

2026



MetroPlan & Mountain Line

Coordinated Public Transit - Human Services Transportation Plan



MetroPlan
&
Mountain Line

Coordinated Public Transit -
Human Services
Transportation Plan

Adopted by the MetroPlan Executive Board, March 5, 2026

Prepared by

Flagstaff Metropolitan Planning Organization

Doing business as MetroPlan

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Adopted by the Mountain Line Board of Directors, March 18th, 2026

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**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

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Introduction

Transportation is a vital part of our lives that keeps us connected to our neighborhoods, employment, shopping, education, health care, recreation, community services, family, friends, and many other services and activities outside of our homes.

For a segment of the population, particularly individuals with disabilities, older adults, and people with low incomes, maintaining a basic level of mobility can be a challenge.

Considerable resources are committed to our transportation infrastructure and systems; however, transportation services for disadvantaged populations are often fragmented, underused, duplicative, costly, and difficult to navigate. In many cases there are service gaps and transportation services are simply not available to meet existing needs.

When transportation services are coordinated, providers can be more efficient, services are improved, and mobility for all residents is enhanced.

Purpose

Coordination is the efficient and effective use of transportation resources for getting people to important destinations, such as jobs and medical appointments. Coordination means working with transit providers, human service agencies, private institutions, businesses, volunteers, and political leaders to broaden transportation options for all users, particularly those in vulnerable populations who require ADA (Americans with Disabilities Act)- accessible vehicles.

Beginning in 2007, all Metropolitan Planning Organizations (MPOs) and Councils of Governments (COG's) in Arizona were required to adopt and annually update a Coordination Plan that inventories existing transportation services for elderly individuals, individuals with disabilities, and low-income individuals, identifies unmet transportation needs, and provides strategies for improving coordination to meet those needs.

The plan must be developed and approved through a process that includes seniors, people with disabilities, and transportation providers, among others. The plan must also be coordinated, to the maximum extent possible, with the transportation programs of other federal departments and agencies.

This document serves two purposes:

First, it serves as a framework to improve coordination among transportation service providers and human service agencies to enhance transportation services for disadvantaged populations.

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Second, this document meets federal requirements for a “locally developed, coordinated human services transportation plan” –that includes the following elements:

- An inventory of available services and resources including transportation providers and their services, fleet inventories and availability, and key human service programs and how transportation is provided to those human service clients;
- An assessment of transportation needs for targeted groups of people, including supporting demographic and employment data;
- An evaluation of areas of redundant transportation service and gaps in service;
- Identification of coordination actions and strategies to eliminate or reduce duplication in services, to improve customer access to services and to improve utilization of resources;
- Priorities for projects, strategies, and actions (including vehicle replacement plans); and,
- An annual listing of projects eligible for funding in the region

Benefits of coordination

- Improves mobility for everyone
- Makes public transportation more efficient
- Closes gaps in service
- Eliminates duplication of efforts and service
- Allows human service agencies to focus efforts and resources on their core mission
- Provides better service with the same or less resources

Local roles and responsibilities

Coordinated Mobility Council

The Mountain Line/MetroPlan Coordinated Mobility Council (CMC) serves as the regional Coordinating Council and provides direction to the MetroPlan Executive Board and Technical Advisory Committee and the Mountain Line Board and Transit Advisory Committee on mobility management and coordination. The CMC is responsible for updating and maintaining the Coordinated Plan, setting regional priorities for mobility management, and determining which projects are funded through the Section 5310 grant program. Participants include representatives from City of Flagstaff, Coconino County, Flagstaff Unified School District, NAU, 5310 recipients, human service agencies, paratransit riders, and general public.

MetroPlan

The Flagstaff Metropolitan Planning Organization (FMPO) was formed in 1996. The FMPO is doing business as MetroPlan. Throughout this document, MetroPlan will be used. MetroPlan is the transportation policymaking and planning organization for the Flagstaff region, in

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response to a federal requirement for urbanized areas with a population greater than 50,000. MetroPlan receives funding from federal, state, and local sources, and oversees the expenditure of federal transportation funds in conjunction with the agencies that comprise MetroPlan: The City of Flagstaff, Coconino County, Mountain Line, Northern Arizona University, and the Arizona Department of Transportation.

ADOT requires MPOs to prepare and adopt the Coordination Plan. MetroPlan and Mountain Line have established a joint partnership in the preparation and implementation of the Coordinated Plan.

Mountain Line

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is transitioning to its public facing name, Mountain Line. Mountain Line was created in 2006 as a regional transportation authority to coordinate public transportation for Flagstaff and Northern Arizona University. Mountain Line operates the fixed route bus service on nine routes, paratransit service, vanpool, and seasonal Mountain Express service to Arizona Snowbowl.

Mountain Line’s experience and capacity as the region’s transit provider make it well-suited to lead coordination efforts in the Flagstaff area and guide implementation of this plan.

NACOG

The Northern Arizona Council of Governments (NACOG) is the regional transportation planning organization that is comprised of municipal, county, and tribal governmental entities throughout northern Arizona in Coconino, Apache, Navajo, and Yavapai Counties. Within its region, NACOG has responsibility for preparation and adoption of its own Coordination Plan. However, because many local human service providers located in Flagstaff serve more of northern Arizona than just the MetroPlan region, and because the need for human service transportation services extends beyond the MetroPlan region, it is important for MetroPlan, Mountain Line and NACOG to coordinate their planning efforts.

Planning Process

Coordination Plan preparation, review, and adoption

This Plan has been updated as a joint partnership of MetroPlan and Mountain Line. The Plan was developed in collaboration with Coordinated Mobility Council (CMC). In February 2017, the CMC worked to identify gaps in transportation services. In May 2018, the CMC participated in a group brainstorming activity to identify potential strategies to fill the previously identified gaps. In August 2018, the CMC evaluated the proposed strategies, discussed roles and responsibilities, and action items for the strategies. In November 2018, the CMC finalized ranking and prioritization ratings for projects, these items were added to the Plan’s update.

ADOT requires a major revision of the Plan every four years. In interim years, a brief update or minor amendment is expected to address the following:

- Note any changes to coordination approach, strategies, or priorities.
- Maintain and update current information on transportation providers in the region.
- Include an updated list of projects submitted as part of the Section 5310 grant process.

In this way the Plan is the primary working document of the Coordinating Council.

Related plans

- **Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019**
This Mountain Line document provides direction and specific tools to implement the vision of the Coordination Plan. This plan was adopted in 2013.
- **Five-Year Transit Plan**
Mountain Line’s current Five-Year Transit Plan was completed and adopted in December of 2017 and serves as the guiding document for fixed-route transit, paratransit, and supporting service planning in the region.
- **Flagstaff Regional Plan**
The Flagstaff Regional Plan is the overarching policy document that guides land use and transportation decisions for the Flagstaff region. The Plan was adopted by the City and County, and ratified by the voters, in 2014.
- **Regional Transportation Plan**
The Regional Transportation Plan (RTP), which was adopted in 2017 by the MetroPlan Executive Board, identifies and prioritizes future transportation investments in the Flagstaff region for driving, riding the bus, walking, biking, and moving goods. A federal and state requirement to receive transportation funding, the RTP evaluates the cost and

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effectiveness of projects for each major travel mode, as well as addressing the relationships between land use, transportation, the economy, and the environment.

- **Coconino County Community Health Improvement Plan**

The Coconino County Community Health Improvement Plan (CHIP) comprises of goals and strategies to address health related issues in Coconino County. In 2013, the Community Health Assessment (CHA) addressed three priorities: access to care, chronic disease, and injury prevention. The CHIP provides a strategic action plan for the community health improvement process. The CHIP Update 2016 document describes the public health system partners who were engaged, the process used, and dynamic action plan created to implement the CHIP.

Regional Context

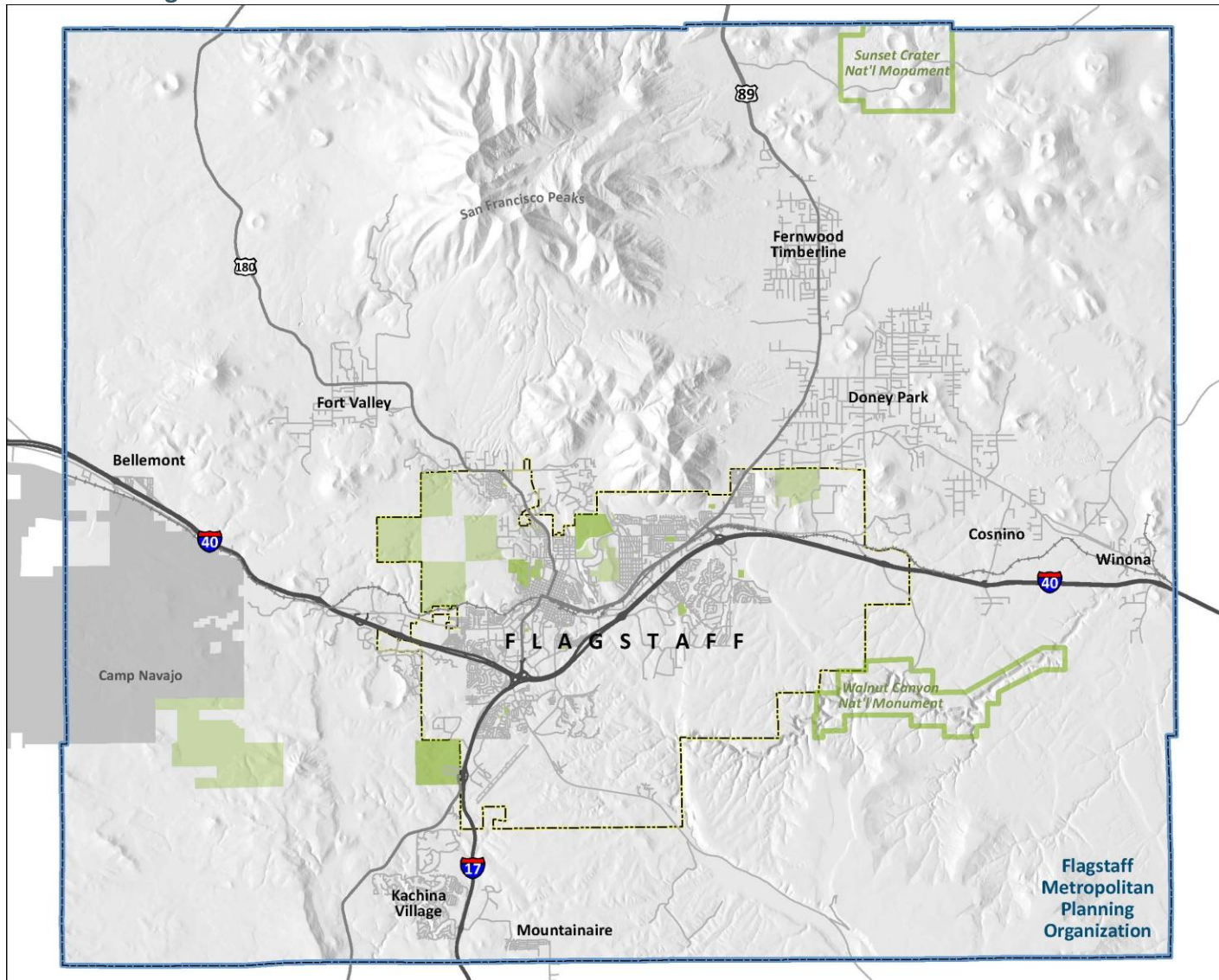
The MetroPlan region

The Flagstaff Metropolitan Planning Organization area covers 525 square miles in northern Arizona and lies entirely within Coconino County. Flagstaff, with a population of 76,831 in 2020, is the principal and only incorporated city in the MetroPlan area. The MetroPlan area also includes a number of surrounding unincorporated communities, including Fort Valley, Bellemont, Kachina Village, Mountainaire, Doney Park, Fernwood-Timberline, Cosnino, and Winona. These unincorporated areas add approximately 22,000 people, to bring the total population for the MetroPlan region to about 98,000.

