



MINUTES

MetroPlan & Mountain Line

Coordinated Mobility Council

Friday, November 19, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 186720. Please email Estella Hollander, ehollander@naipta.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**

2. **Welcome by Jamie Martinez, Chair**

3. **Zoom and meeting expectations**

4. **Safety Moment**

5. **Roll call and introductions**

Attendees: Jamie Martinez, Estella Hollander, Dave Wessel, Mandia Gonzales, Jen Meiser-Hayes, Ann Hargett Huffman, Jamey Hasapis, Carole Mandino, Martin Ince, Shaun Gregg, Troy Grover, Deidre Crawley, Lorraine Crim

6. **Call to the public**

Nothing to present

7. **Inclusion and Adaptive Living Commission Update (10:15 am)**

Next meeting Nov. 30. At 12 noon. This is a virtual meeting. Everyone is encouraged to attend.

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Martin – City is working on a State Parks grant to provide ADA accessible facilities at Buffalo Park. That grant will be submitted by end of day, Nov. 19th, 2021.

The commission is working with administration at Flagstaff City Hall to improve access to the west side of the Flagstaff Library. Input has been given to the City. Looking to make the library universally accessible for everyone in the community regardless of your abilities.

Opportunity to look at City-wide website accessible to meet the needs of all residents.

Jamey – As been speaking with residents in the flood zones. Due to the flood barriers, it makes it challenging for people with disabilities and older adults to access their neighborhood and homes.

Estella – Commission is working with the police department to understand their training methods.

8. Coordinated Transportation Plan Update (10:30 am)

Last updated in 2019. A major update will take place in 2023. This is a requirement to receive 5310 funding. To identify the gaps and strategies.

- Grant comes out every 2 years – strategies are identified in this plan. The CMC approves the adoption for Mountain Line and MetroPlan boards.
- 5310 Funding for project needs to be included in this plan.

Schedule:

Starting early to make it an inclusive process. Kick off in Feb 2022.

- May 2022- review gaps and strategies
- Aug. 2022 Brainstorm session
- Nov. 2022 Prioritize strategies
- Feb 2023 CMC approves
- MetroPlan and Mountain Line boards approve

Opportunities to work in a coordinated way to fill the transportation gaps.

How will the public be involved? That will be developed as part of this process. A lot of the work will be included in these meetings. Will lean on committee meetings to help identify who should be at the table and

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- Martin – recommends a review of the most recent surveys that may be helpful in identifying current thoughts and needs as it relates to the plan update. May consider an additional survey that focuses on the range of mobility options.
- How can the other current planning projects help to inform this process?
- Jamie – when considering a survey, many older adults don't have access to online surveys. Need to consider other options such as meetings or roundtables for both the older population and LEP populations
- Estella – in the past they've used community partners to help gather additional comments.
- Troy – mental health clients (some members use Mountain Line) and would request that a representative from ML to provide an overview of services.
- Jamey – recommends considering "pop-up" events are communities and facilities, additionally, door-to-door could be an option for gaining more feedback from older adults.
- Jen – Agrees that technology is limited for seniors and mentally disabled.

Progress so far:

Identified gaps across the system:

- Human capital and information gaps
- Geographic gaps – areas that are not currently served
- Temporal gaps – nighttime bus services
- Infrastructure gaps – missing sidewalks, snow build up.

Response to gaps:

- These gaps have a variety of strategies that Mountain Line has already and has been continuously improving upon.
 - Train-the-trainer program
 - Promoting the taxi program.
 - Mountain Line received a grant for bike/ped infrastructure to connect to bus stops
 - Mountain Line website becoming more accessible through a grant.

9. **Update regarding Flagstaff Regional Transportation Plan (10:50 am)**

MetroPlan works with a variety of agencies every five-years to produce a 20-year regional transportation plan that identifies and prioritizes transportation investments in the region. The process started this summer.

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The region that MetroPlan plans for is about 10 miles outside of the City of Flagstaff city limits.

