

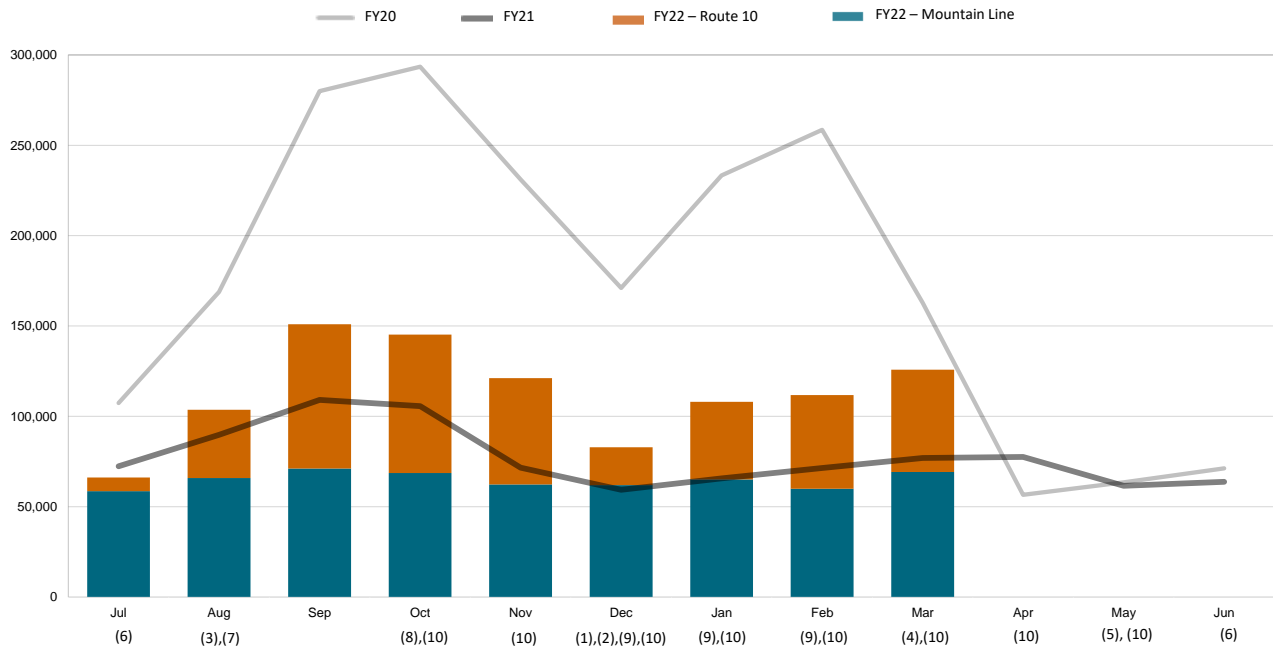


# March Monthly Ridership Report - Mountain Line Bus

## Ridership Comparison by Month FY19 to FY22

|                  | Jul     | Aug     | Sep     | Oct     | Nov     | Dec     | Jan     | Feb     | Mar     | Apr     | May     | Jun     |
|------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| FY19             | 114,463 | 174,987 | 271,905 | 304,999 | 246,257 | 173,033 | 238,127 | 250,456 | 227,655 | 270,426 | 156,797 | 112,248 |
| FY20             | 107,366 | 168,826 | 279,979 | 293,489 | 231,099 | 171,039 | 233,284 | 258,575 | 162,822 | 56,585  | 63,524  | 71,226  |
| FY21             | 72,325  | 89,796  | 109,102 | 105,610 | 71,637  | 59,360  | 65,687  | 71,400  | 76,948  | 77,535  | 61,533  | 63,795  |
| FY22             | 66,181  | 103,622 | 151,013 | 145,254 | 121,147 | 82,901  | 108,086 | 111,732 | 125,804 |         |         |         |
| Change from FY21 | -8%     | 15%     | 38%     | 38%     | 69%     | 40%     | 65%     | 56%     | 63%     |         |         |         |
| Change from FY19 | -42%    | -41%    | -44%    | -52%    | -51%    | -52%    | -55%    | -55%    | -45%    |         |         |         |

The orange top represents **Route 10** and the blue bottom represents the rest of **Mountain Line**  
Bars - current fiscal year. Lines - previous fiscal years (lighter, older).



- (1) Extended New Years Eve Hours Free Service All Day for FY17-FY20. FY21 and FY22 did not have extended hours but service was free all day.
- (2) December 16, 2016: Mountain Line 10A merged with Route 10 in FY2017.
- (3) August 4th, 2019: Route 7 split to form 7 and 8 in FY2020.
- (4) Due to COVID-19, service was reduced to weekend schedule seven days a week and fare collection was suspended beginning March 23, 2020. City of Flagstaff and State of Arizona issued stay-at-home orders in March, therefore Mountain Line allowed essential trips only.
- (5) State lifted stay-at-home order on May 15, 2020, therefore Mountain Line ended its rule of essential trips only.
- (6) State orders paused business reopening from June 29-July 27, 2020.
- (7) Mountain Line resumed weekday-level service on Monday, August 10. As a result, Mountain Line experienced a 35% increase in weekday trips compared to June and July. NAU began in-person classes on August 31 and, as a result, Mountain Line experienced a 21% increase in weekday trips.
- (8) Resumed fare collection on October 21, 2020.
- (9) Mountain Express seasonal service to Snowbowl from 2015-2022.
- (10) Due to Operator shortage, Mountain Line implemented levels A-E of the triaged service plan from October 22, 2021 to May 6, 2022, all of which reduce service on Route 10. Reduce