The area is served by several major transportation corridors. Interstate 40 traverses the region east-west, and Interstate 17 connects south to Phoenix. U.S. Highway 89 extends north to Page, Lake Powell, and Utah, while U.S. Highway 180 travels north to the Grand Canyon. State Highway 89A runs south to Sedona through Oak Creek Canyon.

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Map 1: The MetroPlan Region



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Demographics

Census geography

Census information is not available for the precise MetroPlan boundary. The demographic information presented here is derived from the Census block groups that comprise the MetroPlan region, which includes an area somewhat larger than the city of Flagstaff. This larger area includes two communities – Mormon Lake and Munds Park – that are outside the MetroPlan boundary; otherwise, the area outside the MetroPlan boundary is not heavily populated. In addition, certain demographic information noted in this plan is available only for the Flagstaff County Census Division (CCD), which comprises communities outside the MetroPlan area, including Munds Park, Mormon Lake, Forest Lakes, and the Coconino County portion of Sedona. For comparative purposes, demographic information for Arizona and the United States is also included.

Population

Historic population figures for Flagstaff and the MetroPlan area are listed in Table 1 below. Growth in population for both geographies has been significant in the past 25 years.

Table 1: Population, land use, density

	<i>City of Flagstaff</i>	<i>Flagstaff CCD</i>
Total population 2020	76,831	97,227
Total population 2010	65,870	87,419
Total population 2000	52,894	71,205
Total population 1990	45,837	data not available*
Area (square miles)	64	4,722
Persons/square mile 2021	1,200	20.6

Source: 2010, 2000, 1990 Census, 2020 Population Estimates

*FMPO was not formed until 1996 – Flagstaff qualified as an urbanized area in 1995 with a total population of 53,355 which led to the creation of the FMPO

Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Vehicle availability and travel time

2.8 percent of occupied housing units in Flagstaff have no vehicles available, and for the MetroPlan region, 3 percent have no vehicles available. Both numbers are equal to or lower than the entire state and the country.

The mean travel time to work in Flagstaff is significantly less than that of Arizona and the United States.

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Table 2: Occupied housing units with no vehicles available; travel time to work

	<i>City of Flagstaff</i>	<i>Flagstaff CCD</i>	<i>Arizona</i>	<i>United States</i>
Occupied housing units	26,632	26,632	2,705,878	126,817,580
No vehicles available	760.6	896.7	82,036.8	6,392,142.45
Percent	2.8	3.0	3.0	5.0
Mean travel time to work	15.4	15.4	25.8	26.9

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Poverty status

Flagstaff's poverty rate of 16.6 percent and 13.9 percent for the Flagstaff CCD. Both are higher than or comparable to the Arizona rate of 14.1 percent and the national rate of 12.8 percent.

Table 3: Poverty status in the past 12 months

	<i>City of Flagstaff</i>	<i>Flagstaff CCD</i>	<i>Arizona</i>	<i>United States</i>
Population base*	76,831	101,822	7,151,502	331,449,281
Population below poverty level	12,753	11,653	1,008,361	42,425,507
Percent	16.6	13.9	14.1	12.8

*The population base for which poverty status is determined does not include unrelated individuals under 15 years of age, people living in college dormitories, or individuals living in institutional group quarters

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Income and unemployment

Median household income for the City of Flagstaff is slightly less than that of the state of Arizona. For the region, median household income is higher than the state's and about the same as the United States.

Unemployment rates for the region are higher than those of Arizona and the nation, while the City's rates are consistent with those of the state and nation.

Table 4: Income and unemployment

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
Median household income	58,685	63,405	61,529	64,994
Unemployment rate	5	7	5.8	5.4

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Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Age

Flagstaff is a youthful community, due in part to the presence of Northern Arizona University. Flagstaff has a higher percentage of residents in the 18-and-over age bracket than Arizona and the entire country (81.8 percent, compared to just over 77 percent).

Flagstaff also has a much lower percentage of older residents. The percentage of Flagstaff's population aged 65 and older is significantly lower than the United States average. However, the Flagstaff CCD has a slightly higher percentage of residents in the 65-and-older age bracket than the city of Flagstaff, indicating that a higher percentage of older residents live in rural areas outside the city.

Table 5: Population by age group – percent

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
Under 5 years of age	4.7	4.7	6.0	6.0
Under 18 years of age	18.4	18.2	22.9	22.4
18 years and over	81.6	81.8	77.1	77.6
Age 65 years and older	8.8	12.1	18.3	16.0
Median age	24.9	29.5	37.9	38.2

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Disability status

Disability status for the population is summarized in Tables 6 through 8 on the following page.

A total of 10.4 percent of the civilian population in Flagstaff has a disability. This is lower than the percentage for Arizona and the United States. For the FMPO, the percentage is the same as Flagstaff which is significantly less than the state and nation.

About 3,500 residents of the Flagstaff CCD, representing about 4.0 percent of the population, have ambulatory difficulty.

City and regional disability status percentages track closely with state and national figures.

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Table 6: Disability status

	<i>City of Flagstaff</i>	<i>Flagstaff CCD</i>	<i>Arizona</i>	<i>United States</i>
Population	76,831	101,822	7,151,502	331,449,281
With a disability	7,990	10,589	943,998	42,094,058
Percent	10.4	10.4	13.2	12.7

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Table 7: Percentage of the population with a disability status by type

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
With a disability	10.4	10.4	13.2	12.7
With a hearing difficulty	2.3	2.8	4.1	3.6
With a vision difficulty	1.6	1.6	2.5	2.4
With a cognitive difficulty	4.9	4.5	5.0	5.1
With an ambulatory difficulty	3.7	3.9	7.0	6.8
With a self-care difficulty	1.5	1.5	2.4	2.6
With independent living diff.	4.4	4.2	5.7	5.8

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

Table 8: Percentage of the population with a disability status by age group

	<i>City of Flagstaff</i>	<i>Flagstaff CCD*</i>	<i>Arizona</i>	<i>United States</i>
Under 5 years of age	0.0	0.7	0.8	0.7
Age 5 to 17 years	4.1	3.5	5.5	5.7
Age 18 to 34 years	8.0	7.7	7.1	6.6
Age 35 to 64 years	13.0	11.4	12.9	12.5
Age 65 to 74 years	19.0	19.7	24.5	24.4
Age 75 years and over	53.4	44.0	46.3	48.1
Total (all ages groups)	10.4	10.4	13.2	12.7

Source: American Community Survey Five-Year Estimate 2016-2020

* Flagstaff County Census Division (CCD) is larger than the FMPO but smaller than all of Coconino County. Could not receive MetroPlan data for this demographic.

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Photo of Mountain Line's Travel Training Program

Origins and destinations

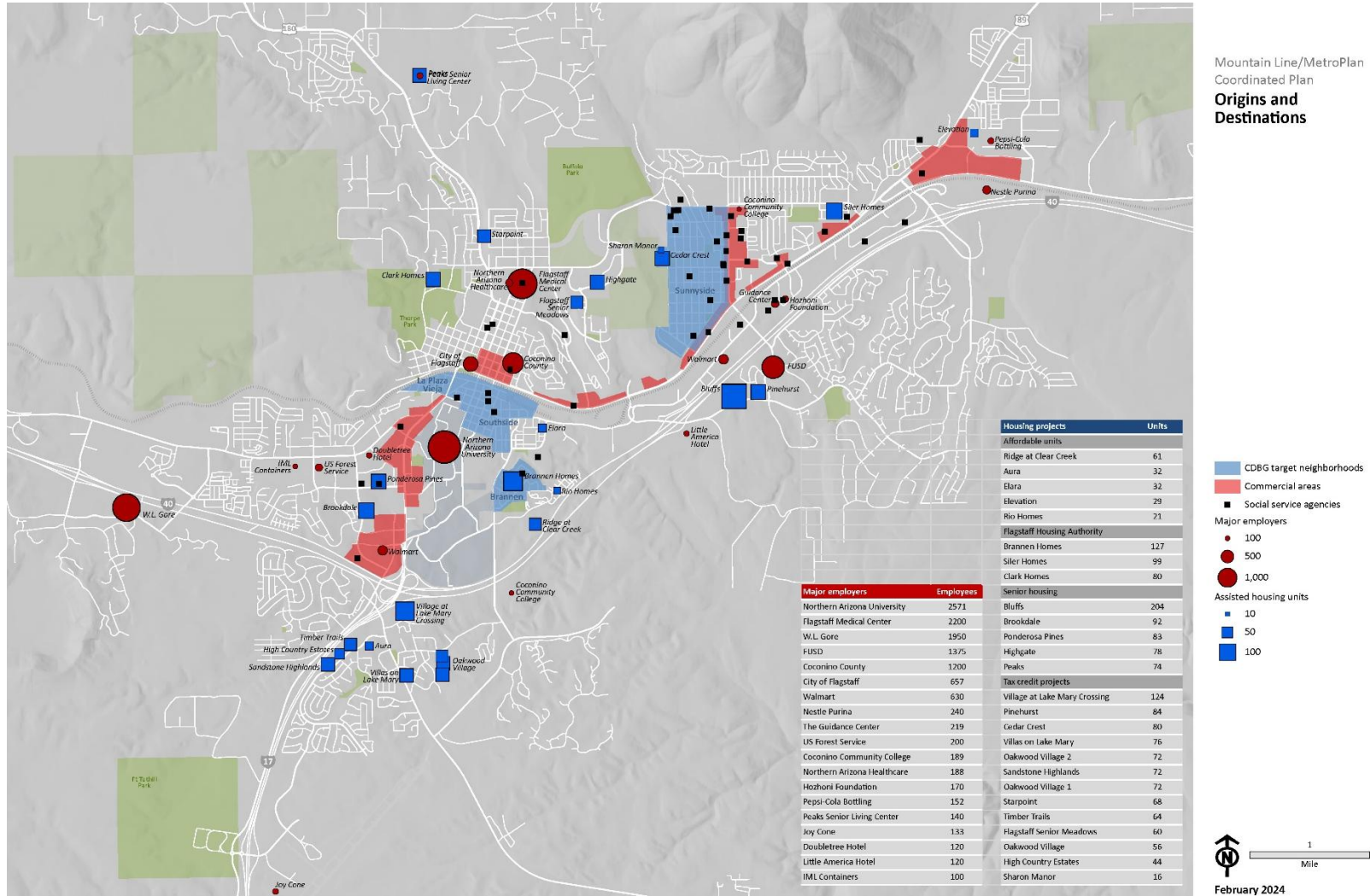
This section documents significant origins and destinations in the Flagstaff area for seniors or people with disabilities.

