

2025



MetroPlan & Mountain Line

Coordinated Public Transit - Human Services Transportation Plan



**MetroPlan
&
Mountain Line**

**Coordinated Public Transit -
Human Services
Transportation Plan**

Adopted by the MetroPlan Executive Board on April 23, 2025

Prepared by

Flagstaff Metropolitan Planning Organization

Doing business as MetroPlan

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Coordinated Public Transit – Human Services Transportation Plan**

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Introduction

Transportation is a vital part of our lives that keeps us connected to our neighborhoods, employment, shopping, education, health care, recreation, community services, family, friends, and many other services and activities outside of our homes.

For a segment of the population, particularly individuals with disabilities, older adults, and people with low incomes, maintaining a basic level of mobility can be a challenge.

Considerable resources are committed to our transportation infrastructure and systems; however, transportation services for disadvantaged populations are often fragmented, underused, duplicative, costly, and difficult to navigate. In many cases there are service gaps and transportation services are simply not available to meet existing needs.

When transportation services are coordinated, providers can be more efficient, services are improved, and mobility for all residents is enhanced.

Purpose

Coordination is the efficient and effective use of transportation resources for getting people to important destinations, such as jobs and medical appointments. Coordination means working with transit providers, human service agencies, private institutions, businesses, volunteers, and political leaders to broaden transportation options for all users, particularly those in vulnerable populations who require an ADA (Americans with Disabilities Act) vehicle.

Beginning in 2007, all Metropolitan Planning Organizations (MPOs) and Councils of Governments (COG's) in Arizona were required to adopt and annually update a Coordination Plan that inventories existing transportation services for elderly individuals, individuals with disabilities, and low-income individuals, identifies unmet transportation needs, and provides strategies for improving coordination to meet those needs.

The plan must be developed and approved through a process that includes seniors, people with disabilities, and transportation providers, among others. The plan must also be coordinated, to the maximum extent possible, with the transportation programs of other federal departments and agencies.

This document serves two purposes:

First, it serves as a framework to improve coordination among transportation service providers and human service agencies to enhance transportation services for disadvantaged populations.

Second, this document meets federal requirements for a “locally developed, coordinated human services transportation plan” –that includes the following elements:

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- An inventory of available services and resources including transportation providers and their services, fleet inventories and availability, and key human service programs and how transportation is provided to those human service clients;
- An assessment of transportation needs for targeted groups of people, including supporting demographic and employment data;
- An evaluation of areas of redundant transportation service and gaps in service;
- Identification of coordination actions and strategies to eliminate or reduce duplication in services, to improve customer access to services and to improve utilization of resources;
- Priorities for projects, strategies, and actions (including vehicle replacement plans); and,
- An annual listing of projects eligible for funding in the region

Benefits of coordination

- Improves mobility for everyone
- Makes public transportation more efficient
- Closes gaps in service
- Eliminates duplication of efforts and service
- Allows human service agencies to focus efforts and resources on their core mission
- Provides better service with the same or less resources

Local roles and responsibilities

Coordinated Mobility Council

The Mountain Line/MetroPlan Coordinated Mobility Council (CMC) serves as the regional Coordinating Council and provides direction to the MetroPlan Executive Board and Technical Advisory Committee and the Mountain Line Board and Transit Advisory Committee on mobility management and coordination. The CMC is responsible for updating and maintaining the Coordinated Plan, setting regional priorities for mobility management, and determining which projects are funded through the Section 5310 grant program. Participants include representatives from City of Flagstaff, Coconino County, Flagstaff Unified School District, NAU, 5310 recipients, human service agencies, paratransit riders, and general public.

MetroPlan

The Flagstaff Metropolitan Planning Organization (FMPO) was formed in 1996. The FMPO is doing business as MetroPlan. Throughout this document, MetroPlan will be used. MetroPlan is the transportation policymaking and planning organization for the Flagstaff region, in response to a federal requirement for urbanized areas with a population greater than 50,000. MetroPlan receives funding from federal, state, and local sources, and oversees the

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expenditure of federal transportation funds in conjunction with the agencies that comprise MetroPlan: The City of Flagstaff, Coconino County, Mountain Line, Northern Arizona University, and the Arizona Department of Transportation.

ADOT requires MPOs to prepare and adopt the Coordination Plan. MetroPlan and Mountain Line have established a joint partnership in the preparation and implementation of the Coordinated Plan.

Mountain Line

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is transitioning to its public facing name, Mountain Line. Mountain Line was created in 2006 as a regional transportation authority to coordinate public transportation for Flagstaff and Northern Arizona University. Mountain Line operates the fixed route bus service on nine routes, paratransit service, vanpool, and seasonal Mountain Express service to Arizona Snowbowl.

Mountain Line’s experience and capacity as the region’s transit provider make it well-suited to lead coordination efforts in the Flagstaff area and guide implementation of this plan.

NACOG

The Northern Arizona Council of Governments (NACOG) is the regional transportation planning organization that is comprised of municipal, county, and tribal governmental entities throughout northern Arizona in Coconino, Apache, Navajo, and Yavapai Counties. Within its region, NACOG has responsibility for preparation and adoption of its own Coordination Plan. However, because many local human service providers located in Flagstaff serve more of northern Arizona than just the MetroPlan region, and because the need for human service transportation services extends beyond the MetroPlan region, it is important for MetroPlan, Mountain Line and NACOG to coordinate their planning efforts.

Planning Process

Coordination Plan preparation, review, and adoption

This Plan has been updated as a joint partnership of MetroPlan and Mountain Line. The Plan was developed in collaboration with Coordinated Mobility Council (CMC). In February 2017, the CMC worked to identify gaps in transportation services. In May 2018, the CMC participated in a group brainstorming activity to identify potential strategies to fill the previously identified gaps. In August 2018, the CMC evaluated the proposed strategies, discussed roles and responsibilities, and action items for the strategies. In November 2018, the CMC finalized ranking and prioritization ratings for projects, these items were added to the Plan’s update.

ADOT requires a major revision of the Plan every four years. In interim years, a brief update or minor amendment is expected to address the following:

- Note any changes to coordination approach, strategies, or priorities.
- Maintain and update current information on transportation providers in the region.
- Include an updated list of projects submitted as part of the Section 5310 grant process.

In this way the Plan is the primary working document of the Coordinating Council.

Related plans

- **Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019**
This Mountain Line document provides direction and specific tools to implement the vision of the Coordination Plan. This plan was adopted in 2013.
- **Five-Year Transit Plan**
Mountain Line’s current Five-Year Transit Plan was completed and adopted in December of 2017 and serves as the guiding document for fixed-route transit, paratransit, and supporting service planning in the region.
- **Flagstaff Regional Plan**
The Flagstaff Regional Plan is the overarching policy document that guides land use and transportation decisions for the Flagstaff region. The Plan was adopted by the City and County, and ratified by the voters, in 2014.
- **Regional Transportation Plan**
The Regional Transportation Plan (RTP), which was adopted in 2017 by the MetroPlan Executive Board, identifies and prioritizes future transportation investments in the Flagstaff region for driving, riding the bus, walking, biking, and moving goods. A federal and state requirement to receive transportation funding, the RTP evaluates the cost and

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effectiveness of projects for each major travel mode, as well as addressing the relationships between land use, transportation, the economy, and the environment.

- **Coconino County Community Health Improvement Plan**

The Coconino County Community Health Improvement Plan (CHIP) comprises of goals and strategies to address health related issues in Coconino County. In 2013, the Community Health Assessment (CHA) addressed three priorities: access to care, chronic disease, and injury prevention. The CHIP provides a strategic action plan for the community health improvement process. The CHIP Update 2016 document describes the public health system partners who were engaged, the process used, and dynamic action plan created to implement the CHIP.

Regional Context

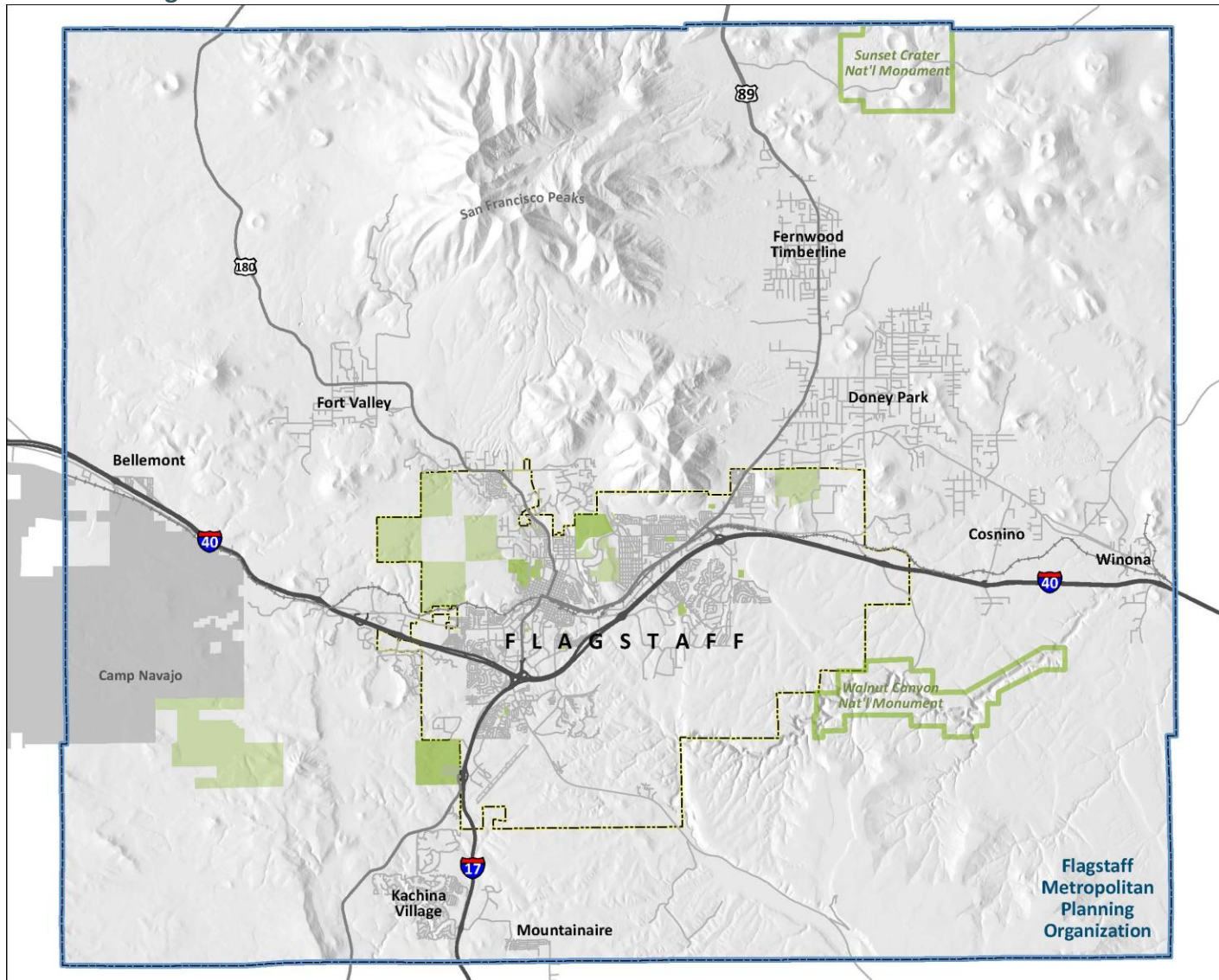
The MetroPlan region

The Flagstaff Metropolitan Planning Organization area covers 525 square miles in northern Arizona and lies entirely within the boundary of Coconino County. Flagstaff, with a population of 76,831 in 2020, is the principal and only incorporated city in the MetroPlan area. The MetroPlan area also includes a number of surrounding unincorporated communities, including Fort Valley, Bellemont, Kachina Village, Mountaineer, Doney Park, Fernwood-Timberline, Cosnino, and Winona. These unincorporated areas add approximately 22,000 people, to bring the total population for the MetroPlan region to about 98,000.

The area is served by several major transportation corridors. Interstate 40 traverses the region east-west, and Interstate 17 connects south to Phoenix. U.S. Highway 89 extends north to Page, Lake Powell, and Utah, while U.S. Highway 180 travels north to the Grand Canyon. State Highway 89A runs south to Sedona through Oak Creek Canyon.

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Map 1: The MetroPlan Region



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Demographics

Census geography

Census information is not available for the precise MetroPlan boundary. Demographic information presented here is derived from the Census block groups that comprise the MetroPlan region, which includes an area that is somewhat larger than the city of Flagstaff. This larger area includes two communities – Mormon Lake and Munds Park – that are outside of the MetroPlan boundary, but otherwise the area outside the MetroPlan area is not heavily populated. In addition, certain demographic information noted in this plan is only available for the Flagstaff County Census Division (CCD), which comprises of communities outside of the MetroPlan area, including Munds Park, Mormon Lake, Forest Lakes, and the Coconino County portion of Sedona. For comparative purposes, demographic information for Arizona and the United States are also included.

Population

Historic population numbers for Flagstaff and the MetroPlan area are listed below in Table 1. Growth in population for both geographies has been significant in the past 25 years.

Table 1: Population, land use, density

| | <i>City of Flagstaff</i> | <i>Flagstaff CCD</i> |
|--------------------------|------------------------------|----------------------|
| Total population 2020 | 76,831 | 97,227 |
| Total population 2010 | 65,870 | 87,419 |
| Total population 2000 | 52,894 | 71,205 |
| Total population 1990 | 45,837 | data not available* |
| Area (square miles) | 64 | 4,722 |
| Persons/square mile 2021 | 1,200 | 20.6 |

Source: 2010, 2000, 1990 Census, 2020 Population Estimates

*FMPO was not formed until 1996 – Flagstaff qualified as an urbanized area in 1995 with a total population of 53,355 which led to the creation of the FMPO

Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Vehicle availability and travel time

2.8 percent of occupied housing units in Flagstaff have no vehicles available, and for the MetroPlan region, 3 percent have no vehicles available. Both numbers are equal to or lower than the entire state and the country.

Mean travel time to work in Flagstaff is significantly less than that of Arizona and the United States.

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Table 2: Occupied housing units with no vehicles available; travel time to work

| | <i>City of Flagstaff</i> | <i>Flagstaff CCD</i> | <i>Arizona</i> | <i>United States</i> |
|--------------------------|--------------------------|----------------------|----------------|----------------------|
| Occupied housing units | 26,632 | 26,632 | 2,705,878 | 126,817,580 |
| No vehicles available | 760.6 | 896.7 | 82,036.8 | 6,392,142.45 |
| Percent | 2.8 | 3.0 | 3.0 | 5.0 |
| Mean travel time to work | 15.4 | 15.4 | 25.8 | 26.9 |

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Poverty status

Flagstaff’s poverty rate of 16.6 percent and 13.9 percent for the Flagstaff CCD. Both are higher than or comparable to the Arizona rate of 14.1 percent and the national rate of 12.8 percent.

Table 3: Poverty status in the past 12 months

| | <i>City of Flagstaff</i> | <i>Flagstaff CCD</i> | <i>Arizona</i> | <i>United States</i> |
|--------------------------------|--------------------------|----------------------|----------------|----------------------|
| Population base* | 76,831 | 101,822 | 7,151,502 | 331,449,281 |
| Population below poverty level | 12,753 | 11,653 | 1,008,361 | 42,425,507 |
| Percent | 16.6 | 13.9 | 14.1 | 12.8 |

*The population base for which poverty status is determined does not include unrelated individuals under 15 years of age, people living in college dormitories, or individuals living in institutional group quarters

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Income and unemployment

Median household income for the City of Flagstaff is slightly less than the state of Arizona. For the region, median household income is higher than the state, and about the same as the United States.

Unemployment rates for the region is higher than those of Arizona and the nation while the rates for the City are consistent with that of the state and nation.

Table 4: Income and unemployment

| | <i>City of Flagstaff</i> | <i>Flagstaff CCD*</i> | <i>Arizona</i> | <i>United States</i> |
|-------------------------|--------------------------|-----------------------|----------------|----------------------|
| Median household income | 58,685 | 63,405 | 61,529 | 64,994 |
| Unemployment rate | 5 | 7 | 5.8 | 5.4 |

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Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Age

Flagstaff is a youthful community, due in part to the presence of Northern Arizona University. Flagstaff has a higher percentage of residents in the 18 and over age bracket than Arizona and the entire country (81.8 percent compared to just over 77 percent).

Flagstaff also has a much lower percentage of older residents. The population of Flagstaff in the 65 and older bracket is significantly less than the percentage for the United States. However, the Flagstaff CCD has a slightly higher percentage of residents in the 65 and older age bracket than the city of Flagstaff, indicating that a higher percentage of older residents are living in rural areas outside of the city of Flagstaff.

Table 5: Population by age group – percent

| | <i>City of Flagstaff</i> | <i>Flagstaff CCD*</i> | <i>Arizona</i> | <i>United States</i> |
|------------------------|------------------------------|-----------------------|----------------|--------------------------|
| Under 5 years of age | 4.7 | 4.7 | 6.0 | 6.0 |
| Under 18 years of age | 18.4 | 18.2 | 22.9 | 22.4 |
| 18 years and over | 81.6 | 81.8 | 77.1 | 77.6 |
| Age 65 years and older | 8.8 | 12.1 | 18.3 | 16.0 |
| Median age | 24.9 | 29.5 | 37.9 | 38.2 |

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Disability status

Disability status for the population is summarized in Tables 6 through 8 on the following page.

A total of 10.4 percent of the civilian population in Flagstaff has a disability. This is lower than the percentage for Arizona and the United States. For the FMPO, the percentage is the same as Flagstaff which is significantly less than the state and nation.

About 3,500 residents of the Flagstaff CCD, representing about 4.0 percent of the population, have ambulatory difficulty.

City and regional percentages for disability status track closely with state and national percentages.

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Table 6: Disability status

| | <i>City of Flagstaff</i> | <i>Flagstaff CCD</i> | <i>Arizona</i> | <i>United States</i> |
|-------------------|------------------------------|----------------------|----------------|--------------------------|
| Population | 76,831 | 101,822 | 7,151,502 | 331,449,281 |
| With a disability | 7,990 | 10,589 | 943,998 | 42,094,058 |
| Percent | 10.4 | 10.4 | 13.2 | 12.7 |

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Table 7: Percentage of the population with a disability status by type

| | <i>City of Flagstaff</i> | <i>Flagstaff CCD*</i> | <i>Arizona</i> | <i>United States</i> |
|-------------------------------|------------------------------|-----------------------|----------------|--------------------------|
| With a disability | 10.4 | 10.4 | 13.2 | 12.7 |
| With a hearing difficulty | 2.3 | 2.8 | 4.1 | 3.6 |
| With a vision difficulty | 1.6 | 1.6 | 2.5 | 2.4 |
| With a cognitive difficulty | 4.9 | 4.5 | 5.0 | 5.1 |
| With an ambulatory difficulty | 3.7 | 3.9 | 7.0 | 6.8 |
| With a self-care difficulty | 1.5 | 1.5 | 2.4 | 2.6 |
| With independent living diff. | 4.4 | 4.2 | 5.7 | 5.8 |

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Table 8: Percentage of the population with a disability status by age group

| | <i>City of Flagstaff</i> | <i>Flagstaff CCD*</i> | <i>Arizona</i> | <i>United States</i> |
|-------------------------|------------------------------|-----------------------|----------------|--------------------------|
| Under 5 years of age | 0.0 | 0.7 | 0.8 | 0.7 |
| Age 5 to 17 years | 4.1 | 3.5 | 5.5 | 5.7 |
| Age 18 to 34 years | 8.0 | 7.7 | 7.1 | 6.6 |
| Age 35 to 64 years | 13.0 | 11.4 | 12.9 | 12.5 |
| Age 65 to 74 years | 19.0 | 19.7 | 24.5 | 24.4 |
| Age 75 years and over | 53.4 | 44.0 | 46.3 | 48.1 |
| Total (all ages groups) | 10.4 | 10.4 | 13.2 | 12.7 |

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

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Photo of Mountain Line's Travel Training Program

Origins and destinations

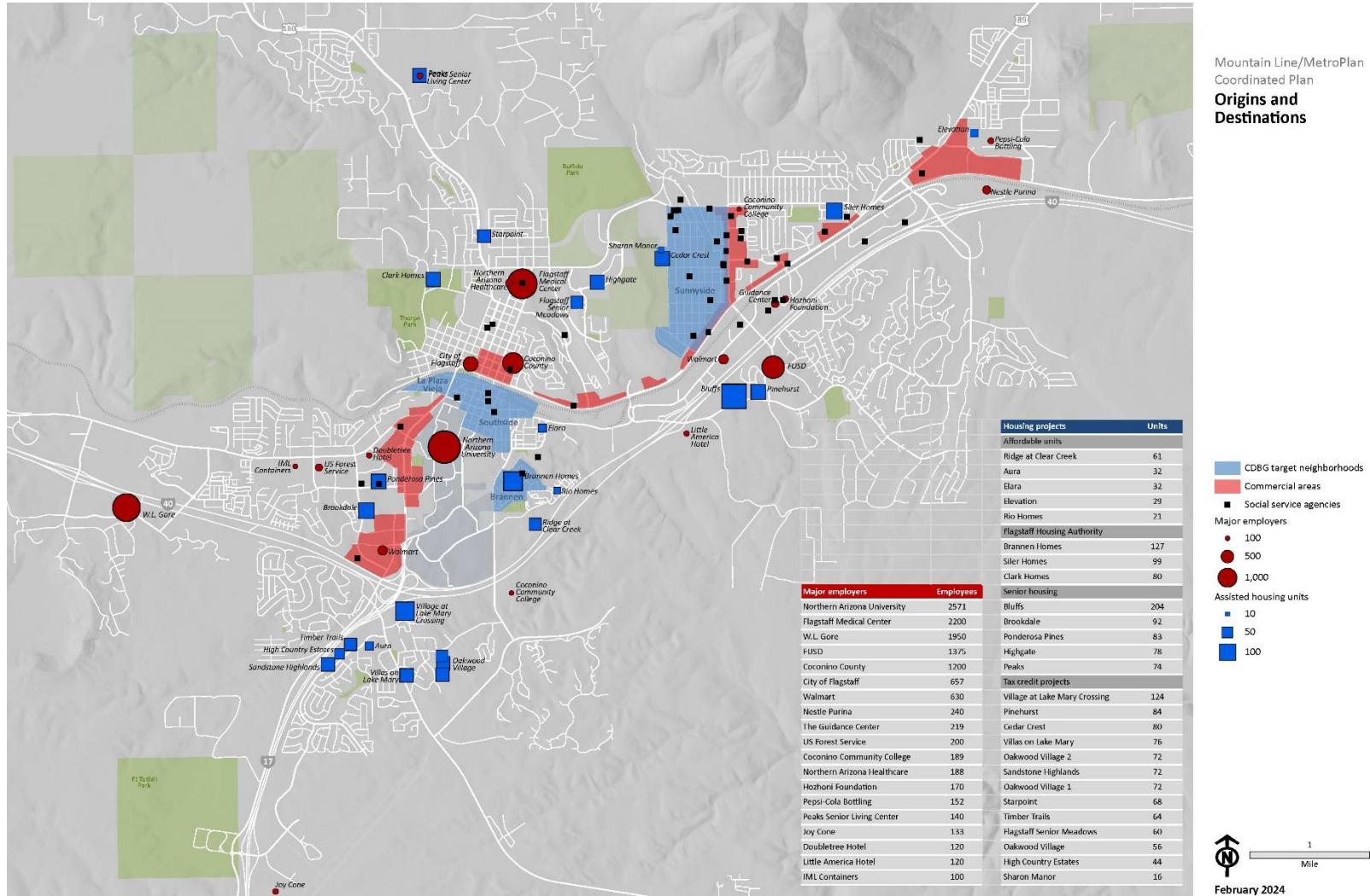
This section documents significant origins and destinations in the Flagstaff area for seniors or people with disabilities.

