

3773 N. Kaspar Drive · Flagstaff, AZ 86004 · 928-679-8900 · FAX 928-779-6868 · www.mountainline.az.gov

# Board of Directors Minutes for Wednesday, June 21, 2023

NOTE:

IN ACCORDANCE WITH PROVISIONS OF THE ARIZONA REVISED STATUTES THE SUMMARIZED MINUTES OF NAIPTA BOARD MEETINGS ARE NOT VERBATIM TRANSCRIPTS. ONLY THE ACTIONS TAKEN AND DISCUSSION APPEARING WITHIN QUOTATION MARKS ARE VERBATIM.

The Board of Directors met in Regular Session on Wednesday, June 21, 2023, at 10:00am in the Mountain Line VERA Room, 3773 N. Kaspar Dr., Flagstaff, AZ 86004. This was a WEB BASED meeting. Members of the Board and Mountain Line staff attended in person, by internet conferencing, or by telephone. The public was invited to attend.

### **BOARD MEMBERS PRESENT:**

Tony Williams, (Chair), Dean of Student Affairs, CCC, designee, (Zoom);

Jeronimo Vasquez, (Vice Chair), Board of Supervisors, Coconino County, (Zoom);

Josh Maher, Associate VP for Community Relations, NAU, alternate, (Zoom);

Miranda Sweet, Vice Mayor, City of Flagstaff;

Lori Matthews, City Councilor, City of Flagstaff;

### **BOARD MEMBERS EXCUSED:**

None

### MOUNTAIN LINE STAFF IN ATTENDANCE:

Heather Dalmolin, CEO and General Manager, (In Person and Zoom);

Jim Wagner, Operations Director, (Zoom);

Josh Stone, Management Services Director, (Zoom);

Jacki Lenners, Deputy General Manager, (Zoom);

Sam Short, Workforce Director;

Jeremiah McVicker, Maintenance Manager, (Zoom);

Bizzy Collins, Strategic Performance Planner, (Zoom);

Estella Hollander, Mobility Planner, (Zoom);

Mitch Reddy, Associate Transit Planner;

Heather Higgins, Purchasing and Contracts Officer, (Zoom);

Jon Matthies, IT Manager;

Rhonda Cashman, Executive Assistant and Clerk of the Board;

Scott Holcomb, Mountain Line Attorney, (Zoom)

### **GUESTS PRESENT:**

Kyle Nitschke, Member of the Public, the Arizona Students Association, left at approximately 10:55am; Jason Kordosky, Member of the Public representing freemountainline.org, left at approximately 10:55am:

Robert Scott Singleton, Member of the Public, representing freemountainline.org, left at approximately 10:55am;



<sup>\*</sup>Three of our five Board member seats must be present to constitute a quorum.

<sup>\*\*</sup>The City of Flagstaff holds two seats.



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Susan Immel, Member of the Public, representing freemountainline.org, left at approximately 10:55am;

- **1.** CALL TO ORDER -Chair Williams called the meeting to order at approximately 10:00am.
- 2. ROLL CALL
- 3. SAFETY MINUTE
  - -Sam Short, Workforce Director

Mr. Short reported it is National Safety Month and he provided some safety tips.

Ms. Dalmolin attempted to recognize Jaime Guardado's upcoming retirement but then asked to delay until he could get off route and arrive at the meeting.

### 4. CALL TO THE PUBLIC

Written public comment received via email from Melanie Sharp, RN, Zip Code 86005 was read aloud. She asked that the Mountain Line Board of Directors and Chief Executive Officer (CEO) consider extending service to Kachina Village and Mountainaire, especially when the new hospital moves near Fort Tuthill.

- 5. APPROVAL OF MINUTES:
  - **a.** Regular Meeting 4/19/2023
  - **b.** BOD/TAC Joint Meeting 5/17/2023

Director Maher moved to approve the minutes for the regular meeting held on April 19, 2023. Director Sweet seconded. There was no discussion. All approved, none opposed. Motion carried.

NAME	YES VOTE	NO VOTE
Tony Williams	X	
Jeronimo Vasquez	Х	
Josh Maher	X	
Miranda Sweet	X	
Lori Matthews	Х	

Director Sweet moved to approve the minutes for the joint meeting held on May 17, 2023. Director Matthews seconded. There was no discussion. All approved, none opposed. Motion carried.

