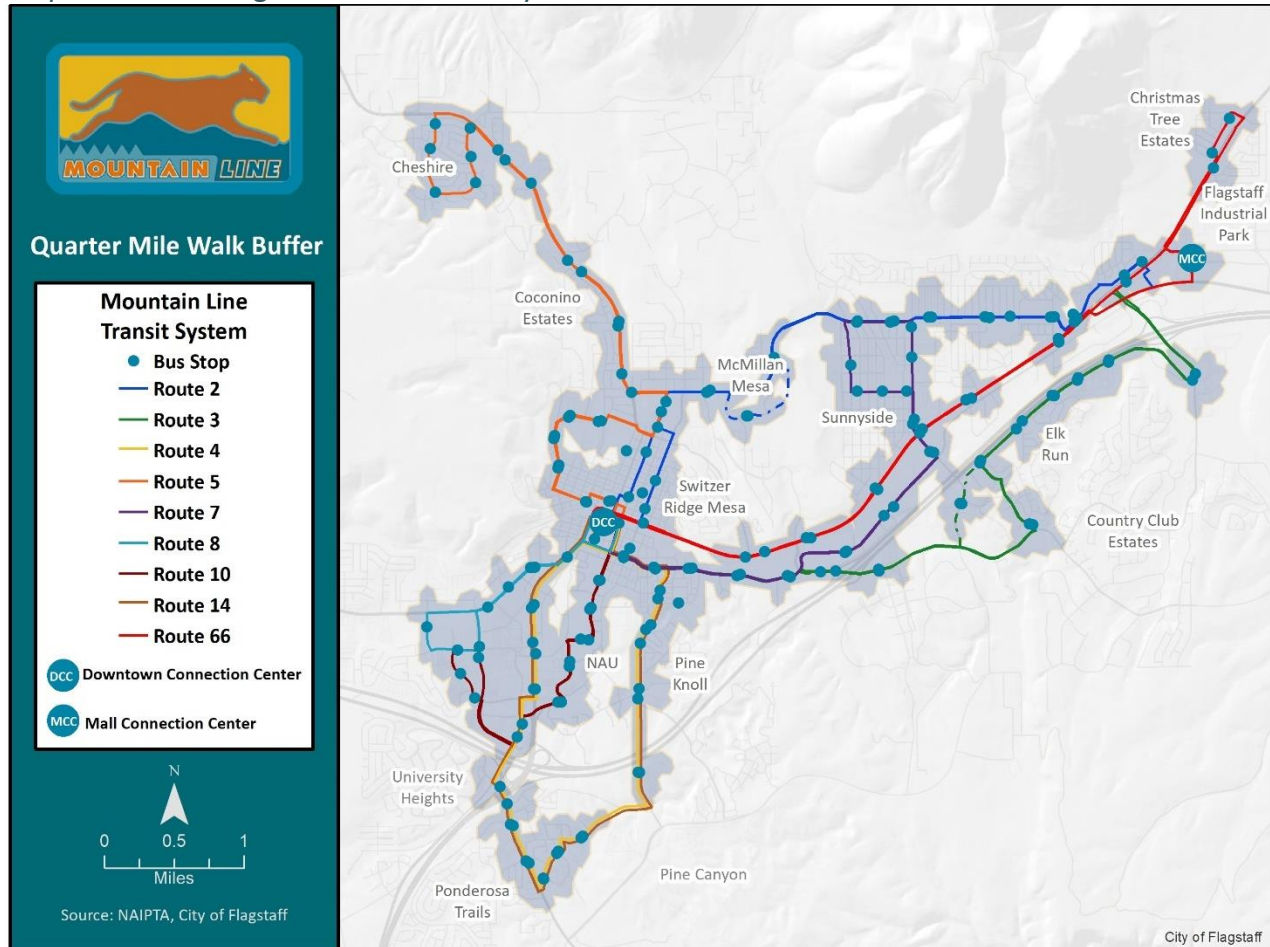
Performance measures:

- Number of pedestrian improvements within  $\frac{3}{4}$  mile catchment area of Mountain Line service network.
- Number of vans in Mountain Line vanpool program
- Development of a volunteer driving program
- Increasing passenger trips
- Increase in new pockets or neighborhoods served



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Map 3: Areas in Flagstaff underserved by transit



The above map depicts areas .25 mi outside of a transit stop based on the street network. Areas such as University Heights, Huntington/Industrial, and South Sunnyside are underserved by transit showcasing spatial gaps within Flagstaff.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop volunteer driving program	<ul style="list-style-type: none"> <li>Strengthen capabilities of the Coconino County volunteer mileage reimbursement program to provide more trips and reach more persons for “hard to serve” trips.</li> <li>Encourage partnership dialogue with Disabled American Veterans to expand volunteer driver pool.</li> <li>Initiate conversations with Verde Valley Caregivers to expand into Flagstaff.</li> </ul>	Spatial gap Temporal gap

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Promote Mountain Line Vanpool	<ul style="list-style-type: none"> <li>Develop vanpool outreach plan which addresses target markets and specific outreach material for each audience</li> <li>Continue to develop partnerships with Winslow, Navajo and Hopi tribes to help with outreach.</li> </ul>	Spatial gap Temporal gap Information gap
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Additional Strategies	Action Items
Funding seats in Groome Transportation to go to Phoenix	<ul style="list-style-type: none"> <li>Promote this as an existing option with City and County Taxi Program</li> <li>Promote Mountain Lift paratransit clients to obtain visitor's status in Phoenix to use their paratransit system.</li> </ul>
Work with medical providers through closer collaboration with CHIP and Access to Care group to help pay for transportation services in Flagstaff and outside	<ul style="list-style-type: none"> <li>NAIPTA to continue to attend County Health Improvement Plan meetings</li> <li>NAIPTA to continue participating in Well Women Well Communities Program with Coconino County Public Health Services District</li> </ul>
Targeted fixed route expansion of service to identified and unserved neighborhoods	<ul style="list-style-type: none"> <li>Secure additional funding to expand service</li> <li>Identify transit deserts in NAIPTA's planning process</li> </ul>
Encourage new partnerships with Tribal Transit stakeholders to address unmet transportation needs and promote increased mobility of Tribal members	<ul style="list-style-type: none"> <li>Develop transfer opportunities to improve connections between Tribal Transit and Mountain Line services</li> </ul>
On-demand shuttle service	<ul style="list-style-type: none"> <li>Create implementation plan for on-demand service</li> </ul>
Increase money for operations through partnerships to increase service area	<ul style="list-style-type: none"> <li>Brainstorm possible partnerships among agencies</li> </ul>
Partner with micro-mobility companies for first-last mile solutions	<ul style="list-style-type: none"> <li>Expand bike share program to targeted neighborhoods or bus stops to solve first-last mile issues</li> <li>Purchase golf carts or tricycles to serve veteran's homes, senior residential developments, and others that are near a bus stop but too far to walk</li> </ul>
<i>See additional strategies in Spatial gaps, Infrastructure gaps, and Human Capital gaps</i>	

### Infrastructure Gaps

Unmet needs:

- Missing pedestrian and bicycle infrastructure.
- Number of pedestrian improvements within  $\frac{3}{4}$  mile catchment area of Mountain Line service network.
- Missing fiber optic and other communication infrastructure to implement smart ITS systems
- Weather related improvements including sidewalk snow removal and bus shelter snow removal.

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- Availability of accessible vehicles.

Vision: The built environment seamlessly connects to public transportation and is accessible by all levels of mobility.

Goal: Strengthen the pedestrian and bicycle network around key destinations and ensure paths to Mountain Line services are accessible for all levels of mobility.

Performance measures:

- Number of sidewalk and pedestrian improvements within ¾ mile of Mountain Line routes.
- Increased funding for pedestrian improvements and bus stop improvements.
- Reduction in infrastructure barriers for wheelchair accessibility.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment	<ul style="list-style-type: none"> <li>▪ Provide information through either an information sheet, a letter, or a presentation to City Public Works on mobility issues</li> </ul>	Infrastructure gap Spatial gap Information gap
Improve pedestrian access to transit within a walkable ¾ mile for everyone in the city, as funding allows	<ul style="list-style-type: none"> <li>▪ Identify areas that do not have pedestrian access to transit and areas with limited pedestrian infrastructure to connect to transit</li> <li>▪ Identify opportunities to leverage funds to increase walkability near transit</li> </ul>	Infrastructure gap Spatial gap

Additional Strategies	Action Items
Secure additional funding to expand infrastructure improvements	<ul style="list-style-type: none"> <li>▪ Research additional grant funding opportunities</li> <li>▪ Leverage City funds with other grants</li> </ul>
Review sidewalk and curb ramp standards to verify that they are accommodating of people with mobility limitations	<ul style="list-style-type: none"> <li>▪ Bring awareness of the mobility issue to the City</li> <li>▪ Prioritize areas that need the most improvement</li> </ul>
Keep sidewalks free of ice and snow and clear of other obstructions	<ul style="list-style-type: none"> <li>▪ Work with City code compliance on sidewalk enforcement issues</li> </ul>
Improve snow plowing methodology to reduce snow build up	<ul style="list-style-type: none"> <li>▪ Bring awareness of mobility challenges to the City Public Works department</li> </ul>
Build fiber optic and other missing communication infrastructure	<ul style="list-style-type: none"> <li>▪ Analyze missing communication infrastructure through MetroPlan's ITS Plan</li> <li>▪ Through road improvements and grants, fill missing gaps</li> </ul>

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### Human Capital Gaps

Unmet needs:

- Availability of volunteers and staff to drive vehicles or provide escorted transportation
- Staffing resources to focus on mobility related issues
- Section 5310 input, training, stability, and data collection
- Ability to advocate for transportation projects which meets everyone's needs

Vision: Human service agencies, Coconino County, City of Flagstaff, MetroPlan, and Mountain Line are all in coordination providing efficient and effective transportation in the FMPO region.

Goal: Develop new partner relationships with key stakeholder organizations to implement new mobility project solutions and enhance vehicle and staff efficiencies.

Performance measures:

- Meeting NAIPTA established Mountain Lift and Mountain Line performance measures
- Increased number of mobility choices and new service options, for Mountain Lift users.
- Expand number of outreach methods of existing information tools
- Total grant funding secured, including local match
- Number of partner meetings
- Number of travel training contacts/ training events with Mountain Lift users.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Share NAIPTA and other statewide trainings to CMC staff and Mobility Managers group	<ul style="list-style-type: none"><li>▪ Coordinate with NAIPTA training staff to share upcoming trainings</li></ul>	Human capital gap Information gap
Develop Arizona Department of Transportation (ADOT) and AHCCCS coordination to align policies to make sharing trips easier	<ul style="list-style-type: none"><li>▪ Find an opportune moment to discuss this issue with Mobility Managers group</li><li>▪ Support efforts for coordination between agencies</li></ul>	Human capital gap Spatial gap Temporal gap
Provide information-based technical assistance, as necessary, to partner agencies	<ul style="list-style-type: none"><li>▪ Provide technical assistance to applicant agencies around 5310 grant applications</li><li>▪ Provide letters of support for agencies seeking transportation funding from non-transit sources</li></ul>	Human capital gap Information gap

Additional Strategies	Action Items
Ensure Mountain Lift operations provides the most efficient, cost-effective and responsive service possible to ADA riders, in	<ul style="list-style-type: none"><li>▪ Review of operational procedures periodically to ensure maximum efficiency and effectiveness, including compliance with law.</li></ul>

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compliance with ADA regulations and within available resources	
Identify and develop vehicle-sharing trip options with 5310 grantees	<ul style="list-style-type: none"><li>▪ Understand trip sharing limitations</li><li>▪ Discuss vehicle sharing with ADOT</li><li>▪ Address insurance issues between agencies</li></ul>
Actively promote travel training to ADA certified riders to enable more trips to be taken on fixed-route service.	<ul style="list-style-type: none"><li>▪ Coordinate with Eligibility Specialist to discuss potential training opportunities with Mountain Lift clients</li></ul>
Promote application for Section 5310 capital requests by local agencies, to replace vehicles and develop lift-equipped capabilities to ensure a State of Good Repair and accessibility throughout the region	<ul style="list-style-type: none"><li>▪ Provide technical assistance to applicant agencies around 5310 grant applications</li><li>▪ Encourage Coordinated Mobility Council attendance</li></ul>
Promote volunteer driving among County employees and other organizations who are encouraged to volunteer per year	<ul style="list-style-type: none"><li>▪ Develop volunteer driver program within the FMPO</li></ul>
<i>See additional strategies in Informational gaps</i>	

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*Photo of NAU's Senior Companion Program*



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### Project Prioritization Process

Project prioritization in the FMPO region is facilitated using a methodology developed by NAIPTA and MetroPlan staff with approval from the Coordinated Mobility Council. This process is an evaluation criterion derived from the ADOT Coordinated Mobility Program Guidebook and FMPO's regional priorities. This process is used for programs applying for Section 5310 funds. The highest weight of 100 points will be given to programs which address solutions to fill transportation gaps and address priorities, which are listed below. Additional consideration will be given based on resource management, coordination, and project management.