Origins and Destinations

Locations where travel originates in Flagstaff include low-income rental housing developments managed by the Flagstaff Housing Authority, assisted living facilities for seniors, and low-income tax credit apartment projects. In addition, there are four neighborhoods in Flagstaff where more than 50 percent of the population is low or moderate income. Travel destinations include large employers, commercial areas, medical facilities and clinics, and human service agencies. Significant origins and destinations are depicted on Map 2.

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Map 2: Origins and destinations



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Transportation Inventory

Existing transportation services and resources in the Flagstaff region

Fixed-route Public Transit				
Mountain Line Mountain Line				
Description			Contact	
<p>Mountain Line provides public transit service on eight fixed routes throughout the City of Flagstaff. Most routes operate on 30-minute frequencies during peak hour and on 60-minute frequencies before and after peak hour. Mountain Line also includes one high-frequency service, route 10, with 8–15-minute headways along a fixed, dedicated route between downtown Flagstaff, the Northern Arizona University campus, and the Woodlands Village neighborhood.</p>			<p>Mountain Line 216 W. Phoenix Ave. Flagstaff, Arizona 86001 928-779-6624 transportation@mountainline.az.gov</p>	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45 am-10:00 pm Sa-Sun: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 sr/disabled/youth	Gillig hybrid-electric buses (28-passenger)
Campus Shuttle Northern Arizona University				
Description			Contact	
<p>Northern Arizona University’s Campus Shuttle Services provides fare-free bus service on three routes on NAU’s campus with 21 stops. A portion of the route follows Mountain Line route 10 through campus and uses the same stops, allowing direct connectivity between the two systems. Buses operate with a 5-7-minute headway during peak hours (7:00 am to 4:00 pm), a 15-minute headway from 4:00 to 6:30 pm, and a 30-minute headway from 6:30 to 10:00 pm. Campus Shuttle Services provided 1.3 million rides during the 2023-2024 academic year.</p>			<p>NAU Parking Services 411 South Beaver St. Flagstaff, Arizona 86011 928-523-1182 erin.stam@nau.edu</p>	
Service area	Hours	Eligibility	Fare	Fleet
NAU campus	NAU in session: M-Th: 7:00 am-10:00 pm, F: 7:00 am-5:00 pm NAU not in session: M-F 7:00 am-5:00 pm	NAU students, staff, faculty, and guests on campus	Free	19 coaches and 3 cutaway vehicles.

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Paratransit Service				
Mountain Line Paratransit Mountain Line				
Description			Contact	
Mountain Line Paratransit is Mountain Line’s complementary curb-to-curb paratransit service for persons with disabilities who are unable to use Mountain Line fixed-route service. Trips can be made to and from locations within 3/4 mile of a Mountain Line route.			Mountain Line 216 W. Phoenix Ave. Flagstaff, Arizona 86001 928-779-6624 transportation@mountainline.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F 5:45 am-10:00 pm Sa-Sun: 6:1 5am-8:00 pm	Persons with disabilities General public (when space is available)	\$2.25 one way \$5.50 one-way, non-ADA or outside 3/4 mile	Paratransit
Mountain Line GO!				
Description			Contact	
This service is a microtransit service serving the Huntington and Industrial corridor and surrounding bus stops, including Walmart and the Mall Connection Center. Microtransit is a flexible, on-demand transportation solution in which rides can be booked via a website, app, or by calling. This is a targeted service focusing on serving Flagstaff’s most vulnerable populations, including older adults, low-income, and people with disabilities, and provides the necessary access to essential services such as The Guidance Center, North County, Flagstaff Shelter Services, Flagstaff Housing Authority, and reach jobsite and interview locations like Goodwill Employment Center and Walmart.			Mountain Line 216 W. Phoenix Ave. Flagstaff, Arizona 86004 928-779-6624 transportation@mountainline.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff – Huntington and Industrial Corridor	M-F: 7:00 am – 6:00 pm Sa-Sun: 8:00 am – 5:00 pm	General public	\$1.25 one-way	Paratransit
Taxi Programs Mountain Line				
Description			Contact	
Mountain Line offers two taxi programs, City and County, in the MetroPlan boundary for paratransit-eligible clients. Please call for more info.			Mountain Line 216 W. Phoenix Ave. Flagstaff, Arizona 86001 928-779-6624 transportation@mountainline.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff Metropolitan Planning Organization	Anytime	Mountain Line Paratransit Clients	Taxi fares	Local taxi companies

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Regional Transit				
Navajo Transit System Navajo Nation				
Description			Contact	
Navajo Transit System is operated by the Navajo Nation tribal government on 18 fixed routes throughout the Navajo Nation, which covers 27,000 square miles in Arizona, New Mexico, and Utah.			Navajo Transit System PO Drawer 1330 Window Rock, Arizona 86515 928-729-4002 lbigwater@navajotransit.com	
Service area	Hours	Eligibility	Fare	Fleet
Navajo Nation, plus service to Bluff and Blanding (Utah), Gallup and Farmington (New Mexico), and Flagstaff	M-F: 5:00 am-7:00 pm	General public	\$2.00 per day	7 mid-sized buses and 4 vans. A 30-passenger, accessible coach is used on Route 11 to Flagstaff
Hopi Senom Transit System Hopi Tribe				
Description			Contact	
Hopi Senom runs 4 deviated fixed routes per day, serving Keams Canyon, Flagstaff, Kykotsmovi, and Winslow. Each route runs two trips a day on weekdays, no service on weekends.			Hopi Senom Transit PO Box 123 Kykotsmovi, Arizona 86039 928-734-3232 Contact - The Hopi Tribe	
Service area	Hours	Eligibility	Fare	Fleet
Hopi Reservation, Flagstaff, Tuba City	M-F: 8:00 am-5:00 pm	General public	\$2.00 one-way Vets ride free.	23-passenger Arboc bus, two 15-passenger El Dorado buses, and a 15-passenger van.
Mountain Line Vanpool Mountain Line				
Description			Contact	
Mountain Line has a turnkey contract with Enterprise Rideshare for vanpool services. Vanpool service can be for any route with an origin or destination in Coconino County. Groups consist of 5 – 14 people.			Mountain Line 216 W. Phoenix Ave. Flagstaff, AZ 86001 928-779-6624	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	Anytime	5+ people commuting together	Lease price based on mileage; Mountain Line provides a \$400 monthly subsidy.	Commute with Enterprise provides a variety of 7-14 passenger vehicles.
Shuttle Services				
Groome Transportation				
Description			Contact	
Groome Transportation, formerly Arizona Shuttle, is a private company that operates shuttle service to various destinations from Flagstaff, Phoenix, Sedona, and Tucson. The company’s schedule includes 13 daily trips to Phoenix, with stops at Camp Verde, Phoenix Denny’s on Bell Road, and Sky Harbor Airport; daily trips to Sedona; and daily trips to the Grand Canyon via Williams.			Groome Shuttle 1840 West Kaibab Lane Flagstaff, Arizona 86001 928-226-8060 dvalava@arizonashuttle.com	

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There are three pick-up points in Flagstaff, depending on the route: the Groome Office, Amtrak/Visitor Center downtown, and NAU north campus.

Some vehicles have a lift and wheelchair tie-downs, and the company can accommodate travelers with disabilities, but asks that reservations be made at least 48 hours in advance.

Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Phoenix, Camp Verde, Sedona, Williams, and Grand Canyon	1:50 am-11:40 pm (depending on route)	General public	\$34 to \$61 one way	A variety of vehicles, from vans to buses with seating for 29 passengers

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Intercity Bus and Rail

Amtrak

Description			Contact	
Amtrak’s Flagstaff station is located in downtown Flagstaff on the south side of Route 66, between San Francisco and Beaver Streets. The facility is located in the historic train station, which Amtrak shares with the Flagstaff Visitor Center. Amtrak’s Southwest Chief passenger service stops in Flagstaff twice daily, with one westbound and one eastbound train.			Amtrak 1 East Route 66 Flagstaff, Arizona 86001 928-774-8679 www.amtrak.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	Westbound: 9:15 pm Eastbound: 4:59 am	General public	Varies	Passenger train

Flix

Description			Contact	
Flix bus maintains a station on Butler Avenue near the Whole Foods and the Aspen Place commercial development. Flix Bus daily schedule from this station includes buses southbound to Phoenix, buses eastbound to Albuquerque, with stops at Holbrook, Gallup, and Grants, and buses westbound to Las Vegas with stops at Kingman, Bullhead City, and Henderson. Accessible accommodations are available, including wheelchair-accessible buses, upon 48-hour notice.			Flix Bus 880 East Butler Avenue Flagstaff, Arizona 86001 928-774-4573 www.greyhound.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	10:00 am-5:00 am	General public	Varies	Passenger coach

FlixBus

Description			Contact	
FlixBus provides affordable bus travel within the US. Routes from Flagstaff travel to Phoenix and Tucson. There is one trip per day to Phoenix and Tucson. Accessible accommodations are available upon request.			FlixBus Flixbus.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	Varies	General public	Varies	Passenger coach

Non-emergency Medical Transportation

Guardian Medical Transport

Description			Contact	
Guardian is an emergency medical transportation provider (ambulance service), but also offers door-to-door non-emergency medical transportation in Flagstaff when medically necessary.			Guardian Medical Transport 1200 North Beaver Street Flagstaff, Arizona 86001 928-773-2145	
Service area	Hours	Eligibility	Fare	Fleet

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Northern Arizona	24/7	Non-ambulatory patients who must be transported by ambulance	Varies	Ambulance
AHCCCS Transportation Services				
Description			Contact	
Statewide offers door-to-door service for seniors, people with disabilities, and non-emergency medical patients in the AHCCCS system throughout most of northern Arizona, including Flagstaff, Prescott, Cottonwood, Sedona, Show Low, Winslow, Page, Tuba City, the Navajo Nation, and the Hopi Reservation.			Contact number on the back of the AHCCCS card.	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	24/7	Seniors, persons with disabilities, and non-emergency medical patients	Varies	Passenger cars, wheelchairs, and stretcher-equipped vans
Medstar Medical Transport				
Description			Contact	
Medstar Medical Transport specializes in providing non-emergency long-distance trips throughout the United States. They provide hospice transport, stretcher transport, and wheelchair transport for medical appointments and other purposes.			480-894-9555 main line	
Service area	Hours	Eligibility	Fare	Fleet
All of Arizona	24/7	No eligibility requirements. Focused on seniors, persons with disabilities, and non-emergency medical patients	Flagstaff to Phoenix is \$450 round trip. Local fares available upon request.	ADA vehicles, stretcher vehicles

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Non-emergency Medical Transportation (continued)

AZ Harmony Med Trans

Description			Contact	
AZ Harmony provides a variety of transportation services throughout AZ. They provide non-emergency medical transportation, transportation service for organizations and medical facilities, and transportation for seniors and those with mobility challenges.			Coconino County Office 251 N. 4 th Street, Flagstaff, AZ 86004	
Service area	Hours	Eligibility	Fare	Fleet
All of AZ, bring their clients to the nearest hospital	M – F: 8:00 am – 4:00 pm, dispatch is open later and on weekends. Sometimes will pick up on weekends.	Indian Health, AHCCCS, and AZ long-term care clients	Billing through AHCCCS	No wheelchair accessible van or stretcher van.