NAME	YES VOTE	NO VOTE
Tony Williams	Х	
Jeronimo Vasquez	Х	
Josh Maher	Х	
Miranda Sweet	Х	
Lori Matthews	Х	





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### **DISCUSSION / ACTION ITEMS:**

### **6.** ZERO-FARE POLICY

-Heather Dalmolin, CEO and General Manager Staff recommends the Board of Directors direct staff to delay consideration of the Zero-Fare policy and related workplan items until spring 2025.

Ms. Dalmolin reported ridership has been increasing over the last year or so since the pandemic. She noted the benefits and concerns related to going zero-fare. She stated the recommendation to postpone moving to zero-fare is to avoid potential confusion in messaging as staff are moving forward with asking voters to consider increased funding for service expansion in 2024. She reviewed multiple alternatives.

We had four members of the public present asking to speak to the Board of Directors: <a href="Kyle Nitschke">Kyle Nitschke</a> stated he is representing the Arizona Students Association, advocating for students. He stated Mountain Line Route 10 is a precious resource and critical for students in an area of increased density and meeting climate action goals as the university encourages students not to bring a car to campus. Citywide fare-free bus service improves access and it's a no-brainer solution. He commented that a fare-free system may strengthen Mountain Line's position for passing the tax and create good will. He recommended not waiting; he urged the Board to go fare-free to increase ridership, decrease cars on the road, and take climate action seriously.

Jason Kordosky stated he was attending the meeting on behalf of Free Mountain Line, a local group of community members that formed in March 2023 to push for making Mountain Line Bus fare-free. The group currently has 254 supporters and has been endorsed by several agencies. He noted many people are struggling with rising costs; the price of a fare-free Mountain Line would be low compared to its benefits to the community related to the economy, environment, and traffic. He recommended staff pursue creative funding to offset the loss of revenue. He noted the group will continue its efforts related to fare-free Mountain Line regardless of the outcome at that meeting.

<u>Robert Scott Singleton</u> stated he is homeless, and a fare-free Mountain Line is a great idea for those who don't have the money to pay the fare. He expressed his appreciation for the opportunity to be a part of the community and he hopes a solution can be found for funding this great cause.

<u>Susan Immel</u> stated she is an advocate for fare-free Mountain Line. She encouraged Mountain Line staff to be transparent. She stated the mounting traffic problems will only get worse. She noted not having to worry about the fare would make riding the bus more accessible to get to work or events, etc. She also stated it would help build trust.

The following written comments received via email were read to the Board: 6/20/2023 Tea Tissaw, Zip Code 86001, stated her support for transitioning to a fare-free Mountain Line bus system, and 6/20/2023 Ojay Anronucci-Allan, Zip Code 86004, emailed an identical message. These two written comments were not in the Board agenda packet. 3/16/2023 Sol Battle, Zip Code 86001, noted benefits of a fare free bus system and encouraged the Board to make the Mountain Line fare-free, and similar messages were



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received from 3/19/2023 <u>James Appel</u>, Zip Code 86001, 4/1/2023 <u>Brian Dales</u>, Zip Code 86001, 4/3/2023 <u>Hong Wen</u>, Zip Code 86004, 4/17/2023 <u>Erin Hiebert</u>, Zip Code 86005, 5/22/2023 <u>Murphy James</u>, Zip Code 86001, and 5/26/2023 <u>Mariana Alvidrez</u>, Zip Code 86001.

Public comments will be attached to these minutes.

There was a lengthy discussion regarding revenue replacement, consideration of zero-fare questions to be included in the upcoming survey, the need for partners who purchase passes to continue to pay, timing for fare-free, and the possibility of starting fare -free with certain groups. There was consensus to go fare-free sooner than later without waiting on the ballot issue, if other funding could be identified to replace lost fares. Director Sweet made a motion to delay consideration of the Zero-Fare policy and related workplan items until spring 2025 with a caveat that Mountain Line move to fare free as soon as possible. Director Matthews seconded. There was no further discussion. All approved, none opposed. Motion carried. Ms. Dalmolin stated she plans to share the results of the registered likely voters survey regarding the zero-fare question(s), and she may need to request a revised caveat depending on the survey.