### Project Prioritization Process

Project Specific Criteria		
<b>Replacement Vehicles/Capital</b>		60 points total
1	How is this vehicle being used? <ul style="list-style-type: none"> <li>Is the vehicle currently closing an identified gap or maintaining a gap being closed? (yes or no)</li> <li>Does this vehicle serve trips which address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List)</li> </ul>	20
2	Current mileage of vehicle – 2 points per 10,000 miles over 80,000 miles, up to 180,000 miles	20
3	Age of vehicle replacing – 2 points per year over 5 years up to 15 years	20
<b>New/Expansion Vehicles/Capital</b>		60 points total
1	How will this vehicle be used? <ul style="list-style-type: none"> <li>Will this vehicle either close an identified gap or maintain a gap being closed? (yes or no)</li> <li>If yes, will this vehicle serve trips which address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List)</li> </ul>	20
2	Describe the need based on existing fleet capacity. <ul style="list-style-type: none"> <li>Is the vehicle needed to serve additional clients, expand to new service areas, or provide new or expanded services? (30 points)</li> <li>Is there storage space for this vehicle? (2 points)</li> <li>Is there staffing and financial capacity for maintenance and operations? (2 points)</li> <li>Will this vehicle be ADA accessible? (6 points)</li> </ul>	40
<b>Operating</b>		60 points total
1	Will this program either maintain an identified gap closed or close an existing gap? (yes or no) <ul style="list-style-type: none"> <li>If yes, will this program address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List)</li> </ul>	20
2	Will this program prioritize seniors and individuals with disabilities? (12 points) <ul style="list-style-type: none"> <li>If yes, will this service also be for the general public? (4 point)</li> </ul>	16
3	Applicant's program provides a cost-effective approach to address transportation gaps in the region. Cost effective measures can include but are not limited to: <ul style="list-style-type: none"> <li>Uses volunteers and other in-kind support (3 points)</li> <li>Utilizes other funding sources beyond Federal Transit Administration (FTA) programs for operations or capital (3 points)</li> <li>Develops programs incrementally using available funding resources (3 points)</li> <li>Other: please explain (1 point for each cost-effective measure, up to 3 points total)</li> </ul>	12
4	Applicant's program provides a resource efficient approach to address transportation gaps in the region. Resource efficient measures can include but are not limited to: <ul style="list-style-type: none"> <li>Program requires minimal new capital to operate (3 points)</li> <li>Utilizes existing capital in FMPO region (i.e., through vehicle sharing) (3 points)</li> <li>Other: please explain (1 point for each resource efficient measure, up to 3 points total)</li> </ul>	12
<b>Coordination</b>		25 points total

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1	Applicant integrates coordination into transportation program through policies, budget, and/or staffing. (10 points)	10
2	Participation in Coordinated Mobility Council meetings. (5 points)	5
3	Applicant exemplifies high level of local support and/or partnerships (for example, through letters of support, funding, or meeting attendance). (10 points)	10
<b>Project Management</b>		15 points total
1	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements and submitting timely quarterly reports. (5 points)	5
2	New applicants have the staff, resources, and accounting systems necessary to manage federal funds. (5 points)	5
3	Applicants properly document the availability, source, and commitment of local match. (5 points)	5
<b>Total project prioritization process:</b>		<b>100</b>

### FMPO Regional Priorities

Below are the priorities for the FMPO region, derived from the strategies listed in the [Transportation Gaps](#) section. These priorities are geared towards maintaining funding for existing transportation programs and keeping vehicles in a state of good repair in the FMPO region. They are prioritized by a methodology developed in the CMC meetings based on the feasibility of implementing and the impact the program would have on filling in the transportation gaps.

First priority
Continue to fund and enhance existing 5310 programs
Mobility management position/function, enhancing coordination efforts and partnerships with NACOG and existing transportation programs, such as Tribal transit, human service agencies, and volunteer driver programs.
Ensure Mountain Lift operations provides the most efficient, cost-effective and responsive service possible to ADA riders
Replace vehicles and develop accessible capabilities to ensure a State of Good Repair and accessibility throughout the region
Promote NAIPTA wide programs (Mountain Lift, Taxi Program, Vanpool, Travel Training, MoveMeFLG.com)
Develop travel training tools for agency personnel, promote travel trainings to numerous audiences
Report on Coordinated Mobility Council activity and outcomes to all stakeholders
Share NAIPTA and statewide trainings
Second priority
Capital improvements, including fiber optics and other communications infrastructure, to seamlessly connect the built environment with transit.
Review sidewalk and curb ramp standards to verify that they are accommodating of people with mobility limitations
Increase span and frequency of Mountain Line fixed-route



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Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment

Audit resource websites for accessibility and implement updates

**Third priority**

Prioritize funding for programs open to the public compared to client-based services

Continue collaboration with CHIP and Access to Care group

Develop/coordinate with a volunteer driving program

Targeted expansion of travel options to identified and unserved neighborhoods

## Appendices

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**Appendix 1 | Vehicle inventory**

Coconino County Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
<b>Coconino County</b>													
Dodge Eldorado	2011	8	2D4RN4DE2AR462608	2608	Williams	CSBG/COUNTY	Yes	26,573		Good	7	1	Ramp
Dodge Eldorado	2011	8	2D4RN4DE5AR462618	2618	Flagstaff	CSBG/COUNTY	Yes	30,528		Good	7	1	Ramp
Chevy Suburban	2010	9	1GNZCLEG7AR272975	2975	Flagstaff	CSBG/COUNTY	Yes	70,787		Good	8	0	
Toyota Sienna	2010	9	5TDKK4CC9AS301252	1252	Flagstaff	CSBG/COUNTY	Yes	66,282		Good	7	0	
Toyota Sienna	2010	9	5TDKK4CC6AS302519	2519	Williams	CSBG/COUNTY	Yes	77,334		Good	7	0	
For 350 MaxiVan w/lift	2011	6	1FTDS3EL8BDB28546	8546	Flagstaff	CSBG/COUNTY	Yes	11,477		Good	7	2	Lift
Subaru Outback	2018	9	4S4BSADC8J3231768	1768	Flagstaff	COUNTY	No	13,050	2032	Good	5	0	
Ford Escape	2014	9	1FMCU9GX4EUC01176	1176	Flagstaff	COUNTY	No	43,278	2029	Good	5	0	
Kia Sedona	2008	9	KNDMB233186263605	3605	Flagstaff	COUNTY	No	61,588	2025	Good	7	0	
Chevy Traverse	2019	7	1GNEVLKW8LJ156657	6657	Flagstaff	COUNTY	No	4,338	2030	Excellent	8	0	
Chevy Malibu	2019	9	1G1AC5ST7F158345	8345	Flagstaff	COUNTY	No	10,494	2030	Excellent	5	0	
Chevy Malibu	2019	9	1G1ZC5ST0JF158767	8767	Flagstaff	COUNTY	No	7,510	2030	Excellent	5	0	
Chevy Malibu	2019	9	1GAZC5ST7JF160399	399	Flagstaff	COUNTY	No	12,484	2030	Excellent	5	0	

NAIPTA Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
<b>NAIPTA</b>													
Chev Arboc Express 3500	2010	4	1GB9G5AG2A1136948	6948	Flagstaff	5316-5317	Yes	179,254	2017	Poor	10	3	Ramp
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS2DDA15329	5329	Flagstaff	5310	Yes	116,514	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS9DDA15330	5330	Flagstaff	5310	Yes	136,456	2020	Poor	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS0DDA15331	5331	Flagstaff	5310	Yes	119,680	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS2DDA15332	5332	Flagstaff	5310	Yes	111,969	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS4DDA15333	5333	Flagstaff	5310	Yes	122,375	2020	Fair	11	3	Lift
Ford E-450 Starcraft Allstar 22	2015	4	1FD4E4FS6FDA10718	0718	Flagstaff	5310	Yes	78,164	2022	Good	11	3	Lift
Ford E-450 Starcraft Allstar 22	2015	4	1FD4E4FS8FDA10719	0719	Flagstaff	5310	Yes	74,837	2022	Good	11	3	Lift

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Hozhoni Vehicle Inventory														
			Vehicle description				Funding		Condition				Accessibility	
Make-model	Year	Vehicle class code	Lic	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
Hozhoni Foundation														
Pontical Vibe	2007	9	4NAT	5Y2SL65837Z408239	8239	Flagstaff	Contract	No	100,337	N/A	Good	4	0	N/A
Honda Pilot	2007	9	814-YPA	5FN9YF18417B026214	6214	Flagstaff	Contract	No	101,789	N/A	Good	5	0	N/A
Ford Cutaway Lift	2001	7	AWD43	1FDWE35S51HA61043	1043	Flagstaff	5310	No	124,823	N/A	Fair	8	2	Lift
Ford E350 Maxi Lift	2002	7	BXP53	1FTSS34L02HB65625	5625	Prescott	5310	No	170,390	N/A	Fair	8	2	Lift
Ford E350 Cutaway Lift	2006	7	BYF91	1FDWE35S96HA26058	6058	Prescott	5310	No	126,420	N/A	Fair	8	2	Lift
Ford Cutaway Lift	2003	7	CDW42	1FDWE35S53HB28341	8341	Flagstaff	5310	No	138,185	N/A	Fair	7	3	Lift
Dodge Grand Caravan	2005	8	CPZ09	1D4GP24R55B325756	5756	Flagstaff	5310	No	121,301	N/A	Good	1	0	N/A
Ford Maxi Lift	2004	7	CVZ08	1FTSS34L14HB39490	9490	Prescott	5310	No	151,900	N/A	Fair	8	2	Lift
Ford Maxi Lift	2004	7	CVZ09	1FTSS34LX4HB39486	9486	Flagstaff	5310	No	125,887	N/A	Good	7	2	Lift
Ford E350	2005	7	CYB64	1FBNE31L95HA32007	2007	Flagstaff	Contract	No	112,658	N/A	Good	8	0	N/A
Ford Cutaway Lift	2005	7	DBK31	1FDWE35SX5HB09965	9965	Flagstaff	5310	No	122,552	N/A	Good	8	2	Lift
Ford 12Pass Van	2006	7	DEB28	1FBNE31L86DA46991	6991	Flagstaff	5310	No	112,339	N/A	Good	8	0	N/A
Ford Cutaway Lift	2006	7	DLG59	1FDWE35S06DA15909	5909	Flagstaff	5310	No	91,783	N/A	Good	6	2	Lift
Ford Cutaway Lift	2008	7	DXL96	1FD33E5S08DB32511	2511	Flagstaff	5310	No	92,632	N/A	Good	8	2	Lift
Ford Maxi Lift	2007	7	EAY77	1FTSS34L47DB30200	0200	Prescott	5310	No	115,428	N/A	Fair	8	2	Lift
Ford Maxi Lift	2007	7	EAY78	1FTSS34LX7DB30198	0198	Prescott	5310	No	104,959	N/A	Fair	8	2	Lift
Toyota Sienna	2010	8	FAD38	5TDKK4CC6AS301158	1158	Cottonwood	5310	No	81,563	N/A	Good	7	0	N/A
Toyota Sienna	2010	8	FAD39	5TDKK4CC3AS301215	1215	Flagstaff	5310	No	123,633	N/A	Good	7	0	N/A
Toyota Sienna	2010	8	FAD41	5TDKK4CC3AS301652	1652	Flagstaff	5310	No	107,022	N/A	Good	7	0	N/A
Ford Cutaway Lift	2012	7	GHD93	1FDEE3FS1CDA62906	2906	Flagstaff	5310	Yes	105,943	N/A	Good	6	2	Lift
Ford Cutaway Lift	2012	7	JHD26	1FDEE3FS6CDA55367	5367	Flagstaff	5310	Yes	117,669	N/A	Good	4	3	Lift
Toyota Sienna	2017	8	JHD48	5TDZZ3DC3HS830919	0919	Flagstaff	Lease	No	34,322	N/A	Excellent	7	0	N/A
Toyota Sienna	2017	8	JSY94	5TDZZ3DCXHS768922	8922	Flagstaff	Lease	No	33,639	N/A	Excellent	7	0	N/A
Toyota Sienna	2017	8	JSY95	5TDZZ3DC3HS766767	6767	Flagstaff	Lease	No	31,632	N/A	Excellent	7	0	N/A
Toyota Sienna	2017	8	JZP83	5TDZZ3DC7HS769820	9820	Prescott	Lease	No	49,081	N/A	Excellent	7	0	N/A
Toyota Sienna	2017	8	JZP84	5TDZZ3DC2HS771930	1930	Prescott	Lease	No	42,916	N/A	Excellent	7	0	N/A
Toyota Sienna	2017	8	JZP85	5TDZZ3DC9HS769396	9396	Flagstaff	Lease	No	35,922	N/A	Excellent	7	0	N/A
Toyota Sienna	2018	8	KMY89	5TDZZ3DC0JS903525	3525	Flagstaff	Lease	No	19,794	N/A	Excellent	7	0	N/A
Toyota Sienna	2018	8	KMY90	5TDZZ3DC4JS903690	3690	Flagstaff	Lease	No	22,789	N/A	Excellent	7	0	N/A
Toyota Sienna	2018	8	KVS65	5TDZZ3DC6JS912052	2052	Flagstaff	Lease	No	32,203	N/A	Excellent	7	0	N/A
Toyota Sienna	2018	8	KVS66	5TDZZ3DCXJS912698	2698	Flagstaff	Lease	No	19,674	N/A	Excellent	7	0	N/A
Toyota Sienna	2018	8	KVS67	5TDZZ3DC9JS912983	2983	Flagstaff	Lease	No	22,205	N/A	Excellent	7	0	N/A

