



Fiscal Year 2024 Annual Report

July 2023 – June 2024

Mountain Line is the agency in northern Arizona which operates transit services in the Flagstaff area.

Programs include:

Mountain Line:
Fixed route bus service on nine routes

Paratransit:
Service for those unable to use the fixed route bus system – via paratransit vehicles or taxis

Mountain Line GO!
On-demand, flexible, shared-ride microtransit service operating in the Huntington and Industrial corridor.

Mountain Express:
Seasonal service between Flagstaff and Arizona Snowbowl

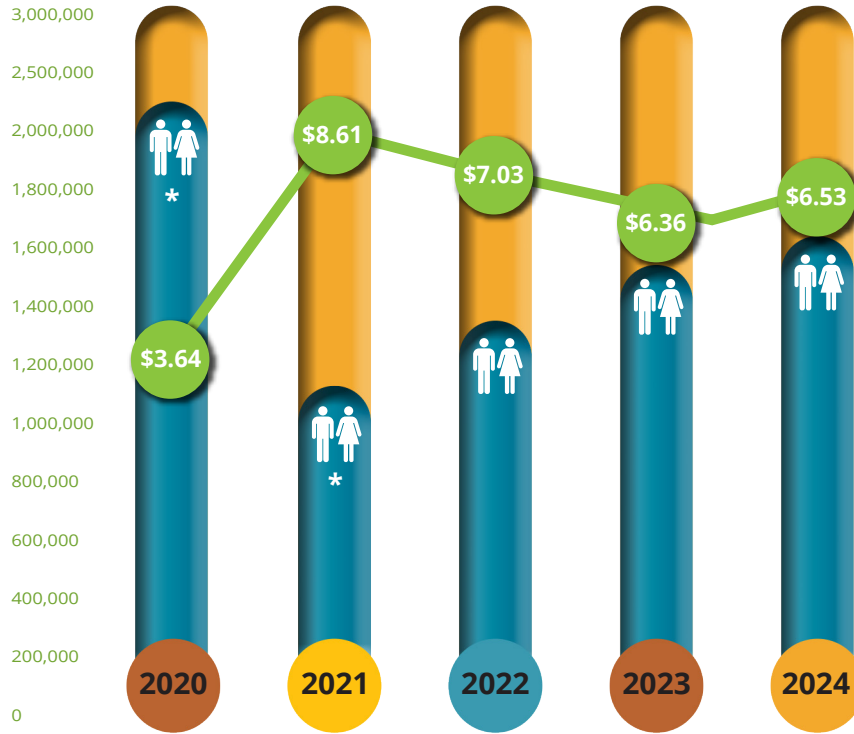
Travel Training:
Free program that teaches individuals and groups how to navigate the transit system

Vanpool:
Commuters sharing a vehicle and saving on fuel and vehicle operating costs

ecoPASS:
An employer and residential bulk discount transit pass program

Mountain Line Ridership

TOTAL TRIPS
 COST PER PASSENGER



* Decrease due to COVID-19.

Mountain Line Ridership has grown 752% since its inception in 2001.

Fiscal Year 2024 Highlights

- Engaged in a partnership with Flagstaff Unified School District to provide Mountain Line transit passes to middle and high school students impacted by the district's transportation cuts. In the Fall 2024 semester, the program resulted in more than 43,000 trips.
- Secured \$12.4 million in grant funding for several local transit projects, including the construction of a bus plaza at the Downtown Connection Center that will increase the number of bus bays by 40 percent. Funding will also be used to install solar panels on the new downtown administrative facility and upgrade safety and technology equipment.
- Put the second battery electric bus into service, and between the two buses, Mountain Line experienced an 80 percent reduction in cost of fuel to operate the two electric buses (electricity to charge batteries compared to diesel fuel).



The Mountain Line team assists FUSD students.

- Continued progress on construction of a new grant-funded Downtown Connection Center facility that will house Mountain Line's administrative, customer service, and operations teams. The building is expected to open in May 2025.
- Received approval from Flagstaff City Council to pursue a local transit tax initiative to secure long-term transit funding and fund service improvements such as increased frequency, later night service, the continued transition to a zero emission fleet, and service to new areas.

Getting you where you want to go



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Mountain Line Leadership

Heather Dalmolin
Chief Executive Officer/General Manager

Jacki Lenner
Deputy General Manager

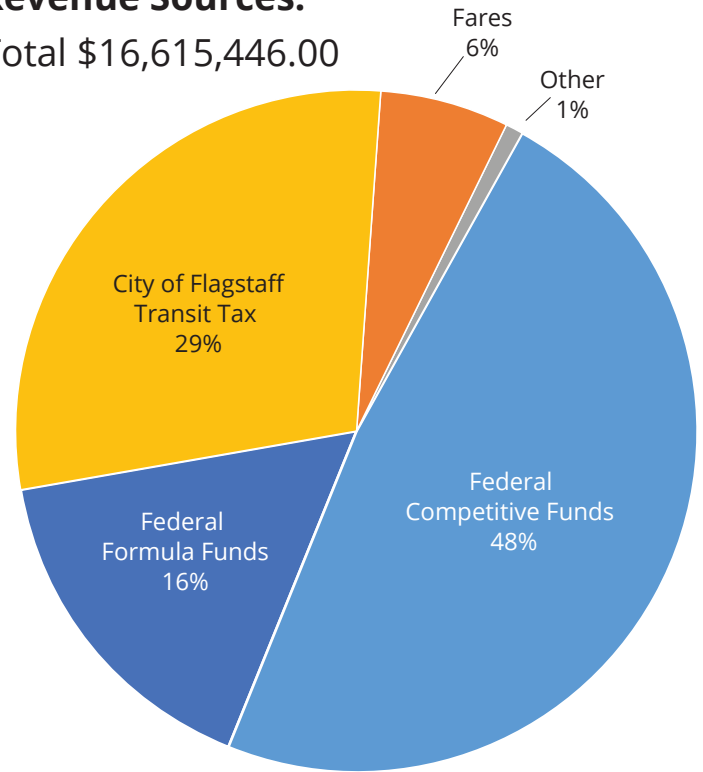
Mountain Line is governed by a Board of Directors comprised of members from the City of Flagstaff, Coconino County, Northern Arizona University, and Coconino Community College.

Mountain Line by the Numbers

- 29 buses (2 battery electric, 27 hybrid-electric)
- 8 paratransit vans
- 169 Bus Stops (including 10 shared stops with Northern Arizona University)
- 78 Bus Shelters (including 10 shared shelters with NAU)
- 2 Connection Centers (Downtown Flagstaff and Flagstaff Mall)
- 3 maintenance shops, Bus Storage Facility, Automated Bus Wash

Revenue Sources:

Total \$16,615,446.00



Mountain Line and NAU Open Region's First CDL Training and Testing Course

In partnership with Northern Arizona University (NAU), Mountain Line opened the region's first Commercial Drivers License (CDL) Training and Testing Course in May 2024. After years of struggling to secure dedicated space to train drivers and often working around partner's schedules to use vacant parking lots, Mountain Line secured federal funding to construct this course. Built on land dedicated from NAU, the CDL course accommodates training for both the Class A CDL required for many large vehicle operations, and the Class B CDL required for operating a bus.

With a national shortage of CDL drivers, workforce development resources like this CDL Course are critical to keeping people and goods moving. While Mountain Line and NAU are the primary partners on the course, it will be available to other local and regional community partners for their training needs.



The CDL Training and Testing Course opened May 2024.

Getting you where you want to go