NAME	YES VOTE	NO VOTE
Tony Williams	Х	
Jeronimo Vasquez	Х	
Josh Maher	Х	
Miranda Sweet	Х	
Lori Matthews	Х	

# 7. FY2024 PROPOSED BUDGET

-Josh Stone, Management Services Director

Staff recommends the Board of Directors approve the FY2024 Proposed Budget for a total expense budget of \$64,473,982, with operating of \$11,837,749 and capital of \$52,636,233.

Mr. Stone reviewed a few PowerPoint slides related to the FY2024 budget and fund balance. He asked the Board for approval. Chair Williams stated his support for the budget process over time and seeing the segments a few times before asking for approval of the budget. Vice Chair Vasquez made a motion to approve the FY2024 Budget as recommended. Director Sweet seconded. There was no discussion. All approved, none opposed. Motion carried.

NAME	YES VOTE	NO VOTE
Tony Williams	Х	
Jeronimo Vasquez	Х	
Josh Maher	X	
Miranda Sweet	X	
Lori Matthews	Х	

## 8. DISADVANTAGED BUSINESS ENTERPRISE (DBE) GOAL FOR FFY2024-FFY2026

-Heather Higgins, Purchasing and Contracts Officer





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Staff recommends the Board of Directors approve the updated DBE goal for FFY2024-FFY2026, based on Federal Transit Administration (FTA) guidance for goal setting and as adjusted per Arizona Department of Transportation (ADOT) Disparity Study 2023.

Ms. Higgins explained that the DBE Program is required by FTA. She noted the purpose is to avoid discrimination. She described the methodology and process. She told the Board no public comments have been received to date. Director Maher made a motion to approve the six percent DBE goal as recommended. Director Matthews seconded. There was no discussion. All approved, none opposed. Motion carried.

NAME	YES VOTE	NO VOTE
Tony Williams	Х	
Jeronimo Vasquez	Х	
Josh Maher	Х	
Miranda Sweet	Х	
Lori Matthews	Х	

### **9.** CYBERSECURITY POLICIES

-Jon Matthies, Information Technology Manager

Staff recommends the Board of Directors approve and adopt Mountain Line Cybersecurity Policies as required to meet federal guidelines for transit programs and to improve the mitigation of known risks.

Mr. Matthies communicated that the cybersecurity policies are written to meet federal guidelines and mitigate risk, as well as meet the growing requirements for our liability insurance programs. He shared that about \$8 trillion is lost every year to cybercrime. He noted the attached policies, separate from the agenda packet, are more technically focused and some additional policies for employees will be brought to the Board in August under the updates to the Personnel Policy Manual. He provided names of some organizations Mountain Line aligns with and their acronyms. Mr. Matthies noted we already do these things, but having the approved policies will shore things up. There was a question about financial impact. Ms. Dalmolin stated without these approved policies Mountain Line will have increased insurance costs. Director Matthews made a motion to approve the 13 cybersecurity policies as presented. Director Sweet seconded. There was no discussion. All approved, none opposed. Motion carried.

NAME	YES VOTE	NO VOTE
Tony Williams	Х	
Jeronimo Vasquez	Х	
Josh Maher	Х	
Miranda Sweet	Х	
Lori Matthews	Х	

## 10. MOUNTAIN LINE'S NEW VISION

-Heather Dalmolin, CEO and General Manager





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Staff recommends the Board of Directors approve and adopt the new Mountain Line Vision that is a result of last month's joint meeting and discussion in May 2023.

Ms. Dalmolin stated this item is follow up to the joint meeting in May, reflecting that some felt the vision statement as drafted at the joint meeting was missing something. She shared the Vision Statement that staff landed on: Leading the way with sustainable transportation that connects our communities and provides value for our residents. The Board was supportive of this version of the new Vision Statement, and they stated their appreciation of the process. Director Sweet moved to approve the new Mountain Line Vision as recommended. Director Matthews seconded. There was no discussion. All approved, none opposed. Motion carried.

NAME	YES VOTE	NO VOTE
Tony Williams	Х	
Jeronimo Vasquez	Х	
Josh Maher	Х	
Miranda Sweet	Х	
Lori Matthews	Х	

# 11. STRATEGIC PLAN KEY PREFORMANCE INDICATORS

-Bizzy Collins, Strategic Performance Planner

Staff recommends the Board of Directors approve and adopt Mountain Line Key Performance Indicators, directing staff to add these measures to the 2020-2025 Strategic Plan.