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Quality Connections Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
QC#	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
Quality Connections													
1	2018	8	2C7WDGBG0JR231508	1508	Flagstaff	5310	Yes	35	2023	Excellent	4	1	Ramp
2	2020	7	1FTBR1D85LKA03926	3926	Flagstaff	No	No	289	2020	Excellent	5	0	N/A
3	2006	9	3GCEC14Z96G187867	7867	Flagstaff	No	No	190,826	2018	Poor	2	0	N/A
4	2017	6	1FDEE3FS9HDC68384	8384	Flagstaff	5310	Yes	4,589	2022	Excellent	9	3	Lift
5	2017	8	2C7WDGBG7HR762232	2232	Flagstaff	5310	Yes	10,395	2022	Excellent	4	1	Ramp
6	2007	8	1A4GJ45R47B118412	8412	Flagstaff	No	No	80,369	2017	Fair	4	2	Ramp
7	2014	6	1FDEE3FL0EDA83676	3676	Flagstaff	5310	Yes	35,242	2019	Excellent	9	3	Lift
8	2015	8	2C4RDGCG2FR722937	2937	Flagstaff	5310	Yes	32,190	2020	Excellent	6	0	N/A
9	2015	8	2C4RDGCG4FR722938	2938	Flagstaff	5310	Yes	47,795	2020	Excellent	6	0	N/A
10	2013	8	2C7WDGBG4DR813468	3468	Flagstaff	5310	Yes	56,441	2020	Excellent	4	1	Ramp
11	2009	7	1GNFG154591159361	9361	Flagstaff	No	No	34,602	2020	Excellent	11	0	N/A
12	2002	9	1N6ED26Y22C362865	2865	Flagstaff	No	No	146,702	2019	Fair	3	0	N/A
13	2015	8	2C4RDGCG1FR732830	2830	Flagstaff	No	No	37,469	2020	Fair	3	0	N/A
14	2013	7	KNDJT2A54D7583333	3333	Flagstaff	No	No	52,321	2020	Fair	4		

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The Guidance Center Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
<b>The Guidance Center</b>													
Nissan Rogue	2018	9	JN8AT2MT3JW458727	8727	Flagstaff	No	No	14,723	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT3JW458548	8548	Flagstaff	No	No	19,072	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT8JW458531	8531	Flagstaff	No	No	19,868	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT1JW461173	1173	Flagstaff	No	No	18,261	2021	Excellent	4	0	
Nissan Rogue	2018	9	1FMCU0GD2JUA42539	2539	Flagstaff	No	No	24,208	2021	Excellent	4	0	
Ford Escape 4X4	2018	9	1FMCU9GD3JUA35037	35037	Flagstaff	No	No	37,442	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT6JW458463	8463	Flagstaff	No	No	17,991	2021	Excellent	4	0	
Ford E350 Cargo Van	2013	7	1FDDS3EL2DDB22868	2868	Flagstaff	ADOT	Yes	38,622	2023	Good	9	1	Lift
Chevrolet Express Van	2015	7	1GAZG1FG9F1102647	2647	Flagstaff	ADOT	Yes	43,862	2023	Good	12	0	
Chevrolet Express Van	2012	7	1GAZG1FA0C1185361	5361	Flagstaff	ADOT	Yes	17,932	2023	Excellent	12	0	
Chevrolet Express Van	2012	7	1GAZG1FA3C1185418	5418	Flagstaff	ADOT	Yes	47,860	2023	Good	12	0	
Chevrolet Express Van	2012	7	1GAZG1FG3C1202738	2738	Flagstaff	ADOT	Yes	81,306	2022	Good	12	0	
Ford Escape	2018	9	1FMCUOGD6JUA64799	4799	Flagstaff	No	No	17,689	2021	Excellent	4	0	
Ford Escape	2018	9	1FMCUOGDOJUA56777	6777	Flagstaff	No	No	16,940	2021	Excellent	4	0	
Ford Escape	2018	9	1FMCUOGD3JUA42534	2534	Flagstaff	No	No	24,700	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT6JW461010	1010	Flagstaff	No	No	20,828	2022	Excellent	4	0	
Dodge Ram 2500	2015	9	3C6UR5DL1FG548982	8982	Flagstaff	No	No	50,733	2024	Excellent	6	0	
Kawasaki K4D Mule	2012	10	JK1AFED11CB505924	5924	Flagstaff	No	No	831.8 hrs	2024	Excellent	2	0	

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## Appendix 2 | Summary of Section 5310 grants pre-applications for 2021 and 2022

### MetroPlan summary of Section 5310 grant applications for FY2021 - Year 1

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
<b>Civic Service Institute at NAU</b>						
Senior Companion Program	1	1	Operating	\$10,000	\$10,000	\$20,000
<b>Mountain Line</b>						
Taxi programs	1	1	Operating	\$62,000	\$62,000	\$124,000
ADA Plus	2	1	Operating	\$113,670	\$113,670	\$227,340
Bus stop mobility program	3	2	Capital	\$80,000	\$20,000	\$100,000
Website Accessibility	4	2	Capital	\$16,000	\$4,000	\$20,000
Mountain Line total				\$271,670	\$199,670	\$471,340
<b>Quality Connections</b>						
Vehicle Expansion - Transit Works	1	3	Capital	\$74,577	\$20,509	\$95,086
Vehicle Replacement - Minivan w/lift	2	1	Capital	\$44,870	\$12,339	\$57,209
Quality Connections total				\$119,447	\$32,848	\$152,295
<b>Coconino County</b>						
Vehicle Replacement - Minivan w/lift	1	1	Capital	\$44,870	\$12,339	\$57,209
<b>Hozhoni</b>						
Vehicle Replacement - Transit Works	1	1	Capital	\$74,557	\$20,509	\$95,806
Vehicle Replacement - Transit Works	2	1	Capital	\$74,557	\$20,509	\$95,806
Additional ADA Tie-Downs	3	1	Capital	\$800	\$200	\$1,000
Vehicle Replacement - Transit Works	4	1	Capital	\$74,557	\$20,509	\$95,806
Vehicle Replacement - Transit Works	5	1	Capital	\$74,557	\$20,509	\$95,806
Hozhoni total				\$299,028	\$82,236	\$384,224
<b>MetroPlan total</b>				<b>\$745,015</b>	<b>\$337,093</b>	<b>\$1,085,068</b>
<b>By project type</b>						
Capital				\$559,345	\$151,423	\$713,728
Operating				\$185,670	\$185,670	\$371,340
<b>MetroPlan total</b>				<b>\$745,015</b>	<b>\$337,093</b>	<b>\$1,085,068</b>

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**MetroPlan summary of Section 5310 grant pre-applications for FY2022 - Year 2**

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
<b>Civic Service Institute at NAU</b>						
Senior Companion Program	1	1	Operating	\$10,000	\$10,000	\$20,000
<b>Quality Connections</b>						
Vehicle Replacement - Minivan w/lift	1	1	Capital	\$44,870	\$12,339	\$57,209
<b>Mountain Line</b>						
Taxi programs	1	1	Operating	\$75,000	\$75,000	\$150,000
ADA Plus	2	1	Operating	\$115,943	\$115,943	\$231,886
Bus stop mobility program	3	2	Capital	\$80,000	\$20,000	\$100,000
Website Accessibility	4	2	Capital	\$40,000	\$10,000	\$50,000
Mountain Line total				\$310,943	\$220,943	\$531,886
<b>Hozhoni</b>						
Vehicle Replacement - Transit Works	1	1	Capital	\$74,557	\$20,509	\$95,806
<b>MetroPlan total</b>				<b>\$440,370</b>	<b>\$263,791</b>	<b>\$704,901</b>
<b>By project type</b>						
Capital				\$239,427	\$62,848	\$303,015
Operating				\$200,943	\$200,943	\$401,886
<b>MetroPlan total</b>				<b>\$440,370</b>	<b>\$263,791</b>	<b>\$704,161</b>



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**Appendix 3 | Summary of Section 5310 Mobility Management grants pre-applications for 2020 and 2021**

**FMPO summary of Section 5310 Mobility Management grant pre-applications for 2020 and 2021**

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
<b>NAIPTA</b>						
Mobility management - Year 1	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
Mobility management - Year 2	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
NAIPTA total				\$215,062	\$53,766	\$268,828
<b>FMPO total</b>				<b>\$215,062</b>	<b>\$53,766</b>	<b>\$268,828</b>

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**Appendix 4 | Section 5310 grant pre-applications for 2021 & 2022, Mobility Management 2020 & 2021**

FY2020 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Mobility Management – Year 1 and Year 2		Priority Number 1
Location Address	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
Brief Description of Proposed Project	NAIPTA provides mobility management (MM) on behalf of the FMPO through a Memorandum of Understanding. The program facilitates the Coordinated Mobility Council, assesses gaps in services, identifies strategies to fill the gaps, and improve efficiencies. The program also provides travel training for customers and support for human service agencies. NAIPTA coordinates with NACOG, CYMPO and statewide Mobility Managers.		
Funding Request Amount for Year 1	FTA Request: 107,531	Local Match: 26,883	Total Cost: 134,414
Funding Request Amount for Year 2	FTA Request: 107,531	Local Match: 26,883	Total Cost: 134,414
Project Type Mobility Management	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name:</b> Arizona Board of Regents for and on Behalf of NAU Center for Service and Volunteerism			
<b>Project Title</b>	Volunteer Driver Door Through Door and More		<b>Priority Number</b> 1
<b>Location Address</b>	19 W McConnell Dr., Building 70, Room 6 on the NAU Campus, PO Box 5063 Flagstaff, AZ 86011		
<b>Brief Description of Proposed Project</b>	<p>The Center for Service and Volunteerism (CSV) utilizes the services of older adult volunteers (Senior Companions) to serve the needs of homebound elderly or disabled clients in the Flagstaff. CSI also has AmeriCorps members who provide services to homebound older adults who are utilizing opioid medications or have a chronic pain and are at risk for utilizing opioid medications as treatment. Both the Senior Companion and AmeriCorps members provide transportation for the clients in Flagstaff including rides to physical and behavioral health appointments, to the pharmacy, grocery store, and for other errands, and for other appointments such as for haircuts, exercise, meetings, etc. Both Senior Companions and AmeriCorps volunteers offer services beyond ADA requirements and accompany their clients into medical appointment offices, assist with grocery shopping, errands, etc. CSV volunteers are required to stay with the client beyond the car, beyond door through door, and even more. They also assist clients with bringing in grocery bags and assist with putting groceries away, taking notes at medical visits if requested by client, etc.</p>		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> \$10,000	<b>Local Match:</b> \$10,000	<b>Total Cost:</b> \$20,000
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> \$10,000	<b>Local Match:</b> \$10,000	<b>Total Cost:</b> \$20,000
<b>Project Type</b> Operating	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

