

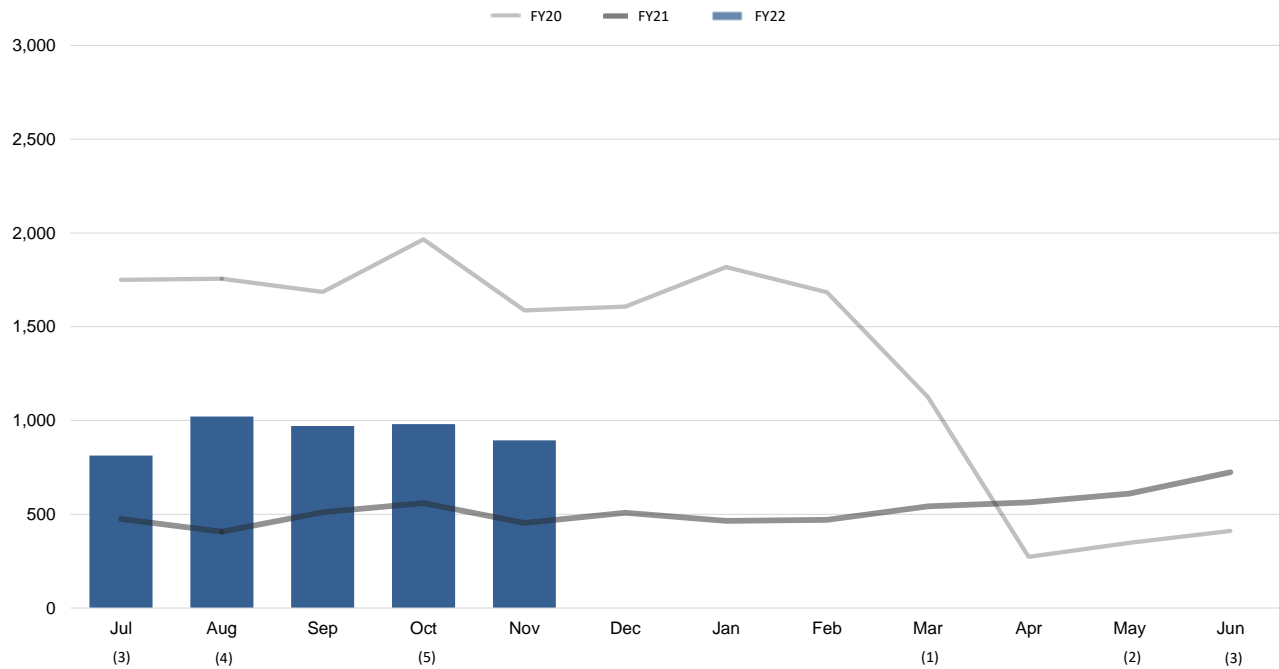


November Monthly Ridership Report - Mountain Line Paratransit

Ridership Comparison by Month FY19 to FY22

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FY19	1,605	1,789	1,552	1,762	1,519	1,452	1,583	1,369	1,766	1,900	1,834	1,634
FY20	1,750	1,756	1,686	1,966	1,587	1,607	1,818	1,684	1,125	273	348	411
FY21	475	407	511	560	454	508	465	470	542	563	610	724
FY22	813	1,021	971	981	894							
Change from FY21	71%	151%	90%	75%	97%							
Change from FY19	-49%	-43%	-37%	-44%	-41%							

Bars - current fiscal year. Lines - previous fiscal years (lighter, older).



- (1) Due to COVID-19, fare collection was suspended beginning March 23, 2020. City of Flagstaff and State of Arizona issued stay-at-home orders in March, therefore Mountain Line paratransit ridership dropped significantly.
- (2) State lifted stay-at-home orders on May 15, 2020, therefore Mountain Line paratransit ended its rule of essential trips only.
- (3) State orders paused business reopening from June 29-July 27, 2020.
- (4) Mountain Line fixed route resumed weekday service levels on August 10, 2020.
- (5) Fare collection was resumed on October 21, 2020.