Ms. Collins reviewed the key performance indicators (KPIs) for each goal of the Strategic Plan including the suggested modifications from Board and TAC members at the joint meeting. Chair Williams thanked Ms. Collins for her time and effort on the updates to the KPIs. There were no other comments. Director Sweet moved to approve the KPIs as recommended. Vice Chair Vasquez seconded. There was no discussion. All approved, none opposed. Motion carried.

NAME	YES VOTE	NO VOTE
Tony Williams	Х	
Jeronimo Vasquez	Х	
Josh Maher	Х	
Miranda Sweet	Х	
Lori Matthews	Х	

Ms. Dalmolin thanked Ms. Collins for her work on the KPIs that staff have wanted to be put in place since 2019.

# 12. <u>UPDATED GUIDING PRINCIPLES, OUR NEW CORE VALUES</u>

-Heather Dalmolin, CEO and General Manager

The Board may provide direction, but there is no recommendation from staff at this time.

Ms. Dalmolin stated staff engaged TransPro consultants and with their guidance, several





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exercises were done leading to three drafts. She noted it is important for the Core Values to work with an "I" statement. She said the Core Values will be rolled into the new hire orientation. Board members shared they thought the core values would contribute to a healthy work environment; they are reflective of community values, and they appreciated that. The Board was overall supportive of the chosen core values. There was no other feedback at this time.

### **CONSENT AGENDA:**

All matters under the Consent Agenda are considered by the Board of Directors to be routine and will be enacted by a single motion APPROVING THE CONSENT AGENDA. If discussion is desired on any particular consent item, that item will be removed from the consent agenda and will be considered separately. All items on the Consent Agenda with financial impact have been budgeted.

### **13.** FY2024 PROCUREMENT RESOLUTION

-Josh Stone, Management Services Director

Staff recommends the Board of Directors approve Resolution 2024-110: FY2024 Procurement Resolution to authorize the CEO and General Manager to 1) approve and award procurements and 2) execute contracts that support projects that are within the approved fiscal year budget, the 5-year capital improvement plan, the financial plan, and which may be related to the approved annual Collective Grant Resolution.

# 14. RESOLUTION 2024-100: FY2024 COLLECTIVE GRANT RESOLUTION AND THE FY2023-FY2027 TRANSIT PROGRAM FROM THE TRANSPORTATION IMPROVEMENT PROGRAM -Josh Stone, Management Services Director

Staff recommends the Board of Directors: 1) Approve Resolution 2024-100: FY2024 Collective Grant Resolution for federal and state transit grant applications and subsequent executions as necessary to support transit programs within the 5-year capital improvement plan and 10-year financial plan; and 2) Approve the amended Transit Program from the FY2023-FY2027 regional

# 15. LINE OF CREDIT RENEWAL FROM WESTERN ALLIANCE BANK FOR \$500,000

-Josh Stone, Management Services Director

Transportation Improvement Program.

Staff recommends the Board of Directors authorize Mountain Line Management Services Director to renew and activate a Western Alliance Bank credit line of up to \$500,000 to provide cash flow assistance, if necessary, to meet cash flow commitments during the fiscal year 2023-2024.

Director Maher made a motion to approve the consent agenda in its entirety. Vice Chair Vasquez seconded. There was no discussion. All approved, none opposed. Motion carried.

NAME	YES VOTE	NO VOTE
Tony Williams	Х	
Jeronimo Vasquez	X	
Josh Maher	Х	
Miranda Sweet	Х	
Lori Matthews	Х	





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### PROGRESS REPORTS:

There were no questions regarding the progress reports.

