



# MINUTES

MetroPlan & Mountain Line

## Coordinated Mobility Council

Friday, May 21, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 186720. Please email Estella Hollander, [ehollander@naipta.az.gov](mailto:ehollander@naipta.az.gov), if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

- 1. Call to order (10:00 am)**  
Jamie Martinez called the meeting to order at 10:02 am
- 2. Welcome by Jamie Martinez, Chair**
- 3. Zoom and meeting expectations**  
Estella Hollander went over where the mute, chat, and video function in zoom also encouraged participates to have their videos on during the meeting.
- 4. Safety Moment**  
Estella Hollander mentioned how actions outside of work can affect the safety during work hours.
- 5. Roll call and introductions**

Estella Hollander, Mountain Line	Erin Kruse, NAU
Jamie Martinez, Chair	Martin Ince, City of Flagstaff
Deidre Crawley, NAU	Dave Wessel, MetroPlan
Carole Mandino	Jamey Hasapis, NAU
Ester Kettles, Quality Connections	Lisa Connor, Mountain Line

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Randy Biles, Mountain Line  
Michele Axlund, Coconino County

Ann Hergatt Huffman  
Monica Attridge, Hozhoni

6. **Call to the public**

No public comment

7. **Minutes from previous meeting (10:15 am)**

Minutes were approved by Carole Mandino and seconded by Deidre Crawley

8. **ADOT Section 5310 grant application (10:15 am)**

Estella led discussion to discuss challenges of the 5310 grant cycle. This following was discuss with the group:

- Putting financials in multiple areas can be confusing
  - Getting the match to work right requires adjustments to make it work, might be a rounding issue
  - Then making sure those adjustments are reflected throughout the document requires a lot of searching
- If vehicle maintenance is part of the review then applicant's should be asked for in the application
  - If ADOT has this information and scores this separately, then it may be removed from the application
- Training of reviewers about distinction between application requirement for operating vs. capital vs. mobility may be necessary as some applicants received requests for information not relevant to their application

9. **Inclusion and Adaptive Living Commission Update (10:20 am)**

Commission meets the 4<sup>th</sup> Tuesday of every month, now it is virtual. It is now a full commission. Currently working on three projects. One is working with library and City staff to look at universal design for the entrances of the library. Second project is working with the City on an accessibility audit of city wide websites and how to make those websites more inclusive. Third project is the Flagstaff Urban Trail System and working to make that universally accessible to meet the needs of all people. One specific area is buffalo park. City if applying for a grant through Arizona State Parks.

10. **AZRide Info Website (10:30 am)**

Estella Hollander showed the AZRideinfo.com website with the group. This website is designed to be a transportation resource across Arizona. A

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person can select service area, type of transportation, and if there are special service needs. The group mentioned the following comments:

- Add a rating system so people can rate the various services
- Add inner-city travel as a type of transportation
- Add Navajo to Coconino County since Hopi is listed
- Under “service availability” agency clients is a confusing term. Maybe change it is general public and if someone only serves clients, they will not pop-up.

11. **Access to COVID-19 Vaccine update (10:40 am)**

Michele Axlund with Coconino County provided an update on COVID-19 and vaccination distribution. The number of cases are dramatically lower compared to last year and Coconino County is on a downward trend each week.

Vaccinations are also on the rise. County is trying to do various pop-up events. Vulnerable groups of 65+ have 90% vaccination rate. Several pop-ups around Flagstaff for both Moderna and Pfizer. County also ran a senior assist line for the last 6 months so any senior could call the County and they would get them the vaccine.

12. **Program Spotlight: Center for Service and Volunteerism Senior Companion Program with Erin Kruse (10:50 am)**

Presentation by Erin Krus, Jamey Hasapis, and Deidre Crawley.

Center for Service and Volunteerism is the new name of the department. There are a variety of programs. One is senior companion program which is a volunteer service, a friend, and companion to older neighborhoods. Program is focused on providing assistance and friendship and to those folks who have difficulty with dealing with the tasks such as shopping paying bills. RSVP is another program, which helps older adults get to places they need to be and stay connected in their community. One program is income eligible and other is non-income eligible. Both programs have no cost to the clients.

13. **Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:00)**

Estella provided an update on the Mobility On-Demand project.

Microtransit is identified in the Coordinated Plan. Mountain Line received a grant to test out this technology in the Huntington and Industrial Corridor. Microtransit is a flexible transportation service and

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rides can be hailed in real time through an app or call-in option. Plan is to implement pilot in August.

14. **Coordinated Plan – Review top strategies (11:20)**  
Ended up running short on time so did not complete this agenda item. There was a discussion on needing more wheelchair accessibility transportation for taxis and other services. Also a comment to keep promoting taxi program since it is an efficient way to provide trips. Next steps will continue conversation around wheelchair vehicles and include other stakeholders like FMC and human service providers.
15. **Upcoming trainings (11:50)**  
Mountain Line will start to allow external guests to trainings. Nothing is planned yet but will share when they are available.
16. **News and updates from CMC members (11:50)**  
NAU – starting to get their older adult volunteer back in service. Starting recruitment efforts, especially anyone over 55.  
City of Flagstaff – Working on first round of sidewalk infill program. Eight short segments of sidewalks.
17. **Future agenda items (11:55)**  
No future agenda items were mentioned.
18. **Adjournment (12:00 pm)**  
Meeting ended 11:55am.