



MINUTES

MetroPlan & Mountain Line

Coordinated Mobility Council

Friday, August 20, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 186720. Please email Estella Hollander, ehollander@naipta.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**

The meeting was called to order at 10:05am.

2. **Welcome by Jamie Martinez, Chair**

3. **Zoom and meeting expectations**

4. **Safety Moment**

Safety moment regarding Flash Flooding and how to stay safe during a flooding event.

5. **Roll call and introductions**

Estella Hollander, Mountain Line
Jamie Martinez, Chair
Deidre Crawley, NAU
Carole Mandino
Ester Kettles, Quality Connections
Randy Biles, Mountain Line
Michele Axlund, Coconino County

Erin Kruse, NAU
Martin Ince, City of Flagstaff
Dave Wessel, MetroPlan
Jamey Hasapis, NAU
Lisa Connor, Mountain Line
Ann Hergatt Huffman
Monica Attridge, Hozhoni

MINUTES
MetroPlan & Mountain Line
Coordinated Mobility Council

6. **Call to the public**
No public comment
7. **Minutes from previous meeting (10:15 am)**
Minutes were approved by Carole Mandino and seconded by Deidre Crawley
8. **Inclusion and Adaptive Living Commission Update (10:15 am)**
Commission meets the 4th Tuesday of every month, now it is virtual. It is now a full commission. Currently working on three projects. One is working with library and City staff to look at universal design for the entrances of the library. Second project is working with the City on an accessibility audit of city wide websites and how to make those websites more inclusive. Third project is the Flagstaff Urban Trail System and working to make that universally accessible to meet the needs of all people. One specific area is buffalo park. City is applying for a grant through Arizona State Parks.
9. **Update from Arizona Community Health Working Association (10:30 am)**
Kenia Zuñiga with Az Community Health Working Association stated that the County will be kicking off their Community Health Improvement Plan (CHIP).
10. **Update regarding Flagstaff in Motion: A Community Transit Plan (10:40 am)**
Bizzy Collins, Mountain Line's Transit Planner provided an update regarding Mountain Line's 5 Year Transit Plan called Flagstaff in Motion. The group reviewed the goals of the project. Goal 1: Rider experience – Continue to improve the efficiency, and reliability of transit services in northern Arizona. Goal 2: Accessibility and Mobility - Enhance accessibility and connectivity, and continue to improve mobility through transit. Goal 3: Equity - Provide transit service for people of all ages, abilities, and backgrounds. Goal 4: Sustainability - Continue to provide attractive and convenient transit services to promote a healthier and more sustainable community. Goal 5: Investment - Integrate transit services with land use planning policies to support economic development and community growth. Goal 6: Living Affordability - Continue to reduce the cost of living in Northern Arizona by providing affordable transportation options. Overall, the CMC was supportive of

MINUTES
MetroPlan & Mountain Line
Coordinated Mobility Council

this plan. Additional comments included feedback regarding separate goals for fixed route and paratransit/accessible transportation.

11. Discussion on Wheelchair Accessible Transportation in Flagstaff (10:55 am)

Estella conducted some research on Wheelchair Accessible Transportation. Existing resources include Mountain Line paratransit, Client specific transportation, and Non-emergency medical transportation. There are gaps in same-day, on-demand transportation, Uber/taxi type service, vehicles with ramps or lifts. Estella contacted Sun Taxi. They have no wheelchair accessible vehicles. Challenges include: special training - currently owner is only driver and does not want to be trained, cost - additional insurance, and fleet - only one vehicle, lack of funds for additional vehicles. Owner suggested if someone needs a WAV to use a medical transportation company. Burly Cab - Allow people with foldable wheelchairs, no lifts, or ramps. Challenges include: do not understand need - do not have a large amount of wheelchair users and can serve some with current fleet. Not interested in having a wheelchair accessible vehicle in future. It is more expensive to purchase and maintain. Overall, the CMC wants to figure out solutions and bring more wheelchair transportation to Flagstaff. Mountain Line is kicking off peer research to see what other agencies are doing to partner with private sector and Non-Emergency Medical Transportation to bring more reliable transportation to Flagstaff.

12. Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:30)

Estella provided an update on the Mobility On-Demand project. Microtransit is identified in the Coordinated Plan. Mountain Line received a grant to test out this technology in the Huntington and Industrial Corridor. Microtransit is a flexible transportation service and rides can be hailed in real time through an app or call-in option. Plan is to implement pilot in September. Pilot start date was delayed due to driver shortages.

13. Upcoming trainings (11:45)

There are no upcoming trainings.

14. News and updates from CMC members (11:50)

MINUTES

MetroPlan & Mountain Line
Coordinated Mobility Council

15. **Future agenda items (11:55)**

16. **Adjournment (12:00 pm)**

Meeting ended at 12:00pm