### **16.** AUGUST SERVICE CHANGES

-Estella Hollander, Mobility Planner

# 17. ANNUAL INFORMATION TECHNOLOGY UPDATE

-Jon Matthies, Information Technology Manager

### **18.** FY2024 MEETING DATES

-Rhonda Cashman, Executive Assistant and Clerk of the Board

## **19.** <u>DELEGATIONS OF AUTHORITY</u>

-Heather Dalmolin, CEO and General Manager

### 20. SUMMARY OF CURRENT EVENTS

-Heather Dalmolin, CEO and General Manager

Ms. Dalmolin shared the following highlights:

- The Employee Summer BBQ will be held on July 20th. Board and TAC members are invited to join us, as well as family members. There will be axe-throwing. Fleet staff will do the cooking for the first time since prior to the pandemic.
- The Code Study is underway, and staff are integrating with City staff to use our grant.
- Section 5310/5311 grant funding has been received.
- She shared some Downtown Connection Center (DCC) Groundbreaking event photos.
- She reviewed the June anniversaries.
- She reviewed new hires, promotions, and position modifications for the organization. Three
  operators are expected to graduate soon and then there are two more to follow. More
  operators are scheduled to start in July.
- Mountain Line has a new type of recognition the 100 Club, to congratulate operators who are safety conscious and provide excellent customer service.
- Mountain Line received a \$16 million award under Bus and Bus Programs for repurposing the Kaspar Facility per the master plan when most staff move to the new DCC building.

### ITEMS FROM COMMITTEE AND STAFF:

Chair Williams commented that he has been on the MetroPlan Executive Board representing the Mountain Line Board for a few years now and it is very apparent that Ms. Morley received excellent leadership training from Ms. Dalmolin. He also stated he was pleased about the funding awards.

Ms. Dalmolin stated Mr. Guardado will be retiring after 16 years of service. She shared comments and stories submitted by his supervisors and co-workers.





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Chair Williams reminded Board members they are on recess until mid-August.

The next Board meeting will be August 16, 2023 and will be a hybrid in-person and Zoom meeting based in Flagstaff in the Mountain Line VERA Room, 3773 N. Kaspar Dr., Flagstaff, AZ 86004 at 10am. The public is invited to attend. August agenda items may include but not be limited to Personnel Policy Updates, Bus Rapid Transit (BRT) Closeout, Downtown Connection Center (DCC) Update, Commercial Driver's License (CDL) Course Update, Transit Tax Update, Annual Safety Report, Bus Stop Rehab Report, Annual Maintenance Report, and Delegation of Authority Updates. The August agenda will be available for review on Mountain Line's website and at Mountain Line's public posting places (listed on the Mountain Line website) at least 24 hours prior to the meeting and should be consulted for a list of items that will come before the Board.

21.	<u>ADJOURNMENT</u>	-Chair Williams adjourned the meeting at approximately 11:51am.
 Tony	Williams, Chair of the M	lountain Line Board of Directors
ATTE	ST:	
Rhon	da Cashman, Executive	Assistant and Clerk of the Board



From: Melanie Sharp <noreply@freemountainline.org>

**Sent:** Friday, June 16, 2023 8:27 PM

**To:** Public Comment; nursedragon123@gmail.com **Subject:** Written Public Comment: Melanie Sharp

My written public comment is part of the general call to the public for the Board of Directors 6/21/23 meeting.

My written public comment is part of the general call to the public for the Board of Directors 6/21/23 meeting.

Dear NAIPTA Board of Directors and CEO,

How about extending the Mountain Line to Kachina Village and Mountainaire? It will be a good thing to have in place, especially once the new hospital / health center is built at Ft. Tuthill.

I sure hope you will consider this idea.

Thanks, Melanie Sharp, RN

Melanie Sharp

86005

nursedragon123@gmail.com

June 21, 2023

Good morning, Chair Williams, Vice-Chair Vasquez, and Directors Maher, Matthews, and Sweet,

Thank you for the time to speak. I'm here on behalf of Free Mountain Line—a group of Greater Flagstaff Area community members working together since March 2023 to make Mountain Line Bus fare-free. We now have 254 supporters who have signed onto our open letter and we are humbled to share that we have been endorsed by multiple organizations, including the Women's Foundation for the State of Arizona, the Flagstaff Industrial Workers of the World, Arizona Students' Association, and the University Union of Northern Arizona | American Federation of Teachers.

We are your inspiration to make Mountain Line Bus fare-free! We encourage you to quickly transition to a fare-free bus system. We believe in your abilities to explore and secure creative ways to fund the loss of revenues. There is no better time than now as people are struggling against the rising costs of housing and inflation. The price of a fare-free Mountain Line Bus is low compared to the benefits it can provide to our community, economy, environment, and traffic. We will continue getting the campaign to ensure a fare-free Mountain Line Bus regardless of the decision today. Please join us and make Mountain Line Bus fare-free!