Human Service Transportation Providers

Center for Service and Volunteerism NAU

Description			Contact	
The Civic Service Institute’s Senior Corps Program uses volunteers aged 55 and over to transport homebound elderly clients to appointments, social and recreational activities, shopping, and errands. Most of the volunteers in the program use their own vehicles; some who do not drive use Mountain Line, Mountain Line Paratransit, or arrange other transportation.			Civic Service Institute at NAU P.O. Box 5063 Flagstaff, Arizona 86011 928-523-6585 Erin.Kruse@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	By appointment	Seniors, persons with disabilities	None	Volunteer’s private vehicles

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Human Service Transportation Providers (continued)				
Coconino County Community Services – Senior Services				
Description			Contact	
<p>Coconino County Community Services offers a weekly trip from the senior center in Williams to Flagstaff for shopping and medical appointments. A once-a-month senior outing is also offered. The agency does provide transportation services through mileage reimbursement to 4 volunteer drivers.</p> <p>The agency also subsidizes senior trips on Mountain Line Paratransit and Mountain Line to and from the Thorpe Park Senior and Community Center lunch program.</p>			<p>Coconino County Community Services 2625 North King Street Flagstaff, Arizona 86004 928-679-7485</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff and Williams	Varies	Seniors	None	Several vans
Flagstaff Shelter Services				
Description			Contact	
<p>Flagstaff Shelter Services is a non-profit agency that operates an emergency shelter and day productivity center for homeless individuals in East Flagstaff. A high percentage of clients are elderly and/or disabled. The Shelter has two vehicles used to transport clients to overflow shelters.</p>			<p>Flagstaff Shelter Services PO Box 1808 Flagstaff, Arizona 86002 928-225-2533</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff		Homeless individuals	None	2 cutaways
Mountain Line Discount Day Pass Program				
Description			Contact	
<p>NAIPTA provides reduced-price passes for the Mountain Line Bus System for human service agencies to purchase for clients. Qualifying agencies are limited to 1500 passes per year.</p>			<p>Mountain Line 216 W Phoenix Ave. Flagstaff, Arizona 86001 928-779-6624 transportation@naipta.az.gov</p>	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45 am-10:00 pm Sa-Sun: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 senior/disabled/youth	Gillig hybrid-electric buses (28-passenger)
Human Service Transportation Providers (continued)				
Hozhoni Foundation				
Description			Contact	
<p>Hozhoni Foundation provides individualized residential, vocational, and educational services for people with developmental disabilities. Transportation for clients is provided to and from their facility as well as trips for Special Olympics, family visits, and medical appointments. Service recipients range from young adults to the elderly and from fully ambulatory persons to wheelchair users.</p>			<p>Hozhoni Foundation 2133 North Walgreen Street Flagstaff, Arizona 86004 928-526-7944</p>	
Service area	Hours	Eligibility	Fare	Fleet

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Flagstaff area	6:00 am-10:00 pm	Individuals with developmental disabilities	None	24 vehicles
Northland Family Help Center				
Description			Contact	
A shelter for women and children who are escaping relationship violence. Provide bus passes or a taxi voucher in an emergency. Youth transport vehicles.			Northland Family Help Center 2532 North Fourth Street #506 Flagstaff, Arizona 86004 928-527-1900 MMartinez@northlandfamily.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	7:00 am-10:00 pm	Agency clients only	None	
Quality Connections				
Description			Contact	
Quality Connections provides vocational and residential services to individuals with disabilities. Transportation is provided daily to and from the day program, work activities, and medical appointments.			Quality Connections 3920 East Huntington Drive Flagstaff, Arizona 86004 928-773-8787 dougarnett@qualityconnections.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F: 9:00 am-5:00 pm	Agency clients	None	

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Human Service Transportation Providers (continued)				
The Guidance Center				
Description			Contact	
<p>The Guidance Center provides behavioral health services for low-income, seriously mentally ill, chemically dependent, and child/family clients in Flagstaff, Williams, Northern Arizona, Coconino County, Grand Canyon, and the Supai Nation. The Guidance Center provides transportation services for clientele to make doctor appointments, procure groceries, and take trips to Phoenix if needed for services. The Guidance Center picks up and returns clients to their homes, whether they need transportation to the facility or require disability transportation. Client transportation uses public services, including taxis and bus lines, as much as possible.</p>			<p>The Guidance Center 2187 North Vickey Street Flagstaff, Arizona 86004 928-714-5308</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F	Low-income, seriously mentally ill, chemically dependent, and child/family clients	None	16 vehicles
Coconino County Health and Human Services				
Description			Contact	
<p>Coconino County Health and Human Services programs occasionally will provide clients receiving CCHHS services with rides to medical appointments.</p>			<p>Coconino County Health and Human Services 2625 North King Street Flagstaff, Arizona 86004 www.coconino.az.gov/3014/Assistance 928-679-7272</p>	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	M-F	Through CCHHS case management	None	

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Human Service Transportation Providers (continued)				
Disabled American Veterans				
Description			Contact	
In Flagstaff, this program will drive veterans to medical appointments, including those in Prescott and Phoenix. The program is run with volunteers and two donated vans. On Mondays, Wednesdays, and Fridays, vans go to Prescott. Tuesdays and Thursdays, the vans go to Phoenix, Scottsdale, or Cottonwood.			U.S. Veterans Administration Service 123 North San Francisco Street Flagstaff, Arizona 86001 928-214-8170	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	M-F	United States veteran.	None	No wheelchair capacity

School Transportation				
Flagstaff Unified School District (FUSD)				
Description			Contact	
FUSD provides student transportation services for more than 8,900 students at the district’s 10 elementary schools, 2 middle schools, and 2 high schools. FUSD operates 93 school buses on more than 200 routes, providing daily rides to 3,700 students. Transportation services are also provided for a variety of field trips, special events, and sports events. The district also provides curb-to-curb transportation for special-needs students. The special-needs buses follow regular routes, though these routes are subject to frequent changes due to schedule changes, needs, and students moving into and out of the district.			Flagstaff Unified School District 3285 East Sparrow Avenue Flagstaff, Arizona 86004 (928) 527-2301 mpenca@fUSD1.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-F: 6:15am-4:45pm	Students	None	20 special needs buses

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Senior Living Transportation Service				
Brookdale Senior Living				
Description			Contact	
Brookdale provides transportation service for its residents to doctors' appointments and community shopping centers. Monday and Wednesday mornings are for shopping, afternoon includes a scenic drive. Tuesdays and Thursdays are reserved for doctors' appointments and emergency appointments.			Brookdale Flagstaff 2100 S. Woodlands Village Blvd. Flagstaff, Arizona 86001 928-779-7045	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-Th: Mornings and afternoons	Brookdale Residents	None	1 van, ADA accessible
The Peaks				
Description			Contact	
The Peaks provides transportation service for its residents to doctors' appointments in the Flagstaff area.			The Peaks 3150 N. Winding Brook Rd Flagstaff, Arizona 86001 928-774-7106	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	Monday to Friday 7:00 am – 4:00 pm.	The Peaks Residents	None	2 buses, ADA accessible
Haven of Flagstaff				
Description			Contact	
Haven of Flagstaff, Haven Health provides transportation service for their patients to doctors' appointments, including dialysis.			Haven of Flagstaff 800 W. University Ave. Flagstaff, Arizona 86001 928-779-6931	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area, including Munds Park	Monday – Saturday, sometimes on Sunday if relatives cannot bring them (extra cost). 4:30am – 7:30 pm	Haven of Flagstaff patients	Included with stay	3 vans, ADA accessible

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Company	Contact	Fare
Action Cab	928-774-4427	\$3.00 pickup + \$1.70/mile
Apex Taxi	928-779-0000	
Sun Taxi	928-774-7400	
Top Hat Taxi	928-719-0909	\$2.00 pickup + \$2.00/mile, \$40 per hour
Uber	Application via smartphone	Available at time of trip request
Lyft	Application via smartphone	Available at time of trip request

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Existing coordination

Mountain Line engages in a variety of coordination activities in the Flagstaff area, including training, vehicle maintenance, and mobility management. These coordination efforts help fill transportation gaps, which are described in more detail in the Transportation Gaps, Goals, and Strategies section below. Key existing coordination efforts include:

- **Driver training:** Mountain Line provides comprehensive driver training that is available to agencies receiving 5310 funds. Driver Training for Special Needs vans is provided by Mountain Line to several 5310 agency recipients. Mountain Line shares upcoming P.A.S.S. (Passenger Assistance, Safety, and Sensitivity) trainings with State-wide Mobility Managers. This helps address the human capital gaps.
- **Travel training:** Travel training is provided to individuals to assist them in using fixed route buses whenever possible. Mountain Line provides travel training to individuals and groups. Mountain Line also provides quarterly train-the-trainer workshops for agency staff to learn about the system and empower their clients and/or staff to use the fixed-route system. This program helps address both information and human capital gaps.
- **Shared maintenance.** Mountain Line offers vehicle maintenance services to any local 5310 agency recipients and others. Mountain Line is the only facility in northern Arizona with trained personnel to service wheelchair lifts; having this service available locally can save significant time and money, as the nearest facility is in the Phoenix area.
- **Taxi program:** This program provides Mountain Line Paratransit clients with an additional and flexible mode of transportation. They can use a taxi service instead of Mountain Line Paratransit, which is available when paratransit does not operate. This program began in February 2007 to supplement ADA paratransit services provided by Mountain Line Paratransit. This program helps address temporal and spatial gaps.
- **Discounted Day Pass Program:** Some bus tickets or passes are provided to organizations serving individuals with disabilities or low incomes who otherwise would not be able to afford the price of a bus fare.
- **ecoPass:** Mountain Line’s ecoPASS program enables Flagstaff employers and residential developments to provide all their employees or residents with an annual bus pass at a reduced rate. In FY2020, four local agencies and businesses purchased the ecoPass for their employees, and one residential development purchased the ecoPASS for their residents.
- **Transportation support for local agencies:** Mountain Line provides mobility management coordination together with the MetroPlan. Mountain Line provides grant guidance, grant compliance, and shares Mountain Line trainings with the Coordinated Mobility Council. This helps address human capital gaps.

There are a variety of existing 5310 recipients in the region that help address transportation gaps and aid in coordination efforts. A summary of applications submitted for the 5310 grant programs in the MetroPlan region is included in the Appendices.

Transportation Gaps, Goals, and Strategies

Strategies to enhance mobility

To be most effective, planning to address transportation gaps must be integral to the region’s overall transportation planning efforts. Transportation planning in the Flagstaff region includes several strategies to enhance mobility:

- **Land use.** Support compact development patterns, mixed-use neighborhoods, and higher densities to help reduce reliance on private automobiles and increase walking, bicycling, and access to transit
- **Alternate modes.** Encourage and promote walking and bicycling as affordable, healthy, and sustainable transportation modes
- **Fixed-route public transit.** Enhance Mountain Line’s fixed-route transit service
- **Special needs transportation.** Close service gaps and provide transportation that is convenient and attractive for all people, particularly for disadvantaged populations.