Origins and Destinations

Locations where travel originates in Flagstaff include low-income rental housing developments managed by the Flagstaff Housing Authority, assisted living facilities for seniors, and low-income tax credit apartment projects. In addition, there are four neighborhoods in Flagstaff where more than 50 percent of the population is low or moderate income. Travel destinations include large employers, commercial areas, medical facilities and clinics, and human service agencies. Significant origins and destinations are depicted on Map 2.

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Map 2: Origins and destinations



**MetroPlan & Mountain Line
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Transportation Inventory

Existing transportation services and resources in the Flagstaff region

| Fixed-route Public Transit | | | | |
|--|---|---|---|---|
| Mountain Line Mountain Line | | | | |
| Description | | | Contact | |
| <p>Mountain Line provides public transit service on eight fixed routes, throughout the City of Flagstaff. Most routes operate on 30-minute frequencies during peak hour and on 60-minute frequencies before and after peak hour. Mountain Line also includes one high-frequency service, route 10, with 8 – 15 minute headways along a fixed and dedicated route between downtown Flagstaff, Northern Arizona University campus, and the Woodlands Village neighborhood.</p> | | | <p>Mountain Line 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@mountainline.az.gov</p> | |
| Service area | Hours | Eligibility | Fare | Fleet |
| City of Flagstaff | M-F: 5:45am-10:00pm Sa-Sun: 7:15am-8:00pm | General public | \$1.25 adult \$0.60 sr/disabled/youth | Gillig hybrid-electric buses (28-passenger) |
| Campus Shuttle Northern Arizona University | | | | |
| Description | | | Contact | |
| <p>Northern Arizona University’s Campus Shuttle Services provides fare-free bus service on three routes on NAU’s campus with 21 stops. A portion of the route follows the Mountain Line route 10 through campus and uses the same stops, to allow for direct connectivity between the two systems. Buses operate on 5-7 minute headway during peak hours (7:00 am to 4:00 pm), 15 minute headways from 4:00 to 6:30 pm, and 30 minute headways from 6:30 to 10:00 pm. Campus Shuttle Services provided 1.3 million rides during the 2023-2024 academic year.</p> | | | <p>NAU Parking Services 411 South Beaver St. Flagstaff, Arizona 86011 928-523-1182 erin.stam@nau.edu</p> | |
| Service area | Hours | Eligibility | Fare | Fleet |
| NAU campus | NAU in session: M-Th: 7:00am-10:00pm, F: 7:00am-5:00pm NAU not in session: M-F 7:00am-5:00pm | NAU students, staff, and faculty and guests on campus | Free | 19 coaches and 3 cutaways vehicles. |

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| Paratransit Service | | | | |
|---|---|--|--|----------------------|
| Mountain Line Paratransit Mountain Line | | | | |
| Description | | | Contact | |
| Mountain Line Paratransit is Mountain Line’s complementary curb-to curb paratransit service for persons with disabilities who are unable to use Mountain Line fixed-route service. Trips can be made to and from locations within 3/4 mile of a Mountain Line route. | | | Mountain Line 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@mountainline.az.gov | |
| Service area | Hours | Eligibility | Fare | Fleet |
| City of Flagstaff | M-F 5:45am-10:00pm Sa-Sun: 6:15am-8:00pm | Persons with disabilities General public (when space is available) | \$2.25 one way \$5.50 one-way, non-ADA or outside 3/4 mile | Paratransit |
| Mountain Line GO! | | | | |
| Description | | | Contact | |
| This service is a microtransit service serving the Huntington and Industrial corridor and surrounding bus stops, including Walmart and Mall Connection Center. Microtransit is a flexible, on-demand transportation solution where rides can be booked on-demand via a website, app, or calling option. This is a targeted service focusing on serving Flagstaff’s most vulnerable populations including older adults, low-income and people with disabilities, and provides the necessary access to essential services such as The Guidance Center, North County, Flagstaff Shelter Services, Flagstaff Housing Authority, and reach jobsite and interview locations like Good Will Employment Center and Walmart. | | | Mountain Line 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@mountainline.az.gov | |
| Service area | Hours | Eligibility | Fare | Fleet |
| City of Flagstaff – Huntington and Industrial Corridor | M-F: 7am – 6pm Sa-Sun: 8am – 5pm | General public | \$1.25 one-way | Paratransit |
| Taxi Programs Mountain Line | | | | |
| Description | | | Contact | |
| Mountain Line offers two taxi programs, City and County, in the MetroPlan boundary for paratransit eligible clients. Please call for more info. | | | Mountain Line 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@mountainline.az.gov | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff Metropolitan Planning Organization | Anytime | Mountain Line Paratransit Clients | Taxi fares | Local taxi companies |

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| Regional Transit | | | | |
|--|--------------------|------------------------------|---|--|
| Navajo Transit System Navajo Nation | | | | |
| Description | | | Contact | |
| Navajo Transit System is operated by the Navajo Nation tribal government on 18 fixed routes throughout the Navajo Nation, which covers 27,000 square miles in Arizona, New Mexico, and Utah. | | | Navajo Transit System PO Drawer 1330 Window Rock, Arizona 86515 928-729-4002 lbigwater@navajotransit.com | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Navajo Nation, plus service to Bluff and Blanding (Utah), Gallup and Farmington (New Mexico) and Flagstaff | M-F: 5:00am-7:00pm | General public | \$2.00 per day | 7 mid-sized buses, and 4 vans. A 30-passenger, accessible coach is used on Route 11 to Flagstaff |
| Hopi Senom Transit System Hopi Tribe | | | | |
| Description | | | Contact | |
| Hopi Senom runs 4 deviated fixed routes per day servicing the areas of Keams Canyon, Flagstaff, Kykotsmovi, and Winslow. Each route runs two trips a day on weekdays, no service on weekends. | | | Hopi Senom Transit PO Box 123 Kykotsmovi, Arizona 86039 928-734-3231 jpolingyumtewa@hopi.nsn.us | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Hopi Reservation, Flagstaff, Tuba City | M-F: 8:00am-5:00pm | General public | \$2.00 one-way Vets ride free. | 23-passenger Arboc bus, two 15-passenger El Dorado buses, and a 15-passenger van. |
| Mountain Line Vanpool Mountain Line | | | | |
| Description | | | Contact | |
| Mountain Line has a turnkey contract with Enterprise Rideshare for vanpool services. Vanpool service can be for any route with an origin or destination in Coconino County. Groups consist of 5 – 14 people. | | | Mountain Line 3773 N. Kaspar Dr. Flagstaff, AZ 86004 928-779-6624 | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Coconino County | Anytime | 5+ people commuting together | Lease price based on mileage; Mountain Line provides \$400 monthly subsidy. | Enterprise Rideshare provides a variety of 7-14 passenger vehicles. |
| Shuttle Services | | | | |
| Groome Transportation | | | | |
| Description | | | Contact | |
| Groome Transportation, formally Arizona Shuttle, is a private company that operates shuttle service to various destinations from Flagstaff, Phoenix, Sedona, and Tucson. The company’s schedule includes 13 daily trips to Phoenix, with stops at Camp Verde, Phoenix Denny’s on Bell Road, and Sky Harbor Airport; Daily trips to Sedona; Daily trips to the Grand Canyon via Williams. | | | Groome Shuttle 1840 West Kaibab Lane Flagstaff, Arizona 86001 928-226-8060 dvavala@arizonashuttle.com | |

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| <p>There are three pick-up points in Flagstaff, depending on the route: the Groome Office, Amtrak/Visitor Center downtown, and NAU north campus.</p> <p>Some vehicles have a lift and wheelchair tie-downs, and the company can accommodate travelers with disabilities but asks that reservations be made at least 48 hours in advance.</p> | | | | |
|--|-------------------------------------|----------------|----------------------|--|
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff to Phoenix, Camp Verde, Sedona, Williams, and Grand Canyon | 1:50am-11:40pm (depending on route) | General public | \$34 to \$61 one way | A variety of vehicles, from vans to buses with seating for 29 passengers |

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Intercity Bus and Rail

Amtrak

| Description | | | Contact | |
|---|--|----------------|--|-----------------|
| Amtrak’s Flagstaff station is located in downtown Flagstaff on the south side of Route 66, between San Francisco and Beaver Streets. The facility is located in the historic train station, which Amtrak shares with the Flagstaff Visitor Center. Amtrak’s Southwest Chief passenger service stops in Flagstaff twice daily, with one westbound and one eastbound train. | | | Amtrak 1 East Route 66 Flagstaff, Arizona 86001 928-774-8679 www.amtrak.com | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Nationwide | Westbound: 8:57pm Eastbound: 4:41am | General public | Varies | Passenger train |

Greyhound

| Description | | | Contact | |
|--|----------------|----------------|--|-----------------|
| Flix bus maintains a station on Butler Avenue near the Whole Foods and the Aspen Place commercial development. Greyhound’s daily schedule from this station include 5 buses southbound to Phoenix, 3 buses eastbound to Albuquerque, with stops at Holbrook, Gallup, and Grants, and 2 buses westbound to Las Vegas with stops at Kingman, Bullhead City, and Henderson. Accessible accommodations are available, including wheelchair lift-equipped buses, upon 48-hour notification. | | | Flix Bus 880 East Butler Avenue Flagstaff, Arizona 86001 928-774-4573 www.greyhound.com | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Nationwide | 10:00am-5:00am | General public | Varies | Passenger coach |

FlixBus

| Description | | | Contact | |
|--|--------|----------------|------------------------|-----------------|
| FlixBus provides affordable bus travel within the US. Routes from Flagstaff travel to Phoenix and Tucson. There is one trip per day to Phoenix and Tucson. Accessible accommodations are available upon request. | | | FlixBus Flixbus.com | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Nationwide | Varies | General public | Varies | Passenger coach |

Non-emergency Medical Transportation

Guardian Medical Transport

| Description | | | Contact | |
|---|-------|-------------|--|-------|
| Guardian is an emergency medical transportation provider (ambulance service), but also offers door-through-door non-emergency medical transportation in Flagstaff when medically necessary. | | | Guardian Medical Transport 1200 North Beaver Street Flagstaff, Arizona 86001 928-773-2145 | |
| Service area | Hours | Eligibility | Fare | Fleet |
| | | | | |

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| | | | | |
|---|-------|--|--|---|
| Northern Arizona | 24/7 | Non-ambulatory patients who must be transported by ambulance | Varies | Ambulance |
| AHCCCS Transportation Services | | | | |
| Description | | | Contact | |
| Statewide offers door-thru-door service for seniors, people with disabilities, and non-emergency medical patients in the AHCCCS system throughout most of northern Arizona, including Flagstaff, Prescott, Cottonwood, Sedona, Show Low, Winslow, Page, Tuba City, the Navajo Nation, and the Hopi Reservation. | | | Contact number on back of AHCCCS card. | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Northern Arizona | 24/7 | Seniors, persons with disabilities, non-emergency medical patients | Varies | Passenger cars, wheelchair, and stretcher-equipped vans |
| Medstar Medical Transport | | | | |
| Description | | | Contact | |
| Medstar Medical Transport specializes in providing non-emergency long distance trips throughout the United States. They provide hospice transport, stretcher transport, and wheelchair transportation to get to medical appointments and other reasons. | | | 480-894-9555 main line | |
| Service area | Hours | Eligibility | Fare | Fleet |
| All of Arizona | 24/7 | No eligibility requirements. Focused on seniors, persons with disabilities, non-emergency medical patients | Flagstaff to Phoenix \$450 round trip. Local fares available upon request. | ADA vehicles, stretcher vehicles |

| | |
|--|--|
| Non-emergency Medical Transportation (continued) | |
| AZ Harmony Med Trans | |
| Description | Contact |
| AZ Harmony provides a variety of transportation service throughout AZ. They provide non-emergency medical transportation, transportation | Coconino County Office 251 N. 4 th Street, Flagstaff, AZ 86004 |

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| service for organizations and medical facilities, transportation for seniors and those with mobility challenges. | | | | |
|--|---|--|------------------------|--|
| Service area | Hours | Eligibility | Fare | Fleet |
| All of AZ, bring their clients to the nearest hospital | M – F: 8am – 4pm, dispatch is open later and on weekends. Sometimes will pick up on weekends. | Indian Health AHCCCS and AZ long term care clients | Billing through AHCCCS | No wheelchair accessible van or stretcher van. |

Human Service Transportation Providers

Center for Service and Volunteerism NAU

| Description | | Contact | | |
|---|----------------|--|------|------------------------------|
| The Civic Service Institute’s Senior Corps Program uses volunteers, aged 55 and over, to transport home-bound elderly clients for appointments, social and recreational activities, shopping, and errands. Most of the volunteers in the program use their own vehicles; some that do not drive use Mountain Line, Mountain Line Paratransit or arrange other transportation. | | Civic Service Institute at NAU P.O. Box 5063 Flagstaff, Arizona 86011 928-523-6585 Erin.Kruse@nau.edu | | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Northern Arizona | By appointment | Seniors, persons with disabilities | None | Volunteer’s private vehicles |

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| Human Service Transportation Providers (continued) | | | | |
|--|--|----------------------|---|---|
| Coconino County Community Services – Senior Services | | | | |
| Description | | | Contact | |
| <p>Coconino County Community Services offers a weekly trip to Flagstaff from the senior center in Williams for shopping and medical appointments. A once-a-month senior outing is also offered. The agency does provide transportation services though mileage reimbursement to 4 volunteer drivers.</p> <p>The agency also subsidizes senior trips on Mountain Line Paratransit and Mountain Line to and from the lunch program at the Thorpe Park Senior and Community Center.</p> | | | <p>Coconino County Community Services 2625 North King Street Flagstaff, Arizona 86004 928-679-7485</p> | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff and Williams | Varies | Seniors | None | Several vans |
| Flagstaff Shelter Services | | | | |
| Description | | | Contact | |
| <p>Flagstaff Shelter Services is a non-profit agency that operates an emergency shelter and day productivity center for homeless individuals in east Flagstaff. A high percentage of clients are elderly and/or disabled. The Shelter has two vehicles used to transport clients to overflow shelters.</p> | | | <p>Flagstaff Shelter Services PO Box 1808 Flagstaff, Arizona 86002 928-225-2533</p> | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff | | Homeless individuals | None | 2 cutaways |
| Mountain Line Discount Day Pass Program | | | | |
| Description | | | Contact | |
| <p>NAIPTA provides reduced price passes for the Mountain Line Bus System for human service agencies to purchase for clients. Qualifying agencies are limited to 1500 passes per year.</p> | | | <p>Mountain Line 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@naipta.az.gov</p> | |
| Service area | Hours | Eligibility | Fare | Fleet |
| City of Flagstaff | M-F: 5:45am-10:00pm Sa-Sun: 7:15am-8:00pm | General public | \$1.25 adult \$0.60 senior/disabled/youth | Gillig hybrid-electric buses (28-passenger) |
| Human Service Transportation Providers (continued) | | | | |
| Hozhoni Foundation | | | | |
| Description | | | Contact | |
| <p>Hozhoni Foundation provides individualized residential, vocational, and educational services for people with developmental disabilities. Transportation for clients is provided to and from their facility as well as trips for Special Olympics, family visits and medical appointments. Service recipients range from young adults to elderly and from fully ambulatory persons to wheelchair users.</p> | | | <p>Hozhoni Foundation 2133 North Walgreen Street Flagstaff, Arizona 86004 928-526-7944</p> | |
| Service area | Hours | Eligibility | Fare | Fleet |

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| | | | | |
|---|--------------------|---|---|-------------|
| Flagstaff area | 6:00am-10:00pm | Individuals with developmental disabilities | None | 24 vehicles |
| Northland Family Help Center | | | | |
| Description | | | Contact | |
| A shelter for women and children who are escaping relationship violence. Provide bus passes or taxi voucher if emergency. Youth transport vehicles. | | | Northland Family Help Center 2532 North Fourth Street #506 Flagstaff, Arizona 86004 928-527-1900 MMartinez@northlandfamily.org | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff | 7:00am-10:00pm | Agency clients only | None | |
| Quality Connections | | | | |
| Description | | | Contact | |
| Quality Connections provides vocational and residential services to individuals with disabilities. Transportation is provided daily to and from the day program, work activities, and medical appointments. | | | Quality Connections 3920 East Huntington Drive Flagstaff, Arizona 86004 928-773-8787 dougarnett@qualityconnections.org | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff | M-F: 9:00am-5:00pm | Agency clients | None | |

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| Human Service Transportation Providers (continued) | | | | |
|---|-------|--|--|-------------|
| The Guidance Center | | | | |
| Description | | | Contact | |
| <p>The Guidance Center provides behavioral health services for low income, seriously mentally ill, chemically dependent, and child/family clients in Flagstaff, Williams, Northern Arizona, Coconino County, Grand Canyon and the Supai Nation. The Guidance Center provides transportation services for clientele to make doctor appointments procure groceries and trips to Phoenix if needed for services. The Guidance Center picks up and returns clients to their homes whether they need transportation to get to the facility or if they require disability transportation. Client transportation uses public services, including taxis and bus lines, as much as possible.</p> | | | <p>The Guidance Center 2187 North Vickey Street Flagstaff, Arizona 86004 928-714-5308</p> | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff | M-F | Low income, seriously mentally ill, chemically dependent, and child/family clients | None | 16 vehicles |
| Coconino County Health and Human Services | | | | |
| Description | | | Contact | |
| <p>Coconino County Health and Human Service programs occasionally will provide clients receiving CCHHS services, rides to medical appointments.</p> | | | <p>Coconino County Health and Human Services 2625 North King Street Flagstaff, Arizona 86004 www.coconino.az.gov/3014/Assistance 928-679-7272</p> | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Coconino County | M-F | Through CCHHS case management | None | |