Thank you, Jason Kordosky 86017

**From:** tea tissaw <noreply@freemountainline.org>

**Sent:** Tuesday, June 20, 2023 2:46 PM

**To:** Public Comment; celestearavelle@gmail.com

**Subject:** Written Public Comment: tea tissaw

Follow Up Flag: Follow up Flag Status: Flagged

My written public comment is part of the general call to the public for the Board of Directors 6/21/23 meeting.

My written public comment is for 6/21/23 Board of Directors meeting in reference to Agenda Item #6.

Dear NAIPTA Board of Directors and CEO,

I write to inspire you to make Mountain Line Bus fare-free! I encourage you to quickly transition to a fare-free bus system. I believe in your abilities to explore and secure creative ways to fund the loss of revenues. There is no better time than now as people are struggling against the rising costs of housing and inflation. The price of a fare-free Mountain Line Bus is low compared to the benefits it can provide to our community, economy, environment, and traffic. Will you please join me and make Mountain Line Bus fare-free?

Thank you,

tea tissaw

86001

celestearavelle@gmail.com

From: Ojay Anronucci-Allan <noreply@freemountainline.org>

**Sent:** Tuesday, June 20, 2023 4:30 PM

**To:** Public Comment; ojallan77@gmail.com

**Subject:** Written Public Comment: Ojay Anronucci-Allan

My written public comment is part of the general call to the public for the Board of Directors 6/21/23 meeting.

My written public comment is for 6/21/23 Board of Directors meeting in reference to Agenda Item #6.

Dear NAIPTA Board of Directors and CEO,

I write to inspire you to make Mountain Line Bus fare-free! I encourage you to quickly transition to a fare-free bus system. I believe in your abilities to explore and secure creative ways to fund the loss of revenues. There is no better time than now as people are struggling against the rising costs of housing and inflation. The price of a fare-free Mountain Line Bus is low compared to the benefits it can provide to our community, economy, environment, and traffic. Will you please join me and make Mountain Line Bus fare-free?

Thank you,

Ojay Anronucci-Allan

86004

ojallan77@gmail.com

From: Sol Battle <noreply@freemountainline.org>

**Sent:** Thursday, March 16, 2023 1:55 PM

To: contact@freemountainline.org; ClerkoftheBoard; Mandia Gonzales

**Subject:** Free Mountain Line

Follow Up Flag: Follow up Flag Status: Flagged

Dear Metro Plan Executive Board & NAIPTA Board of Directors: Please help us make Mountain Line Bus fare-free! Cities across the country are removing fares from public transportation—from Tacoma to Albuquerque to Boston. The "fare-free" model is implemented to increase ridership, boost local economies, reduce environmental impact, and provide transportation for low- and middle-income workers and families who often can't afford to drive a car or two as they face rising housing costs and inflation. The price of making Mountain Line fare-free is low compared to the benefits it can provide to our community, economy, environment, and traffic. Will you join us in making Mountain Line Bus fare-free?

Sol Battle

From: James Appel <noreply@freemountainline.org>

**Sent:** Sunday, March 19, 2023 1:42 PM

To: contact@freemountainline.org; ClerkoftheBoard; Mandia Gonzales

**Subject:** Free Mountain Line

Follow Up Flag: Follow up Flag Status: Flagged

Dear Metro Plan Executive Board & NAIPTA Board of Directors: Please help us make Mountain Line Bus fare-free! Cities across the country are removing fares from public transportation—from Tacoma to Albuquerque to Boston. The "fare-free" model is implemented to increase ridership, boost local economies, reduce environmental impact, and provide transportation for low- and middle-income workers and families who often can't afford to drive a car or two as they face rising housing costs and inflation. The price of making Mountain Line fare-free is low compared to the benefits it can provide to our community, economy, environment, and traffic. Will you join us in making Mountain Line Bus fare-free?