The first three strategies are being considered in various ongoing planning efforts:

- **Land use** patterns to support mobility are included as part of the process to update the regional comprehensive plan;
- Planning for **alternate modes** is also underway as part of the Active Transportation Master Plan process, as well as the Mountain Line On-Demand Feasibility Study;
- **Fixed-route transit** planning and supportive services are covered in Mountain Line’s recently adopted Five-Year Transit Plan.

Types of transit service

This section is intended to illustrate the types and range of public transit services that might be provided by a transit agency. Special needs transportation services typically use the last three categories: demand-responsive or dial-a-ride service, paratransit, and escorted transportation. Fixed-route buses also have wheelchair lifts or ramps, which make them accessible transportation as well.

- **Fixed-route service.** A service provided on a repetitive basis along a specific route according to a pre-arranged, published schedule, with vehicles stopping to pick up and deliver passengers to specific locations. Each trip is run on a fixed route, servicing the same origins and destinations.
- **Skip-stop service.** A public-transportation service pattern in which not all vehicles make every stop along a designated route. While all vehicles may stop at every major hub station, some express buses or trains may serve only a few stops. This system attempts to reduce travel time and crowding at boarding stations.

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- **Limited-stop service.** An express service, usually on a larger bus, which operates on a fixed route either parallel to an existing fixed route or supplementing several existing routes. Its purpose is to provide quicker service to destinations with fewer stops.
- **Deviated fixed-route service.** Service that allows on-request, limited-distance deviation (usually up to three-quarters of a mile) off a regular bus route for those who have trouble getting to bus stops. Planning for these routes often involves using computers and GPS systems to aid the driver.
- **Demand-responsive or dial-a-ride service.** A non-fixed-route service, using vans or small buses, with passengers calling the agency in advance (usually 24 hours) to arrange pickup to go to any location within a transit system's service area.
- **Paratransit.** Transportation service that supplements larger public transit systems by providing individualized rides that do not follow fixed routes or schedules. Although the definition may include a variety of flexible modes, it is increasingly used to refer to special transport services for people with disabilities.
- **Escorted transportation.** Any public transportation service that requires the use of a person to assist the passenger over the course of a trip. Such services can be classified as curb-to-curb, door-to-door, or door-through-door service.
- **On-Demand Transportation.** A non-fixed-route service, open to the general public, using vans or small buses, with passengers using an app or calling a dispatch to arrange a pickup to go to any location within an identified service area, with service provided within an identified, short-term period of time.

Levels of escorted transportation service

- **Curb-to-curb.** The most common designation for paratransit services; passengers are picked up and discharged at the curb or driveway in front of their home or destination. The driver does not assist or escort passengers to the door.
- **Door-to-door.** A form of escorted paratransit service that includes passenger assistance between the vehicle and the passenger's home or other destination, but does not include the driver entering the destination.
- **Door-to-door.** A hands-on service for passengers with significant mobility limitations in which a driver escorts the passenger from home to the destination. Assistance may also be provided for belongings, such as groceries. This level of service is for individuals who would otherwise not be able to use regular or even enhanced paratransit services.

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Human services transportation level of service

Many human services agencies provide some form of transportation service to their clients. The level of service provided can vary significantly across agencies, depending on clients' needs and agencies' resources. Transportation services provided by human service agencies can generally be fitted into four categories, listed below in descending order of involvement and complexity.

- **Provide transportation** by operating vehicles to transport their clients.
- **Contract for transportation** for their clients through formal arrangements with other transportation providers.
- **Subsidize transportation** by providing clients with bus fare, taxi vouchers, mileage reimbursement, or cash.
- **Arrange for transportation** by assisting clients with trip planning and information on transportation options.

Coordination and participation in the coordination planning process are potential benefits to all of these agencies, regardless of the level of service provided.

Mobility Trends

The following are some new mobility trends as well as some examples of federal grant opportunities for funding these mobility options.

Alternative forms of mobility:

- **Carpooling apps** are ride-share services that pair people together based on similar commutes for a fee that is typically passed on to the driver.
- **Complete trip apps** are trying to create a seamless connection from your origin to your destination. Oftentimes being walking or biking directions to and between bus stops.
- **On-demand transportation** is real-time hailed transportation, such as microtransit and Transportation Network Companies (TNC), including but not limited to Uber and Lyft.
- **Trip brokering** utilizes multiple service providers who dispatch the form of transportation that best fits the rider's needs.

Federal grant opportunities:

- **Innovative Coordinated Access and Mobility Grants** seek to improve access to public transportation by building partnerships among health, transportation, and other service providers. This program provides competitive funding to support innovative projects for the transportation disadvantaged that will improve the coordination of transportation services and non-emergency medical transportation services
- **Enhancing Mobility Innovation** advances a vision of mobility for all – safe, reliable, equitable, and accessible services that support complete trips for all travelers. The program promotes technology projects that center on the passenger experience and encourage people to get on

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board, such as integrated fare payment systems and user-friendly software for demand-response public transportation.

- **Integrated Mobility Innovation** funds projects that demonstrate innovative and effective practices, partnerships, and technologies to enhance public transportation effectiveness, increase efficiency, expand quality, promote safety, and improve the traveler experience.

Transportation Gaps

This plan addresses a variety of gaps in the transportation system for disadvantaged populations. These gaps were initially identified as part of Mountain Line’s Mountain Mobility Business Plan and have been updated through discussions with CMC over the past year.

The gaps include:

- Information
- Temporal
- Spatial
- Infrastructure
- Human capital

The following sections describe in more detail the unmet transportation gaps, the overarching vision for resolving each gap, and the associated strategies.

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Dynamic Strategies

The strategies are divided into two categories: dynamic and additional. Dynamic strategies help solve more than one transportation gap. These strategies are a priority for the MetroPlan region because they can be cost-effective means to solve multiple challenges. Table 9 depicts the dynamic strategies in relation to the transportation gaps they address.

Table 9: Dynamic strategies

	Information Gap	Temporal Gap	Spatial Gap	Infrastructure Gap	Human Capital Gap
Develop travel training tools for agency personnel	■				■
Promote City and County Taxi Program	■	■	■		
Simplify the paratransit qualification process		■			■
Develop a volunteer driving program		■	■		■
Promote Mountain Line Vanpool	■	■	■		
Increase awareness of mobility issues among City staff	■		■	■	
Improve walkability in ¼ mile to transit			■	■	
Improve connections between NAU and CCC			■	■	
Utilize the FRA safety grant or other funding to build safer railroad crossings			■	■	
Share Mountain Line and Statewide trainings	■				■
Coordinate between ADOT and AHCCCS		■	■		■
Provide assistance with grant writing	■				■

Information Gaps

Unmet needs:

- Lack of knowledge of transportation resources, including Mountain Line programs and specialized agency transportation.
- Lack of a central clearinghouse to identify all available transportation options. (Both consumer and stakeholders)
- Lack of accessible website information for people with disabilities and technologically limited populations
- Retention/ frequency of information; it can be difficult to disseminate transit information, so people remember the resources

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Vision: Stakeholder agencies and the community are aware of all the transportation options and programs throughout the MetroPlan region.

Goal: To increase education opportunities and resources for consumers, consisting of stakeholder agencies, existing riders, and prospective riders.

Performance Measures:

- Number of travel training events
- Number and type of promotional contacts
- Number of site visits on MoveMeFLG.com

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop travel training tools for agency personnel to introduce Mountain Line services to clients.	<ul style="list-style-type: none"> ▪ Share training materials with agency staff ▪ Conduct travel trainings with agency staff 	Information gap Human capital gap

Additional Strategies	Action Items
Continue outreach methods to the public regarding Mountain Line's wide range of programs	<ul style="list-style-type: none"> ▪ Present all Mountain Line-wide programs at outreach events ▪ Participate in a wide range of outreach events with varying audiences
Promote travel training to numerous audiences to introduce prospective riders to transit	<ul style="list-style-type: none"> ▪ Reach out to existing contacts to conduct travel training
Promote MoveMeFLG.com to showcase transportation options in Flagstaff and the surrounding region	<ul style="list-style-type: none"> ▪ Create market materials to showcase at outreach events ▪ Present website to key groups in Flagstaff: CBD, Chamber of Commerce, Realtors, etc.
Report on Coordinated Mobility Council activities and outcomes to all stakeholders.	<ul style="list-style-type: none"> ▪ Identify the type of outcomes and related performance metrics ▪ Develop reporting mechanisms to regularly inform agency partners and stakeholders of the CMC
Communicate identified transportation gaps and strategies with private developers	<ul style="list-style-type: none"> ▪ Educate private developers in the City's private development process about transportation gaps and strategies identified in the Coordinated Plan
Update Mountain Line's website to address accessibility issues	<ul style="list-style-type: none"> ▪ Evaluate the website, identify accessibility issues, and implement changes so transportation information is accessible to everyone
Ensure all transportation programs are accessible and usable by technologically limited populations.	<ul style="list-style-type: none"> ▪ Create non-digital means to access transportation programs, such as calling options.

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Develop a wide range of marketing materials to aid retention and information frequency, such as flyers and refrigerator magnets.	<ul style="list-style-type: none"> ▪ Educate people responsible for marketing materials regarding universal design. ▪ Brainstorm additional non-digital marketing items to help with retention
Communicate identified transportation gaps and strategies to engage municipalities	<ul style="list-style-type: none"> ▪ Relay messaging through the channels that allow all stakeholders to interact and communicate effectively, and understand project roles and project intersectionality
<i>See additional strategies in Temporal gaps and Human Capital gaps strategies</i>	

Temporal Gaps

Unmet needs:

- Transportation services outside of Mountain Line and Paratransit hours.
- Human service agency trips have limited service after hours and on weekends.
- Processes for people with a disability to apply for paratransit service are long and arduous

Vision: Affordable, convenient transportation is available at all hours of the day.

Goal: Promote existing services and encourage partnerships to form additional transportation options during times of day when fixed-route service is no longer operating.

Performance measures:

- Number of trips carried after hours
- Number of trips in the City and County Taxi program
- Number of participants in the City and County Taxi program

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Promote the City and County Taxi Program among Mountain Line Paratransit clients	<ul style="list-style-type: none"> ▪ Create an outreach plan, identifying key target audiences and marketing materials needed 	Information gap Temporal gap Spatial gap
Simplify the paratransit qualification process to reduce time and paperwork.	<ul style="list-style-type: none"> ▪ Review the current qualification process in an attempt to simplify it. 	Temporal gap Human capital gap
Additional Strategies	Action Items	
Increase money for operations through partnerships to help fund extended hours	<ul style="list-style-type: none"> ▪ Create an updated inventory of regional services that have ADA vehicles ▪ Brainstorm partnerships among agencies 	
<i>See additional strategies in Spatial gaps and Human Capital gaps strategies</i>		

Spatial Gaps

Unmet needs within Flagstaff:

- Neighborhoods in Flagstaff and the MetroPlan region are not served by a fixed-route system.