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| Human Service Transportation Providers (continued) | | | | |
|--|-------|------------------------|--|------------------------|
| Disabled American Veterans | | | | |
| Description | | | Contact | |
| In Flagstaff, this program will drive veterans to medical appointments including those in Prescott and Phoenix. The program is run with volunteers and two donated vans. Mondays, Wednesday, Friday's vans go to Prescott. Tuesdays, Thursdays, the vans go to Phoenix, Scottsdale, or Cottonwood. | | | U.S. Veterans Administration Service 123 North San Francisco Street Flagstaff, Arizona 86001 928-214-8170 | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Northern Arizona | M-F | United States veteran. | None | No wheelchair capacity |

| School Transportation | | | | |
|--|--------------------|-------------|--|------------------------|
| Flagstaff Unified School District (FUSD) | | | | |
| Description | | | Contact | |
| FUSD provides student transportation services for more than 8,900 students at the district's 10 elementary schools, 2 middle schools, and 2 high schools. FUSD operates 93 school buses on more than 200 routes, providing daily rides to 3,700 students. Transportation services are also provided for a variety of field trips, special events, and sports events. The district also provides curb-to-curb transportation service for special needs students. The special needs buses follow regular routes, although the routes are subject to frequent change due to changes in schedules and needs, and students moving into and out of the district. | | | Flagstaff Unified School District 3285 East Sparrow Avenue Flagstaff, Arizona 86004 (928) 527-2301 mpenca@fUSD1.org | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff area | M-F: 6:15am-4:45pm | Students | None | 20 special needs buses |

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| Senior Living Transportation Service | | | | |
|--|--|-----------------------------|--|-------------------------|
| Brookdale Senior Living | | | | |
| Description | | | Contact | |
| Brookdale provides transportation service for their residences to doctors' appointments and community shopping centers. Monday and Wednesday mornings are for shopping, afternoon includes a scenic drive. Tuesdays and Thursdays are reserved for doctors' appointments and emergency appointments. | | | Brookdale Flagstaff 2100 S. Woodlands Village Blvd. Flagstaff, Arizona 86001 928-779-7045 | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff area | M-Th: Mornings and afternoons | Brookdale Residents | None | 1 van, ADA accessible |
| The Peaks | | | | |
| Description | | | Contact | |
| The Peaks provides transportation service for their residences to doctors' appointments in the Flagstaff area. | | | The Peaks 3150 N. Winding Brook Rd Flagstaff, Arizona 86001 928-774-7106 | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff area | Monday to Friday 7am – 4pm. | The Peaks Residents | None | 2 buses, ADA accessible |
| Haven of Flagstaff | | | | |
| Description | | | Contact | |
| Haven of Flagstaff, Haven Health provides transportation service for their patents to doctors' appointments, including dialysis. | | | Haven of Flagstaff 800 W. University Ave. Flagstaff, Arizona 86001 928-779-6931 | |
| Service area | Hours | Eligibility | Fare | Fleet |
| Flagstaff area, including Munds Park | Monday – Saturday, sometimes on Sunday if relatives cannot bring them (extra cost). 4:30am – 7:30 pm | Haven of Flagstaff patients | Included with stay | 3 vans, ADA accessible |

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| Company | Contact | Fare |
|---------------------|----------------------------|--|
| Action Cab | 928-774-4427 | \$3.00 pickup + \$1.70/mile |
| Apex Taxi | 928-779-0000 | |
| Sun Taxi | 928-774-7400 | |
| Top Hat Taxi | 928-719-0909 | \$2.00 pickup + \$2.00/mile, \$40 per hour |
| Uber | Application via smartphone | Available at time of trip request |
| Lyft | Application via smartphone | Available at time of trip request |

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Existing coordination

Mountain Line engages in a variety of coordination activities in the Flagstaff area, including training opportunities, vehicle maintenance, and performs mobility management responsibilities. These coordination efforts help fill transportation gaps which are described in more detail in the Transportation Gaps, Goals, and Strategies section below. Key existing coordination efforts include:

- **Driver training:** Mountain Line provides comprehensive driver training that is available to agencies receiving 5310 funds. Driver Training for Special Needs vans are provided by Mountain Line to several 5310 agency recipients. Mountain Line shares upcoming P.A.S.S. (Passenger Assistance, Safety, and Sensitivity) trainings with State-wide Mobility Managers. This helps address the human capital gaps.
- **Travel training:** Travel training is provided to individuals to assist them in using fixed route buses whenever possible. Mountain Line provides travel training to individuals and groups. Mountain Line also provides quarterly train the trainer workshops for agency staff to learn about the system and empower their clients and/or staff to use the fixed-route system. This program helps address both information and human capital gaps.
- **Shared maintenance.** Mountain Line offers vehicle maintenance services to any local 5310 agency recipients and others. Mountain Line has the only facility and trained personnel in northern Arizona to service wheelchair lifts; having this service available locally can save significant time and money, as the next-nearest facility is located in the Phoenix area.
- **Taxi program:** This program provides Mountain Line Paratransit clients with an additional and flexible mode of transportation. They can use a taxi service instead of the Mountain Line Paratransit service, and it is available at times when paratransit does not operate. This program started in February 2007 to supplement the ADA paratransit services provided through Mountain Line Paratransit. This program helps address temporal and spatial gaps.
- **Discounted Day Pass Program:** Some bus tickets or passes are provided to organizations serving individuals with disabilities or low incomes who otherwise would not be able to afford the price of a bus fare.
- **ecoPass:** Mountain Line’s ecoPASS program enables Flagstaff employers and residential developments to provide all their employees or residents with an annual bus pass at a reduced rate. In FY2020, four local agencies and businesses purchased the ecoPass for their employees, and one residential development purchased the ecoPASS for their residents.
- **Transportation support for local agencies:** Mountain Line provides mobility management coordination together with the MetroPlan. Mountain Line provides grant guidance, grant compliance, and shares Mountain Line trainings to the Coordinated Mobility Council. This helps address human capital gaps.

There are a variety of existing 5310 recipients in the region which help address transportation gaps and aid in coordination efforts. A summary of applications submitted for 5310 grant programs in the MetroPlan region is included in the Appendices.

Transportation Gaps, Goals, and Strategies

Strategies to enhance mobility

To be most effective, planning to fill transportation gaps must be an integral part of the region’s overall transportation planning efforts. Transportation planning in the Flagstaff region includes several strategies to enhance mobility:

- **Land use.** Support compact development patterns, mixed-use neighborhoods, and higher densities to help reduce reliance on private automobiles and increase walking, bicycling, and access to transit
- **Alternate modes.** Encourage and promote walking and bicycling as affordable, healthy, and sustainable transportation modes
- **Fixed-route public transit.** Enhance Mountain Line’s fixed-route transit service
- **Special needs transportation.** Close gaps in service and provide transportation that is convenient and attractive for all people, particularly disadvantaged populations.

The first three strategies are being considered in various on-going planning efforts:

- **Land use** patterns to support mobility are included as part of the process to update the regional comprehensive plan;
- Planning for **alternate modes** is also underway as part of the Active Transportation Master Plan process as well as the Mountain Line On-Demand Feasibility Study;
- **Fixed-route transit** planning and supportive services are covered in Mountain Line’s recently adopted Five-Year Transit Plan.

Types of transit service

This section is intended to illustrate the types and range of public transit services that might be provided by a transit agency. Special needs transportation service typically uses the last three categories, demand-responsive or dial-a-ride service, paratransit, and escorted transportation. Fixed-route buses also have wheelchair lifts or ramps which make them accessible transportation as well.

- **Fixed-route service.** A service provided on a repetitive basis along a specific route according to a pre-arranged, published schedule with vehicles stopping to pick up and deliver passengers to specific locations. Each trip is run on a fixed route, servicing the same origins and destinations.
- **Skip-stop service.** A public-transportation service pattern in which not all vehicles make every stop along a designated route. While all vehicles may stop at every major hub station, some express buses or trains may serve only a few stops. This system attempts to reduce travel time and crowding at boarding stations.

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- **Limited-stop service.** An express service, usually on a larger bus, which operates on a fixed route either parallel to an existing fixed route or supplementing several existing routes. Its purpose is to provide quicker service to destinations with less frequent stops.
- **Deviated fixed-route service.** Service that allows on-request, limited-distance deviation (usually up to three-quarters of a mile) off a regular bus route for those who have trouble getting to bus stops. Planning for these routes often involves the use of computers and GPS systems to aid the driver.
- **Demand-responsive or dial-a-ride service.** A non-fixed-route service, using vans or small buses, with passengers calling the agency in advance (usually 24 hours) to arrange pickup to go to any location within a transit system's service area.
- **Paratransit.** Transportation service that supplements larger public transit systems by providing individualized rides that do not follow fixed routes or schedules. Although the definition may include a variety of flexible modes, it is increasingly used to refer to special transport services for people with disabilities.
- **Escorted transportation.** Any public transportation service which requires the use of a person to assist the passenger over the course of a trip. Such services can be classified as curb-to-curb, door-to-door, or door-through-door service.
- **On Demand Transportation.** A non-fixed-route service, open to the general public, using vans or small buses, with passengers using an app or calling a dispatch to arrange a pickup to go to any location within an identified service area with service provided within an identified, short-term period of time.

Levels of escorted transportation service

- **Curb-to-curb.** The most common designation for paratransit services; passengers are picked-up and discharged at the curb or driveway in front of their home or destination. The driver does not assist or escort passengers to the door.
- **Door-to-door.** A form of escorted paratransit service that includes passenger assistance between the vehicle and the door of his or her home or other destination but does not entail the driver going inside the destination.
- **Door-thru-door.** A hands-on service for passengers with significant mobility limitations in which a driver escorts the passenger from the home and into the destination. Assistance may also be given for belongings, like groceries. This level of service is for individuals who would otherwise not be able to use regular or even enhanced paratransit services.

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Human services transportation level of service

Many human services agencies provide some form of transportation service to their clients. The level of service provided can vary significantly from agency to agency, depending on the clients' needs and the agencies' resources. Transportation services provided by human service agencies can generally be fitted into four categories, listed below in descending order of involvement and complexity.

- **Provide transportation** by operating vehicles to transport their clients.
- **Contract for transportation** for their clients through formal arrangements with other transportation providers.
- **Subsidize transportation** by providing clients with bus fare, taxi vouchers, mileage reimbursement, or cash.
- **Arrange for transportation** by assisting clients with trip planning and information on transportation options.

Coordination, and participation in the coordination planning process, is a potential benefit to all of these agencies regardless of the level of service provided.

Mobility Trends

The follow are some new mobility trends as well as some examples of federal grant opportunities for funding said mobility options.

Alternative forms of mobility:

- **Carpooling apps** are ride share services that pair people together based on similar commutes for a fee that is typically passed on to the driver.
- **Complete trip apps** are trying to create a seamless connection from your origin to destination. Oftentimes being walking or biking directions to and between bus stops.
- **On-demand transportation** is real time hailed transportation such as microtransit and Transportation Network Companies (TNC) including but not limited to Uber and Lyft.
- **Trip brokering** utilizes multiple service providers who dispatch the form of transportation that best fits the rider's needs.

Federal grant opportunities:

- **Innovative Coordinated Access and Mobility Grants** seek to improve access to public transportation by building partnerships among health, transportation, and other service providers. This program provides competitive funding to support innovative projects for the transportation disadvantaged that will improve the coordination of transportation services and non-emergency medical transportation services
- **Enhancing Mobility Innovation** advances a vision of mobility for all – safe, reliable, equitable, and accessible services that support complete trips for all travelers. The program promotes technology projects that center the passenger experience and encourage people to get on

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board, such as integrated fare payment systems and user-friendly software for demand-response public transportation.

- **Integrated Mobility Innovation** funds projects that demonstrate innovative and effective practices, partnerships, and technologies to enhance public transportation effectiveness, increase efficiency, expand quality, promote safety, and improve the traveler experience.

Transportation Gaps

This plan addresses a variety of gaps in the transportation system for disadvantaged populations. These gaps were initially identified as a part Mountain Line’s Mountain Mobility Business Plan and have been updated through CMC discussion over the past year.

The gaps include:

- Information
- Temporal
- Spatial
- Infrastructure
- Human capital

The following sections describe in more detail the unmet transportation gaps, the overarching vision for resolving each gap, and the associated strategies.

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Dynamic Strategies

The strategies are divided into two categories, dynamic strategies, and additional strategies. Dynamic strategies help solve more than one transportation gap. These strategies are a priority for the MetroPlan region because they can be cost-effective means to solve multiple challenges. Table 9 depicts the dynamic strategies in relation to the transportation gaps they address.

Table 9: Dynamic strategies

| | Information Gap | Temporal Gap | Spatial Gap | Infrastructure Gap | Human Capital Gap |
|---|-----------------|--------------|-------------|--------------------|-------------------|
| Develop travel training tools for agency personnel | ■ | | | | ■ |
| Promote City and County Taxi Program | ■ | ■ | ■ | | |
| Simplify the paratransit qualification process | | ■ | | | ■ |
| Develop volunteer driving program | | ■ | ■ | | ■ |
| Promote Mountain Line Vanpool | ■ | ■ | ■ | | |
| Increase awareness of mobility issues to City staff | ■ | | ■ | ■ | |
| Improve walkability in ¼ mile to transit | | | ■ | ■ | |
| Improve connections between NAU and CCC | | | ■ | ■ | |
| Utilize FRA safety grant or other funding to build safer railroad crossings | | | ■ | ■ | |
| Share Mountain Line and Statewide trainings | ■ | | | | ■ |
| Coordinate between ADOT and AHCCCS | | ■ | ■ | | ■ |
| Provide assistance to grant writing | ■ | | | | ■ |

Information Gaps

Unmet needs:

- Lack of knowledge of transportation resources, including Mountain Line programs and specialized agency transportation.
- Lack of central clearinghouse to identify all available transportation options. (Both consumer and stakeholders)
- Lack of accessible website information for people with disabilities and technologically limited populations
- Retention/ frequency of information; it can be difficult to disseminate transit information, so people remember the resources

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Vision: Stakeholder agencies and the community are aware of all the transportation options and programs throughout the MetroPlan region.

Goal: To increase education opportunities and resources for consumers, consisting of stakeholder agencies, existing riders, and prospective riders.

Performance Measures:

- Number of travel training events
- Number and type of promotional contacts
- Number of site visits on MoveMeFLG.com

| Dynamic Strategies | Action Items | Transportation Gap(s) Addressed |
|--|--|--------------------------------------|
| Develop travel training tools for agency personnel to introduce Mountain Line services to clients. | <ul style="list-style-type: none"> ▪ Share training materials with agency staff ▪ Conduct travel trainings with agency staff | Information gap Human capital gap |

| Additional Strategies | Action Items |
|--|---|
| Continue outreach methods to the public regarding Mountain Line wide programs | <ul style="list-style-type: none"> ▪ Present all Mountain Line wide programs at outreach events ▪ Participate in wide range of outreach events with varying audiences |
| Promote travel training to numerous audiences to introduce prospective riders to transit | <ul style="list-style-type: none"> ▪ Reach out to existing contacts to conduct travel training |
| Promote MoveMeFLG.com to showcase transportation options in Flagstaff and surrounding region | <ul style="list-style-type: none"> ▪ Create market materials to showcase at outreach events ▪ Present website to key groups in Flagstaff: CBD, Chamber of Commerce, Realtors, etc. |
| Report on Coordinated Mobility Council activities and outcomes to all stakeholders. | <ul style="list-style-type: none"> ▪ Identify the type of outcomes and related performance metrics ▪ Develop reporting mechanisms to regularly inform agency partners and stakeholders of the CMC |
| Communicate identified transportation gaps and strategies with private developers | <ul style="list-style-type: none"> ▪ Educate private developers in the City’s private develop process about transportation gaps and strategies identified in the Coordinated Plan |
| Update Mountain Line’s website to address accessibility issues | <ul style="list-style-type: none"> ▪ Evaluate the website, identify accessibility issues, and implement changes so transportation information is accessible to everyone |
| Ensure all transportation programs are accessible and usable by technologically limited populations. | <ul style="list-style-type: none"> ▪ Create non-digital means to access transportation programs, such as calling options. |

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| | |
|--|--|
| Develop wide range of marketing materials to aid in the retention and frequency of information such as flyers or refrigerator magnets. | <ul style="list-style-type: none"> ▪ Educate people responsible for marketing materials regarding universal design. ▪ Brainstorm additional non-digital marketing items to help with retention |
| <i>See additional strategies in Temporal gaps and Human Capital gaps strategies</i> | |

Temporal Gaps

Unmet needs:

- Transportation services outside of Mountain Line and Paratransit hours.
- Human service agency trips have limited service after hours and on weekends.
- Processes for people with a disability to apply for paratransit service is long and arduous

Vision: Affordable and convenient transportation is available during all hours of the day.

Goal: Promote existing services and encourage partnerships to form additional transportation options during times of day when fixed-route service is no longer operating.

Performance measures:

- Number of trips carried after hours
- Number of trips in City and County Taxi program
- Number of participants in City and County Taxi program

| Dynamic Strategies | Action Items | Transportation Gap(s) Addressed |
|--|---|--|
| Promote City and County Taxi Program among Mountain Line Paratransit clients | <ul style="list-style-type: none"> ▪ Create an outreach plan, identifying key target audiences and marketing materials needed | Information gap Temporal gap Spatial gap |
| Simplify the paratransit qualification process to reduce the amount of time and paperwork required to qualify. | <ul style="list-style-type: none"> ▪ Review current qualification process in an attempt to simplify it. | Temporal gap Human capital gap |
| Additional Strategies | Action Items | |
| Increase money for operations through partnerships to help fund extended hours | <ul style="list-style-type: none"> ▪ Create an updated inventory of regional services that have ADA vehicles ▪ Brainstorm partnerships among agencies | |
| <i>See additional strategies in Spatial gaps and Human Capital gaps strategies</i> | | |

Spatial Gaps

Unmet needs within Flagstaff:

- Neighborhoods in Flagstaff and MetroPlan region not served by fixed-route system.
- Transportation service to human service agencies.
- Fixed route service which more directly services senior housing.

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Unmet needs outside of Flagstaff

- Transit service from Doney Park, Mountaineer, Kachina Village, or Bellemont to Flagstaff.
- Trips with origins and destinations outside of the MetroPlan region, such as Williams, Winslow, the Navajo and Hopi Reservations, and Phoenix.
- Lack of transportation options in outlying communities and rural areas (especially for people with disabilities)

Vision: Affordable and convenient transportation options are available in areas where Mountain Line fixed-route is not operating.

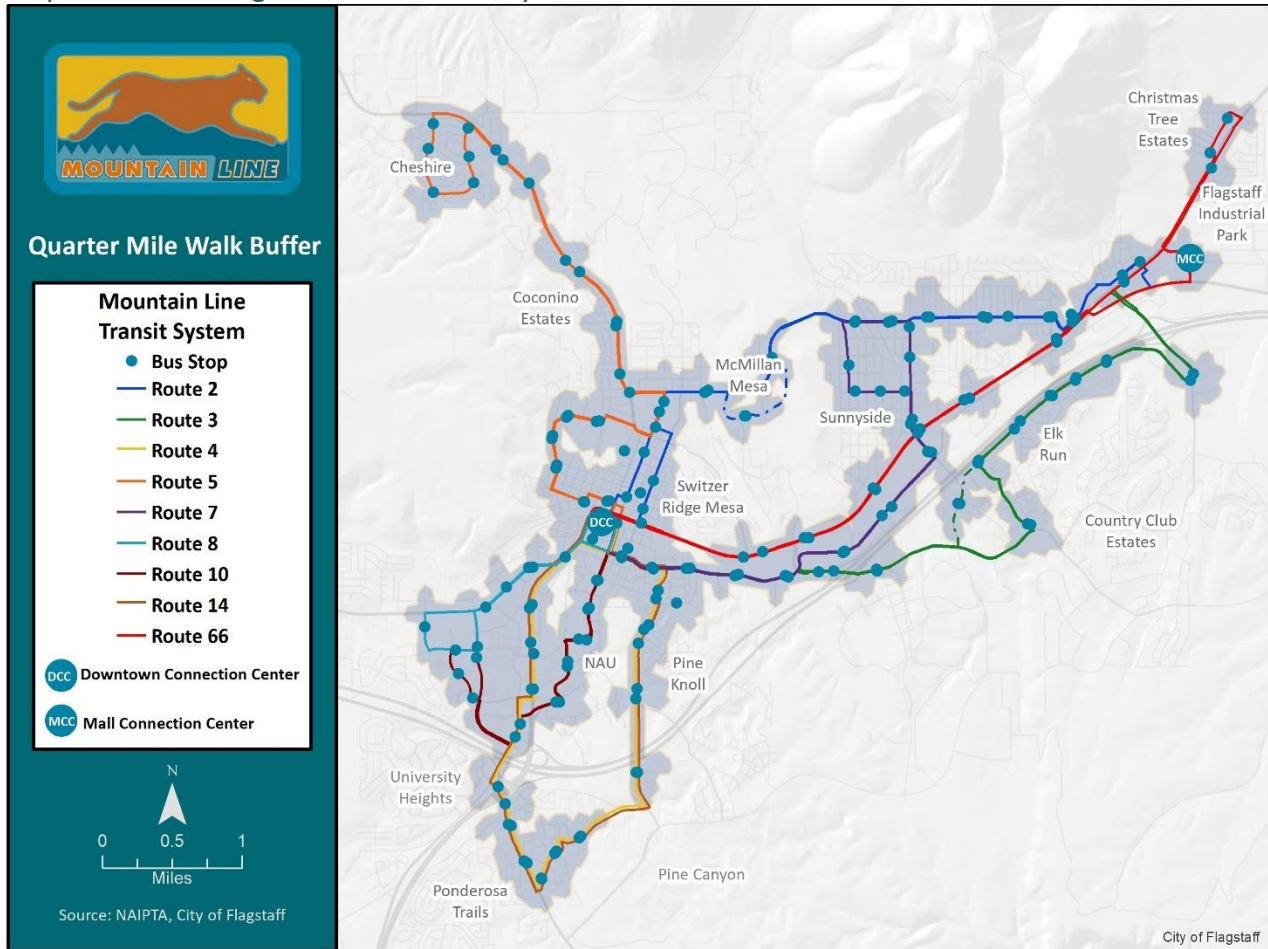
Goal: Implement transportation options, encourage partnerships between agencies to provide trips, and improve pedestrian and bicycle access to transit to offer some level of service to areas where fixed-route service is not operating.