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<b>FY2021 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name:</b> NAIPTA			
<b>Project Title</b>	Mountain Line Taxi Program		<b>Priority Number</b> 1
<b>Location Address</b>	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Mountain Line's Taxi Programs provides subsidized taxi, Uber, and Lyft riders to ADA eligible clients. Clients pay 20%, while Mountain Line provides 80%. This program provides more flexibility than the traditional paratransit service by offering on-demand trips, 24/7, and an unlimited number of bags. Where the program overlaps with the Mountain Lift service boundary, the Taxi Voucher Programs also provides Mountain Line with a per trip cost savings. This operations request is to pay for the subsidy and does not include program administration.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> 62,000	<b>Local Match:</b> 62,000	<b>Total Cost:</b> 124,000
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> 75,000	<b>Local Match:</b> 75,000	<b>Total Cost:</b> 150,000
<b>Project Type</b> Operations	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

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<b>FY2021 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name: NAIPTA</b>			
<b>Project Title</b>	ADA Plus		<b>Priority Number</b> 2
<b>Location Address</b>	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Mountain Lift ADA Plus program provides service that is above and beyond the requirements of ADA. ADA Plus services include same day reservations, trips outside of the ¾ mile boundary paratransit requirement, subscription service, and will call. This accounts for 10,441 trips annually or 47% of total trips. This program is a service that has been in place since 2006 as a part of Mountain Line's demand response program serving ADA eligible customers. ADA Plus also includes the portion administrative of Mountain Line's Taxi Programs.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> 113,670	<b>Local Match:</b> 113,670	<b>Total Cost:</b> 227,339
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> 115,943	<b>Local Match:</b> 115,943	<b>Total Cost:</b> 231,886
<b>Project Type</b> Operations	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

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<b>FY2021 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name:</b> NAIPTA			
<b>Project Title</b>	Bus Stop Mobility Improvements		<b>Priority Number</b> 3
<b>Location Address</b>	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Capital project for mobility infrastructure improvements to bus stops. Improvements may include addition of concrete landing pads, equitable ADA seating areas, sidewalk replacement and curb ramp/sidewalk connections to existing public infrastructure within a reasonable distance from the bus stop.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> 80,000	<b>Local Match:</b> 20,000	<b>Total Cost:</b> 100,000
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> 80,000	<b>Local Match:</b> 20,000	<b>Total Cost:</b> 100,000
<b>Project Type</b> Capital	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

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<b>FY2021 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name: NAIPTA</b>			
<b>Project Title</b>	Website Accessibility		<b>Priority Number</b> 4
<b>Location Address</b>	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Capital project to assess Mountain Line’s website for accessibility issues and implement the changes to make our website accessible and usable by all. Mountain Line has never conducted an accessibility audit on our website. There are a variety of improvements that can be implemented to ensure the information on the website can be accessed by people with disabilities.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> 16,000	<b>Local Match:</b> 4,000	<b>Total Cost:</b> 20,000
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> 40,000	<b>Local Match:</b> 10,000	<b>Total Cost:</b> 50,000
<b>Project Type</b> Capital	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name: Quality Connections</b>			
<b>Project Title</b>	Ford Transit Works T150 Wagon with lift		<b>Priority Number</b> 1
<b>Location Address</b>	3012 E. Route 66, Flagstaff, AZ		
<b>Brief Description of Proposed Project</b>	This project will assist Quality Connections in serving the mobility needs of the people with disabilities served by the agency. An additional Transit Wagon with lift will be requested. This vehicle would be an expansion to ensure the agency is able to provide safe and reliable transportation we and would be able to meet the needs of members in areas where there are no services available. Extensive transportation is a need in our rural area. Daily transportation (M-F) is provided to and from Quality Connections for individuals with disabilities including those who use wheelchairs, as well as for social and recreational activities for our additional individuals with disabilities who attend the program,		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> \$74,577	<b>Local Match:</b> \$20,509	<b>Total Cost:</b> \$95,806
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> Click here to enter text.	<b>Local Match:</b> Click here to enter text.	<b>Total Cost:</b> Click here to enter text.
<b>Project Type</b> Capital	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO



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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name: Quality Connections</b>			
<b>Project Title</b>	Replacement – Minivan with Ramp to replace VIN 2938		<b>Priority Number</b> 2
<b>Location Address</b>	3228 Mountain Drive, Flagstaff, AZ		
<b>Brief Description of Proposed Project</b>	Replacement vehicle for 2015 Dodge Caravan (VIN 2938) in fair condition with high mileage that provides transportation for individuals with disabilities for employment, medical appointments, <u>recreations</u> and other daily living activities.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> \$44,870	<b>Local Match:</b> \$12,339	<b>Total Cost:</b> \$57,209
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> Click here to enter text.	<b>Local Match:</b>	<b>Total Cost:</b> Click here to enter text.
<b>Project Type</b> Capital Vehicle	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name: Quality Connections</b>			
<b>Project Title</b>	Replacement – Minivan with Ramp to replace VIN 2937		<b>Priority Number</b> 2
<b>Location Address</b>	1188 W. Lower Coconino Ave, Flagstaff, AZ		
<b>Brief Description of Proposed Project</b>	Replacement vehicle for 2015 Dodge Caravan (VIN 2937) in fair condition with high mileage that provides transportation for individuals with disabilities for employment, medical appointments, recreations, and other daily living activities.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b>	<b>Local Match:</b> <a href="#">Click here to enter text.</a>	
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> \$44,870	<b>Local Match:</b> \$12,339	<b>Total Cost:</b> \$57,209
<b>Project Type</b> Capital Vehicle		<b>Primary Project Service Area</b> Small-Urban	<b>COG/MPO Region</b> FMPO

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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name: Coconino County Health and Human Services</b>			
<b>Project Title</b>	Senior Transportation Services E350 Replacement		<b>Priority Number</b> 1
<b>Location Address</b>	2625 North King Street. Flagstaff, AZ 86004.		
<b>Brief Description of Proposed Project</b>	Replace current Ford E350 Super Cargo Van with a van that better-meets our clients' transportation needs. <a href="#">Click here to enter text.</a>		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> \$32,000	<b>Local Match:</b> \$8,000	<b>Total Cost:</b> \$40,000
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> <a href="#">Click here to enter text.</a>	<b>Local Match:</b> <a href="#">Click here to enter text.</a>	<b>Total Cost:</b> <a href="#">Click here to enter text.</a>
<b>Project Type</b> Vehicle Replacement		<b>Primary Project Service Area</b> Small-Urban	<b>COG/MPO Region</b> FMPO

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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name:</b> Hozhoni Foundation, Inc.			
<b>Project Title</b>	Replacements for VIN 1043		<b>1</b>
<b>Location Address</b>	2133 N Walgreens, Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Replacement of 2001 Ford Cutaway Lift Van – 2 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> 74,577	<b>Local Match:</b> 20,509	<b>Total Cost:</b> 95,806
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> <a href="#">Click here to enter text.</a>	<b>Local Match:</b> <a href="#">Click here to enter text.</a>	<b>Total Cost:</b> <a href="#">Click here to enter text.</a>
<b>Project Type</b> Capital - Vehicle	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name: Hozhoni Foundation, Inc.</b>			
<b>Project Title</b>	Replacements for VIN's 8341		2
<b>Location Address</b>	2133 N Walgreens, Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Replacement of 2003 Ford Cutaway Lift Van – 3 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> 74,577	<b>Local Match:</b> 20,509	<b>Total Cost:</b> 95,806
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> Click here to enter text.	<b>Local Match:</b> Click here to enter text.	<b>Total Cost:</b> Click here to enter text.
<b>Project Type</b> Capital - Vehicle	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name:</b> Hozhoni Foundation, Inc.			
<b>Project Title</b>	Additional Tie-Down for new Ford Transit Works T150 Wagon with 2 included tie-downs (replacement of VIN 8341)		3
<b>Location Address</b>	2133 N Walgreens, Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Additional tie-down to new van that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> \$800	<b>Local Match:</b> \$200	<b>Total Cost:</b> \$1,000
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> Click here to enter text.	<b>Local Match:</b> Click here to enter text.	<b>Total Cost:</b> Click here to enter text.
<b>Project Type</b> Capital - Other		<b>Primary Project Service Area</b> Small-Urban	<b>COG/MPO Region</b> FMPO

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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name:</b> Hozhoni Foundation, Inc.			
<b>Project Title</b>	Replacements for VIN 9965		4
<b>Location Address</b>	2133 N Walgreens, Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Replacement of 2005 Ford Cutaway Lift Van – 2 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> 74,577	<b>Local Match:</b> 20,509	<b>Total Cost:</b> 95,806
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> <a href="#">Click here to enter text.</a>	<b>Local Match:</b> <a href="#">Click here to enter text.</a>	<b>Total Cost:</b> <a href="#">Click here to enter text.</a>
<b>Project Type</b> Capital - Vehicle	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name:</b> Hozhoni Foundation, Inc.			
<b>Project Title</b>	Replacements for VIN 9486		5
<b>Location Address</b>	2133 N Walgreens, Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Replacement of 2004 Ford Maxi Van Lift – 2 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> 74,577	<b>Local Match:</b> 20,509	<b>Total Cost:</b> 95,806
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> Click here to enter text.	<b>Local Match:</b> Click here to enter text.	<b>Total Cost:</b> Click here to enter text.
<b>Project Type</b> Capital - Vehicle	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO



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<b>FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region</b>			
<b>Applicant Agency Name:</b> Hozhoni Foundation, Inc.			
<b>Project Title</b>	Replacements for VIN 5909		6
<b>Location Address</b>	2133 N Walgreens, Flagstaff, AZ 86004		
<b>Brief Description of Proposed Project</b>	Replacement of 2006 Ford Cutaway Lift Van – 2 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
<b>Funding Request Amount for Year 1</b>	<b>FTA Request:</b> Click here to enter text.	<b>Local Match:</b>	<b>Total Cost:</b> Click here to enter text.
<b>Funding Request Amount for Year 2</b>	<b>FTA Request:</b> 74,577	<b>Local Match:</b> 20,509	<b>Total Cost:</b> 95,806
<b>Project Type</b> Capital - Vehicle	<b>Primary Project Service Area</b> Small-Urban		<b>COG/MPO Region</b> FMPO

**MetroPlan & Mountain Line**  
**Coordinated Public Transit – Human Services Transportation Plan**

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**Appendix 5 | Coordinated Mobility Council meeting agendas from 2020**



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**AGENDA**

**MetroPlan & Mountain Line**  
**Coordinated Mobility Council**

Friday, February 21, 2020  
10:00 AM – 12:00 PM  
Vera Room/Mountain Line Offices  
3773 North Kaspar Drive  
Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment with Mountain Line's Safety Department**
4. **Roll call and introductions**
5. **Call to the public**  
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting (10:15 am)**  
Review and approval of minutes from November 15, 2019 quarterly Coordinated Mobility Council meeting

# **MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan**

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## **AGENDA**

MetroPlan & Mountain Line  
Coordinated Mobility Council

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7. **Section 5310 grant (10:15 am)**  
Review 5310 grant updates – Billing, Year 2 awards
8. **Inclusion and Adaptive Living Commission Update (10:20)**  
Update by Inclusion and Adaptive Living Commission members or liaisons
9. **Bus Rapid Transit (BRT) Presentation (10:25)**  
Presentation by Bizzy Collins, Mountain Line’s Transit Planner, regarding the BRT project
10. **Active Transportation Master Plan (ATMP) Presentation (10:45)**  
Presentation by Martin Ince, FMPO/City of Flagstaff Multimodal Planner, regarding the ATMP
11. **MetroPlan & Mountain Line Coordinated Public Transit Human Service Transportation Plan approval (11:05)**  
Review Coordinated Plan and seek approval from CMC
12. **NTI Training – Advancing Mobility Management Takeaways (11:30)**  
Key takeaways from the National Transit Institute, Advancing Mobility Management training
13. **Mountain Line Grant updates (11:40)**  
Mountain Line received two grants. Updates on the upcoming projects
14. **Upcoming trainings (11:45)**  
Information on scheduled upcoming trainings and discussion on need for other trainings.
15. **News and updates from CMC members (11:50)**  
An opportunity to report on any projects or work that may be of interest to group
16. **Future agenda items (11:55)**
17. **Adjournment (12:00 pm)**

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February 21, 2020  
Page 2 of 3

**MetroPlan & Mountain Line  
Coordinated Public Transit – Human Services Transportation Plan**

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**AGENDA**

MetroPlan & Mountain Line  
Coordinated Mobility Council

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**CERTIFICATION OF POSTING OF NOTICE**

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on 2/13/20, at approximately 11 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 13 day of February, 2020.