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- Transportation service to human service agencies.
- Fixed route service that more directly serves senior housing.

Unmet needs outside of Flagstaff

- Transit service from Doney Park, Mountaineer, Kachina Village, or Bellemont to Flagstaff.
- Trips with origins and destinations outside of the MetroPlan region, such as Williams, Winslow, the Navajo and Hopi Reservations, and Phoenix.
- Lack of transportation options in outlying communities and rural areas (especially for people with disabilities)

Vision: Affordable and convenient transportation options are available in areas where Mountain Line's fixed-route service is not operating.

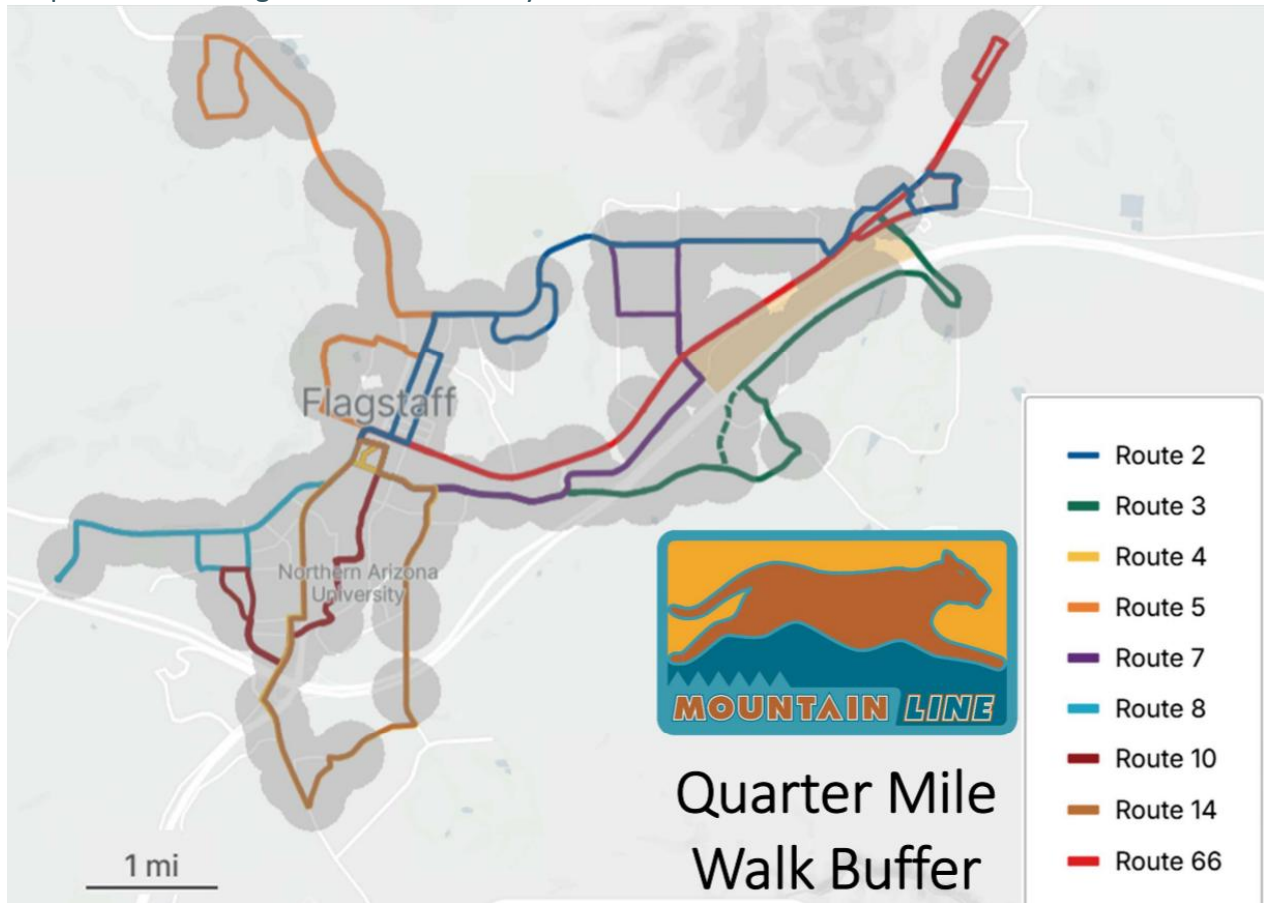
Goal: Implement transportation options, encourage partnerships between agencies to provide trips, and improve pedestrian and bicycle access to transit to offer some level of service to areas where fixed-route service is not operating.

Performance measures:

- Number of pedestrian improvements within $\frac{3}{4}$ mile catchment area of the Mountain Line service network.
- Number of vans in Mountain Line vanpool program
- Development of a volunteer driving program
- Increasing passenger trips
- Increase in new pockets or neighborhoods served

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Map 3: Areas in Flagstaff underserved by transit



The above map depicts areas .25 mi outside of a transit stop based on the street network. Areas such as University Heights, Huntington/Industrial, and South Sunnyside are underserved by transit showcasing spatial gaps within Flagstaff.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop volunteer driving program	<ul style="list-style-type: none"> ▪ Strengthen capabilities of the Coconino County volunteer mileage reimbursement program to provide more trips and reach more persons for “hard to serve” trips. ▪ Encourage partnership dialogue with Disabled American Veterans to expand volunteer driver pool. ▪ Initiate conversations with Verde Valley Caregivers to expand into Flagstaff. 	Spatial gap Temporal gap Human Capital gap

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Promote Mountain Line Vanpool	<ul style="list-style-type: none"> ▪ Develop vanpool outreach plan which addresses target markets and specific outreach material for each audience ▪ Continue to develop partnerships with Winslow, Navajo, and Hopi tribes to help with outreach. 	<p>Spatial gap Temporal gap Information gap</p>
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Additional Strategies	Action Items
Funding seats in Groome Transportation to go to Phoenix	<ul style="list-style-type: none"> ▪ Promote this as an existing option with City and County Taxi Program ▪ Promote Mountain Line Paratransit clients to obtain visitor’s status in Phoenix to use their paratransit system.
Work with medical providers through closer collaboration with CHIP and Access to Care group to help pay for transportation services in Flagstaff and outside	<ul style="list-style-type: none"> ▪ Mountain Line to continue to attend County Health Improvement Plan meetings ▪ Mountain Line to continue participating in Well Women Well Communities Program with Coconino County Public Health Services District
Targeted fixed route expansion of service to identified and unserved neighborhoods	<ul style="list-style-type: none"> ▪ Secure additional funding to expand service ▪ Identify transit deserts in Mountain Line’s planning process
Encourage new partnerships with Tribal Transit stakeholders to address unmet transportation needs and promote increased mobility of Tribal members	<ul style="list-style-type: none"> ▪ Develop transfer opportunities to improve connections between Tribal Transit and Mountain Line services
On-demand service	<ul style="list-style-type: none"> ▪ Create implementation plan for on-demand service
Increase money for operations through partnerships to increase service area	<ul style="list-style-type: none"> ▪ Brainstorm partnerships among agencies
Partner with micro-mobility companies for first-last mile solutions	<ul style="list-style-type: none"> ▪ Expand bike share program to targeted neighborhoods or bus stops to solve first-last mile issues ▪ Purchase golf carts or tricycles to serve veteran’s homes, senior residential developments, and others that are near a bus stop but too far to walk
Increase the number of transportation options outside City limits but within MetroPlan’s boundary.	<ul style="list-style-type: none"> ▪ Identify areas of need and pursue funding and/or partnership opportunities for increased services
<i>See additional strategies in Spatial gaps, Infrastructure gaps, and Human Capital gaps</i>	

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Infrastructure Gaps

Unmet needs:

- Missing pedestrian and bicycle infrastructure.
- Number of pedestrian improvements within ¾ mile catchment area of Mountain Line service network.
- Missing fiber optic and other communication infrastructure to implement smart ITS systems
- Weather related improvements including sidewalk snow removal and bus shelter snow removal.
- Availability of accessible vehicles.
- Safe infrastructure and/or connections between NAU and CCC, particularly in the evening (lighting)

Vision: The built environment seamlessly connects to public transportation and is accessible by all levels of mobility.

Goal: Strengthen the pedestrian and bicycle network around key destinations and ensure paths to Mountain Line services are accessible for all levels of mobility.

Performance measures:

- Number of sidewalk and pedestrian improvements within ¾ mile of Mountain Line routes.
- Increased funding for pedestrian improvements and bus stop improvements.
- Reduction in infrastructure barriers for wheelchair accessibility.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment	<ul style="list-style-type: none"> ▪ Provide information through either an information sheet, a letter, or a presentation to City Public Works on mobility issues 	Infrastructure gap Spatial gap Information gap
Improve pedestrian access to transit within a walkable ¾ mile for everyone in the city, as funding allows	<ul style="list-style-type: none"> ▪ Identify areas that do not have pedestrian access to transit and areas with limited pedestrian infrastructure to connect to transit ▪ Identify opportunities to leverage funds to increase walkability near transit 	Infrastructure gap Spatial gap
Improve connections between NAU and CCC focusing on lighting and infrastructure improvements to enhance safety at night.	<ul style="list-style-type: none"> ▪ Conduct an assessment of areas that need additional infrastructure 	Infrastructure gap Spatial gap

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Utilize Federal Railroad Administration safety grant or other funding to build safer railroad crossings to improve safety of people in mobility devices.	<ul style="list-style-type: none"> ▪ Identify unsafe crossings that funds could be utilized to improve. 	Infrastructure gap Spatial gap
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Additional Strategies	Action Items
Secure additional funding to expand infrastructure improvements	<ul style="list-style-type: none"> ▪ Research additional grant funding opportunities ▪ Leverage City funds with other grants
Review sidewalk, curb ramp, and lighting standards to verify that they are accessible to people with mobility limitations.	<ul style="list-style-type: none"> ▪ Bring awareness of the mobility issue to the City ▪ Prioritize areas that need the most improvement
Keep sidewalks free of ice and snow and clear of other obstructions, including flood-related barriers.	<ul style="list-style-type: none"> ▪ Work with City code compliance on sidewalk enforcement issues
Improve snowplowing methodology to reduce snow buildup	<ul style="list-style-type: none"> ▪ Bring awareness of mobility challenges to the City Public Works department
Build fiber optic and other missing communication infrastructure	<ul style="list-style-type: none"> ▪ Analyze missing communication infrastructure through MetroPlan’s ITS Plan ▪ Through road improvements and grants, fill the missing gaps
Promote the use of Community Development Block Grant funds to build sidewalks in target neighborhoods.	<ul style="list-style-type: none"> ▪ Identify target neighborhoods and establish a criterion for sidewalk improvement in these areas. ▪ Coordinate with the City’s CDBG program on improving sidewalks
Raise awareness among taxi companies about the need for wheelchair-accessible vehicles.	<ul style="list-style-type: none"> ▪ Meet with taxi companies to address their concerns or needs for wheelchair accessible vehicles.
Encourage regulations to limit use of roll curbs to mitigate potential adverse impacts on accessibility	<ul style="list-style-type: none"> ▪ Communicate with developers the risks associated with roll curbs ▪ Continue to increase awareness on impacts on accessibility
2-Way intersection improvements	Enhance 2-way intersection safety by increasing visual prompting in compliance with the Manual on Uniform Traffic Control Devices (MUTCD manual 2024)

Human Capital Gaps

Unmet needs:

- Availability of volunteers and staff to drive vehicles or provide escorted transportation
- Staffing resources to focus on mobility related issues

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- Section 5310 input, training, stability, and data collection
- Ability to advocate for transportation projects which meets everyone’s needs

Vision: Human service agencies, Coconino County, City of Flagstaff, MetroPlan, and Mountain Line are all in coordination providing efficient and effective transportation in the MetroPlan region.