Performance measures:

- Number of pedestrian improvements within $\frac{3}{4}$ mile catchment area of Mountain Line service network.
- Number of vans in Mountain Line vanpool program
- Development of a volunteer driving program
- Increasing passenger trips
- Increase in new pockets or neighborhoods served

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Map 3: Areas in Flagstaff underserved by transit



The above map depicts areas .25 mi outside of a transit stop based on the street network. Areas such as University Heights, Huntington/Industrial, and South Sunnyside are underserved by transit showcasing spatial gaps within Flagstaff.

| Dynamic Strategies | Action Items | Transportation Gap(s) Addressed |
|-----------------------------------|--|--|
| Develop volunteer driving program | <ul style="list-style-type: none"> ▪ Strengthen capabilities of the Coconino County volunteer mileage reimbursement program to provide more trips and reach more persons for “hard to serve” trips. ▪ Encourage partnership dialogue with Disabled American Veterans to expand volunteer driver pool. ▪ Initiate conversations with Verde Valley Caregivers to expand into Flagstaff. | Spatial gap Temporal gap Human Capital gap |

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| | | |
|-------------------------------|--|---|
| Promote Mountain Line Vanpool | <ul style="list-style-type: none"> ▪ Develop vanpool outreach plan which addresses target markets and specific outreach material for each audience ▪ Continue to develop partnerships with Winslow, Navajo, and Hopi tribes to help with outreach. | <p>Spatial gap Temporal gap Information gap</p> |
|-------------------------------|--|---|

| Additional Strategies | Action Items |
|--|---|
| Funding seats in Groome Transportation to go to Phoenix | <ul style="list-style-type: none"> ▪ Promote this as an existing option with City and County Taxi Program ▪ Promote Mountain Line Paratransit clients to obtain visitor’s status in Phoenix to use their paratransit system. |
| Work with medical providers through closer collaboration with CHIP and Access to Care group to help pay for transportation services in Flagstaff and outside | <ul style="list-style-type: none"> ▪ Mountain Line to continue to attend County Health Improvement Plan meetings ▪ Mountain Line to continue participating in Well Women Well Communities Program with Coconino County Public Health Services District |
| Targeted fixed route expansion of service to identified and unserved neighborhoods | <ul style="list-style-type: none"> ▪ Secure additional funding to expand service ▪ Identify transit deserts in Mountain Line’s planning process |
| Encourage new partnerships with Tribal Transit stakeholders to address unmet transportation needs and promote increased mobility of Tribal members | <ul style="list-style-type: none"> ▪ Develop transfer opportunities to improve connections between Tribal Transit and Mountain Line services |
| On-demand service | <ul style="list-style-type: none"> ▪ Create implementation plan for on-demand service |
| Increase money for operations through partnerships to increase service area | <ul style="list-style-type: none"> ▪ Brainstorm partnerships among agencies |
| Partner with micro-mobility companies for first-last mile solutions | <ul style="list-style-type: none"> ▪ Expand bike share program to targeted neighborhoods or bus stops to solve first-last mile issues ▪ Purchase golf carts or tricycles to serve veteran’s homes, senior residential developments, and others that are near a bus stop but too far to walk |
| Increase the number of transportation options outside City limits but within MetroPlan’s boundary. | <ul style="list-style-type: none"> ▪ Identify areas of need and pursue funding and/or partnership opportunities for increased services |
| <i>See additional strategies in Spatial gaps, Infrastructure gaps, and Human Capital gaps</i> | |

Infrastructure Gaps

Unmet needs:

- Missing pedestrian and bicycle infrastructure.
- Number of pedestrian improvements within ¼ mile catchment area of Mountain Line service network.

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- Missing fiber optic and other communication infrastructure to implement smart ITS systems
- Weather related improvements including sidewalk snow removal and bus shelter snow removal.
- Availability of accessible vehicles.
- Safe infrastructure and/or connections between NAU and CCC, particularly in the evening (lighting)

Vision: The built environment seamlessly connects to public transportation and is accessible by all levels of mobility.

Goal: Strengthen the pedestrian and bicycle network around key destinations and ensure paths to Mountain Line services are accessible for all levels of mobility.

Performance measures:

- Number of sidewalk and pedestrian improvements within ¼ mile of Mountain Line routes.
- Increased funding for pedestrian improvements and bus stop improvements.
- Reduction in infrastructure barriers for wheelchair accessibility.

| Dynamic Strategies | Action Items | Transportation Gap(s) Addressed |
|--|--|--|
| Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment | <ul style="list-style-type: none"> ▪ Provide information through either an information sheet, a letter, or a presentation to City Public Works on mobility issues | Infrastructure gap Spatial gap Information gap |
| Improve pedestrian access to transit within a walkable ¼ mile for everyone in the city, as funding allows | <ul style="list-style-type: none"> ▪ Identify areas that do not have pedestrian access to transit and areas with limited pedestrian infrastructure to connect to transit ▪ Identify opportunities to leverage funds to increase walkability near transit | Infrastructure gap Spatial gap |
| Improve connections between NAU and CCC focusing on lighting and infrastructure improvements to enhance safety at night. | <ul style="list-style-type: none"> ▪ Conduct an assessment of areas that need additional infrastructure | Infrastructure gap Spatial gap |
| Utilize Federal Railroad Administration safety grant or other funding to build safer railroad crossings to improve safety of people in mobility devices. | <ul style="list-style-type: none"> ▪ Identify unsafe crossings that funds could be utilized to improve. | Infrastructure gap Spatial gap |

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| Additional Strategies | Action Items |
|---|---|
| Secure additional funding to expand infrastructure improvements | <ul style="list-style-type: none"> ▪ Research additional grant funding opportunities ▪ Leverage City funds with other grants |
| Review sidewalk, curb ramp standards, and lighting code to verify that they are accommodating of people with mobility limitation. | <ul style="list-style-type: none"> ▪ Bring awareness of the mobility issue to the City ▪ Prioritize areas that need the most improvement |
| Keep sidewalks free of ice and snow and clear of other obstructions, including flood related barriers. | <ul style="list-style-type: none"> ▪ Work with City code compliance on sidewalk enforcement issues |
| Improve snow plowing methodology to reduce snow build up | <ul style="list-style-type: none"> ▪ Bring awareness of mobility challenges to the City Public Works department |
| Build fiber optic and other missing communication infrastructure | <ul style="list-style-type: none"> ▪ Analyze missing communication infrastructure through MetroPlan’s ITS Plan ▪ Through road improvements and grants, fill missing gaps |
| Promote the use of Community Development Block Grant funds to build sidewalks in target neighborhoods. | <ul style="list-style-type: none"> ▪ Identify target neighborhoods and establish a criteria for sidewalk improvement in these areas. ▪ Coordinate with City’s CDBG program on improving sidewalks |
| Bring awareness to taxi companies about the need for wheelchair accessible vehicles. | <ul style="list-style-type: none"> ▪ Meet with taxi companies to address their concerns or needs for wheelchair accessible vehicles. |
| Encourage regulations to limit use of roll curbs to mitigate potential adverse impacts on accessibility | <ul style="list-style-type: none"> ▪ Communicate with developers the risks associated with roll curbs ▪ Continue to increase awareness on impacts on accessibility |
| 2-Way intersection improvements | Enhance 2-way intersection safety by increasing visual prompting in compliance Manual on Uniform Traffic Control Devices (MUTCD manual 2024) |

Human Capital Gaps

Unmet needs:

- Availability of volunteers and staff to drive vehicles or provide escorted transportation
- Staffing resources to focus on mobility related issues
- Section 5310 input, training, stability, and data collection
- Ability to advocate for transportation projects which meets everyone’s needs

Vision: Human service agencies, Coconino County, City of Flagstaff, MetroPlan, and Mountain Line are all in coordination providing efficient and effective transportation in the MetroPlan region.

Goal: Develop new partner relationships with key stakeholder organizations to implement new mobility project solutions and enhance vehicle and staff efficiencies.

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Performance measures:

- Meeting Mountain Line established Mountain Line Paratransit and Mountain Line performance measures
- Increased number of mobility choices and new service options, for Mountain Line Paratransit users.
- Expand number of outreach methods of existing information tools
- Total grant funding secured, including local match
- Number of partner meetings
- Number of travel training contacts/ training events with Mountain Line Paratransit users.

| Dynamic Strategies | Action Items | Transportation Gap(s) Addressed |
|--|--|--|
| Share Mountain Line and other statewide trainings to CMC staff and Mobility Managers group | <ul style="list-style-type: none"> ▪ Coordinate with Mountain Line training staff to share upcoming trainings | Human capital gap Information gap |
| Develop Arizona Department of Transportation (ADOT) and AHCCCS coordination to align policies to make sharing trips easier | <ul style="list-style-type: none"> ▪ Find an opportune moment to discuss this issue with Mobility Managers group ▪ Support efforts for coordination between agencies | Human capital gap Spatial gap Temporal gap |
| Provide information-based technical assistance, as necessary, to partner agencies | <ul style="list-style-type: none"> ▪ Provide technical assistance to applicant agencies around 5310 grant applications ▪ Provide letters of support for agencies seeking transportation funding from non-transit sources | Human capital gap Information gap |

| Additional Strategies | Action Items |
|---|--|
| Ensure Mountain Line Paratransit operations provides the most efficient, cost-effective, and responsive service possible to ADA riders, in compliance with ADA regulations and within available resources | <ul style="list-style-type: none"> ▪ Review of operational procedures periodically to ensure maximum efficiency and effectiveness, including compliance with law. |
| Identify and develop vehicle-sharing trip options with 5310 grantees | <ul style="list-style-type: none"> ▪ Understand trip sharing limitations ▪ Discuss vehicle sharing with ADOT ▪ Address insurance issues between agencies |
| Actively promote travel training to ADA certified riders to enable more trips to be taken on fixed-route service. | <ul style="list-style-type: none"> ▪ Coordinate with Eligibility Specialist to discuss potential training opportunities with Mountain Line Paratransit clients |
| Promote application for Section 5310 capital requests by local agencies, to replace vehicles and | <ul style="list-style-type: none"> ▪ Provide technical assistance to applicant agencies around 5310 grant applications ▪ Encourage Coordinated Mobility Council attendance |

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| | |
|---|--|
| develop lift-equipped capabilities to ensure a State of Good Repair and accessibility throughout the region | |
| Promote volunteer driving among County employees and other organizations who are encouraged to volunteer per year | <ul style="list-style-type: none"> ▪ Develop volunteer driver program within the MetroPlan region |
| <i>See additional strategies in Informational gaps</i> | |

5310 Project Scoring Criteria

The 5310 Project Scoring Criteria is the scoring process used for projects applying for 5310 grant funds. This process is used in all COGs and MPOs throughout the state, except for Maricopa Association of Governments (MAG). Projects applying for 5310 grant funds will first be scored through this scoring criteria and then ADOT will score the projects using their own scoring criteria and award funding. See Appendix 10 for 5310 Project Scoring Criteria.

MetroPlan Regional Priorities

Below are the priorities for the MetroPlan region, derived from the strategies listed in the [Transportation Gaps](#) section. These priorities are geared towards maintaining funding for existing transportation programs and keeping vehicles in a state of good repair in the MetroPlan region. They are prioritized by a methodology developed in the CMC meetings based on the feasibility of implementing and the impact the program would have on filling in the transportation gaps.

| |
|--|
| First priority |
| Continue to fund and enhance existing 5310 programs |
| Mobility management position/function, enhancing coordination efforts and partnerships with NACOG and existing transportation programs, such as Tribal transit, human service agencies, and volunteer driver programs. |
| Ensure Mountain Line Paratransit operations provides the most efficient, cost-effective, and responsive service possible to ADA riders |
| Replace vehicles and develop accessible capabilities to ensure a State of Good Repair and accessibility throughout the region |
| Promote Mountain Line wide programs (Mountain Line Paratransit, Taxi Program, Vanpool, Travel Training, MoveMeFLG.com) |
| Develop travel training tools for agency personnel, promote travel trainings to numerous audiences |
| Share Mountain Line and statewide trainings |
| Simplify the paratransit qualification process to reduce the amount of time and paperwork required to qualify |

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Ensure all transportation programs are accessible and usable by technologically limited populations

Promote the use of CDBG funds to build sidewalks in target neighborhoods

Utilize FRA safety grant or other funding to build safer railroad crossings to improve safety of people in mobility devices

Second priority

Capital improvements, including fiber optics and other communications infrastructure, to seamlessly connect the built environment with transit.

Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment

Review sidewalk, curb ramp standards, and lighting code to verify that they are accommodating of people with mobility limitation.

Increase span and frequency of Mountain Line fixed-route

Increase the number of transportation options outside city limits but within MetroPlan's boundary

Develop/coordinate with a volunteer driving program

Report on Coordinated Mobility Council activity and outcomes to all stakeholders

Bring awareness to taxi companies about the need for wheelchair accessible vehicles.

Audit resource websites for accessibility and implement updates

Third priority

Prioritize funding for programs open to the public compared to client-based services

Continue collaboration with CHIP and Access to Care group

Targeted expansion of travel options to identified and unserved neighborhoods

Improve connections between NAU and CCC focusing on lighting and infrastructure improvements to enhance safety at night

Develop wide range of marketing materials to aid in the retention and frequency of information such as flyers or refrigerator magnets

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Appendix 1 | Vehicle inventory

| Coconino County Vehicle Inventory | | | | | | | | | | | | | |
|-----------------------------------|------|--------------------|-------------------|--------|-----------|----------------|---------|------------------|------------------|----------------|---------------|----------------------|--------------|
| Vehicle description | | | | | | Funding | | Condition | | | Accessibility | | |
| Make-model | Year | Vehicle class code | VIN | Last 4 | Location | Grant funding | On Lien | Odometer reading | Replacement year | Condition code | Total seats | Wheelchair positions | Lift or ramp |
| Coconino County | | | | | | | | | | | | | |
| Dodge Eldorado | 2011 | 8 | 2D4RN4DE2AR462608 | 2608 | Williams | 310/CSBG/COUNT | Yes | 36,000 | 2024 | Good | 7 | 1 | Ramp |
| Dodge Eldorado | 2011 | 8 | 2D4RN4DE5AR462618 | 2618 | Flagstaff | 310/CSBG/COUNT | Yes | 36,612 | 2024 | Good | 7 | 1 | Ramp |
| Chevy Suburban | 2010 | 9 | 1GNZCLEG7AR272975 | 2975 | Flagstaff | 310/CSBG/COUNT | Yes | 83,307 | 2023 | Good | 8 | 0 | |
| Toyota Sienna | 2010 | 9 | 5TDKK4CC9AS301252 | 1252 | Flagstaff | 310/CSBG/COUNT | Yes | 75,992 | 2023 | Good | 7 | 0 | |
| Toyota Sienna | 2010 | 9 | 5TDKK4CC6AS302519 | 2519 | Williams | 310/CSBG/COUNT | Yes | 85,354 | 2023 | Good | 7 | 0 | |
| For 350 MaxiVan w/lift | 2011 | 6 | 1FTDS3EL8DB28546 | 8546 | Flagstaff | 310/CSBG/COUNT | No | 18,375 | 2024 | Good | 7 | 2 | Lift |
| Subaru Outback | 2018 | 9 | 4S4BSADC8J3231768 | 1768 | Flagstaff | COUNTY | No | 27,570 | 2032 | Good | 5 | 0 | |
| Ford Escape | 2014 | 9 | 1FMCU9GX4EUC01176 | 1176 | Flagstaff | COUNTY | No | 59,932 | 2027 | Good | 5 | 0 | |
| Chevy Traverse | 2019 | 7 | 1GNEVLK8LJ156657 | 6657 | Flagstaff | COUNTY | No | 27,983 | 2032 | Excellent | 8 | 0 | |
| Chevy Malibu | 2019 | 9 | 1G1AC5ST7F158345 | 8345 | Flagstaff | COUNTY | No | 28,500 | 2032 | Excellent | 5 | 0 | |
| Chevy Malibu | 2019 | 9 | 1G1ZC5ST0JF158767 | 8767 | Flagstaff | COUNTY | No | 23,610 | 2032 | Excellent | 5 | 0 | |
| Chevy Malibu | 2019 | 9 | 1GAZC5ST7JF160399 | 399 | Flagstaff | COUNTY | No | 25,571 | 2032 | Excellent | 5 | 0 | |
| Chrysler Pacifica/Braun Entervan | 2022 | 8 | 2C4RC1CG6NR171958 | 1958 | Flagstaff | 5310/County | Yes | 8801 | 2035 | Excellent | 7 | 2 | Ramp |

| Mountain Line Vehicle Inventory | | | | | | | | | | | | | |
|---------------------------------|------|--------------------|-------------------|--------|-----------|---------------|---------|------------------|------------------|----------------|---------------|----------------------|--------------|
| Vehicle description | | | | | | Funding | | Condition | | | Accessibility | | |
| Make-model | Year | Vehicle class code | VIN | Last 4 | Location | Grant funding | On Lien | Odometer reading | Replacement year | Condition code | Total seats | Wheelchair positions | Lift or ramp |
| NAIPTA | | | | | | | | | | | | | |
| Ford E-450 Eldorado Aerotech | 2013 | 4 | 1FDPE4FS2DDA15329 | 5329 | Flagstaff | 5310 | Yes | 162,250 | 2020 | Fair | 11 | 3 | Lift |
| Ford E-450 Eldorado Aerotech | 2013 | 4 | 1FDPE4FS0DDA15331 | 5331 | Flagstaff | 5310 | Yes | 150,941 | 2020 | Fair | 11 | 3 | Lift |
| Ford E-450 Eldorado Aerotech | 2013 | 4 | 1FDPE4FS4DDA15333 | 5333 | Flagstaff | 5310 | Yes | 174,465 | 2020 | Fair | 11 | 3 | Lift |
| Ford E-450 Starcraft Allstar 22 | 2015 | 4 | 1FDPE4FS6FDA10718 | 0718 | Flagstaff | 5310 | Yes | 121,120 | 2022 | Fair | 11 | 3 | Lift |
| Ford E-450 Starcraft Allstar 22 | 2015 | 4 | 1FDPE4FS8FDA10719 | 0719 | Flagstaff | 5310 | Yes | 116,673 | 2022 | Fair | 11 | 3 | Lift |
| Ford E-450 Champion | 2021 | 4 | 1FDPE4FN7MDC20431 | 0431 | Flagstaff | 5307/5339 | Yes | 40,198 | 2028 | Good | 11 | 3 | Ramp |
| Ford E-450 Champion | 2021 | 4 | 1FDPE4FN9MD02432 | 2432 | Flagstaff | 5307/5339 | Yes | 40,838 | 2028 | Good | 11 | 3 | Ramp |