ATTEST:



Estella Hollander, Mobility Planner

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February 21, 2020

Page 3 of 3

**MetroPlan & Mountain Line**  
**Coordinated Public Transit – Human Services Transportation Plan**

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## **AGENDA**

**MetroPlan & Mountain Line**  
**Coordinated Mobility Council**

Friday, May 8, 2020

10:00 AM – 12:00 PM

WebEx Meeting (virtual only)

[WebEx Link](#)

Call In: 1-877-668-4490, meeting number: 283 388 131

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **WebEx 101 and meeting expectations**
4. **Safety Moment**
5. **Roll call and introductions**
6. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
7. **Minutes from previous meeting (10:15 am)**

**MetroPlan & Mountain Line  
Coordinated Public Transit – Human Services Transportation Plan**

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**AGENDA**

MetroPlan & Mountain Line  
Coordinated Mobility Council

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Review and approval of minutes from February 21, 2020 quarterly  
Coordinated Mobility Council meeting

8. **Section 5310 grant (10:15 am)**  
Review 5310 grant updates – Year 2 awards
9. **Inclusion and Adaptive Living Commission Update (10:20)**  
Update by Inclusion and Adaptive Living Commission members or liaisons
10. **City of Flagstaff Housing Section Update (10:30)**  
Presentation by Jennifer Mikelson, City of Flagstaff Housing Section,  
update on CARES funding
11. **Travel Training, train the trainer update (10:45)**  
Review outreach list, any additional entities
12. **Bus Stop Rehabilitation Update for ADA improvements (11:00)**  
Presentation by Anne Dunno, Mountain Line’s Capital Project Manager,  
regarding Section 5310 grant funds for ADA improvements to bus stops
13. **COVID-19 Transportation Roundtable (11:15)**  
Open discussion with 5310 providers regarding COVID-19 service  
changes, lessons learned, issues, where do we go from here
14. **Upcoming trainings (11:50)**  
Information on scheduled upcoming trainings and discussion on need for  
other trainings.
15. **News and updates from CMC members (11:50)**  
An opportunity to report on any projects or work that may be of interest  
to group
16. **Future agenda items (11:55)**
17. **Adjournment (12:00 pm)**

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May 8, 2020  
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**MetroPlan & Mountain Line  
Coordinated Public Transit – Human Services Transportation Plan**

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**AGENDA**

MetroPlan & Mountain Line  
Coordinated Mobility Council


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**CERTIFICATION OF POSTING OF NOTICE**

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at NAIPTA on 4/24, at approximately 1 a.m. (p.m.) in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 24 day of April, 2020.

ATTEST:



Estella Hollander, Mobility Planner

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May 8, 2020  
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**MetroPlan & Mountain Line**  
**Coordinated Public Transit – Human Services Transportation Plan**

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## **AGENDA**

**MetroPlan & Mountain Line**  
**Coordinated Mobility Council**

Friday, August 21, 2020

10:00 AM – 12:00 PM

WebEx Meeting (virtual only)

[WebEx Link](#)

Call In: 1-877-668-4490, meeting number: 133 593 7678

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **WebEx 101 and meeting expectations**
4. **Safety Moment**
5. **Roll call and introductions**
6. **Call to the public**  
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
7. **Minutes from previous meeting (10:15 am)**



# MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

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## AGENDA

### MetroPlan & Mountain Line Coordinated Mobility Council

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Review and approval of minutes from May 8, 2020 quarterly Coordinated Mobility Council meeting

8. **Section 5310 grant (10:15 am)**  
Review 5310 grant updates – Year 2 awards and 5310 Additional Funds for Preventative Maintenance
9. **Inclusion and Adaptive Living Commission Update (10:20)**  
Update by Inclusion and Adaptive Living Commission members or liaisons
10. **Introduction - Shaun Gregg, Paratransit Operations Coordinator (10:25)**
11. **Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (10:30)**  
Update on CTAA grant application and microtransit overview
12. **Active Transportation Master Plan (ATMP) Outreach schedule (10:45)**  
Presentation by Martin Ince, City of Flagstaff Multimodal Transportation Planner, regarding ATMP outreach schedule
13. **Advanced Transportation and Congestion Management Technologies Deployment Initiative (10:55)**  
Presentation by Dave Wessel, MetroPlan Planning Manager, regarding new grant opportunity
14. **Pedestrian and bicycle infrastructure gaps near transit and paratransit destinations (11:10)**  
Review infrastructure gaps near transit and paratransit destinations and prioritize projects
15. **COVID-19 Transportation Roundtable (11:30)**  
Open discussion with 5310 providers regarding COVID-19 service changes, lessons learned, future service changes
16. **Upcoming trainings (11:50)**  
Information on scheduled upcoming trainings and discussion on need for other trainings.
17. **News and updates from CMC members (11:50)**

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August 21, 2020  
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**MetroPlan & Mountain Line  
Coordinated Public Transit – Human Services Transportation Plan**

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**AGENDA**

MetroPlan & Mountain Line  
Coordinated Mobility Council

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An opportunity to report on any projects or work that may be of interest  
to group

- 18. Future agenda items (11:55)
- 19. Adjournment (12:00 pm)

**CERTIFICATION OF POSTING OF NOTICE**

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on 8/14/20 at approximately 11 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 14 day of August, 2020.

ATTEST:



Estella Hollander, Mobility Planner

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August 21, 2020  
Page 3 of 3

# MetroPlan & Mountain Line

## Coordinated Public Transit – Human Services Transportation Plan

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## AGENDA

### MetroPlan & Mountain Line Coordinated Mobility Council

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Friday, November 20, 2020

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 552327

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Zoom and meeting expectations**
4. **Safety Moment**
5. **Roll call and introductions**
6. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
7. **Minutes from previous meeting (10:20 am)**

**MetroPlan & Mountain Line  
Coordinated Public Transit – Human Services Transportation Plan**

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**AGENDA**

MetroPlan & Mountain Line  
Coordinated Mobility Council

---

- Review and approval of minutes from August 21, 2020 quarterly  
Coordinated Mobility Council meeting
8. **Arizona Department of Transportation (ADOT) Update (10:20 am)**  
Update from Lindsay Post, Transit Program Manager for Section 5310  
grant funds, ADOT Multimodal Planning Division
  9. **Section 5310 grant (10:30 am)**  
Discuss upcoming 5310 grant application. Pre-application process.
  10. **Inclusion and Adaptive Living Commission Update (10:50)**  
Update by Inclusion and Adaptive Living Commission members or liaisons
  11. **Community Transportation Association of America (CTAA) Mobility On-  
Demand (MOD) grant (11:00)**  
Update on CTAA grant application, microtransit overview, Pathways to  
Inclusion exercise, review objective, outcomes, and outputs of project
  12. **Upcoming trainings (11:50)**  
Information on scheduled upcoming trainings and discussion on need for  
other trainings.
  13. **News and updates from CMC members (11:50)**  
An opportunity to report on any projects or work that may be of interest  
to group
  14. **Future agenda items (11:55)**
  15. **Adjournment (12:00 pm)**

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November 20, 2020  
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**MetroPlan & Mountain Line  
Coordinated Public Transit – Human Services Transportation Plan**

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**AGENDA**

MetroPlan & Mountain Line  
Coordinated Mobility Council

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**CERTIFICATION OF POSTING OF NOTICE**

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on 11/13/20, at approximately 9 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 13<sup>th</sup> day of November, 2020.

ATTEST:



Estella Hollander, Mobility Planner

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November 20, 2020  
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**Appendix 6 | Coordinated Mobility Council meeting minutes from 2020**



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**Draft Minutes**

MetroPlan & Mountain Line

**Coordinated Mobility Council**

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Friday, February 21, 2020

10:00 AM – 12:00 PM

Vera Room/Mountain Line Offices

3773 North Kaspar Drive

Flagstaff, Arizona 86004

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

**1. Call to order (10:00 am)**

The meeting was called to order at 10:03am

**2. Welcome by Jamie Martinez, Chair**

Chair Martinez welcomed all in attendance, presented in the room and on the phone.

**3. Safety Moment with Mountain Line's Safety Department**

Sam Short of Mountain Line reviewed safety and emergency procedures.

**4. Roll call and introductions**

Attendees:

Jamie Martinez, Chair

Estella Hollander, Mountain Line

Randy Biles, Mountain Line

# MetroPlan & Mountain Line

## Coordinated Public Transit – Human Services Transportation Plan

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### AGENDA

MetroPlan & Mountain Line  
Coordinated Mobility Council

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Lisa Connor, Mountain Line  
Esther Kettle, Quality Connections  
Carole Mandino, NAU CSI  
Jennifer Meiser-Hayes, Veterans Administration  
Tod Morris, NACOG  
Jennifer Mikelson, City of Flagstaff Housing Sector

5. **Call to the public**

There were no public comments

6. **Minutes from previous meeting (10:15 am)**

Ms. Hollander moved, and Ms. Mandino seconded, a motion to approve the minutes from November 15, 2019 quarterly Coordinated Mobility Council meeting. The motion was approved unanimously.

7. **Section 5310 grant (10:15 am)**

Ms. Hollander provided an update on the status of 5310 Year 2 grant awards. They should come out Spring or Summer. ADOT will contact Year 2 recipients in March to see if they still want the award. Also, a reminder, please bill quarterly. Some agencies have waited to the end of the year to bill everything.

8. **Inclusion and Adaptive Living Commission Update (10:20)**

Chair Martinez reminded the Council that the City's Commission on Inclusion and Adaptive Living meets the fourth Tuesday of each month, from noon to 1 pm at Flagstaff City Hall. They are needing new commissioners, so please apply on the City's website if interested.

Chair Martinez also described the awards ceremony to honor teachers, students, volunteers, and other advocates in the community. The awards ceremony took place February 18<sup>th</sup>.

One of the Commission's current projects is working to improve accessibility on the FUTS trail system. The efforts underway to ensure accessibility,

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February 21, 2020

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# **MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan**

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## **AGENDA**

MetroPlan & Mountain Line  
Coordinated Mobility Council

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including several planned enhancements on the Nate Avery Trail in Buffalo Park.

Chair Martinez also indicated the Commission has discussed access concerns at the Aquaplex, and have been working to make sure the pool is open when needed. The pool is important to many people for warm water therapy.

**9. Bus Rapid Transit (BRT) Presentation (10:25)**

Bizzy Collins provided a presentation regarding the BRT project. There are several alternatives on Milton Rd. for how a BRT would be implemented. There was discussion on center-running lanes and how that could cause safety concerns since people have to cross the street every time. However, there would be safe crossings and people would cross shorter distances. There was also discussion on the re-routing the Woodlands Village section to accommodate the senior housing on Woodlands Village. Overall, group was supportive of the project and excited to see improvements on Milton.

**10. Active Transportation Master Plan (ATMP) Presentation (10:45)**

Ms. Hollander provided an overview of the 5-year capital plan identified in the ATMP. Overall, the group was supportive of decisions and the upcoming improvements. Ms. Hollander also explained how this supports the strategies identified in the Coordinated Plan as well since it mentions better connections to bus stops. Ms. Meiser-Hayes mentioned that she would like to see better sidewalk connections to the Food Bank.

**11. MetroPlan & Mountain Line Coordinated Public Transit Human Service Transportation Plan approval (11:05)**

Ms. Hollander gave an overview of the Coordinated Plan. Since this year is just a minor update, the vehicle list was updated and priorities. There were minor changes with the priorities. Travel training and sharing information regarding the CMC efforts were added to first priority. Implementing Universal Design and connectivity to bus stops were added to second priority. The CMC approved the plan and recommended it be adopted by the MetroPlan Executive Board and NAIPTA Board of Directors. Ms. Mandino made a motion and Ms. Mikelson seconded the motion.

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February 21, 2020  
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# MetroPlan & Mountain Line

## Coordinated Public Transit – Human Services Transportation Plan

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### AGENDA

MetroPlan & Mountain Line  
Coordinated Mobility Council

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**12. NTI Training – Advancing Mobility Management Takeaways (11:30)**

Ms. Hollander and Ms. Connor attended an NTI training regarding mobility management. Ms. Hollander provided some key takeaways which included:

- Transportation solutions should be customer focused and specific to community needs
- Important to bring all stakeholders together
- Anyone can be a change leader
- Important to have a plan which identifies goals, strategies, and measurable outcomes

**13. Mountain Line Grant updates (11:40)**

Ms. Hollander provided information regarding two grants Mountain Line received. First is a Fare Free Congestion Mitigation Study. Mountain Line will have free fare during this summer's peak construction season. Second grant is a FTA's Human Trafficking Awareness and Public Safety Initiative. Mountain Line will partner with Northland Family Help Center to provide an awareness campaign, training, and report app to provide awareness to human trafficking on transit.