Goal: Develop new partner relationships with key stakeholder organizations to implement new mobility project solutions and enhance vehicle and staff efficiencies.

Performance measures:

- Meeting Mountain Line established Mountain Line Paratransit and Mountain Line performance measures
- Increased number of mobility choices and new service options, for Mountain Line Paratransit users.
- Expand number of outreach methods of existing information tools
- Total grant funding secured, including local match
- Number of partner meetings
- Number of travel training contacts/ training events with Mountain Line Paratransit users.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Share Mountain Line and other statewide trainings with the CMC staff and the Mobility Managers group	<ul style="list-style-type: none"> ▪ Coordinate with Mountain Line training staff to share upcoming trainings 	Human capital gap Information gap
Develop Arizona Department of Transportation (ADOT) and AHCCCS coordination to align polices to make sharing trips easier	<ul style="list-style-type: none"> ▪ Find an opportune moment to discuss this issue with the Mobility Managers group ▪ Support efforts for coordination between agencies 	Human capital gap Spatial gap Temporal gap
Provide information-based technical assistance, as necessary, to partner agencies	<ul style="list-style-type: none"> ▪ Provide technical assistance to applicant agencies around 5310 grant applications ▪ Provide letters of support for agencies seeking transportation funding from non-transit sources 	Human capital gap Information gap

Additional Strategies	Action Items
Ensure Mountain Line Paratransit operations provide the most efficient, cost-effective, and responsive service possible to ADA riders, in compliance with ADA regulations and within available resources	<ul style="list-style-type: none"> ▪ Review of operational procedures periodically to ensure maximum efficiency and effectiveness, including compliance with law.

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Identify and develop vehicle-sharing trip options with 5310 grantees	<ul style="list-style-type: none"> ▪ Understand trip sharing limitations ▪ Discuss vehicle sharing with ADOT ▪ Address insurance issues between agencies
Actively promote travel training to ADA-certified riders to enable more trips to be taken on fixed-route service.	<ul style="list-style-type: none"> ▪ Coordinate with the Eligibility Specialist to discuss potential training opportunities with Mountain Line Paratransit clients
Promote application for Section 5310 capital requests by local agencies, to replace vehicles and develop lift-equipped capabilities to ensure a State of Good Repair and accessibility throughout the region	<ul style="list-style-type: none"> ▪ Provide technical assistance to applicant agencies around 5310 grant applications ▪ Encourage Coordinated Mobility Council attendance
Promote volunteer driving among County employees and other organizations, who are encouraged to volunteer per year	<ul style="list-style-type: none"> ▪ Develop a volunteer driver program within the MetroPlan region
<i>See additional strategies in Informational gaps</i>	

5310 Project Scoring Criteria

The 5310 Project Scoring Criteria is the scoring process used for projects applying for 5310 grant funds. This process is used in all COGs and MPOs throughout the state, except for the Maricopa Association of Governments (MAG). Projects applying for 5310 grant funds will first be scored through this scoring criteria and then ADOT will score the projects using their own scoring criteria and award funding. See Appendix 10 for 5310 Project Scoring Criteria.

MetroPlan Regional Priorities

Below are the priorities for the MetroPlan region, derived from the strategies listed in the [Transportation Gaps](#) section. These priorities are geared towards maintaining funding for existing transportation programs and keeping vehicles in good repair in the MetroPlan region. They are prioritized using a methodology developed in the CMC meetings, based on the feasibility of implementation and the program's impact on filling transportation gaps.

First priority
Continue to fund and enhance existing 5310 programs
Mobility management position/function, enhancing coordination efforts and partnerships with NACOG and existing transportation programs, such as Tribal transit, human service agencies, and volunteer driver programs.
Ensure Mountain Line Paratransit operations provide the most efficient, cost-effective, and responsive service possible to ADA riders

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Replace vehicles and develop accessible capabilities to ensure a State of Good Repair and accessibility throughout the region

Promote Mountain Line-wide programs (Mountain Line Paratransit, Taxi Program, Vanpool, Travel Training, MoveMeFLG.com)

Develop travel training tools for agency personnel, promote travel trainings to numerous audiences

Share Mountain Line and statewide trainings

Simplify the paratransit qualification process to reduce the amount of time and paperwork required to qualify

Ensure all transportation programs are accessible and usable by technologically limited populations

Promote the use of CDBG funds to build sidewalks in target neighborhoods

Utilize FRA safety grant or other funding to build safer railroad crossings to improve the safety of people in mobility devices

Second priority

Capital improvements, including fiber optics and other communications infrastructure, to seamlessly connect the built environment with transit.

Increase awareness of mobility issues due to poor infrastructure design and expand the use of Universal Design principles in the built environment

Review sidewalk, curb ramp, and lighting standards to verify that they are accessible to people with mobility limitations.

Increase the span and frequency of the Mountain Line fixed-route

Increase the number of transportation options outside city limits but within MetroPlan's boundary

Develop/coordinate with a volunteer driving program

Report on Coordinated Mobility Council activity and outcomes to all stakeholders

Raise awareness among taxi companies about the need for wheelchair-accessible vehicles.

Audit resource websites for accessibility and implement updates

Third priority

Prioritize funding for programs open to the public compared to client-based services

Continue collaboration with CHIP and Access to Care group

Targeted expansion of travel options to identified and unserved neighborhoods

Improve connections between NAU and CCC focusing on lighting and infrastructure improvements to enhance safety at night

Develop wide range of marketing materials to aid in the retention and frequency of information such as flyers or refrigerator magnets

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Appendix 1 | Vehicle inventory

Coconino County Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
Coconino County													
Dodge Eldorado	2011	8	2D4RN4DE2AR462608	2608	Williams	310/CSBG/COUNT	Yes	36,000	2024	Good	7	1	Ramp
Dodge Eldorado	2011	8	2D4RN4DE5AR462618	2618	Flagstaff	310/CSBG/COUNT	Yes	36,612	2024	Good	7	1	Ramp
Chevy Suburban	2010	9	1GNZCLEG7AR272975	2975	Flagstaff	310/CSBG/COUNT	Yes	83,307	2023	Good	8	0	
Toyota Sienna	2010	9	5TDKK4CC9AS301252	1252	Flagstaff	310/CSBG/COUNT	Yes	75,992	2023	Good	7	0	
Toyota Sienna	2010	9	5TDKK4CC6AS302519	2519	Williams	310/CSBG/COUNT	Yes	85,354	2023	Good	7	0	
For 350 MaxiVan w/lift	2011	6	1FTDS3EL8BDB28546	8546	Flagstaff	310/CSBG/COUNT	No	18,375	2024	Good	7	2	Lift
Subaru Outback	2018	9	4S4BSADC8J3231768	1768	Flagstaff	COUNTY	No	27,570	2032	Good	5	0	
Ford Escape	2014	9	1FMCU9GX4EUC01176	1176	Flagstaff	COUNTY	No	59,932	2027	Good	5	0	
Chevy Traverse	2019	7	1GNEVLK8LJ156657	6657	Flagstaff	COUNTY	No	27,983	2032	Excellent	8	0	
Chevy Malibu	2019	9	1G1AC5ST7F158345	8345	Flagstaff	COUNTY	No	28,500	2032	Excellent	5	0	
Chevy Malibu	2019	9	1G1ZC5ST0JF158767	8767	Flagstaff	COUNTY	No	23,610	2032	Excellent	5	0	
Chevy Malibu	2019	9	1GAZC5ST7JF160399	399	Flagstaff	COUNTY	No	25,571	2032	Excellent	5	0	
Chrysler Pacifica/Braun Entervan	2022	8	2C4RC1CG6NR171958	1958	Flagstaff	5310/County	Yes	8801	2035	Excellent	7	2	Ramp

Mountain Line Vehicle Inventory

Mountain Line Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
NAIPTA													
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS2DDA15329	5329	Flagstaff	5310	Yes	176,153	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS0DDA15331	5331	Flagstaff	5310	Yes	167,250	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FD4E4FS4DDA15333	5333	Flagstaff	5310	Yes	182,272	2020	Poor	11	3	Lift
Ford E-450 Starcraft Allstar 22	2015	4	1FD4E4FS6FDA10718	0718	Flagstaff	5310	Yes	139,534	2022	Fair	11	3	Lift
Ford E-450 Starcraft Allstar 22	2015	4	1FD4E4FS8FDA10719	0719	Flagstaff	5310	Yes	133,131	2022	Fair	11	3	Lift
*5333- Out of service													