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| Hozhoni Vehicle Inventory | | | | | | | | | | | | | | |
|---------------------------|--------------------|----------------|------------------------|------------|-----------------|-----------------------|---------------------|-------------|------------------|---------------------------------|--------------|--------------------|-----------|-----------|
| Plate | VIN | Funding Source | Vehicle Type | Model Year | Current Mileage | Total passenger seats | Wheelchair position | Lift or ram | Replacement year | Route Name / # Served | On ADOT Lien | Vehicle class code | Condition | Location |
| 4NAT | 5Y2SL65837Z408239 | Contract | Pontiac Vibe | 2007 | 122,970 | 4 | 0 | N/A | | Alaska (2) | No | 9 | Good | Flagstaff |
| 9CA0NV | 2C4RC1BG5RR107921 | Lease | Chrysler Pacifica | 2024 | 13,659 | 6 | 0 | N/A | | Jaclyn (4) + Spare | No | 8 | Excellent | Flagstaff |
| A6A19V | 2C4RC1BG7PR625915 | Lease | Chrysler Pacifica | 2023 | 7,543 | 6 | 0 | N/A | | Adam (3) + Staff Shuttle | No | 8 | Excellent | Flagstaff |
| AWD43 | 1FDWE35S51HA61043 | 5310 | Ford Cutaway Lift | 2001 | 147,735 | 5 | 2 | Lift | | Spare | No | 7 | Good | Flagstaff |
| BXP53 | 1FTSS34L02HB65625 | 5310 | Ford E350 Maxi Lift | 2002 | 175,480 | 6 | 2 | Lift | | Spare | No | 7 | Fair | Prescott |
| BYF91 | 1FDWE35S96HA26058 | 5310 | Ford E350 Cutaway Lift | 2006 | 181,980 | 6 | 2 | Lift | | Roadrunner (4) | No | 7 | Fair | Prescott |
| CDW42 | 1FDWE35S53HB28341 | 5310 | Ford Cutaway Lift | 2003 | 155,609 | 4 | 3 | Lift | | Mesa (5) | No | 7 | Good | Flagstaff |
| CP209 | 1D4GP24R55B325756 | 5310 | Dodge Grand Caravan | 2005 | 146,800 | 1 | 0 | N/A | | Maintenance | No | 8 | Good | Flagstaff |
| CVZ08 | 1FTSS34L14HB39490 | 5310 | Ford Maxi Lift | 2004 | 170,430 | 4 | 2 | Lift | | Spare | No | 7 | Fair | Prescott |
| CVZ09 | 1FTSS34LX4HB39486 | 5310 | Ford Maxi Lift | 2004 | 130,746 | 4 | 2 | Lift | | Spare | No | 7 | Good | Flagstaff |
| CYB64 | 1FBNE31L95HA32007 | Contract | Ford 12Pass Van | 2005 | 136,757 | 12 | 0 | N/A | | HE-Lawn Crew | No | 7 | Good | Flagstaff |
| DBK31 | 1FDWE35S5X5HB09965 | 5310 | Ford Cutaway Lift | 2006 | 130,901 | 5 | 2 | Lift | | HE-Lawn Crew | No | 7 | Good | Flagstaff |
| DEB28 | 1FBNE31L86DA46991 | 5310 | Ford 12Pass Van | 2006 | 122,269 | 12 | 0 | N/A | | HE-Hotel Crew | No | 7 | Good | Flagstaff |
| DLG59 | 1FDWE35S06DA15909 | 5310 | Ford Cutaway Lift | 2006 | 105,850 | 5 | 2 | Lift | | HE-Lawn Crew | No | 7 | Fair | Flagstaff |
| DXL96 | 1FD3E35S08DB32511 | 5310 | Ford Cutaway Lift | 2008 | 103,488 | 6 | 2 | Lift | | Spare | No | 7 | Good | Flagstaff |
| EAY77 | 1FTSS34L7DB30200 | 5310 | Ford Maxi Lift | 2007 | 143,468 | 6 | 2 | Lift | | Spare | No | 7 | Fair | Prescott |
| EAY78 | 1FTSS34LX7DB30198 | 5310 | Ford Maxi Lift | 2007 | 143,124 | 6 | 2 | Lift | | Dunn (4) | No | 7 | Fair | Prescott |
| FAD38 | 5TDKK4CC6AS301158 | 5310 | Toyota Sienna | 2010 | 108,005 | 6 | 0 | N/A | | Spare | No | 8 | Good | Flagstaff |
| FAD41 | 5TDKK4CC3AS301652 | 5310 | Toyota Sienna | 2010 | 143,286 | 6 | 0 | N/A | | HE/Maintenance | No | 8 | Good | Flagstaff |
| GHD93 | 1FDEE3FS1CDA62906 | 5310 | Ford Cutaway Lift | 2012 | 127,860 | 6 | 2 | Lift | | Kochirend (4) + H.S.A. | Yes | 7 | Good | Flagstaff |
| JHD26 | 1FDEE3FS6CDA55367 | 5310 | Ford Cutaway Lift | 2012 | 133,609 | 6 | 2 | Lift | | Juniper (4) + DTA | Yes | 7 | Good | Flagstaff |
| NOA0HL | 2C4RC1CGXNR159408 | Lease | Chrysler Voyager | 2022 | 17,698 | 6 | 0 | N/A | | Snowflake (3) + HE | No | 8 | Excellent | Flagstaff |
| NOA7HL | 2C4RC1CG3NR159444 | Lease | Chrysler Voyager | 2022 | 21,964 | 6 | 0 | N/A | | Elder (4) + Staff Shuttle | No | 8 | Excellent | Flagstaff |
| N3A5HL | 2C4RC1CG5NR159445 | Lease | Chrysler Voyager | 2022 | 17,950 | 6 | 0 | N/A | | Kathleen (3) + H.S.A. | No | 8 | Excellent | Flagstaff |
| NEA87L | 2C4RC1CG9NR159447 | Lease | Chrysler Voyager | 2022 | 19,357 | 6 | 0 | N/A | | Halfmoon (4) + HE | No | 8 | Excellent | Flagstaff |
| NJA-1SG | JTEMU5JR8N6021145 | Lease | Toyota 4Runner | 2022 | 15,708 | 5 | 0 | N/A | | Administration | No | 9 | Excellent | Flagstaff |
| NJA4HL | 2C4RC1CG4NR171540 | Lease | Chrysler Voyager | 2022 | 15,123 | 6 | 0 | N/A | | Gardner (3) | No | 8 | Excellent | Prescott |
| NLA4HL | 2C4RC1CG3NR166104 | Lease | Chrysler Voyager | 2022 | 19,987 | 6 | 0 | N/A | | Mountaineer (2) + Staff Shuttle | No | 8 | Excellent | Flagstaff |
| NNA5HL | 2C4RC1CG5NR166105 | Lease | Chrysler Voyager | 2022 | 18,829 | 6 | 0 | N/A | | Andes (4) + HE | No | 8 | Excellent | Flagstaff |
| NSA2HL | 2C4RC1CG7NR166106 | Lease | Chrysler Voyager | 2022 | 19,802 | 6 | 0 | N/A | | Yavapai Hills (3) | No | 8 | Excellent | Prescott |
| NTA6HL | 2C4RC1CG9NR157245 | Lease | Chrysler Voyager | 2022 | 19,909 | 6 | 0 | N/A | | King (3) + DTA | No | 8 | Excellent | Flagstaff |
| NVA9HL | 2C4RC1CG4NR159405 | Lease | Chrysler Voyager | 2022 | 22,124 | 6 | 0 | N/A | | Foxlair (3) + H.S.A. | No | 8 | Excellent | Flagstaff |
| NXA3HL | 2C4RC1CG6NR159406 | Lease | Chrysler Voyager | 2022 | 20,011 | 6 | 0 | N/A | | Jaimson (4) + DTA | No | 8 | Excellent | Flagstaff |
| TMA70Y | 1FDAX2C88RKA29935 | 5310 | Ford Transit 350 | 2024 | 1,132 | 4 | 2 | Lift | | Margaret Way (4) | Yes | 7 | Excellent | Flagstaff |

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| Quality Connections Vehicle Inventory | | | | | | | | | | | | | |
|---------------------------------------|------|--------------------|-------------------|--------|-----------|---------------|---------|------------------|------------------|----------------|---------------|----------------------|--------------|
| Vehicle description | | | | | | Funding | | Condition | | | Accessibility | | |
| Make-model | Year | Vehicle class code | VIN | Last 4 | Location | Grant funding | On Lien | Odometer reading | Replacement year | Condition code | Total seats | Wheelchair positions | Lift or ramp |
| Quality Connections | | | | | | | | | | | | | |
| Dodge Grand Caravan | 2018 | 8 | 2C7WDGBG0JR231508 | 1508 | Flagstaff | 5310 | Yes | 67,493 | 2023 | Fair | 4 | 1 | Ramp |
| Ford Transit Van | 2020 | 7 | 1FTBR1D85LKA03926 | 3926 | Flagstaff | No | No | 56,871 | 2020 | Excellent | 5 | 0 | N/A |
| Ford Econoline | 2017 | 6 | 1FDEE3FS9HDC68384 | 8384 | Flagstaff | 5310 | Yes | 52,976 | 2022 | Fair | 9 | 3 | Lift |
| Dodge Grand Caravan | 2017 | 8 | 2C7WDGBG7HR762232 | 2232 | Flagstaff | 5310 | Yes | 69,172 | 2022 | Fair | 4 | 1 | Ramp |
| Chrysler Town and Country | 2007 | 8 | 1A4GJ45R47B118412 | 8412 | Flagstaff | No | No | 134,343 | 2017 | Fair | 4 | 2 | Ramp |
| Starcraft Town & Country | 2014 | 6 | 1FDEE3FL0EDA83676 | 3676 | Flagstaff | 5310 | Yes | 75,746 | 2019 | Fair | 9 | 3 | Lift |
| Dodge Grand Caravan | 2015 | 8 | 2C4RDGCG2FR722937 | 2937 | Flagstaff | 5310 | Yes | 102,375 | 2020 | Fair | 6 | 0 | N/A |
| Dodge Grand Caravan | 2015 | 8 | 2C4RDGCG4FR722938 | 2938 | Flagstaff | 5310 | Yes | 185,064 | 2020 | Fair | 6 | 0 | N/A |
| Dodge Grand Caravan | 2013 | 8 | 2C7WDGBG4DR813468 | 3468 | Flagstaff | 5310 | Yes | 109,230 | 2020 | Fair | 4 | 1 | Ramp |
| Chevrolet Express G1500 | 2009 | 7 | 1GNFG154591159361 | 9361 | Flagstaff | No | No | 92,533 | 2020 | Fair | 11 | 0 | N/A |
| Kia Soul | 2013 | 7 | KNDJT2A54D7583333 | 3333 | Flagstaff | No | No | 103,632 | 2020 | Fair | 4 | 0 | N/A |
| Ford Transit Connect | 2022 | 7 | NM0GS9E2XN1541675 | 1675 | Flagstaff | 5310 | Yes | 16,161 | 2022 | Excellent | 7 | 0 | N/A |
| Toyota Corolla | 2023 | 5 | JTDBMHE3P3004900 | 4900 | Flagstaff | No | No | 30,141 | 2023 | Excellent | 5 | 0 | N/A |
| Ford Transit Van | 2024 | 7 | 1FBAZ2YG6RKA82299 | 2299 | Flagstaff | AHCCCS | No | 639 | 2024 | Excellent | 7 | 0 | N/A |
| Ford Transit Van | 2024 | 7 | 1FBAXZYG3RKA72670 | 2670 | Flagstaff | AHCCCS | No | 798 | 2024 | Excellent | 7 | 0 | N/A |
| Ford Eldorado | 2007 | 6 | 1FDWE35S07DA99148 | 9148 | Page | No | No | 153,608 | | Fair | 9 | 3 | Lift |
| Toyota Sienna | 1999 | 5 | 4T3ZF13C6XU166756 | 6756 | Page | No | No | 233511 | | Fair | 5 | 0 | N/A |
| Toyota Highlander | 2003 | 8 | JTEHF21A130110401 | 401 | Page | No | No | 164000 | | Fair | 6 | 0 | N/A |
| Toyota Corolla | 2005 | 5 | 1NXBR32E15Z375822 | 5822 | Page | No | No | 150148 | | Fair | 5 | 0 | N/A |
| Ford E350 Super Duty | 2006 | 7 | 1FBNE31L26DA46999 | 6999 | Page | No | No | 314000 | | Fair | 7 | 0 | N/A |
| Chevrolet Uplander | 2007 | 7 | 1GNDV23W77D218171 | 8171 | Page | No | No | 173700 | | Fair | 6 | 0 | N/A |

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

| Guidance Center Vehicle Inventory | | | | | | | | | | | | | |
|-----------------------------------|------|--------------------|-------------------|--------|-----------|---------------|---------|------------------|------------------|----------------|---------------|----------------------|--------------|
| Vehicle description | | | | | | Funding | | Condition | | | Accessibility | | |
| Make-model | Year | Vehicle class code | VIN | Last 4 | Location | Grant funding | On Lien | Odometer reading | Replacement year | Condition code | Total seats | Wheelchair positions | Lift or ramp |
| The Guidance Center | | | | | | | | | | | | | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AB8RC702365 | 2365 | Flagstaff | No | Yes | 3,779 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AB3RC702385 | 2385 | Flagstaff | No | Yes | 4,642 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AA1RC701100 | 1100 | Flagstaff | No | Yes | 4,156 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AA8RC700722 | 722 | Flagstaff | No | Yes | 3,758 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AAXRC701130 | 1130 | Flagstaff | No | Yes | 4,570 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AAXRC700821 | 0821 | Flagstaff | No | Yes | 4,716 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AA2RC700781 | 0781 | Flagstaff | No | Yes | 4,153 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AA8RC700705 | 0705 | Flagstaff | No | Yes | 3,934 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AA3RC700739 | 0739 | Flagstaff | No | Yes | 4,220 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AA1RC700786 | 0786 | Flagstaff | No | Yes | 5,491 | 2030 | Excellent | 4 | 0 | |
| Nissan Rogue | 2024 | 9 | 5N1BT3AA9RC700566 | 0566 | Flagstaff | No | Yes | 3,777 | 2030 | Excellent | 4 | 0 | |
| Ram 5500 | 2022 | 10 | 3C7WRNDL5NG292235 | 2235 | Flagstaff | No | No | 3,505 | 2030 | Excellent | 2 | 0 | |
| Chrysler Voyager | 2025 | 8 | 2C4RC1CG4SR500362 | 0362 | Flagstaff | No | Yes | 264 | 2030 | Excellent | 7 | 0 | |
| Ford E350 Cargo Van | 2013 | 7 | 1FDDS3EL2DDB22868 | 2868 | Flagstaff | ADOT | Yes | 40,394 | 2025 | Good | 9 | 1 | Lift |
| Chevrolet Express Van | 2015 | 7 | 1GAZG1FG9F1102647 | 2647 | Flagstaff | ADOT | Yes | 59,132 | 2025 | Fair | 12 | 0 | |
| Chevrolet Express Van | 2012 | 7 | 1GAZG1FA0C1185361 | 5361 | Flagstaff | ADOT | Yes | 73,967 | 2025 | Fair | 12 | 0 | |
| Chevrolet Express Van | 2012 | 7 | 1GAZG1FA3C1185418 | 5418 | Flagstaff | ADOT | Yes | 71,392 | 2025 | Fair | 12 | 0 | |
| Chevrolet Express Van | 2012 | 7 | 1GAZG1FG3C1202738 | 2738 | Flagstaff | ADOT | Yes | 86,790 | 2025 | Good | 12 | 0 | |
| Dodge Ram 2500 | 2015 | 9 | 3C6UR5DL1FG548982 | 8982 | Flagstaff | No | No | 67,986 | 2025 | Good | 6 | 0 | |

| Hope Lives–Vive La Esperanza Vehicle Inventory | | | | | | | | | | | | | |
|--|------|--------------------|-------------------|--------|-----------|---------------|---------|------------------|------------------|----------------|---------------|----------------------|--------------|
| Vehicle description | | | | | | Funding | | Condition | | | Accessibility | | |
| Make-model | Year | Vehicle class code | VIN | Last 4 | Location | Grant funding | On Lien | Odometer reading | Replacement year | Condition code | Total seats | Wheelchair positions | Lift or ramp |
| Agency Name | | | | | | | | | | | | | |
| Chevy Express 3500 | 2006 | 7 | 1GAHG394861239166 | 9166 | FLAGSTAFF | N/A | NO | 216,077 | 2024 | FAIR | 15 | 0 | N/A |
| Kia Sedona | 2008 | 8 | KNDMB233586229554 | 9554 | FLAGSTAFF | N/A | NO | 234,206 | 2025 | POOR | 7 | 0 | N/A |
| Kia Sedona | 2008 | 8 | KNDMB233486229979 | 9979 | FLAGSTAFF | N/A | NO | 180,778 | 2025 | FAIR | 7 | 0 | N/A |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

Appendix 2 | Summary of Section 5310 grants pre-applications for 2025 and 2026

| MetroPlan summary of Section 5310 grant applications for 2025 - Year 1 | | | | | | |
|--|--------------------------------|------------------------------|-------------------------|--------------------------|------------------------|-------------------------|
| <i>Description</i> | <i>Applicants Priority</i> | <i>Regional Priority</i> | <i>Project Type</i> | <i>Federal Grant</i> | <i>Local Match</i> | <i>Total Amount</i> |
| Arizona Board of Regents for and on behalf of NAU Center for Service and Volunteerism | | | | | | |
| Volunteer Driver Door through Door and More | 1 | 1 | Operating | \$10,000 | \$10,000 | \$20,000 |
| Mountain Line | | | | | | |
| Taxi program | 1 | 1 | Operating | \$62,000 | \$62,000 | \$124,000 |
| ADA Plus | 2 | 1 | Operating | \$113,670 | \$113,670 | \$227,340 |
| Mountain Line GO! | 3 | 3 | Operations | \$62,430 | \$62,430 | \$124,860 |
| Bus stop mobility program | 4 | 2 | Capital | \$200,000 | \$50,000 | \$250,000 |
| Mountain Line total | | | | \$438,100 | \$288,100 | \$726,200 |
| Hozhoni | | | | | | |
| Replacement for VIN #2511 | 1 | 1 | Capital | \$110,000 | \$27,500 | \$137,500 |
| Replacement for VIN #2906 | 2 | 1 | Capital | \$115,500 | \$28,875 | \$144,375 |
| Hozhoni total | | | | \$225,500 | \$56,375 | \$281,875 |
| Quality Connections | | | | | | |
| Expansion- Minivan with ramp | 2 | 2 | Capital | \$61,908 | \$15,477 | \$77,385 |
| Replacement - Minivan | 4 | 1 | Capital | \$31,164 | \$7,791 | \$38,955 |
| Replacement - Minivan | 3 | 1 | Capital | \$31,164 | \$7,791 | \$38,955 |
| Expansion- Maxi Van with Lift | 5 | 2 | Capital | \$89,628 | \$22,407 | \$112,035 |
| Replacement - Maxi Van with Lift | 1 | 1 | Capital | \$89,628 | \$22,407 | \$112,035 |
| Quality Connections total | | | | \$303,492 | \$75,873 | \$379,365 |
| Hope Lives – Vive La Esperanza | | | | | | |
| Passenger van for peer support services in Coconino County | 1 | 2 | Capital | \$45,675 | \$9,135 | \$54,810 |
| Passenger van for peer support services in Coconino County | 2 | 2 | Capital | \$38,955 | \$7,791 | \$46,746 |
| Hope Lives – Vive La Esperanza total | | | | \$84,630 | \$16,926 | \$101,556 |
| MetroPlan total | | | | \$1,061,722 | \$447,274 | \$1,508,996 |

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

| MetroPlan summary of Section 5310 grant pre-applications for FY2025 - Year 2 | | | | | | |
|--|----------------------------|--------------------------|---------------------|----------------------|--------------------|---------------------|
| <i>Description</i> | <i>Applicants Priority</i> | <i>Regional Priority</i> | <i>Project Type</i> | <i>Federal Grant</i> | <i>Local Match</i> | <i>Total Amount</i> |
| Arizona Board of Regents for and on behalf of NAU Center for Service and Volunteerism | | | | | | |
| Volunteer Driver Door through Door and More | 1 | 1 | Operating | \$13,000 | \$13,000 | \$26,000 |
| Mountain Line | | | | | | |
| Taxi programs | 1 | 1 | Operating | \$75,000 | \$75,000 | \$150,000 |
| ADA Plus | 2 | 2 | Operating | \$115,943 | \$115,943 | \$231,886 |
| Mountain Line total | | | | \$190,943 | \$190,943 | \$381,886 |
| Hozhoni | | | | | | |
| Replacement Vehicle–2004 Minivan VIN 1FTSS34LX4HB39486 | 1 | 1 | Capital | \$122,429 | \$30,608 | \$153,037 |
| Replacment Vehilce–2001 Ford Cutaway VIN 1FDWE35S51HA61043 | 2 | 2 | Capital | \$131,000 | \$32,750 | \$163,750 |
| Hozhoni Foundation Total | | | | \$253,429 | \$63,358 | \$316,787 |
| Hope Lives Vive La Esperanza | | | | | | |
| Passenger van for peer support services in Coconino County, Replacement for VIN KNDMB233486229979 | 1 | 1 | Capital | \$54,000 | \$10,800 | \$64,800 |
| Quality Connections | | | | | | |
| Replacement vehicle – 2015 Dodge El Dorado VIN 2C4RDGCG4FR722938 | 1 | 1 | Capital | \$31,164 | \$7,791 | \$38,955 |
| Expansion vehicle to meet increasing transportation needs for individual with disabilities for employment, medical | 2 | 2 | Capital | \$61,908 | \$15,477 | \$77,385 |
| Replacement – 2015 Dodge Caravan with ramp to replace VIN 2C4RDGCG2FR722937 | 3 | 3 | Capital | \$61,908 | \$15,477 | \$77,385 |
| Quality Connections Total | | | | \$154,980 | \$38,745 | \$193,725 |
| By project type | | | | | | |
| Capital | | | | \$462,409 | \$112,903 | \$575,312 |
| Operating | | | | \$203,943 | \$203,943 | \$407,886 |
| FMPO total | | | | \$666,352 | \$316,846 | \$983,198 |