**14. Upcoming trainings (11:45)**

Arizona Transit Association (AzTA) is a statewide transit conference and will be in Flagstaff. There is a possibility of having a PASS training. Mountain Line will host a training in March. Exact date to be determined. There will also be a CPR/First Aid training in March. More details will be shared via email.

**15. News and updates from CMC members (11:50)**

Ms. Mandino presented two opportunities. NAU can train on service enterprise initiative, which is a national program to improve volunteer management plan. Training starts in March – June. Cost is \$400, partners are \$200. There is also a volunteer awards lunch called GEMS on April 23rd. Tables are still available. Ms. Mandino will send info to Ms. Hollander for both events.

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February 21, 2020  
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# MetroPlan & Mountain Line

## Coordinated Public Transit – Human Services Transportation Plan

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### AGENDA

MetroPlan & Mountain Line  
Coordinated Mobility Council

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Ms. Connor mentioned that Uber is piloting a calling option. People in the taxi program can now call an Uber instead of needing a smart phone. The phone needs to receive texts.

Mr. Biles mentions that his duties are going to change soon. He will oversee fixed-route and paratransit and will have two coordinators.

Ms. Mikelson mentions that Housing Sector might be putting a measure on the ballot to address affordable housing. Might be on May's agenda.

Mr. Morris mentions that NACOG is starting the Yavapai Passenger Transportation Study. Might present to CMC in August or November.

Discussion on the next meeting's date. Date is moved to May 8<sup>th</sup>.

16. **Future agenda items (11:55)**

No comments from the group

17. **Adjournment (12:00 pm)**

The meeting was adjourned at 11:55 am

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February 21, 2020  
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# MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

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## DRAFT MINUTES

MetroPlan & Mountain Line

### Coordinated Mobility Council

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Friday, May 8, 2020

10:00 AM – 12:00 PM

WebEx Meeting (virtual only)

1. **Call to order**

The meeting was called to order at 10:03 am.

2. **Welcome by Jamie Martinez, Chair**

Chair Martinez was not present. Ms. Hollander served as chair in his absence.

3. **WebEx 101 and meeting expectations**

Ms. Hollander described the controls for using WebEx. She invited participants to use their video. Questions and comments should be entered via the chat function.

4. **Safety moment**

Ms. Hollander expressed her wishes that everyone remain healthy and safe.

5. **Roll call and introductions**

Randy Biles, Mountain Line  
Anne Dunno, Mountain Line  
Estella Hollander, Mountain Line  
Martin Ince, MetroPlan  
Esther Kettles, Quality Connections  
Erin Kruse, Civic Service Institute

**MetroPlan & Mountain Line  
Coordinated Public Transit – Human Services Transportation Plan**

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**MINUTES**

MetroPlan & Mountain Line  
Coordinated Mobility Council

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Carole Mandino, Civic Service Institute  
Jennifer Meisner-Hayes, VA  
Jennifer Mikelson, City of Flagstaff  
Kate Morley, Mountain Line  
Todd Morris, NACOG  
Kevin Parkes, citizen  
David Wessel, MetroPlan

**6. Call to the public**

There were no comments from the public.

**7. Minutes from previous meeting**

Ms. Mikelson moved, and Ms. Mandino seconded, a motion to approve the minutes from February 21, 2020 quarterly Coordinated Mobility Council meeting. The minutes were approved as presented.

**8. Section 5310 grant**

Applicants have been notified by ADOT of pending awards for Year 2 of Section 5310 grants. ADOT will announce pre-awards sometime in May, and final awards will be made in August.

**9. Inclusion and Adaptive Living Commission Update**

Mr. Martinez is the chair of the City's Inclusion and Adaptive Living Commission. March and April meetings have been canceled. The May meeting could be held virtually, although there is no information yet if it will be scheduled.

The Commission is primarily working on the FUTS trail accessibility project. Mr. Ince described the FUTS project, and said they are working on a grant application through State Parks.

The Commission also conducted its awards ceremony in February.

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May 8, 2020

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**MetroPlan & Mountain Line  
Coordinated Public Transit – Human Services Transportation Plan**

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**MINUTES**

MetroPlan & Mountain Line  
Coordinated Mobility Council

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**10. City of Flagstaff Housing Section Update**

Ms. Mikelson reported that the Housing Section at the City of Flagstaff received \$350,000 from HUD for emergency dollars during pandemic from CARES. They are seeking Council direction next Tuesday on how to use the money. It may be distributed to emergency housing providers. Recipients must be a non-profit agency; the funding is not intended to help individuals directly

Housing Commission has not met in March or April, probably will not meet in May. The commission was appointed last fall, and worked for the first few months on content of a bond proposal. There are 13 members, which is an unusually large commission.

The work they did for the bond will be beneficial moving forward. Three options were developed for the bond package. The Council is not considering an affordable housing bond measure for this fall, and other potential bond measures have been called off as well due to the pandemic.

**11. Travel Training, train the trainer update**

Ms. Hollander described a train-the-trainer workshop held on January 30, 2020. There were 11 participants from various local agencies, which is a good turnout for first workshop. A follow-up workshop in April was cancelled, and she is not sure when it will be rescheduled.

She asked the group to review outreach list, and showed the spreadsheet of contacts.

Ms. Mandino announced that the Civic Service Institute is changing its name to the Center for Service and Volunteerism.

Several other additions were suggested for the outreach list:

- North Country Health, Poore Clinic and other medical providers
- VFW
- FUSD Caveat program
- DES jobs
- Catholic Charities – PATH program

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May 8, 2020  
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**MetroPlan & Mountain Line  
Coordinated Public Transit – Human Services Transportation Plan**

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**MINUTES**

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- TAPP programs at FUSD
- Coconino Coalition for Children and Youth
- FALA, NPA, Basis schools
- Hopi Senom Transit
- United Way programs
- Flagstaff Shelter Services
- Sunshine Rescue Mission
- Senior Companion Program
- Hope Cottage
- Sharon Manor

Ms. Hollander Invited the group to share any further suggestions or specific contacts.

**12. Bus Stop Rehabilitation Update for ADA improvements**

Ms. Dunno, Mountain Line capital project manager, made a presentation regarding a Mountain Line project to use Section 5310 grant funds for ADA improvements to bus stops.

She said the network includes 165 total stops, and showed a map of amenities at stops. Mountain Line as conducted equity analysis of amenities and stops in low income areas.

The bus stop rehabilitation program has an annual budget of \$103,000. Funding through 5310 grants are also used. This year about \$180,000 total is available. Construction work continues through pandemic.

She showed Turquoise/Cedar stops as an example of improvements, and described proposed work at several other stops.

In 2016 Mountain Line received 5310 grant funding of \$540,000, which was used to improve 27 stops to make them accessible (16 percent of system). Mountain Line teamed with City, ADOT, County, NAU for the project.

This project could be a good AZTA conference topic.

There may be other opportunities coming in pandemic relief; we should be aware and take advantage of opportunities. Mr. Morris said it would be

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May 8, 2020  
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# MetroPlan & Mountain Line

## Coordinated Public Transit – Human Services Transportation Plan

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### MINUTES

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beneficial to help 5311 agencies (rural) take advantage of these opportunities. Mr. Wessel said future projects could include crossings and crosswalks at stops. There may also be opportunities to combine funding sources.

Mr. Ince mentioned a CDBG project to install sidewalks along Blackbird Roost, and said it would be beneficial to look for other opportunities like this. There was a question about any feedback or usage data from the neighborhood.

#### 13. COVID-19 Transportation Roundtable

Ms. Hollander invited thoughts and comments about current conditions, challenges, successes due to the COVID-19 pandemic:

- Mountain Line:
  - Ridership has decreased 70 percent
  - Still running fixed route, paratransit
  - Weekend level service, less frequent shorter hours
  - Gone fare free, no set end date
  - Encouraging back door loading
  - Paratransit ridership is also down, using vehicles for food box deliveries
  - Fare free grant may be used next summer instead
- QCI:
  - Have closed office and DTA program most are working from home;
  - Employment Service program is working at 25 percent in client's homes
  - Put together a Pandemic Operations Manual
  - Working on coming back maybe by 6/1
  - Also making masks
- CSI:
  - Suspended programs middle of March through end of May
  - Volunteers are in regular contact with clients to make sure they are okay
  - AmeriCorps members will provide food and other deliveries if needed;
  - has not been used too much
  - Happy to know that 5310 can be used for deliveries, so they can get mileage reimbursements
  - Starting discussion about resumption of service schedule

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May 8, 2020  
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# MetroPlan & Mountain Line

## Coordinated Public Transit – Human Services Transportation Plan

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### MINUTES

MetroPlan & Mountain Line  
Coordinated Mobility Council

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Asking a lot of questions to understand how that looks  
Did provide AmeriCorps with masks and other PPE  
Have run into snag when members don't have fingerprint clearance cards  
(not allowed to deliver to some locations)  
Discussion about possibility of having Mountain Line make some  
deliveries; will discuss offline. QCI may also be able to help

- VA:  
Important that Mountain Line is still available for transportation

What are long term or permanent changes that might be made?

- ML:  
Will be evaluating restoring service levels soon
- CSI:  
Concern at national level that older/medically compromised clients may  
not be comfortable who they let into their homes, or whose home they  
go into, or be hesitant about serving or being served  
Proposal at national level to lower age for Senior Corps, raise income  
limit to expand pool of candidates  
Maybe changes to best practices on cleaning vehicles  
Opportunities to plan for better service levels going into the future
- Verde Valley Care Givers (via Todd Morris):  
In contact with medical professionals to put together a crisis  
management protocol to help them continue service levels through the  
pandemic  
Focusing on delivery and supportive services, rather than transportation
- NACOG:  
Concern that elderly volunteer drivers may not be willing to return to  
volunteering

How are you cleaning vehicles, what are the challenges?

- ML:  
Use a sanitation gun, new protocols for deep cleaning, operators using  
masked and gloves, two cleaning crews

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Installed a chain 8 feet behind operator to keep social distancing  
Temperature checks and health questions for operators  
Will not have staff resources to continue deep cleaning

- CSI:  
Put together instructions for volunteers for cleaning  
Would be beneficial to continue deep cleaning; pandemic may last for much longer than we think; maybe volunteers can assist  
Some precautions will need to continue, anything that helps contain the spread of germs will be helpful in the future
- QCI:  
Have been doing the cleaning at the homes but would like to see a better solution  
Potential to use high school students for cleaning, sometimes they are required to perform volunteer hours

There was a discussion of which cleaning products are being used and work best.

What type of Personal Protective Equipment (PPE) are your drivers using?

- ML:  
Has been challenge to find masks, had some employees sew masks  
Require drivers, anyone in office to wear  
Does not require passengers to wear masks, does not provide them on buses for passengers
- QCI:  
Has pattern for making masks for homes and clients

There was a discussion about sources for patterns masks, best fabrics and designs for masks, how to clean and disinfect. There is lots of guidance at CDC website.

- CSI:  
Evaluating options for PPE guidelines and requirements

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Any changes or innovations you are proud of and want to share with the group?

- ML:  
Appreciative of ongoing coordination, proud that ML was able to help Flagstaff Family Food Services  
Proud of operators, willing to deep clean vehicles
- CSI:  
Volunteers were thinking ahead and prepared early  
Staff and volunteers have stepped up  
Used text and voice mail service to communicate to individuals who do not use smart phones. Will continue to use
- VA:  
Management was quick to respond  
Challenging to communicate with some clients who do not have access to technology
- QCI:  
Was quick to respond to this and keep clients and safe up to this point  
DTA staff went to work in the Residential homes to help out  
Have set up a quarantine area if needed  
Started a web page for staff to keep up on what they need  
Have delivered food to staff who is working long hours – 12-hour shifts  
Also delivering fun projects to home to help with the cabin fever  
Running contests for staff for fun and with cash rewards  
CEO just started a Hazard pay for all Residential Staff
- COF:  
Opportunities, but also challenges with working from home
- NACOG:  
Creativity is conducting public processes using virtual tools, may help increase participation

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**14. Upcoming trainings**

PASS trainings in March and April have been cancelled; there are no reschedule dates.