James Appel

From: Brian Dales <noreply@freemountainline.org>

Sent: Saturday, April 1, 2023 8:16 AM

To: contact@freemountainline.org; ClerkoftheBoard; Mandia Gonzales

**Subject:** Free Mountain Line

Follow Up Flag: Follow up Flag Status: Flagged

Dear Metro Plan Executive Board & NAIPTA Board of Directors: Please help us make Mountain Line Bus fare-free! Cities across the country are removing fares from public transportation—from Tacoma to Albuquerque to Boston. The "fare-free" model is implemented to increase ridership, boost local economies, reduce environmental impact, and provide transportation for low- and middle-income workers and families who often can't afford to drive a car or two as they face rising housing costs and inflation. The price of making Mountain Line fare-free is low compared to the benefits it can provide to our community, economy, environment, and traffic. Will you join us in making Mountain Line Bus fare-free?

**Brian Dales** 

**From:** hong wen <noreply@freemountainline.org>

**Sent:** Monday, April 3, 2023 6:49 PM

**To:** contact@freemountainline.org; ClerkoftheBoard; Mandia Gonzales

**Subject:** Free Mountain Line

Follow Up Flag: Follow up Flag Status: Flagged

Dear Metro Plan Executive Board & NAIPTA Board of Directors: Please help us make Mountain Line Bus fare-free! Cities across the country are removing fares from public transportation—from Tacoma to Albuquerque to Boston. The "fare-free" model is implemented to increase ridership, boost local economies, reduce environmental impact, and provide transportation for low- and middle-income workers and families who often can't afford to drive a car or two as they face rising housing costs and inflation. The price of making Mountain Line fare-free is low compared to the benefits it can provide to our community, economy, environment, and traffic. Will you join us in making Mountain Line Bus fare-free?

hong wen

**From:** Erin Hiebert <noreply@freemountainline.org>

**Sent:** Monday, April 17, 2023 10:17 PM

**To:** contact@freemountainline.org; ClerkoftheBoard; Mandia Gonzales

**Subject:** Free Mountain Line

Follow Up Flag: Follow up Flag Status: Flagged

Dear Metro Plan Executive Board & NAIPTA Board of Directors: Please help us make Mountain Line Bus fare-free! Cities across the country are removing fares from public transportation—from Tacoma to Albuquerque to Boston. The "fare-free" model is implemented to increase ridership, boost local economies, reduce environmental impact, and provide transportation for low- and middle-income workers and families who often can't afford to drive a car or two as they face rising housing costs and inflation. The price of making Mountain Line fare-free is low compared to the benefits it can provide to our community, economy, environment, and traffic. Will you join us in making Mountain Line Bus fare-free?

**Erin Hiebert** 

From: Murphy James <noreply@freemountainline.org>

**Sent:** Monday, May 22, 2023 2:11 PM

**To:** contact@freemountainline.org; Public Comment

**Subject:** Free Mountain Line

Follow Up Flag: Follow up Flag Status: Flagged

My public comment is part of the general call to the public for the TAC 6/1/23 meeting.

Dear NAIPTA Transit Advisory Committee,

Please help us make Mountain Line Bus fare-free! Cities across the country are removing fares from public transportation—from Tacoma to Albuquerque to Boston. The fare-free model is implemented to increase ridership, boost local economies, reduce environmental impact, and provide transportation for low- and middle-income workers and families who often can't afford to drive a car or two as they face rising housing costs and inflation. The price of making Mountain Line fare-free is low compared to the benefits it can provide to our community, economy, environment, and traffic. Will you join us in making Mountain Line Bus fare-free?

Murphy James

From: Mariana Alvídrez <noreply@freemountainline.org>

**Sent:** Friday, May 26, 2023 9:36 PM

**To:** contact@freemountainline.org; Public Comment

**Subject:** Free Mountain Line

Follow Up Flag: Follow up Flag Status: Flagged

My public comment is part of the general call to the public for the TAC 6/1/23 meeting.

Dear NAIPTA Transit Advisory Committee,

Please help us make Mountain Line Bus fare-free! Cities across the country are removing fares from public transportation—from Tacoma to Albuquerque to Boston. The fare-free model is implemented to increase ridership, boost local economies, reduce environmental impact, and provide transportation for low- and middle-income workers and families who often can't afford to drive a car or two as they face rising housing costs and inflation. The price of making Mountain Line fare-free is low compared to the benefits it can provide to our community, economy, environment, and traffic. Will you join us in making Mountain Line Bus fare-free?

Mariana Alvídrez