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Appendix 3 | Summary of Section 5310 Mobility Management grants pre-applications for 2024 and 2025

| <i>Description</i> | <i>Applicants Priority</i> | <i>Regional Priority</i> | <i>Project Type</i> | <i>Federal Grant</i> | <i>Local Match</i> | <i>Total Amount</i> |
|------------------------------|----------------------------|--------------------------|---------------------|----------------------|--------------------|---------------------|
| NAIPTA | | | | | | |
| Mobility management - Year 1 | 1 | 1 | Mobility Mgmt | \$107,531 | \$26,883 | \$134,414 |
| Mobility management - Year 2 | 1 | 1 | Mobility Mgmt | \$107,531 | \$26,883 | \$134,414 |
| NAIPTA total | | | | \$215,062 | \$53,766 | \$268,828 |
| FMPO total | | | | \$215,062 | \$53,766 | \$268,828 |

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

Appendix 4 | Section 5310 grant pre-applications for 2025 & 2026, Mobility Management 2024 & 2025

| | | | |
|--|--|-------------------------------|-------------------------------|
| Applicant Agency Name: NAIPTA | | | |
| Project Title | Mobility Management – Year 1 and Year 2 | | Priority Number 1 |
| Location Address | 3773 N. Kaspar Dr. Flagstaff, AZ 86004 | | |
| Brief Description of Proposed Project | NAIPTA provides mobility management (MM) on behalf of the FMPO through a Memorandum of Understanding. The program facilitates the Coordinated Mobility Council, assesses gaps in services, identifies strategies to fill the gaps, and improve efficiencies. The program also provides travel training for customers and support for human service agencies. NAIPTA coordinates with NACOG, CYMPO and statewide Mobility Managers. | | |
| Funding Request Amount for Year 1 | FTA Request: 107,531 | Local Match: 26,883 | Total Cost: 134,414 |
| Funding Request Amount for Year 2 | FTA Request: 107,531 | Local Match: 26,883 | Total Cost: 134,414 |
| Project Type Mobility Management | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |

| | | | |
|---|--|-------------------------------|-------------------------------|
| FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region | | | |
| Applicant Agency Name: NAIPTA | | | |
| Project Title | Mountain Line Taxi Program | | Priority Number 1 |
| Location Address | 3773 N. Kaspar Dr. Flagstaff, AZ 86004 | | |
| Brief Description of Proposed Project | Mountain Line’s Taxi Programs provides subsidized taxi, Uber, and Lyft riders to ADA eligible clients. Clients pay 20%, while Mountain Line provides 80%. This program provides more flexibility than the traditional paratransit service by offering on-demand trips, 24/7, and an unlimited number of bags. Where the program overlaps with the Mountain Line Paratransit service boundary, the Taxi Programs also provides Mountain Line with a per trip cost savings. This operations request is to pay for the subsidy and does not include program administration. | | |
| Funding Request Amount for Year 1 | FTA Request: 62,000 | Local Match: 62,000 | Total Cost: 124,000 |
| Funding Request Amount for Year 2 | FTA Request: 75,000 | Local Match: 75,000 | Total Cost: 150,000 |
| Project Type Operations | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region

Applicant Agency Name: NAIPTA

| | | | |
|---------------------------------------|--|-------------------------|------------------------|
| Project Title | ADA Plus | | Priority Number 2 |
| Location Address | 3773 N. Kaspar Dr. Flagstaff, AZ 86004 | | |
| Brief Description of Proposed Project | <p><u>Mountain</u> Line paratransit ADA Plus program provides service that is above and beyond the requirements of ADA. ADA Plus services include same day reservations, door to door, trips outside of the ¾ mile boundary paratransit requirement, subscription service, and will call. In FY24, ADA Plus rides accounted for 4,566 trips annually or 41% of total ADA trips. This program is a service that has been in place since 2006 as a part of Mountain Line’s demand response program serving ADA eligible customers. ADA Plus also includes the portion administrative of Mountain Line’s Taxi Programs.</p> | | |
| Funding Request Amount for Year 1 | FTA Request: 113,670 | Local Match: 113,670 | Total Cost: 227,339 |
| Funding Request Amount for Year 2 | FTA Request: 115,943 | Local Match: 115,943 | Total Cost: 231,886 |
| Project Type Operations | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |

FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region

Applicant Agency Name: Hozhoni Foundation, Inc.

| | | | |
|---------------------------------------|--|---|--|
| Project Title | Replacement for VIN #1FTSS34LX4HB39486 | | Priority Number 1 |
| Location Address | 2133 N. Walgreens St. Flagstaff, AZ 86004 | | |
| Brief Description of Proposed Project | <p>Replacement of 2004 Ford Maxivan with lift – 2 wheelchair positions with high mileage that is used to provide transportation for individuals with intellectual disabilities to medical appointments, employment sites, recreational activities, and between the group home and the day program, with a new Cutaway with Lift (9 passenger) that will accommodate the extremely heavy electric wheelchairs that are used by many clients in our program.</p> | | |
| Funding Request Amount for Year 1 | FTA Request: 122,429.00 | Local Match: 30,608.00 | Total Cost: 153,037.00 |
| Funding Request Amount for Year 2 | FTA Request: Click here to enter text. | Local Match: Click here to enter text. | Total Cost: Click here to enter text. |
| Project Type | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

| FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region | | | |
|--|---|---|--|
| Applicant Agency Name: Hozhoni Foundation, Inc. | | | |
| Project Title | Replacement for VIN #1FDWE35S51HA61043 | | Priority Number 2 |
| Location Address | 2133 N. Walgreens St. Flagstaff, AZ 86004 | | |
| Brief Description of Proposed Project | Replacement of 2001 Ford Cutaway with lift – 2 wheelchair positions with high mileage that is used to provide transportation for individuals with intellectual disabilities to medical appointments, employment sites, recreational activities, and between the group home and the day program, with a new Cutaway with Lift (9 passenger) that will accommodate the extremely heavy electric wheelchairs that are used by many clients in our program. | | |
| Funding Request Amount for Year 1 | FTA Request: Click here to enter text. | Local Match: Click here to enter text. | Total Cost: Click here to enter text. |
| Funding Request Amount for Year 2 | FTA Request: 131,000.00 | Local Match: 32,750.00 | Total Cost: 163,750.00 |
| Project Type | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |

| FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region | | | |
|---|---|--------------------------|-------------------------|
| Applicant Agency Name: Arizona Board of Regents for and on behalf of NAU (Center for Service and Volunteerism) | | | |
| Project Title | Door through Door and More | | Priority Number 1 |
| Location Address | NAU College of Social and Behavioral Sciences West, 19 W McConnell Drive, Room 006, Flagstaff, AZ 86011 | | |
| Brief Description of Proposed Project | The Center for Service and Volunteerism at Northern Arizona University (NAU) is applying for 5310 Operating Funds to support the Senior Companion Program. The services provided by the Senior Companion Program (SCP) exceed the requirements of the ADA by providing “door through door and more” service to homebound individuals who are physically or mentally disabled, the vast majority of which are over 65 years of age. SCP matches low-income volunteers aged 55 and older with clients to assist them to maintain their independence and dignity through personalized transportation and companionship services. | | |
| Funding Request Amount for Year 1 | FTA Request: \$12,000 | Local Match: \$12,000 | Total Cost: \$24,000 |
| Funding Request Amount for Year 2 | FTA Request: \$13,000 | Local Match: \$13,000 | Total Cost: \$26,000 |
| Project Type: Operating Funds | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

| FY2025 – FY2026 Section 5310 Grant Pre-Application – <u>MetroPlan (FMPO) Region</u> | | | |
|---|---|---|--|
| Applicant Agency Name: Hope Lives <u>Vive la Esperanza</u> | | | |
| Project Title | Passenger van for peer support services in Coconino County | | Priority Number 1 |
| Location Address | 2308 N 4th St Flagstaff, AZ 86004 | | |
| Brief Description of Proposed Project | <p>Hope Lives provides forensic peer support to adults with mental illness and/or a history of substance <u>use</u> to reduce recidivism and help individuals reintegrate into the community. We use our vehicles to transport our members/clients to connect them to resources, teach independent living skills, and participate in recovery activities.</p> <p>Our current three vehicles consist of a <u>12 passenger</u> van that is 17 years old and 2 minivans that are 15 years old. They have served us well but have become unreliable and expensive to maintain. We would like to acquire a new 12 passenger van.</p> | | |
| Funding Request Amount for Year 1 | FTA Request: 54,000 | Local Match: 10,800 | Total Cost: 64,800 |
| Funding Request Amount for Year 2 | FTA Request: Click here to enter text. | Local Match: Click here to enter text. | Total Cost: Click here to enter text. |
| Project Type Capital | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |

| FY2025 – FY2026 Section 5310 Grant Pre-Application – <u>MetroPlan (FMPO) Region</u> | | | |
|---|---|---|--|
| Applicant Agency Name: Quality Connections | | | |
| Project Title | Replacement – Minivan to replace VIN 2C4RDGCG4FR722938 | | Priority Number 1 |
| Location Address | 3012 E. Route 66, Flagstaff, AZ 86004 | | |
| Brief Description of Proposed Project | Replace vehicle – 2015 Dodge El Dorado (VIN 2938 in fair condition with high mileage that provides transportation for individual with disabilities for employment, medical appointments, recreation, and other daily living activities. | | |
| Funding Request Amount for Year 1 | FTA Request: \$31,164 | Local Match: \$7,791 | Total Cost: \$38,955 |
| Funding Request Amount for Year 2 | FTA Request: Click here to enter text. | Local Match: Click here to enter text. | Total Cost: Click here to enter text. |
| Project Type | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

| FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region | | | |
|--|---|---|--|
| Applicant Agency Name: Quality Connections | | | |
| Project Title | Expansion – Minivan with ramp | | Priority Number 2 |
| Location Address | 3012 E. Route 66, Flagstaff, AZ 86004 | | |
| Brief Description of Proposed Project | Expansion vehicle to meet increasing transportation needs for individual with disabilities for employment, medical appointments, recreation, and other daily living activities. | | |
| Funding Request Amount for Year 1 | FTA Request: \$61,908 | Local Match: \$15,477 | Total Cost: \$77,385 |
| Funding Request Amount for Year 2 | FTA Request: Click here to enter text. | Local Match: Click here to enter text. | Total Cost: Click here to enter text. |
| Project Type | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |

| FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region | | | |
|--|--|---|--|
| Applicant Agency Name: Quality Connections | | | |
| Project Title | Replacement – Minivan with ramp to replace VIN 2C4RDGCG2FR722937 | | Priority Number 3 |
| Location Address | 3012 E. Route 66, Flagstaff, AZ 86004 | | |
| Brief Description of Proposed Project | Replace vehicle – 2015 Dodge Caravan (VIN 2937) in fair condition with high mileage that provides transportation for individual with disabilities for employment, medical appointments, recreation, and other daily living activities. | | |
| Funding Request Amount for Year 1 | FTA Request: \$61,908 | Local Match: \$15,477 | Total Cost: \$77,385 |
| Funding Request Amount for Year 2 | FTA Request: Click here to enter text. | Local Match: Click here to enter text. | Total Cost: Click here to enter text. |
| Project Type | Primary Project Service Area Small-Urban | | COG/MPO Region FMPO |
| | | | |

**MetroPlan & Mountain Line
Coordinated Public Transit - Human Services Transportation Plan**

Appendix 5 | Coordinated Mobility Council meeting agendas from 2024

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



AGENDA

MetroPlan & Mountain Line

Coordinated Mobility Council

Friday, February 23, 2024

10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001

[Zoom Link](#), passcode 123456. Please email Estella Hollander

ehollander@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment**
4. **Roll call and introductions**
5. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting**

Review and approval of minutes from November 17, 2023, quarterly Coordinated Mobility Council meeting.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission members or liaisons
8. **MetroPlan Planning Update**
Presentation by Mandia Gonzales, MetroPlan’s Transportation Planner
9. **Snow Heros Presentation**
Presentation by Steven Thompson, City of Flagstaff, regarding the Snow Heros program.
10. **Section 5310 Update**
Update on Section 5310 subrecipients
11. **Mountain Line & MetroPlan Coordinated Plan**
Review and seek adoption of minor update
12. **Agency Spotlight**
Presentation by Quality Connections regarding their transportation program
13. **WAV Subcommittee group updates**
Updates from the wheelchair accessible vehicle subcommittee
14. **Upcoming trainings**
Information on scheduled upcoming trainings and discussion on need for other trainings.
15. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.
16. **Future agenda items**
17. **Adjournment**

February 23, 2024

Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit - Human Services Transportation Plan**

AGENDA

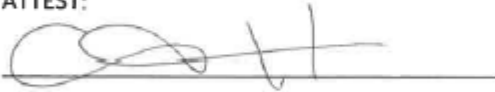
MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on 2/4/24, at approximately 1 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 4th day of February, 2024.

ATTEST:



Estella Hollander, Planning Manager

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, May 31, 2024

10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001

[Zoom Link](#), passcode 123456. Please email LaReina Reyes
lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment**
4. **Roll call and introductions**
5. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting**

Review and approval of minutes from February 23, 2024, quarterly Coordinated Mobility Council meeting.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission members or liaisons
8. **MetroPlan Planning Update**
Presentation by Aubrey Flores with MetroPlan
9. **Section 5310 Update**
Information on next 5310 grant application and pre-application presented by Estella Hollander
10. **Coordinated Plan and Feedback from CMC Members**
Present feedback from CMC members and how it relates to existing planning efforts presented by LaReina Reyes
11. **Agency Spotlight**
Presentation by John Currant with Hope Lives regarding their transportation program
12. **Mountain Line’s Mobility Plan**
Update on planning efforts to enhance mobility of paratransit riders presented by Estella Hollander
13. **WAV Subcommittee group updates**
Accessible vehicle subcommittee by LaReina Reyes
14. **Upcoming trainings**
Information on scheduled upcoming trainings and discussion on need for other trainings by Estella Hollander
15. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.
16. **Future agenda items**
17. **Adjournment**

May 31, 2024

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

AGENDA

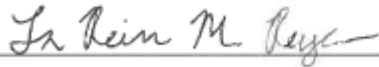
MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on Thursday, at approximately 2pm a.m./p.m. in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 23 day of May, 2024.

ATTEST:



LaReina Reyes, Associate Transit Planner

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, August 16, 2024
10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001
[Zoom Link](#), passcode 123456. Please email LaReina Reyes
lreyes@mountainline.az.gov, if you need Zoom log-in information.

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3. **Safety Moment**
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5. **Call to the public**
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6. **Minutes from previous meeting**
Review and approval of minutes from May 31st, 2024, quarterly Coordinated Mobility Council meeting.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission members or liaisons
8. **MetroPlan Planning Update**
Presentation by MetroPlan
9. **Section 5310 Update**
Information on next 5310 grant application and pre-application presented by Estella Hollander
10. **Coordinated Plan Strategy Modification**
Review and approve strategy modifications for Coordinated Plan
11. **Agency Spotlight**
Presentation by James Garcia with Hope Lives regarding their transportation program
12. **Mountain Line’s Transit Tax**
Update by Estella Hollander
13. **WAV Subcommittee group updates**
Update by LaReina Reyes
14. **Upcoming trainings**
Information on scheduled upcoming trainings and discussion on need for other trainings by Estella Hollander
15. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.
16. **Future agenda items**
17. **Adjournment**

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on Friday, at approximately 3 p.m. in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 8th day of August, 2024.

ATTEST:

La Reina Reyes

LaReina Reyes, Associate Transit Planner

May 31, 2024

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MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, November 22nd, 2024
10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001
Zoom Link, passcode 123456. Please email LaReina Reyes
lreyes@mountainline.az.gov, if you need Zoom log-in information.

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1. **Call to order**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment**
4. **Roll call and introductions**
5. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting**
Review and approval of minutes from August 16th, 2024, quarterly Coordinated Mobility Council meeting.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission members or liaisons
8. **MetroPlan Planning Update**
Presentation by MetroPlan
9. **Section 5310 Update**
Information on next 5310 grant application and pre-application, ADOT
Implementation workshop review presented by LaReina Reyes
10. **Coordinated Plan Strategy Modification**
Review Minor Coordinated Plan Updates presented by LaReina Reyes
11. **Agency Spotlight**
Presentation by Lorraine Crim with Coconino County
12. **WAV Subcommittee group updates**
Update by LaReina Reyes
13. **Upcoming trainings**
Information on scheduled upcoming trainings and discussion on need for
other trainings by LaReina Reyes
14. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest
to the group.
15. **Future agenda items**
16. **Adjournment**

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

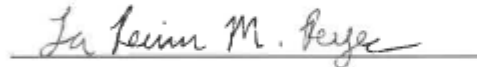
MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on Thursday, at approximately 3 p.m. in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 14th day of November , 2024.

ATTEST:



LaReina Reyes, Associate Transit Planner

November 22nd, 2024

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**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**



AGENDA

MetroPlan & Mountain Line

Coordinated Mobility Council

Friday, March 14th, 2025

10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001

[Zoom Link](#), passcode 123456. Please email LaReina Reyes

lreyes@mountainline.az.gov if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment**
4. **Roll call and introductions**
5. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting**

Review and approval of minutes from November 22nd, 2024, quarterly Coordinated Mobility Council meeting.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission members or liaisons
8. **MetroPlan Planning Update**
Presentation by MetroPlan- Safer People Campaign
9. **Section 5310 Update**
Information on next 5310 grant by LaReina Reyes
10. **2025 Coordinated Plan Minor Update Approval**
Review Minor Coordinated Plan Approval presented by LaReina Reyes
11. **Agency Spotlight**
12. **WAV Subcommittee group updates**
Update by LaReina Reyes
13. **Upcoming trainings**
Information on scheduled upcoming trainings and discussion on need for other trainings by LaReina Reyes
14. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.
15. **Future agenda items**
16. **Adjournment**

August 16th, 2024
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MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on Thursday, at approximately 4pm in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 6 day of March, 2025.

ATTEST:

LaReina Reyes

LaReina Reyes, Associate Transit Planner

August 16th, 2024

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MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



MINUTES

MetroPlan & Mountain Line

Coordinated Mobility Council

Friday, February 23, 2024

10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001

[Zoom Link](#), passcode 123456. Please email Estella Hollander
ehollander@mountainline.az.gov, if you need Zoom log-in information.

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1. **Call to order**
The meeting was called to order at 10:00 by Jamie Martinez.
2. **Welcome by Jamie Martinez, Chair**
Welcoming remarks by Jamie Martinez. Jamie shared that he is a training officer with the Division of Development Disabilities (DDD).
3. **Safety Moment**
Estella Hollander provided a safety moment about February American Heart Month. The Division of Heart Disease and Stroke Prevention is asking everyone to listen to their heart and speak up for their health. Heart disease is the leading cause of death for women. There is a good chance that each person will witness someone suffering from a heart attack during their lifetime. There are many ways to take heart health seriously including reduction of cholesterol and stopping of smoking
4. **Roll call and introductions**
Jamie Martinez, Estella Hollander, Mandia Gonzales, Russel Randall, Tod Morris, Anne Huffman, Lorrain Crim, Carol Mandino, John Current, Michele Eisenberg,

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

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Jen Hayes, Steven Thompson, Alida Preil, LaReina Reyes, Amy Bacon, Jessica Watson, Meriam Marguliz

5. **Call to the public**
No public comments were provided.

6. **Minutes from previous meeting**
Motion: Tod Morris motioned to approve the November 17, 2023, meeting minutes, seconded by Carole Mandino. Unanimously approved.

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission Chair Russell Randel. Sidewalk encroachment and sidewalk compliance has been the focus of the past quarter. This includes encroachment of trash, bushes and snow which impedes people with disabilities access to the sidewalks. The commission has been reviewing the updated and improved standards. In addition, the commission has been working with Flagstaff Police Department about parking, especially on sidewalks. Jamie Martinez stated he is now in a new role of Code Compliance for the Commission.

8. **MetroPlan Planning Update**
Presentation by Mandia Gonzales, MetroPlan’s Transportation Planner. Mandia shared the MetroPlan Project Updates. These updates included West Route 66 Operational Assessment, Cheshire Slow Street and Vulnerable Road Users (VRU) Safety Action Plan.

W. Route 66 Operational Assessment is being conducted by MetroPlan on behalf of the City of Flagstaff. The City of Flagstaff is updating their Regional Plan, and this update will be used to help make decisions for W. Route 66 transportation and safety needs. Secondly, any projects in existing plans that may be eligible for future federal funding may be identified. Anticipated adopted by MetroPlan Executive Board will be June 2025.