**15. News and updates from CMC members**

The Coordinated Plan was adopted by both the Mountain Line board of directors and MetroPlan executive board.

**16. Future agenda items**

Ms. Hollander invited the group to submit agenda items for the next meeting, which will be on August 21, 2020, from 10 am to 12 noon. Not sure at this point if it will be virtual or in person.

**17. Adjournment**

The meeting was adjourned at 12:00 noon.

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## **DRAFT MINUTES**

### **MetroPlan & Mountain Line Coordinated Mobility Council**

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Friday, August 21, 2020  
10:00 AM – 12:00 PM  
WebEx Meeting (virtual only)

1. **Call to order**

The meeting was called to order at 10:00 am.

2. **Welcome by Jamie Martinez, Chair**

The group was welcomed by the chair, Jamie Martinez

3. **WebEx 101 and meeting expectations**

Ms. Hollander reviewed basic procedures for a conducting a virtual meeting. She encouraged participants to turn on their video.

4. **Safety Moment**

Ms. Hollander reviewed how to wear masks, reminded everyone to regularly wash their hands

5. **Roll call and introductions**

Lisa Conner, Mountain Line  
Lorraine Crim, Coconino County Senior Services  
Shaun Gregg, Mountain Line  
Estella Hollander, Mountain Line  
Martin Ince, City of Flagstaff  
Esther Kettles, Quality Connections  
Erin Kruse, CSI

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Jen Meiser-Hayes, Veterans Administration  
Tod Morris, NACOG  
Kevin Parkes, citizen, CIAL member  
Kristine Pavlik, City of Flagstaff  
David Wessel, MetroPlan

6. **Call to the public**

There were no public comments.

7. **Minutes from previous meeting**

Ms. Hollander moved, and Ms. Kettles seconded a motion to approve the minutes from the May 8, 2020 quarterly Coordinated Mobility Council meeting. The motion was approved unanimously.

8. **Section 5310 grant**

Ms. Hollander announced that ADOT has awarded year two of Section 5310 grants. The Flagstaff region received more than \$400,000 in grant awards.

Mountain Line received capital funds for bus stop improvements, operating funds for the taxi voucher and ADA plus programs, and money for mobility management. The Civic Service Institute was awarded operating money for the Senior Companion program, and Quality Connections will receive two new vehicles.

The next grant cycle will begin this winter and will be another two-year cycle.

9. **Inclusion and Adaptive Living Commission Update**

Chair Martinez reported that the Commission has been meeting virtually. The next meeting is Tuesday, August 25 from noon to 1 pm. Contact Denise Thompson at the City for access to meeting.

He said the Commission will report to the City Council on September 22. The main part of the presentation will be the Commission's work on FUTS trails accessibility. Chair Martinez will also summarize other items from the

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Commission, including the awards ceremony and their work with the Aquaplex on notification of closures.

The Commission is looking for new members to replace members whose terms are expiring; applications can be made at the City of Flagstaff website.

**10. Introduction - Shaun Gregg, Paratransit Operations Coordinator**

Mr. Gregg introduced himself as the new paratransit operations coordinator for Mountain Line. He said he has worked for Mountain Line for eight years, starting as a driver. He said he intends to attend CIAL meeting as well.

**11. Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant**

Ms. Hollander reported that Mountain Line submitted a grant application last month and is waiting to hear the results. The grant is for a pilot program for microtransit and new options for mobility. There are two phases, a nine-month planning phase, then implementation. There is an emphasis on inclusion, and the CMC will be part of planning process.

She explained that on-demand microtransit is real-time ride hailing, like Uber or Lyft, but uses Mountain Lines paratransit vehicles. They are also working with outside companies on technology. The program is intended to promote flexibility, reduced wait times, and provide service in areas where there is no existing fixed service. Microtransit can be more cost effective on low ridership routes.

The grant application proposes a pilot project in the Huntington and Industrial corridor, where there are needs but no transit service. This area is identified in Coordinated Plan as a geographic gap. It will be easier to serve via microtransit versus fixed route. There are numerous institutions and vulnerable populations in the corridor. Some elements of the program still need to be figured out.

Mr. Wessel asked which section of Mountain Line will operate this program. Ms. Hollander said it will most likely be paratransit.

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Mr. Parkes applauded the selection of Huntington-Industrial corridor. He volunteered for the food bank, and said that people picking up food otherwise needed a vehicle. Ms. Meiser-Hayes said it will facilitate better access to the shelter. The group agreed that service is needed in this area and the program will be a great benefit.

Ms. Hollander said that Mountain Line is interested in this service even if the grant is not awarded. There may be other opportunities to implement with other technologies.

Mr. Ince asked if other kinds of vehicles are being considered. Ms. Hollander said that part of the idea is to utilize unused capacity in existing paratransit vehicles. There is a possibility in the future to use smaller, accessible vehicles.

Mr. Gregg reported that the Route Match software that Mountain Line uses was just purchased by Uber. Ms. Hollander said that part of the planning process will consider other software/technology companies.

The pilot program will help fill accessible gaps, as well as a geographic gap.

The grant is a mix of private funding and FTA funding.

#### 12. **Active Transportation Master Plan (ATMP) Outreach schedule**

Mr. Ince presented an outline of the schedule for final adoption of the master plan, and described planned public engagement.

#### 13. **Advanced Transportation and Congestion Management Technologies Deployment Initiative**

Mr. Wessel provided information on a potential federal grant for technology deployment. MetroPlan anticipated applying for the grant this year, but its will be delayed until next year. The grant requires a 50/50 match, but more is better.

The grant is intended to provide opportunities to try new technologies, and share information and experiences. The grant is for up to \$12 million, but a typical grant is \$5 million.

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He provided some examples of potential technology:

- Advanced traveler information systems
- Smart signals, including fiber optic infrastructure and signal equipment, which can also benefit pedestrians and bicycles and includes potential technologies to assist blind/low-vision pedestrians
- Remote infrastructure monitoring
- Advanced public transportation systems
- Transportation system data collection and monitoring
- Advanced safety systems, including autonomous vehicles and collision avoidance
- Smart grids and charging stations
- Electronic pricing and payment, and integration with other modes (like bikeshare)

Technology opportunities and gaps could be considered in future updates to the Coordinated Plan.

Mr. Parkes provided two potential examples. One is congestion pricing, like for downtown streets; and the other is audio information at traffic signals (accessible pedestrian signals).

It is beneficial to be aware of new opportunities in available technology, to incorporate as new projects move forward.

Ms. Crim asked about potential benefits to seniors.

**14. Pedestrian and bicycle infrastructure gaps nears transit and paratransit destinations**

Ms. Hollander led a discussion to help identify infrastructure gaps as identified in Coordinated Plan. She said the goal is to strengthen pedestrian and bicycle network around key destinations along the transit network. She invited the group to weigh in on specific locations, and said the information will be helpful for future capital grants.

The group reviewed a series of maps showing missing/needed walking and biking infrastructure. There was a discussion about crossings and potential

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enhancements. Ms. Hollander showed a map of paratransit pick-ups, overlaid with missing sidewalks and crossings.

Several locations were highlighted:

- Along Highway 89 near Sacred Peaks
- Sandstone Highlands has been an issue for a while
- The west University area is short of crossings and missing sidewalks; although there is a cluster of paratransit pick-ups there related to the VA and other facilities in that area
- Beulah/Lake Mary is a difficult intersection; very large, high crash rate, and could be improved for safety

Infrastructure improvements give paratransit patrons better access to fixed route, enhances their options and independence, and reduces operating costs.

#### 15. COVID-19 Transportation Roundtable

Ms. Hollander opened a discussion regarding COVID-19 service changes, lessons learned, and future service changes.

NAU Civic Service Institute (Ms. Kruse):

- Closed most services in March, are still not providing transportation
- Have been in contact with clients, at least weekly, to make sure they get the services they need
- Have created a safe return to service document that is under review
- Were awarded funds to purchase PPE's for volunteers
- Working to keep volunteers safe, make sure there are procedures in place, and to develop training for volunteers
- Senior Corps Tech Connect is a pilot project to help train clients in tech like Zoom meetings, email, etc. The program will purchase I-Pads for volunteers and clients for virtual services and to connect with friends and family. Also evaluating who has access to internet connections.
- Looking for opportunities to grow and provide new services following disruption to their normal service model
- Will probably not ever go back to previous service model
- Rely on coordination with other service providers and partners

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- Looking for information and assistance from other transportation service providers

Mountain Line (Ms. Hollander):

- Still fare-free; examining when it might be safe to go back to collecting fares, and what equipment is needed to collect fares safely
- Back to regular service schedule, except for Route 10 until NAU is back in session;
- Paratransit is still fare-free

**16. Upcoming trainings**

No upcoming trainings are planned. PASS training was recently held. Ms. Hollander asked about training needs from other agencies. Any future opportunities will be shared with the group.

**17. News and updates from CMC members**

Mr. Ince announced that he is now a full-time City employee.

Ms. Crim introduced herself and said she has taken over for Melinda Tracey, who retired in May. She has been in her position for about a month-and-a-half, and is new to transportation issues.

**18. Future agenda items**

The next meeting is Friday, November 20, 2020 at 10:00 am. It will likely be a virtual meeting.

**19. Adjournment**

The meeting was adjourned at 12:04 pm

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## **MINUTES**

### **MetroPlan & Mountain Line Coordinated Mobility Council**

Friday, November 20, 2020

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 552327

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**  
Jamie made welcoming comments. Expressed support for mobility for all and his other roles in the region.
3. **Zoom and meeting expectations**  
Estella provide basic zoom meeting expectations re: muting, video use and participation including chat room comments.
4. **Safety Moment**  
Estella reminded all to be safe over the Thanksgiving holiday.
5. **Roll call and introduction**  
Chair Martinez solicited interesting personal facts from everyone  
Attendees:

Jamie Martinez, Chair	Esther Kettles
Marilyn Noyes	Carol Mandino
Erin Kruse	Celia LaFave
Martin Ince	Dave Wessel

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Jackie Perkins  
Lorraine Crim  
Kevin Parkes  
Jen Meiser-Hayes  
David Hoff  
Michael Berry  
Randy Biles  
Lindsay Post  
Pedro Rodriguez

Tod Morris  
Kristin Pavlik  
Shaun G.  
Erin Stam  
Estella Hollander  
Monica Foos  
David Bernstein  
Holly Creager  
Robin Pete

6. **Call to the public**

Public comments were offered in support of the paratransit services

7. **Minutes from previous meeting (10:20 am)**

Minutes from August 21, 2020. Estella moved to approve. Tod Morris 2<sup>nd</sup>.  
Unanimous.

8. **Arizona Department of Transportation (ADOT) Update (10:20 am)**

Update from Lindsay Post, Transit Program Manager for Section 5310 grant funds for this region, ADOT Multimodal Planning Division. In January ADOT will the start 2-year application cycle. Watch for emails for the workshops and email Lindsay for more information. Vehicle invoices will be released soon. Do not send check to ADOT transit. Please email Lindsay once match payment has been sent. Huge strides in vehicle disposition process. There is an easy fillable PDF available. There is a large queue to work through quickly, but if you need to dispose of more quickly please call me, Estella or Pedro. lpost@azdot.gov

9. **Section 5310 grant (10:30 am)**

Estella provided program background on eligible projects and local match which is 80% federal, 20% matching. 50/50 for operating. Plan ahead for vehicles to take advantage of 2-year cycle. Flagstaff region will be seeking pre-application on January 22 with possible change due to actual release date of the grant. If you are new and interested in planning, please call Estella or Lindsay to be aware of requirements.

Some of the service gaps we are seeking to close via these grants

1. Information – lack of knowledge of resources or clearinghouse
2. Temporal – there are needs outside of normal hours
3. Spatial – lack of options within City limits and outside City limits

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4. Infrastructure – missing pedestrian and bicycle facilities near transit stops including snow Removal
5. Human Capital – availability of volunteers to expand programs

Estella talked through priorities: continue existing operations including maintain vehicles in state of good repair and develop travel training tools; expanding infrastructure and services including on-demand transportation pilot; volunteer driver program.

Estella introduced and explained the pre-application form.

Lorraine asked about the Senior Services Program, is new to the program, does she need to submit a pre-application even though they are already enrolled. Estella explained that existing enrollees do not need to re-apply. Tod Morris offered to reach out and explain history.

Martin inquired even any on the call would be applying. Erin Kruse will be applying for operations. Esther Kettles will apply for a vehicle. Mountain Line will be resubmitting including for the annual mobility management.

