



Non-Discrimination Notice to the Public

Know your Rights

Mountain Line operates its programs and services without regard to age, sex/gender, ability, race, color, national origin, gender identify or expression, and sexual orientation in accordance with Title VI and other civil rights statutes. **To request additional information on Mountain Line's Title VI and other anti-discrimination obligations or if information is needed in languages other than English or other formats, please contact Mountain Line Customer Service Center at:**

phone (928) 679-8900
TTY (800) 367-8939
fax (928) 779-6868
email transportation@mountainline.az.gov

Any person who believes that he or she has been subjected to discrimination under Title VI or other civil rights statutes may file a complaint with Mountain Line.

Complaints must be filed within 180 days of the alleged discriminatory act. Please call Mountain Line or submit your complaint in writing to the Civil Rights Division using the contact information below:

<http://mountainline.az.gov/naipta-information/customer-rights/>

MOUNTAIN LINE Civil Rights Division
Attn: Deputy General Manager
3773 N Kaspar Dr
Flagstaff, AZ 86004
Ph: (928)679-8903
Email: kmorley@mountainline.az.gov

Complaints may also be filed directly with the Federal Transit Administration at www.fta.dot.gov; the Arizona Department of Transportation Civil Rights Office at <http://azdot.gov/business/civil-rights/contact-us-new>; or Equal Employment Opportunity Commission at www.eeoc.gov. Please review information on the respective agency websites for details on filing Title VI complaints.

If information is needed in another language or format, please contact Mountain Line's Customer Service Center at (928) 679-8900.

Si necesita informacion en Espanol, por favor comuniquese con el Departamento de Servicio al Clienle de Mountain Line al (928) 679-8900.