MetroPlan received a grant for a demonstration project which would support Safe Streets for All in the Cheshire Area. Demonstration projects are intended to be temporary, allowing data collection to aid future decision-making on roads.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

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Coordinated Mobility Council

Russell Randal asked how Cheshire was chosen as the neighborhood for this demonstration project? The neighborhood has been reaching out to different entities for the past 5 years regarding the current design of Fremont Blvd. Originally this road was intended for a throughway and was built wider than is now necessary. This is a pilot project as no MPO's have ever applied for and received such a grant. Tod Morris asked if the bus stops could be integrated in this project. Mandia Gonzales stated the stop near Cheshire Park will be an integral part of this project.

The VRU Safety Plan is anticipated to kick off soon. The emphasis will be on transportation on non-motorized modes. Crash data and community input will be utilized to identify hotspots and troubled areas. The goal is to reduce traffic fatalities and serious injuries in the future.

Finally, Mandia Gonzales shared the upcoming opportunities for involvement in the projects.

Jennifer Hayes asked, "are you going to include the Food Bank Patrons and Shelter Services users in soliciting feedback on the plans?" Mandia Gonzales stated there would be some targeted outreach to these populations.

Russell Randel stated the Inclusion and Adaptive Living Commission would be happy to collaborate on these projects.

Jamie Martinez stated that the area around the DES building is very crowded and dangerous for access.

9. Snow Heroes Presentation

Presentation by Steven Thompson, City of Flagstaff, regarding the Snow Heroes Pilot Program.

Steven Thompson shared the purpose, background research, our approach, Phase 1-Pilot Year and other opportunities in accessing basic services for assistance to make sidewalks accessible to all.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

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Coordinated Mobility Council

Successful programs in Cedar Rapids, IA; Denver, CO; Lincoln, NE; and Toledo, OH. The Cedar Rapids program was closest to the model that Flagstaff wishes to adopt.

Numerous groups were involved in the collaborative efforts of this research including Code Compliance, Commission on Inclusion and Adaptive Living, City Attorney's Office, PROSE, Public Affairs, and Public Works.

A phased approach to the program was decided upon- 1. Pilot Year, 2. Increase Capacity, and 3. Expansion. The functioning of the Pilot Year was shared.

Carole Mandino asked the "Meets Requirements" requirement – No other means to remove snow/ice meant" and how it was determined that no other means were available. Steven shared this is an honor system stating that no one else was available to assist. There is no verification system set up now. Further, Carole said part of the reason to remove snow is to help people get out in an emergency and wondered what is in place for emergency service and wondered how the 48-hour limit could be improved.

Steven Thompson stated that emergency services will make getting to the person possible because that is what the EMS do well.

Carole asked if insurance is carried for Snow Heroes who assist with removing snow. Steven Thompson said people are doing this voluntarily and are not recognized as City Volunteers and the liability is currently on the person going out to volunteer. Since the people are volunteering there is also no background check and there are no supplies or guarantees conveyed. The City Attorney's office has been consulting on these needs.

Carole said there is more cost-effective insurance that can be bought than using the City of Flagstaff liability, and she can provide information if requested.

Russell Randal confirmed about the plan for next year is to have the volunteers be insured by the City of Flagstaff. Steven Thompson

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

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confirmed this is the goal. Russell Randal confirmed the Inclusion and Adaptive Living Commission’s support for this program and the desire to see the program continue.

Steven Thompson shared the comparison between the Courtesy Berm Relocation and Snow Hero program. Further he stated the Snow Hero Program is based upon availability of Heroes and those requesting services to create matches.

Mariam asked if there was outreach to AmeriCorp at NAU and Steven confirmed this had been accomplished.

Alida Preil stated the high school students might use volunteer hours. She asked if there are plans to help snow heroes get to the sites and how much property the snow hero is willing to clear.

Steven Thompson said the application asks specific questions regarding the scope and ability of the volunteer.

10. Section 5310 Update

Update on Section 5310 subrecipients by Estella Hollander. 5130 grant funds are for older adults supporting transportation programs. This year the funding for 5310 is Mobility Management covering the MetroPlan Greater Flagstaff area. Mountain Line applies for funds to support staffing and travel training. Hozhoni, Hope Lives and NAU received funds in FY23.

Estella Hollander asked the representative from Hozhoni if updates from ADOT have been received. Michelle Eisenberg said she is not aware of updates.

The next application is FY25.

11. Mountain Line & MetroPlan Coordinated Plan

Review and seek adoption of minor update to the Coordinated Plan was presented by Estella Hollander. This plan is necessary for 5130 funds. A major update was conducted in FY23 to include vehicle lists and changes to the project list. This FY24 update is minor, and approval is being sought for approval to the Coordinated Plan which will be sent to MetroPlan’s Executive Board and Mountain Line’s Board.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

MINUTES

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Coordinated Mobility Council

The Coordinated Plan addresses the Transportation Gaps and the progress made on the strategies included in the program. Three strategies are complete including developing a train the trainer travel training program, simplifying the paratransit eligibility process, and establishing an on-demand microtransit service.

A motion was made for the approval of the Coordinated Mobility Plan was made by Russell Randal and seconded by Carole Mandino. The motion passed unanimously.

12. Agency Spotlight

Presentation by Alida Preil from Quality Connections regarding their transportation program. Alida shared the history of Quality Connections and the group's current activities which include Group Home Services, In-Home Services, Employment Services and QC Learning (DTA). Other endeavors include Evergreen Academy Preschool and QC Office. Transportation Services are used for Group Home services, In-Home Services, QC Learning and Employment Services. 57% of services provided by Quality Connections are completed with 5310 vehicles.

QC Office has statewide contracts to provide office supplies statewide. QC has subcontracted with other entities in the state for delivery of office supplies.

13. WAV Subcommittee group updates

Updates from the wheelchair accessible vehicle subcommittee was presented by Estella Hollander. The focus of this subcommittee has been to lessen the gap in availability of Wheelchair Accessible Vehicles in the taxi, Uber, and Lyft systems. Two local taxi providers have been contacted-Apex and Sun Taxi-about interest in obtaining Wheelchair Accessible vehicles.

The potential idea for partnership with NAU Center for Service and Volunteerism was discussed. Carole Mandino shared that transportation is not the key goal, but there could be in adaption which might involve the AmeriCorp program. The director of the program will be contacted.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

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MetroPlan & Mountain Line
Coordinated Mobility Council

A flyer for Driving Change with Wheelchair Accessible Vehicles was shared with the group.

14. Upcoming trainings

Information on scheduled upcoming trainings and discussion on need for other trainings was presented by Estella Hollander. These included AzTA (Arizona Transit Association) April 8-10 in Mesa, AZ-apply for RTAP funding for expenses.

15. News and updates from CMC members

Soroptimist – Arizona Peaks civic group
Teen Job Fair at Coconino High School – April 24. Contact Sherry Swelns at Coconino High School
NACOG has been working with Greyhound to have additional stops on the Phoenix, Flagstaff, Los Vegas route to include Sedona, Ash Fork, Seligman, and Kingman.
Jessica Watson – Fair Housing Training, April 4 at City Hall
Jennifer Hayes - Veteran’s Affairs Home on Gemini Drive has serious structural problem and the opening is delayed indefinitely.

16. Future agenda items

Contact Jamie Martinez or Estella Hollander with future agenda items

17. Adjournment

Jamie Martinez adjourned the meeting at 12:00 p.m.

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



Minutes

MetroPlan & Mountain Line Coordinated Mobility Council

Friday, May 31, 2024

10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001

[Zoom Link](#), passcode 123456. Please email LaReina Reyes

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1. **Call to order**
The meeting was called to order at 10:00 by Jamie Martinez
2. **Welcome by Jamie Martinez, Chair**
Welcoming remarks by Jamie Martinez
 - o Chair Martinez discussed his love of teaching
3. **Safety Moment**
LaReina Reyes provided a safety moment on....National Bike month.
 - AZ fatalities rose by 20%
 - 5 safe biking rules (wear helmet, ride on the correct side of the roadway, obey rules of the road, etc)
4. **Roll call and introductions**
Jamie Martinez, Estella Hollander, Russel Randall (absent but submitted comments), Deidre Crawley, Tod Morris, Martin Ince, Lisa Conner, Anne Huffman, Lorraine Crim, Carol Mandino, John Current, Michele Eisenberg, Jen Hayes, Erin (NAU volunteerism), Paul Mood, Alida Quality Connections
5. **Call to the public**

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

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MetroPlan & Mountain Line
Coordinated Mobility Council

No public comments.

6. **Minutes from previous meeting**
Review and approval of minutes from February 23, 2024, quarterly Coordinated Mobility Council meeting.
Motion: Lorraine Crim motioned to approve the February 23, 2024, meeting minutes, seconded by Alida. Unanimously approved.
7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission members or liaisons
 - Chair Randall updates
 - Continued work on sidewalk accessibility
 - Code compliance issues (vegetation impeding sidewalks, bulk pick up items, parking issues)
 - ADA sensitivity training for law enforcement in coming months
 - Jamie Martinez
 - Problem of the use of rolled curbs
 - Creating a formal working group looking for therapeutic recreation
8. **MetroPlan Planning Update**
Presentation by Aubrey Flores with MetroPlan. This presentation provided an overview of the Bloomberg Philanthropies Asphalt Art Initiative which funded the Cheshire Slow Streets project on Freemont Blvd.
9. **Section 5310 Update**
Information on next 5310 grant application and pre-application presented by Estella Hollander
 - Mountain Line did not receive year 2 funding (Taxi/ADA plus programs)
 - Will be appealing and would love letters of support to attach to appeal
 - Enhanced mobility for seniors and disabled (vehicles, maintenance, operations)
 - New Awards announced:
 - NAU \$4,000
 - Hope Lives (vehicle)

May 31, 2024
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MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

- Quality Connections (2 vehicles)
- 10. **Coordinated Plan and Feedback from CMC Members**
Present feedback from CMC members and how it relates to existing planning efforts presented by LaReina Reyes
 - Updated yearly with major update every 4 years
 - Train the trainer program
 - Identifying gaps (information, temporal, spatial, infrastructure, human capital)
 - Unsafe intersections:
 - Cherry (Westbound-2 way stop); needs better signage or painting STOP on street to cross traffic without a stop sign
 - Aspen and Birch-unsafe for E/W travel
 - MUTCD will be referenced at these and similar intersections
 - Rolled curbs:
 - Difficult for disabled persons to navigate
 - Parking on them is a continued problem for all
 - Martin Ince indicated more formal discussions will occur at PAC and city council meetings in the coming months
 - Increase in microtransit requests:
 - Sunnyside
 - Upper Greenlaw
 - South Flagstaff
- 11. **Agency Spotlight**
Presentation by John Currant with Hope Lives regarding their transportation program. Hope lives provide the following services...
 - Item moved to next meeting
- 12. **Mountain Line’s Mobility Plan**
Update on planning efforts to enhance mobility of paratransit riders presented by Estella Hollander.
 - Looking at all options
 - Working on possible models for implementation
 - Creating new and improved options for paratransit and microtransit riders to maximize options
 - Free up vehicles for ADA riders
 - ADA certification not available in Flagstaff (to consider)

May 31, 2024
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**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

13. **WAV Subcommittee group updates**
Accessible Vehicle Subcommittee by LaReina Reyes. Presentation including information on:
 - o Same day service (pitch packet sent to vehicle manufacturers for vehicle donations)
 - o Funding for taxi companies to purchase WAV vehicles
 - o Follow up for additional funding to taxi companies
 - o Short experience vehicles
 - o Distribute WAV flier out into the community (LaReina has copies)

14. **Upcoming trainings**
Information on scheduled upcoming training and discussion on need for other trainings by Estella Hollander.
AZTA 6/13 Total fleet and maintenance webinar

15. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.
 - o Erin (NAU Volunteerism) is rolling out a volunteer engagement platform in August. This will be open to the community.
 - o Aug. 22 part-time employment opportunity fair. Contact her if you would like to have a table

16. **Future agenda items**
Contact Jamie Martinez or Estella Hollander with future agenda items

17. **Adjournment**
Jamie Martinez adjourned the meeting at 11:49 a.m.

May 31, 2024
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MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



Meeting Minutes
MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, August 16, 2024
10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001
[Zoom Link](#), passcode 123456. Please email LaReina Reyes
lreyes@mountainline.az.gov, if you need Zoom log-in information.

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1. **Call to order**
The meeting was called to order at 10:01 by Jamie Martinez
2. **Welcome by Jamie Martinez, Chair**
Welcoming remarks by Jamie Martinez
3. **Safety Moment**
LaReina Reyes provided a safety moment on Back to School Safety. Slow down and be alert. Children 10 and under should not use crosswalks without supervision. Educate on using intersections.
4. **Roll call and introductions**
Jamie Martinez, Estella Hollander, LaReina Reyes, Mandia Gonzales, David Wessel, Michele Eisenberg, Rachael Simukonda, Lorraine Crim, Ann Huffman, Melissa Gardner, James Garcia, Kim Austin, Jen Hayes, Lisa Conner, Jessica Donohoe, Genine Sullivan, Deidre Crawley, Stacy Pearson, Angela Hernandez, Russ Randall – *arrived at 10:50 am.*

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5. **Call to the public**
No public comments were provided.

6. **Minutes from previous meeting**
Review and approval of minutes from May 31st, 2024, quarterly Coordinated Mobility Council meeting.

Motion: Lorraine Crim motioned to approve the May 31st, 2024, meeting minutes. Seconded by Ann Huffman. Unanimously approved.

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission by member Rachael Simukonda, Vice Chair of the Commission. WAV updates to city, code compliance issues for keeping sidewalks clear, snow removal for winter 2024. Rachael is the liaison between the commission and Flagstaff PD to ticket people/vehicles blocking accessibility for everyone.

Commission Meeting 4th Wednesday of every month – Aug. 28th 11:00 – 1:00 (Hybrid)

8. **MetroPlan Planning Update**
Mandia Gonzales of MetroPlan provided a project updates presentation. Updates include the Strategic Grants Process, Grant Awards, and Vulnerable Road Users Safety Action Plan.

9. **Section 5310 Update**
Information on the next 5310 grant application and pre-application presented by Estella Hollander.

Grant becomes available every 2 years. Obtaining a vehicle may take two years to replace the current fleet so it's important to think ahead of your needs. Pre-applications are due in November/December 2024. Full application will be due in January/February 2025. Connect with Estella or LaReina regarding application.

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10. Coordinated Plan Strategy Modification

Review and approve strategy modifications for the Coordinated Plan.

In the May 2024 version of the Coordinated Plan, Staff is recommending changes to the plan under the Strategies section. Modifications address 2 way stops and rolled curbs, through offering solutions and recommendations to the City to adopt policies and standard that address these items.

11. Agency Spotlight

Presentation by James Garcia with Hope Lives regarding their transportation program.

Mr. Garcia gave a presentation on Hope Lives – Viva La Esperanza. Topics included; organizational mission and values. Forensic peer support – peer solutions through lived experiences and empathy. Provides a comprehensive treatment plan to participants and ensures they meet court requirements and compliance while in recovery.

12. Mountain Line’s Transit Tax

Estella Hollander provided a presentation and overview of the proposed new sells tax.

Prop 488 will be on the November ballot by the City Council. The tax initiative will not only maintain current services and but also expand services as the City continues to grow and transit needs increase.

The tax will expand services to meeting community needs. If approved, the overall city sales tax rate will continue to collect the 29.5 cents tax. The proposition is to increase the tax to 50 centers per \$100 dollars spent.

13. WAV Subcommittee group updates

LaReina Reyes provided a presentation on the Wheelchair Accessible Vehicle (WAV) subcommittee. Encouraging local support for assisting or provided services for those in wheelchairs. In the long term, getting the WAV need on the City Council agenda, obtain a WAV vehicle, and provide on-demand services.

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14. Upcoming trainings

Information on scheduled upcoming trainings and discussion on need for other trainings by Estella Hollander.

- Estella Hollander provided an email list of upcoming trainings
- Rural Transportation Summit – Oct. 16-17 in Prescott: Geared toward elected/appointed officials.

15. News and updates from CMC members

An opportunity to report on any projects or work that may be of interest to the group. Roundtable for members:

- Deidre Crawley – presenters come to talk about resources for older adults. The second Wednesday of the month at the library.
- Kim Austin, MetroPlan – Flagstaff Walks is coming back to the City. MetroPlan is leading a week in Sep. 30 – Oct. 6 to highlight walking and seeking advice on creating an accessible “walk”.

16. Future agenda items

Contact Jamie Martinez or Estella Hollander with future agenda items

Next meeting Friday, November 15th

17. Adjournment

Jamie Martinez adjourned the meeting at 12:08 p.m.

Appendix 6 | Coordinated Mobility Council meeting minutes from 2024

**MetroPlan & Mountain Line
Coordinated Public Transit - Human Services Transportation Plan**

MetroPlan & Mountain Line
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Meeting Minutes
MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, November 22nd, 2024
10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001
[Zoom Link](#), passcode 123456. Please email LaReina Reyes
lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
The meeting was called to order at 10:00 by Jamie Martinez
2. **Welcome by Jamie Martinez, Chair**
Welcoming remarks by Jamie Martinez
3. **Safety Moment**
LaReina Reyes provided a safety moment on November winter walking
4. **Roll call and introductions**
Jamie Martinez, Estella Hollander, LaReina Reyes, Mandia Gonzales, David Wessel, Shari Snodgrass, Rachael Simukonda, Russ Randall, James Garcia III, Lisa Conner, Deidre Crawley, Jessica Donohoe, Lorraine Crim, Kim Austin, Aubree Flores, Jessica Donohoe.
5. **Call to the public**
No public comments were provided.

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6. Minutes from the previous meeting

Review and approval of minutes from August 16, 2024, quarterly Coordinated Mobility Council meeting.

Motion: Lorraine Crim motioned to approve August 16, 2024, meeting minutes. Seconded by Rachael Simukonda Unanimously approved.

7. Inclusion and Adaptive Living Commission Update

Update by Inclusion and Adaptive Living Commission by members Russ Randall and Rachael Simukonda.

- Working on accessible sidewalks and maintained with the city
- Accessibility audits within public and private buildings.
- Meeting with Flagstaff PD on how they interact with people with disabilities.
- Reviewing and providing comments on the Regional Plan 2024 update to encourage accessibility through policies and long-range planning.
- Snow Heros program will continue. Looking for volunteers and working with Public Works to identify issues related to snow plowing.
- Discussing enforcement in code compliance to ensure issues such as sidewalk paths of travel are addressed (e.g., trash cans and vegetation). Universally accessible across the city.

Commission Meeting 4th Wednesday of every month, 11:00 – 1:00 (Hybrid)

8. MetroPlan Planning Update

Mandia Gonzales of MetroPlan provided a project updates presentation. Updates include the Vulnerable Road Users Safety Action Plan and Accessibility Walk.

9. Section 5310 Update

LaReina Reyes provided a presentation and information on the 5310 grant application and pre-application (January and February 2025). The grant applications need to include a cost estimate and a brief description. Mountain Line can assist as needed.

Application process:

- Pre application
- Vehicle inventory
- Title VI – Civil rights plan

November 22nd, 2024

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**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

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- CEO / legal
10. **Coordinated Plan Strategy Modification**
Review Minor Coordinated Plan Updates presented by LaReina Reyes.
Provide coordination for the planning purposes and to meet federal requirements.

Minor modifications were recommended to the strategies section and will be included in the update.

Approval of the Coordinated Plan will be sought from the CMC, February 2025.
 11. **Agency Spotlight**
Presentation by Lorraine Crim with Coconino County Senior Services.
Offer programs to support age in place in Flagstaff and Williams.
 - In-home services
 - Case management
 - Transportation
 - Nutrition
 - And more...
 12. **WAV Subcommittee group updates**
Update by LaReina Reyes. The WAV Brainstorm breakout activity will be conducted at the following CMC meeting. Friday December 6th is the next WAV committee meeting.
 13. **Upcoming trainings**
Arizona Transit Assoc. – April 14-15th, 2025 in Flagstaff
 14. **News and updates from CMC members**
None provided.
 15. **Future agenda items**
Please send items to Jamie and LaReina
 16. **Adjournment**
The meeting was adjourned at 12:03
Next meeting, February 21st, 2025

November 22nd, 2024

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MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



Meeting Minutes
MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, March 14th, 2025
10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001
[Zoom Link](#), passcode 123456. Please email LaReina Reyes
lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
The meeting was called to order at 10:02am by Jamie Martinez
2. **Welcome by Jamie Martinez, Chair**
Welcoming remarks by Jamie Martinez
3. **Safety Moment**
LaReina Reyes provided a safety moment on March disaster awareness tips
4. **Roll call and introductions**
Jamie Martinez, LaReina Reyes, Kim Austin, Russ Randall, Lisa Conner, Jason Snead, Doug Arnett, Richard P (Hope Lives), Marga Gamas
5. **Call to the public**
No public comment was provided
6. **Minutes from the previous meeting**
Review and approval of minutes from November 22nd, 2024, quarterly Coordinated Mobility Council meeting.