**10. Inclusion and Adaptive Living Commission Update (10:50)**

Jamie gave background on the Commission including the November 24 meeting 12-1 p.m. The Commission is recruiting new members. Recently gave comprehensive report to the Mayor and Council regarding accessibility on the urban trail system. Martin Ince reported on the audit of the trails including work that has and will be done. The Council was pleased and supportive of the effort especially with how Commissioners were involved in other agencies and commissions. Commission is now reviewing accessibility of City websites. Estella cited the work on accessibility to pools. Martin reported on efforts for a grant application for FUTS accessibility at Buffalo Park – it will come up soon.

**11. Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:00)**

Estella reported that the Transportation 4 All grant has been awarded to Mountain Line. She presented a slide show providing an overview of the grant program and the project Mountain Line will be implementing. Planning and pilot will each take 9 months. Now in month two of planning.

Holly from Flagstaff Shelter Services expressed support for the program.

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David Hoff, the liaison for the project, emphasized that the Pathway is an important goal along with the mobility on demand project. Robin Peet at Ponderosa Parkway asked about solicitation of participants. Estella is making sure the agencies are well-represented. The recruitment of elderly and disabled individuals is challenging. Outreach to paratransit riders is not proving fruitful. She has asked for nominees from agencies in the corridor. Jen recommended referral organizations will be a good source with groups like the Food Bank. Estella also reached out to the Continuum of Care group to seek their participation. Kevin Parkes recommended Veteran Affairs and will ask his wife for a contact. Michael mentioned survey of homeless by the Catholic Charities and thinks they may be a good contact. Erin Kruse will email several names and will contact her network of older adults and encourage their participation. Estella will put together a “blurb” for Erin’s use. Russ recommended Steph Sivak who works with him and will invite Estella to attend one of their meetings.

Several participants reported on upcoming efforts with Estella to reach out to their client. It was suggested that goals be set for number of contacts. One has been established for number of contacts, participating and inclusion on the stakeholder group. Estella will share these with the group soon. David Hoff cited Mountain Line’s goal of 60 new participants. David Bernstein reminded the group that eventually the participants will participate in setting targets and that there is room for adjustment later on. The goal for inclusion in the application was between 4 and 5. David Bernstein stated that once people get involved, they will want more involvement and the project may reach a higher level. He felt we were right on track, maybe ahead of schedule. David Hoff mentioned the challenge of how to help or support participants be better included.

After presenting on and discussing the Pathways to Inclusion and recent efforts, Estella polled the group on what level they thought we are at. 55% reported a 3/6. Those who voted lower stated support for the groundwork but that work with participants hadn’t started yet. Russ who voted a 3 said he based that on the belief that stakeholders were in fact reaching out to their clients. Marilyn mentioned the difficulties that those with disabilities have in participating. Jamie expressed a level 2 vote for being early in the process and for concerns that those with disabilities may not have access to the internet. Holly voted a 4 based on the level shelter services has had with Estella so far. Jackie gave a 4, too, based on outreach to date and the next steps in place. It was suggested that the library, when it opens, was a place people could participate via

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computer. The shelter has computers. Russ mentioned youth cannot participate during school hours.

Estella reported that targeted outreach to specific agencies to reach clients will continue. This group will review that feedback and brainstorm solutions and trade-offs. Estella will reach out to Michelle if she needs a contact at FMC. Martin mentioned that CTAA or ICI may have innovative outreach techniques. Estella will review available toolkits from them. Estella offered a brief overview of a spiderman cake and its role in outputs and outcomes with an assist by David Bernstein.

Jamie offered a veteran's affairs contact.

**12. Upcoming trainings (11:50)**

Not discussed for lack of time

**13. News and updates from CMC members (11:50)**

Not discussed for lack of time

**14. Future agenda items (11:55)**

Next CMC meeting February 19, 2021 and the next MOD stakeholder meeting is CMC December 17, 2020.

**15. Adjournment (12:00 pm)**

Meeting adjourned at 12:03 pm

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## **Appendix 7 | Community partners and stakeholders**

### **Education**

- FUSD
- NAU
- CCC
- Charter schools
- Private schools

### **Veteran’s organizations**

- American Legion
- Veterans of Foreign Wars
- Disabled American Veterans
- Department of Veterans Affairs

### **Churches and faith-based organizations**

### **Workforce development offices**

- Arizona Department of Economic Security

### **Shelters and transitional living**

- Flagstaff Shelter Services
- Sunshine Rescue Mission
- Hope Cottage
- Sharon Manor
- Inn Transitions
- Catholic Charities
- Salvation Army
- St. Mary’s Food Bank Alliance
- Northern Arizona Food Bank
- Flagstaff Family Food Center

### **Transportation providers**

### **Assisted living centers and nursing homes**

- The Peaks Assisted Living Facility
- Emeritus
- Haven Health

### **Hospitals and clinics**

- Flagstaff Medical Center
- North Country HealthCare
- Southwest Behavioral Health Services
- The Guidance Center



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- Native Americans for Community Action
- Coconino County Health Services District

**Human service organizations**

- Abrio Family Services
- Tunland Corporation
- Hozhoni Foundation
- Quality Connections
- Lou Corporation

## **Appendix 8 | Federal initiatives and legislation**

### ***2003 GAO report***

A June 2003 report from the Government Accountability Office, entitled “Transportation Disadvantaged Populations: Some Coordination Efforts Among Programs Providing Transportation Services, but Obstacles Persist,” identified 62 federal programs that provide funding for transportation services for transportation-disadvantaged populations, and found significant variation in the extent to which the programs coordinated their efforts.

### ***Coordinating Council on Access and Mobility***

In response, President Bush signed an Executive Order on February 24, 2004, “to enhance access to transportation to improve mobility, employment opportunities, and access to community services for persons who are transportation-disadvantaged.” The Executive Order also established the Interagency Transportation Coordinating Council on Access and Mobility (CCAM) to:

- Promote interagency cooperation and the establishment of appropriate mechanisms to minimize duplication and overlap of Federal programs and services so that transportation-disadvantaged persons have access to more transportation services,
- Facilitate access to the most appropriate, cost-effective transportation services within existing resources,
- Encourage enhanced customer access to a variety of transportation and resources available,
- Formulate and implement administrative, policy, and procedural mechanisms that enhance transportation services at all levels, and
- Develop and implement a method for monitoring progress on achieving the goals of the Order.

### ***United We Ride***

The CCAM developed United We Ride, a federal interagency initiative aimed at improving the availability, quality, and efficient delivery of transportation services for older adults, people with disabilities, and individuals with lower incomes, by advancing the following goals:

- Simplify customer access to transportation,
- Reduce duplication of transportation services,

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- Streamline federal rules and regulations that may impede the coordinated delivery of services,
- Improve the efficiency of services using existing resources.

#### ***SAFETEA-LU Surface Transportation Act***

United We Ride’s mission was strengthened through the federal surface transportation legislation known as SAFETEA-LU (Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users), which was passed in 2005. This legislation includes a requirement that programs funded under Section 5310 (Elderly Individuals and Individuals with Disabilities), Section 5316 (Job Access and Reverse Commute), and Section 5317 (New Freedom) be derived from locally developed, coordinated human services transportation plans.

#### ***MAP-21 and FAST Surface Transportation Acts***

Moving Ahead for Progress in the 21st Century, or MAP-21, which was signed into law in July of 2012, is the federal surface transportation legislation that superseded SAFETEA-LU. Sections 5316 and 5317 were repealed under MAP-21. Activities eligible under 5316 have been moved to the Urbanized Area Formula program (Section 5307) or the Rural Area Formula program (Section 5311), and activities funded by Section 5317 have been folded into Section 5310.

#### **ADOT Coordinated mobility program and other funding sources**

##### ***The FAST Act***

The FAST Act (Fixing America’s Surface Transportation), which became law on December 4, 2015, replaces MAP-21 and generally extends the Section 5310 program. FAST Act secures long-term funding for transportation projects and included new grants to support coordinated mobility.

##### ***Section 5310 Grants***

One tool to enhance coordination is the Federal Transit Administration’s Section 5310 program which is intended to enhance mobility for elderly individuals and persons with disabilities by providing funds for programs to serve the special needs of transit-dependent populations beyond traditional public transportation services and Americans with Disabilities Act (ADA) complementary paratransit services. The Act maintains the requirement that all funded projects are “included in” and “derived from” a coordinated human services transportation plan. Eligible projects include mobility management activities, purchase of capital equipment such as vehicles, equipment, and computer aided dispatch software, and operating expenses.

In Arizona, the Section 5310 grant program is managed by the Arizona Department of Transportation (ADOT). All MPO’s and COG’s in Arizona must have a Coordination Plan in

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place in order to be eligible for funding through the Section 5310 program. Each year the FMPO solicits application from local eligible entities for these programs. All entities that apply must be included in this plan, and must participate in the region’s quarterly coordination meetings.

A summary of applications submitted for these grant programs in the FMPO region for 2018 is included in the Appendixes.

### ***Public Private Partnerships***

Public Private Partnerships are an emerging trend for funding transportation projects. Health Care Reform has created financial incentives for insurance companies and for-profit medical providers to find transportation for customers. This new requirement can be leveraged to support strategies in this plan to the benefit of all.

### ***Other Funding Sources***

- Mobility services have been funded through a variety of other federal, state, and private grants including but not limited to:
- Veteran’s Association
- Federal Highway Administration (FHWA)
- Congestion Mitigation Air Quality (CMAQ)
- Centers for Disease Control (CDC)
- Department of Energy (DOE)
- Department of Health and Human Services (HHS)
- State Grants (misc.)
- AARP

## **Appendix 9 | Framework of Coordinated Mobility**

### ***Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019***

NAIPTA is emerging as the lead agency in implementing the Coordination Plan, and prepared the Business Plan to guide implementation strategies listed in the Coordination Plan. In particular, the Business Plan develops scenarios based on the possibility to create a mobility and coordination center at NAIPTA.

As part of preparation of the Business Plan, NAIPTA's consultant has updated information on regional transportation providers and human service agencies, conducted stakeholder interviews and surveys, held public workshops, validated previously identified gaps in transportation service, and updated goals, objectives, and strategies to address those gaps.

Stakeholder workshops for the Business Plan were held on March 6, 2013 and August 20, 2013.

### ***ADOT/CTAA Institute for Transportation Coordination***

In November of 2011, a team from the Flagstaff region, consisting of representatives of the FMPO, NAIPTA, and FUSD, participated in a three-day training and planning forum. The team learned about coordination models, explored successful local coordination practices, discussed effective community outreach and partnership-building strategies, and increased their knowledge about technical tools and other operational issues. By the close of the workshop, the Flagstaff team had developed an action plan to implement a variety of coordination strategies, which is attached as an appendix to this document.

### ***Easter Seals Transit Institute***

In July of 2009, NAIPTA staff and member of the Committee on Accessible Transportation were awarded a grant from Easter Seals to travel to Washington DC for assistance in creating an accessible transportation plan. Goals, objectives, and other key elements in the resulting plan have been carried forward in subsequent planning documents.

### ***CCAM***

#### ***Committee on Accessible Transportation***

This group meets quarterly to facilitate ongoing coordination with human service agencies and to identify and address transit issues related to aging or special-needs individuals. The committee is comprised of members of local community service agencies, transportation providers, and transportation riders with disabilities.

## **MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan**

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### ***Local coordination workshops, meetings, and planning***

In 2007, ADOT hired a consultant team to develop initial coordinated plans for the rural COGs and small MPOs, with facilitation from the local region.

NACOG and the FMPO conducted regional transportation coordination plan meetings for stakeholders on December 8, 2006 and February 27, 2007, in conjunction with preparation of the first coordinated plan. The FMPO also hosted a coordination plan meeting for just the FMPO region on January 19, 2007. At these workshops, participants were asked to summarize existing transportation services and existing coordination efforts, identify unmet needs (service gaps), and explore further coordination options. The consulting team presented information on coordination options; new federal programs and changes to existing federal programs; and strategies for involving others and developing additional coordination projects. Discussion and comments from these workshops became the basis for the original coordination plan.

Beginning in 2008, the FMPO was responsible for preparing annual updates to the plan. As part of the annual update process, the FMPO typically does the following:

- Survey forms and a call for applications are sent out (via email and regular mail) to about 100 eligible applicants in the FMPO region, including private non-profits, governmental agencies, and other entities that provide transportation services for low-income, disabled, and elderly populations.
- Information about the plan and the grant programs are posted on the FMPO website.
- NACOG and the FMPO host a grant workshop and coordination meeting.