



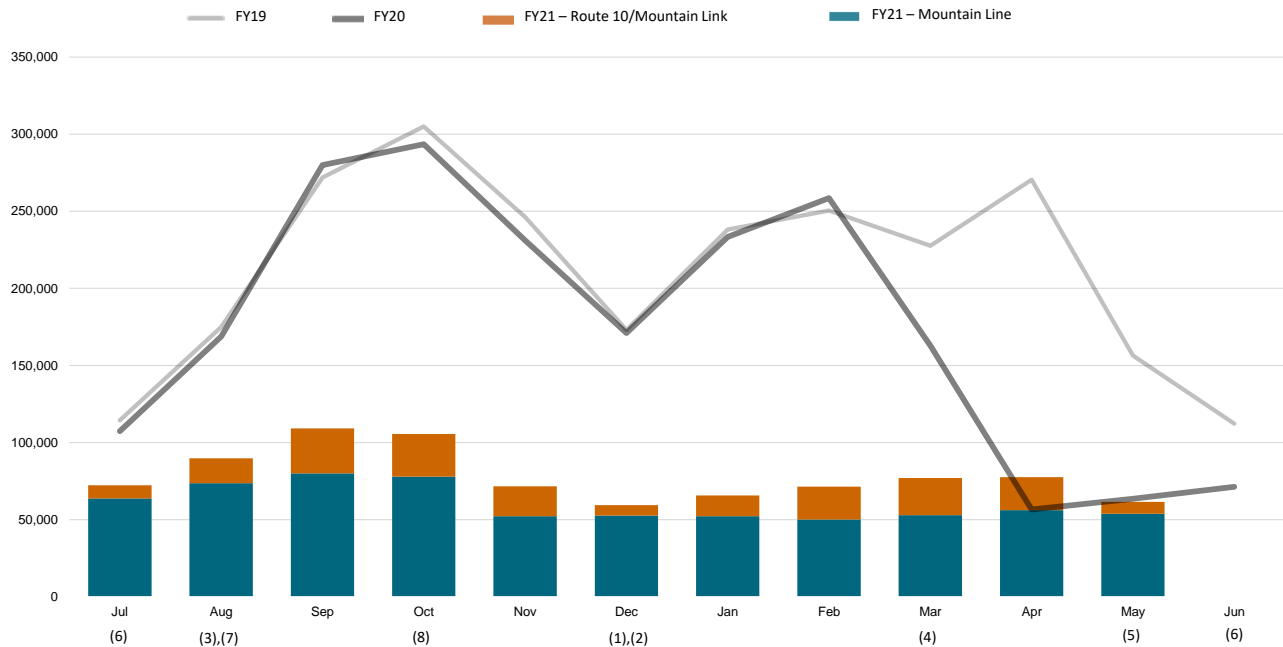
May Monthly Ridership Report - Mountain Line & Link



Ridership Comparison by Month FY19 to FY21

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FY19	114,463	174,987	271,905	304,999	246,257	173,033	238,127	250,456	227,655	270,426	156,797	112,248
FY20	107,366	168,826	279,979	293,489	231,099	171,039	233,284	258,575	162,822	56,585	63,524	71,226
FY21	72,325	89,796	109,102	105,610	71,637	59,360	65,687	71,400	76,948	77,530	61,533	
Change from FY20	-33%	-47%	-61%	-64%	-69%	-65%	-72%	-72%	-53%	37%	-3%	
Change from FY19	-37%	-49%	-60%	-65%	-71%	-66%	-72%	-71%	-66%	-71%	-61%	

The orange top represents **Route 10/Mountain Link** and the blue bottom represents the rest of **Mountain Line**
Bars - current fiscal year. Lines - previous fiscal years (lighter, older).



(1) New Years Eve Service for FY17, FY18, FY19, FY20. FY21 operated on a regular weekday schedule (no extended hours) and service was free all day.

(2) December 16, 2016: Mountain Line 10A merged with Route 10 in FY2017.

(3) August 4th, 2019: Route 7 split to form 7 and 8 in FY2020.

(4) Due to COVID-19, service was reduced to weekend schedule seven days a week and fare collection was suspended beginning March 23, 2020. City of Flagstaff and State of Arizona issued stay-at-home orders in March, therefore Mountain Line allowed essential trips only.

(5) State lifted stay-at-home order on May 15, 2020, therefore Mountain Line ended its rule of essential trips only.

(6) State orders paused business reopening from June 29-July 27, 2020.

(7) Mountain Line resumed weekday-level service on Monday, August 10. As a result, Mountain Line experienced a 35% increase in weekday trips compared to June and July. NAU began in-person classes on August 31 and, as a result, Mountain Line experienced a 21% increase in weekday trips.

(8) Resumed fare collection on October 21, 2020.