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Motion: Russ Randall motioned to approve November 22, 2024, meeting minutes. Seconded by Marga Gamas. Unanimously approved.

7. Inclusion and Adaptive Living Commission Update

Member Russ Randall provided an update that included work on accessible sidewalks, increasing therapeutic recreation in the community and increasing the accessibility of buildings (Barrier Free Flagstaff and Accessibility Expeditions). The goal is to increase accessibility for all. A May Accessibility Expedition is planned for the Joe Montoya Senior Center and the Downtown Library and City Hall in the summer.

8. MetroPlan Planning Update

Kim Austin of MetroPlan provided a presentation on the Safer People Campaign, encouraged members to share campaign materials to support safe transportation for everyone.

9. Section 5310 Update (10:45 am)

LaReina Reyes provided information that the grant was submitted on March 7th. Notice of Awards will occur in June/July and funds will be dispersed in October. TAXI and ADA vehicles were included in the ML application.

10. 2025 Coordinated Plan Minor Update Approval (10:50 am)

LaReina Reyes provided a presentation on the 2025 Coordinated Plan. The 3 minor updates include: (1) on-demand service and the creation of an implementation plan, (2) encouraging regulations to limit the use of rolled curbs and their impacts to accessibility, and (3) 2-way intersection improvements including an increase in visual prompts and compliance and an increase in awareness.

Motion: Russ Randall motioned to approve 2025 Coordinated Plan Minor Update as presented. Seconded by Marga Gamas. Unanimously approved.

March 14, 2025

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MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

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MetroPlan & Mountain Line
Coordinated Mobility Council

11. Agency Spotlight

No agency spotlight was provided. However, the Snow Hero program was discussed. Russ provided an update on the program, noting the city has moved forward with the program and it is no longer a pilot program within the city limits. Russ has reached out to Supervisor Vasquez to discuss the possibility of Coconino County adopting a similar program to aid communities such as Doney Park, Kachina Village and Bellemont. Also, Richard P from Hope Lives mentioned the possibility of increasing the number of volunteers assisting the Snow Hero program.

12. WAV Subcommittee group updates

LaReina Reyes provided an update, including creating a mock budget for the WAV/Service package estimates for on-demand service and continuing to reach out to non-profit companies and taxi services as well.

13. Upcoming trainings

Information on scheduled upcoming trainings and discussion on need for other trainings by LaReina Reyes

- PASS training: March 27 (full) and SEAGO on 4/10 at Kaspar (still contains openings)
- Arizona Transit Assoc. – April 14-15th, 2025 in Flagstaff

14. News and updates from CMC members

None to report.

15. Future agenda items

None proposed.

16. Adjournment

The meeting was adjourned at 11:27am
Next meeting, May 23, 2025, at 10:00am

Appendix 7 | Community partners and stakeholders

Education

- FUSD
- NAU
- CCC
- Charter schools
- Private schools

Veteran’s organizations

- American Legion
- Veterans of Foreign Wars
- Disabled American Veterans
- Department of Veterans Affairs

Churches and faith-based organizations

Workforce development offices

- Arizona Department of Economic Security

Shelters and transitional living

- Flagstaff Shelter Services
- Sunshine Rescue Mission
- Hope Cottage
- Sharon Manor
- Inn Transitions
- Catholic Charities
- Salvation Army
- St. Mary’s Food Bank Alliance
- Northern Arizona Food Bank
- Flagstaff Family Food Center

Transportation providers

Assisted living centers and nursing homes

- The Peaks Assisted Living Facility
- Brookdale
- Haven Health

Hospitals and clinics

- Flagstaff Medical Center
- North Country HealthCare

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- Southwest Behavioral Health Services
- The Guidance Center
- Native Americans for Community Action
- Coconino County Health Services District

Human service organizations

- Abrio Family Services
- Tunland Corporation
- Hozhoni Foundation
- Quality Connections
- Lou Corporation

Appendix 8 | Federal initiatives and legislation

2003 GAO report

A June 2003 report from the Government Accountability Office, entitled “Transportation Disadvantaged Populations: Some Coordination Efforts Among Programs Providing Transportation Services, but Obstacles Persist,” identified 62 federal programs that provide funding for transportation services for transportation-disadvantaged populations, and found significant variation in the extent to which the programs coordinated their efforts.

Coordinating Council on Access and Mobility

In response, President Bush signed an Executive Order on February 24, 2004, “to enhance access to transportation to improve mobility, employment opportunities, and access to community services for persons who are transportation-disadvantaged.” The Executive Order also established the Interagency Transportation Coordinating Council on Access and Mobility (CCAM) to:

- Promote interagency cooperation and the establishment of appropriate mechanisms to minimize duplication and overlap of Federal programs and services so that transportation-disadvantaged persons have access to more transportation services,
- Facilitate access to the most appropriate, cost-effective transportation services within existing resources,
- Encourage enhanced customer access to a variety of transportation and resources available,
- Formulate and implement administrative, policy, and procedural mechanisms that enhance transportation services at all levels, and
- Develop and implement a method for monitoring progress on achieving the goals of the Order.

United We Ride

The CCAM developed United We Ride, a federal interagency initiative aimed at improving the availability, quality, and efficient delivery of transportation services for older adults, people with disabilities, and individuals with lower incomes, by advancing the following goals:

- Simplify customer access to transportation,
- Reduce duplication of transportation services,

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- Streamline federal rules and regulations that may impede the coordinated delivery of services,
- Improve the efficiency of services using existing resources.

SAFETEA-LU Surface Transportation Act

United We Ride’s mission was strengthened through the federal surface transportation legislation known as SAFETEA-LU (Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users), which was passed in 2005. This legislation includes a requirement that programs funded under Section 5310 (Elderly Individuals and Individuals with Disabilities), Section 5316 (Job Access and Reverse Commute), and Section 5317 (New Freedom) be derived from locally developed, coordinated human services transportation plans.

MAP-21 and FAST Surface Transportation Acts

Moving Ahead for Progress in the 21st Century, or MAP-21, which was signed into law in July of 2012, is the federal surface transportation legislation that superseded SAFETEA-LU. Sections 5316 and 5317 were repealed under MAP-21. Activities eligible under 5316 have been moved to the Urbanized Area Formula program (Section 5307) or the Rural Area Formula program (Section 5311), and activities funded by Section 5317 have been folded into Section 5310.

The FAST Act

The FAST Act (Fixing America’s Surface Transportation), which became law on December 4, 2015, replaces MAP-21 and generally extends the Section 5310 program. FAST Act secures long-term funding for transportation projects and included new grants to support coordinated mobility.

ADOT Coordinated mobility program and other funding sources

The Infrastructure Investment and Jobs Act (IIJA)

Also known as the Bipartisan Infrastructure Law (BIL), was signed into law by President Biden on November 15, 2021. The law authorizes \$1.2 trillion for transportation and infrastructure spending with \$550 billion of that figure going toward “new” investments and programs. Funding from the IIJA is expansive in its reach, addressing energy and power infrastructure, access to broadband internet, water infrastructure, and more.

Section 5310 Grants

One tool to enhance coordination is the Federal Transit Administration’s Section 5310 program which is intended to enhance mobility for elderly individuals and persons with disabilities by providing funds for programs to serve the special needs of transit-dependent populations beyond traditional public transportation services and Americans with Disabilities Act (ADA) complementary paratransit services. The Act maintains the requirement that all funded projects are “included in” and “derived from” a coordinated human services transportation plan. Eligible projects include mobility management activities, purchase of capital equipment such as vehicles, equipment, and computer aided dispatch software, and operating expenses.

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In Arizona, the Section 5310 grant program is managed by the Arizona Department of Transportation (ADOT). All MPO's and COG's in Arizona must have a Coordination Plan in place in order to be eligible for funding through the Section 5310 program. Each year MetroPlan solicits application from local eligible entities for these programs. All entities that apply must be included in this plan and must participate in the region's quarterly coordination meetings.

A summary of applications submitted for these grant programs in the MetroPlan region for 2018 is included in the Appendixes.

Public Private Partnerships

Public Private Partnerships are an emerging trend for funding transportation projects. Health Care Reform has created financial incentives for insurance companies and for-profit medical providers to fund transportation for customers. This new requirement can be leveraged to support strategies in this plan to the benefit of all.

Other Funding Sources

- Mobility services have been funded through a variety of other federal, state, and private grants including but not limited to:
- Veteran's Association
- Federal Highway Administration (FHWA)
- Congestion Mitigation Air Quality (CMAQ)
- Centers for Disease Control (CDC)
- Department of Energy (DOE)
- Department of Health and Human Services (HHS)
- State Grants (misc.)
- AARP

Appendix 9 | Framework of Coordinated Mobility

Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019

Mountain Line is emerging as the lead agency in implementing the Coordination Plan, and prepared the Business Plan to guide implementation strategies listed in the Coordination Plan. In particular, the Business Plan develops scenarios based on the possibility to create a mobility and coordination center at Mountain Line.

As part of preparation of the Business Plan, Mountain Line’s consultant has updated information on regional transportation providers and human service agencies, conducted stakeholder interviews and surveys, held public workshops, validated previously identified gaps in transportation service, and updated goals, objectives, and strategies to address those gaps.

Stakeholder workshops for the Business Plan were held on March 6, 2013, and August 20, 2013.

ADOT/CTAA Institute for Transportation Coordination

In November of 2011, a team from the Flagstaff region, consisting of representatives of MetroPlan, Mountain Line, and FUSD, participated in a three-day training and planning forum. The team learned about coordination models, explored successful local coordination practices, discussed effective community outreach and partnership-building strategies, and increased their knowledge about technical tools and other operational issues. By the close of the workshop, the Flagstaff team had developed an action plan to implement a variety of coordination strategies, which is attached as an appendix to this document.

Easter Seals Transit Institute

In July of 2009, Mountain Line staff and member of the Committee on Accessible Transportation were awarded a grant from Easter Seals to travel to Washington DC for assistance in creating an accessible transportation plan. Goals, objectives, and other key elements in the resulting plan have been carried forward in subsequent planning documents.

CCAM

Committee on Accessible Transportation

This group meets quarterly to facilitate ongoing coordination with human service agencies and to identify and address transit issues related to aging or special-needs individuals. The committee is comprised of members of local community service agencies, transportation providers, and transportation riders with disabilities.

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Local coordination workshops, meetings, and planning

In 2007, ADOT hired a consultant team to develop initial coordinated plans for the rural COGs and small MPOs, with facilitation from the local region.

NACOG and MetroPlan conducted regional transportation coordination plan meetings for stakeholders on December 8, 2006, and February 27, 2007, in conjunction with preparation of the first coordinated plan. MetroPlan also hosted a coordination plan meeting for just the MetroPlan region on January 19, 2007. At these workshops, participants were asked to summarize existing transportation services and existing coordination efforts, identify unmet needs (service gaps), and explore further coordination options. The consulting team presented information on coordination options; new federal programs and changes to existing federal programs; and strategies for involving others and developing additional coordination projects. Discussion and comments from these workshops became the basis for the original coordination plan.

Beginning in 2008, MetroPlan was responsible for preparing annual updates to the plan. As part of the annual update process, MetroPlan typically does the following:

- Survey forms and a call for applications are sent out (via email and regular mail) to about 100 eligible applicants in the MetroPlan region, including private non-profits, governmental agencies, and other entities that provide transportation services for low-income, disabled, and elderly populations.
- Information about the plan and the grant programs are posted on Metro Plan website.
- NACOG and MetroPlan host a grant workshop and coordination meeting.

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Appendix 10 | 5310 Project Scoring Criteria

| Replacement Vehicles: 50 points | | | Coordination: 30 points | | | Project Management: 20 points | | |
|---|----------------------|------------------------|--|----------------------|------------------------|--|----------------------|------------------------|
| | | | <i>Existing Applicants</i> | | | <i>Existing Applicants</i> | | |
| <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> |
| How is this vehicle being used? Does this align with the COG/MPO’s Coordinated Plan? Is the vehicle filling an identified regional or service gap? | | 10 | Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc. | | 15 | Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements. | | 5 |
| Year 1 - Current mileage of vehicle ADOT estimated useful life based on mileage: Cutaway with Lift: 400,000 - 1 point per 18,000 miles over 300,000 miles, up to 480, 000 miles All others: 100,000 miles - 1 point per 10,000 miles over 80,000 miles, up to 180,000 miles | | 10 | Attended 75% Coordinated meetings. | | 5 | Submitting timely quarterly reports. | | 5 |

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|--|--|----|---|--|----|---|--|----|
| Year 2 - Forecast mileage based on Year 1 reported mileage amounts. Mileage divided by age of vehicle = average annual mileage | | 10 | Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.) | | 10 | Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment. | | 10 |
| Age of vehicle replacing ADOT estimated useful life based on vehicle age. Cutaway with lift: 10 years - 1 point per year over 7 years, up to 17 years. All others: 8 years - 1 point per year over 5 years, up to 15 years. | | 10 | New applicant | | | New applicant | | |
| Will this vehicle be ADA accessible? If so, receive 10 points. | | 10 | Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication). | | 30 | Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements. | | 20 |
| Need based on maintaining regional fleet in state of good repair. Is the cost of maintaining the vehicle becoming a burden to the agency due to increased maintenance | | 10 | | | | | | |

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|--|--|--|--|--|--|--|--|--|--|
| needs to keep the vehicle in a state of good repair? | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|

| New/Expansion Vehicles: 50 points | | | Coordination: 30 points | | | Project Management: 20 points | | |
|---|----------------------|------------------------|--|----------------------|------------------------|--|----------------------|------------------------|
| | | | <i>Existing Applicants</i> | | | <i>Existing Applicants</i> | | |
| <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> |
| Does this project align with the COG/MPO's Coordinated Plan? Is the vehicle filling an identified regional or service gap? | | 10 | Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc. | | 15 | Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements. | | 5 |
| Describe the need based on existing fleet capacity. Describe how the vehicle is needed to serve additional clients, expand to new service areas, or provide new or expanded services? | | 20 | Attended 75% Coordinated meetings. | | 5 | Submitting timely quarterly reports. | | 5 |

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|--|--|----|---|--|----|---|--|----|
| Is there staffing for operations and financial capacity for maintenance? | | | Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.) | | | Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment. | | |
| | | 10 | | | 10 | | | 10 |
| Will this vehicle be ADA accessible? If so, receive 10 points. | | | New applicant | | | New applicant | | |
| | | 10 | | | | | | |
| | | | Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication). | | | Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements. | | |
| | | | | | 30 | | | 20 |

| Operating: 50 points | | | Coordination: 30 points | | | Project Management: 20 points | | |
|--|----------------------|------------------------|---|----------------------|------------------------|--|----------------------|------------------------|
| | | | <i>Existing Applicants</i> | | | <i>Existing Applicants</i> | | |
| <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> |
| Does this project align with the COG/MPO's Coordinated Plan? Is the vehicle filling an identified regional or service gap? | | 10 | Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, | | 15 | Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements. | | 5 |

**MetroPlan & Mountain Line
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|--|--|----|---|--|----|--|--|----|
| | | | or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc. | | | | | |
| Is this service available to the general public, while prioritizing seniors and individuals with disabilities? | | 10 | Attended 75% Coordinated meetings. | | 5 | Submitting timely quarterly reports. | | 5 |
| Is this program equip with an accessible vehicle and able to provide ADA trips? | | 10 | Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.) | | 10 | Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment. | | 10 |
| Applicant’s program provides a cost-effective approach to address transportation gaps in the region. Cost effective measures can include but are not limited to: <ul style="list-style-type: none"> • Uses volunteer and other in-kind support • Utilizes other funding sources beyond Federal Transit Administration (FTA) programs for operations or capital • Other, please explain | | 10 | <i>New applicant</i> | | | <i>New applicant</i> | | |

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|--|--|----|---|--|----|---|--|----|
| Programs are scaled to ensure operational sustainability | | 10 | Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication). | | 30 | Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements. | | 20 |
|--|--|----|---|--|----|---|--|----|

| Other Capital - Preventative Maintenance: 50 points | | | Coordination: 30 points | | | Project Management: 20 points | | |
|---|----------------------|------------------------|--|----------------------|------------------------|--|----------------------|------------------------|
| | | | <i>Existing Applicants</i> | | | <i>Existing Applicants</i> | | |
| <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> |
| Is the need clearly described in the applicant’s application? Will the funding fulfill their need? | | 15 | Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc. | | 15 | Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements. | | 5 |
| Applicant describes both the financial and service impact of receiving and not receiving these funds. | | 15 | Attended 75% Coordinated meetings. | | 5 | Submitting timely quarterly reports. | | 5 |
| Does the applicant show the cost calculation for their | | 20 | Coordination activities are documented within grant | | 10 | Applicants demonstrate that they have the | | 10 |

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|--|--|--|---|--|----|---|--|----|
| funding request? Is the request for funding preventative a specific mechanical failure? If so, how does the applicant's cost to repair a mechanical failure of their vehicle(s) compare to replacing the vehicle(s)? | | | application & results are provided to Mobility Managers (quarterly reports, etc.) | | | capacity, knowledge, skills, and required resources to manage federal funds and equipment. | | |
| | | | <i>New applicant</i> | | | <i>New applicant</i> | | |
| | | | Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication). | | 30 | Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements. | | 20 |

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|---|----------------------|------------------------|--------------------------------|----------------------|------------------------|--------------------------------------|----------------------|------------------------|
| Other Capital - Non-Intelligent Transportation System (ITS) Equipment: 50 points | | | Coordination: 30 points | | | Project Management: 20 points | | |
| | | | <i>Existing Applicants</i> | | | <i>Existing Applicants</i> | | |
| <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> |

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|--|--|----|--|----|---|----|
| Is the need clearly described in the applicant’s application? Will the funding fulfill their need? | | 15 | Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc. | 15 | Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements. | 5 |
| Applicant describes both the financial and service impact of receiving/not receiving these funds. | | 15 | Attended 75% Coordinated meetings. | 5 | Submitting timely quarterly reports. | 5 |
| Does the applicant show the cost calculation for their funding request? | | 20 | Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.) | 10 | Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment. | 10 |
| | | | <i>New applicant</i> | | <i>New applicant</i> | |
| | | | Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication). | 30 | Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements. | 20 |

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| Intelligent Transportation System (ITS) Equipment: 50 points | | | Coordination: 30 points | | | Project Management: 20 points | | |
|---|----------------------|------------------------|---|----------------------|------------------------|--|----------------------|------------------------|
| | | | <i>Existing Applicants</i> | | | <i>Existing Applicants</i> | | |
| <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> |
| Is the need clearly described in the applicant’s application? Will the funding fulfill their need? | | 20 | Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc. | | 15 | Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements. | | 5 |
| Applicant describes both the financial and service impact of receiving/not receiving these funds. | | 10 | Attended 75% Coordinated meetings. | | 5 | Submitting timely quarterly reports. | | 5 |
| Does the applicant show the cost calculation for their funding request? Does the application recognize ongoing costs associated with the ITS project? | | 10 | Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.) | | 10 | Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment. | | 10 |
| Does the requested ITS equipment benefit other regional providers? Does the applicant’s ITS plan | | 15 | <i>New applicant</i> | | | <i>New applicant</i> | | |

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|----------------------------------|--|--|---|--|----|---|----|
| align with the State’s ITS Plan? | | | | | | | |
| | | | Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication). | | | Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements. | |
| | | | | | 30 | | 20 |

| Mobility Management: 50 points | | | Coordination: 30 points | | | Project Management: 20 points | | |
|--|----------------------|------------------------|--|----------------------|------------------------|--|----------------------|------------------------|
| <i>Existing applicant</i> | | | <i>Existing Applicants</i> | | | <i>Existing Applicants</i> | | |
| <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> | <i>Criteria</i> | <i>Actual Points</i> | <i>Points Possible</i> |
| Does this project align with the COG/MPO’s Coordinated Plan? | | 10 | Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc. | | 15 | Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements. | | 5 |
| Applicant demonstrates an understanding of Mobility | | 15 | Attended 75% Coordinated meetings. | | 5 | Submitting timely quarterly reports. | | 5 |

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|---|--|----|---|--|----|---|--|----|
| Management goals and planning principles. | | | | | | | | |
| Applicant has implemented or shown progress in implementing Mobility Management practices to share regional resources such as technology, training, equipment, service promotion, eligibility assessments, or other supports. | | 25 | Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.) | | 10 | Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment. | | 10 |
| <i>New applicants</i> | | | <i>New applicant</i> | | | <i>New applicant</i> | | |
| Does this project align with the COG/MPO’s Coordinated Plan? | | 25 | Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication). | | 30 | Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements. | | 20 |
| Applicant demonstrates an understanding of Mobility Management goals and planning principles. | | 25 | | | | | | |

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