The biggest change in this year's update is the need to respond to the City's Carbon Neutrality Plan. MetroPlan will evaluate a couple of scenarios:

Scenario one (the status quo):

- Current population and existing transportation investments. Prop. 419 (roads and bike improvements) and 420 (Lone Tree Overpass)
- Expects that the status quo will not meet the Carbon Neutrality goals

Scenario two:

- Will be testing the targets the City set to meet the goals including changes to land use and transportation projects and services including transit
- Potential changes to voter-approved road projects – make up and design, continued need related to density changes?

As an organization, MetroPlan does not make policy, only recommendations on federal investments. It requires action by its member organizations to build projects, change land use, etc.

MetroPlan expects to kick off public involvement in Feb. 2022 and currently seeks people/organizations to participate as a champion or stakeholder in this process. There may be opportunities to gather feedback that is also beneficial to the Coordinated Transportation Plan Update.

10. **Discussion on Wheelchair Accessible Transportation in Flagstaff (11:05 am)**

MedHaul – intended more for health care providers to schedule trips that are non-emergency

FMC response

- Availability is limited due to a lack of options. FMC currently works with MedStar at a very expensive rate at their costs. Currently only provide this service Medicare clients.
- If the program is outside of Medicare clients, then the service would have to be provided to all which would be expensive to provide.

Research:

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- Peer wheelchair accessibility programs to inform paratransit and taxi program. To further inform decision making to rethink paratransit with a goal of increasing efficiency and mobility.

Main Deliverable

- Investigate current gaps and challenges
- Research wheelchair accessible vehicle (WAV) costs and partnership opportunities
- Partnership opportunities

<https://www.disabilitycoop.com/2021/11/11/justice-department-sues-uber-for-disability-discrimination/29591/>

Diedre – Can look at partnerships with private industry (Car dealerships)

Americorp grant for drivers? Are there other grants available to help recruit drivers?

Review a mix of vehicles that support wheelchair (accessible mini-vans or other smaller vehicles).

11. **Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:30)**

This is an inclusive planning process to help with decision making and empower them to make certain decisions in the planning process.

Pilot Program:

Mobility on demand – flexible, real-time hailed, utilizing emerging technologies (such as software companies, grouping people for efficiency),

Comingle – paratransit and micro transit users riding the same bus/van.

This is a pilot project and, if successful, it may be applied to other areas.

Location: Huntington and Industrial Corridor (the area between Industrial and I 40). This area is not serviced by a fixed route.

There are a variety of hubs that connect to the micro mobility service area.

Project status

- Launched Nov. 1 – this was a soft launch as Mountain Line is lacking operators

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- Focused on informing human services in the area
- May require more “boots on the ground” education on the services and how to use them
- Transitioned the paratransit services into the app

Challenges – Ridership

- Ridership is low but that could be due to a lack of marketing
- Ideas for increasing ridership:
 - Meetings with human services staff to inform and educate both community members and staff.

What other ways can Mountain Line promote this service? (see slides for current list)

- Informing and educating the various human services in the area
- Victim services
- Goodwill Jobs center
- Other listservs in the community
- Should include young people in the information sharing (going where youth is – schools). Consider young ambassador to help them understand the freedom of not using a car.
 - Consider working with Climate Activist groups at schools
- Communities where people are speaking other languages (Market of Dreams, APONO, Killip Elementary School)
- Department of Economic Security – front desk staff and/or participate in other trainings
- Pop-up events in coordination with the service providers where you can sign people up.
- Training the trainer has long-term benefits but may not be the best way to get people to sign up in the immediate term.
- Community events

12. **Upcoming trainings (11:45)**

Standing item on agenda.

Mountain Line provides First-Aid/CPR trainings when space is available.

Lorraine – Staff could use CPR trainings and would be interested in participating with Mountain Line.

13. **News and updates from CMC members (11:50)**

None provided

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Next meeting Feb. 18th, 2022 (Discussion on in-person)

- Mountain Line willing to host the next meeting but masks are currently required.
- Mountain Line could also provide a call-in option for those who can't attend in person.
- Will consider what meetings would benefit from in-person.

Meeting adjourned 11:33

14. **Future agenda items (11:55)**

15. **Adjournment (12:00 pm)**