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Hozhoni Vehicle Inventory														
Plate	VIN	Funding Source	Vehicle Type	Model Year	Current Mileage	Total passenger seats	Wheelchair position	Lift or ram	Replacement year	Route Name / # Served	On ADOT Lien	Vehicle class code	Condition	Location
4NAT	5Y2SL65837Z408239	Contract	Pontiac Vibe	2007	122,970	4	0	N/A		Alaska (2)	No	9	Good	Flagstaff
9CA0NV	2C4RC1BG5RR107921	Lease	Chrysler Pacifica	2024	13,659	6	0	N/A		Jaclyn (4) + Spare	No	8	Excellent	Flagstaff
A6A19V	2C4RC1BG7PR625915	Lease	Chrysler Pacifica	2023	7,543	6	0	N/A		Adam (3) + Staff Shuttle	No	8	Excellent	Flagstaff
AWD43	1FDWE35S51HA61043	5310	Ford Cutaway Lift	2001	147,735	5	2	Lift		Spare	No	7	Good	Flagstaff
BXP53	1FTSS34L02HB65625	5310	Ford E350 Maxi Lift	2002	175,480	6	2	Lift		Spare	No	7	Fair	Prescott
BYF91	1FDWE35S96HA26058	5310	Ford E350 Cutaway Lift	2006	181,980	6	2	Lift		Roadrunner (4)	No	7	Fair	Prescott
CDW42	1FDWE35S53HB28341	5310	Ford Cutaway Lift	2003	155,609	4	3	Lift		Mesa (5)	No	7	Good	Flagstaff
CPZ09	1D4GP24R55B325756	5310	Dodge Grand Caravan	2005	146,800	1	0	N/A		Maintenance	No	8	Good	Flagstaff
CVZ08	1FTSS34L14HB39490	5310	Ford Maxi Lift	2004	170,430	4	2	Lift		Spare	No	7	Fair	Prescott
CVZ09	1FTSS34LX4HB39486	5310	Ford Maxi Lift	2004	130,746	4	2	Lift		Spare	No	7	Good	Flagstaff
CYB64	1FBNE31L95HA32007	Contract	Ford 12Pass Van	2005	136,757	12	0	N/A		HE-Lawn Crew	No	7	Good	Flagstaff
DBK31	1FDWE35S5X5HB09965	5310	Ford Cutaway Lift	2006	130,901	5	2	Lift		HE-Lawn Crew	No	7	Good	Flagstaff
DEB28	1FBNE31L86DA46991	5310	Ford 12Pass Van	2006	122,269	12	0	N/A		HE-Hotel Crew	No	7	Good	Flagstaff
DLG59	1FDWE35S06DA15909	5310	Ford Cutaway Lift	2006	105,850	5	2	Lift		HE-Lawn Crew	No	7	Fair	Flagstaff
DXL96	1FD3E35S08DB32511	5310	Ford Cutaway Lift	2008	103,488	6	2	Lift		Spare	No	7	Good	Flagstaff
EAY77	1FTSS34L47DB30200	5310	Ford Maxi Lift	2007	143,468	6	2	Lift		Spare	No	7	Fair	Prescott
EAY78	1FTSS34LX7DB30198	5310	Ford Maxi Lift	2007	143,124	6	2	Lift		Dunn (4)	No	7	Fair	Prescott
FAD38	5TDKK4CC6AS301158	5310	Toyota Sienna	2010	108,005	6	0	N/A		Spare	No	8	Good	Flagstaff
FAD41	5TDKK4CC3AS301652	5310	Toyota Sienna	2010	143,286	6	0	N/A		HE/Maintenance	No	8	Good	Flagstaff
GHD93	1FDEE3FS1CDA62906	5310	Ford Cutaway Lift	2012	127,860	6	2	Lift		Kochirend (4) + H.S.A.	Yes	7	Good	Flagstaff
JHD26	1FDEE3FS6CDA55367	5310	Ford Cutaway Lift	2012	133,609	6	2	Lift		Juniper (4) + DTA	Yes	7	Good	Flagstaff
NOA0HL	2C4RC1CGXNR159408	Lease	Chrysler Voyager	2022	17,698	6	0	N/A		Snowflake (3) + HE	No	8	Excellent	Flagstaff
NOA7HL	2C4RC1CG3NR159444	Lease	Chrysler Voyager	2022	21,964	6	0	N/A		Elder (4) + Staff Shuttle	No	8	Excellent	Flagstaff
N3A5HL	2C4RC1CG5NR159445	Lease	Chrysler Voyager	2022	17,950	6	0	N/A		Kathleen (3) + H.S.A.	No	8	Excellent	Flagstaff
NEA87L	2C4RC1CG9NR159447	Lease	Chrysler Voyager	2022	19,357	6	0	N/A		Halfmoon (4) + HE	No	8	Excellent	Flagstaff
NJA-1SG	JTEMU5JR8N6021145	Lease	Toyota 4Runner	2022	15,708	5	0	N/A		Administration	No	9	Excellent	Flagstaff
NJA4HL	2C4RC1CG4NR171540	Lease	Chrysler Voyager	2022	15,123	6	0	N/A		Gardner (3)	No	8	Excellent	Prescott
NLA4HL	2C4RC1CG3NR166104	Lease	Chrysler Voyager	2022	19,987	6	0	N/A		Mountaineer (2) + Staff Shuttle	No	8	Excellent	Flagstaff
NNA5HL	2C4RC1CG5NR166105	Lease	Chrysler Voyager	2022	18,829	6	0	N/A		Andes (4) + HE	No	8	Excellent	Flagstaff
NSA2HL	2C4RC1CG7NR166106	Lease	Chrysler Voyager	2022	19,802	6	0	N/A		Yavapai Hills (3)	No	8	Excellent	Prescott
NTA6HL	2C4RC1CG9NR157245	Lease	Chrysler Voyager	2022	19,909	6	0	N/A		King (3) + DTA	No	8	Excellent	Flagstaff
NVA9HL	2C4RC1CG4NR159405	Lease	Chrysler Voyager	2022	22,124	6	0	N/A		Foxlair (3) + H.S.A.	No	8	Excellent	Flagstaff
NXA3HL	2C4RC1CG6NR159406	Lease	Chrysler Voyager	2022	20,011	6	0	N/A		Jaimson (4) + DTA	No	8	Excellent	Flagstaff
TMA70Y	1FDAX2C88RKA29935	5310	Ford Transit 350	2024	1,132	4	2	Lift		Margaret Way (4)	Yes	7	Excellent	Flagstaff

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Quality Connections Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
Quality Connections													
Dodge Grand Caravan	2018	8	2C7WDGBG0JR231508	1508	Flagstaff	5310	Yes	67,493	2023	Fair	4	1	Ramp
Ford Transit Van	2020	7	1FTBR1D85LKA03926	3926	Flagstaff	No	No	56,871	2020	Excellent	5	0	N/A
Ford Econoline	2017	6	1FDEE3FS9HDC68384	8384	Flagstaff	5310	Yes	52,976	2022	Fair	9	3	Lift
Dodge Grand Caravan	2017	8	2C7WDGBG7HR762232	2232	Flagstaff	5310	Yes	69,172	2022	Fair	4	1	Ramp
Chrysler Town and Country	2007	8	1A4GJ45R47B118412	8412	Flagstaff	No	No	134,343	2017	Fair	4	2	Ramp
Starcraft Town & Country	2014	6	1FDEE3FL0EDA83676	3676	Flagstaff	5310	Yes	75,746	2019	Fair	9	3	Lift
Dodge Grand Caravan	2015	8	2C4RDGCG2FR722937	2937	Flagstaff	5310	Yes	102,375	2020	Fair	6	0	N/A
Dodge Grand Caravan	2015	8	2C4RDGCG4FR722938	2938	Flagstaff	5310	Yes	185,064	2020	Fair	6	0	N/A
Dodge Grand Caravan	2013	8	2C7WDGBG4DR813468	3468	Flagstaff	5310	Yes	109,230	2020	Fair	4	1	Ramp
Chevrolet Express G1500	2009	7	1GNFG154591159361	9361	Flagstaff	No	No	92,533	2020	Fair	11	0	N/A
Kia Soul	2013	7	KNDJT2A54D7583333	3333	Flagstaff	No	No	103,632	2020	Fair	4	0	N/A
Ford Transit Connect	2022	7	NM0GS9E2XN1541675	1675	Flagstaff	5310	Yes	16,161	2022	Excellent	7	0	N/A
Toyota Corolla	2023	5	JTDBMHE3P3004900	4900	Flagstaff	No	No	30,141	2023	Excellent	5	0	N/A
Ford Transit Van	2024	7	1FBAZ2YG6RKA82299	2299	Flagstaff	AHCCCS	No	639	2024	Excellent	7	0	N/A
Ford Transit Van	2024	7	1FBAXZYG3RKA72670	2670	Flagstaff	AHCCCS	No	798	2024	Excellent	7	0	N/A
Ford Eldorado	2007	6	1FDWE35S07DA99148	9148	Page	No	No	153,608		Fair	9	3	Lift
Toyota Sienna	1999	5	4T3ZF13C6XU166756	6756	Page	No	No	233511		Fair	5	0	N/A
Toyota Highlander	2003	8	JTEHF21A130110401	401	Page	No	No	164000		Fair	6	0	N/A
Toyota Corolla	2005	5	1NXBR32E15Z375822	5822	Page	No	No	150148		Fair	5	0	N/A
Ford E350 Super Duty	2006	7	1FBNE31L26DA46999	6999	Page	No	No	314000		Fair	7	0	N/A
Chevrolet Uplander	2007	7	1GNDV23W77D218171	8171	Page	No	No	173700		Fair	6	0	N/A

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Guidance Center Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
The Guidance Center													
Nissan Rogue	2024	9	5N1BT3AB8RC702365	2365	Flagstaff	No	Yes	3,779	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AB3RC702385	2385	Flagstaff	No	Yes	4,642	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AA1RC701100	1100	Flagstaff	No	Yes	4,156	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AA8RC700722	722	Flagstaff	No	Yes	3,758	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AAXRC701130	1130	Flagstaff	No	Yes	4,570	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AAXRC700821	0821	Flagstaff	No	Yes	4,716	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AA2RC700781	0781	Flagstaff	No	Yes	4,153	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AA8RC700705	0705	Flagstaff	No	Yes	3,934	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AA3RC700739	0739	Flagstaff	No	Yes	4,220	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AA1RC700786	0786	Flagstaff	No	Yes	5,491	2030	Excellent	4	0	
Nissan Rogue	2024	9	5N1BT3AA9RC700566	0566	Flagstaff	No	Yes	3,777	2030	Excellent	4	0	
Ram 5500	2022	10	3C7WRNDL5NG292235	2235	Flagstaff	No	No	3,505	2030	Excellent	2	0	
Chrysler Voyager	2025	8	2C4RC1CG4SR500362	0362	Flagstaff	No	Yes	264	2030	Excellent	7	0	
Ford E350 Cargo Van	2013	7	1FDDS3EL2DDB22868	2868	Flagstaff	ADOT	Yes	40,394	2025	Good	9	1	Lift
Chevrolet Express Van	2015	7	1GAZG1FG9F1102647	2647	Flagstaff	ADOT	Yes	59,132	2025	Fair	12	0	
Chevrolet Express Van	2012	7	1GAZG1FA0C1185361	5361	Flagstaff	ADOT	Yes	73,967	2025	Fair	12	0	
Chevrolet Express Van	2012	7	1GAZG1FA3C1185418	5418	Flagstaff	ADOT	Yes	71,392	2025	Fair	12	0	
Chevrolet Express Van	2012	7	1GAZG1FG3C1202738	2738	Flagstaff	ADOT	Yes	86,790	2025	Good	12	0	
Dodge Ram 2500	2015	9	3C6UR5DL1FG548982	8982	Flagstaff	No	No	67,986	2025	Good	6	0	

Hope Lives–Vive La Esperanza Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
Agency Name													
Chevy Express 3500	2006	7	1GAHG394861239166	9166	FLAGSTAFF	N/A	NO	216,077	2024	FAIR	15	0	N/A
Kia Sedona	2008	8	KNDMB233586229554	9554	FLAGSTAFF	N/A	NO	234,206	2025	POOR	7	0	N/A
Kia Sedona	2008	8	KNDMB233486229979	9979	FLAGSTAFF	N/A	NO	180,778	2025	FAIR	7	0	N/A

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

Appendix 2 | Summary of Section 5310 grants pre-applications for 2025 and 2026

MetroPlan summary of Section 5310 grant applications for 2025 - Year 1						
<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
Arizona Board of Regents for and on behalf of NAU Center for Service and Volunteerism						
Volunteer Driver Door through Door and More	1	1	Operating	\$10,000	\$10,000	\$20,000
Mountain Line						
Taxi program	1	1	Operating	\$62,000	\$62,000	\$124,000
ADA Plus	2	1	Operating	\$113,670	\$113,670	\$227,340
Mountain Line GO!	3	3	Operations	\$62,430	\$62,430	\$124,860
Bus stop mobility program	4	2	Capital	\$200,000	\$50,000	\$250,000
Mountain Line total				\$438,100	\$288,100	\$726,200
Hozhoni						
Replacement for VIN #2511	1	1	Capital	\$110,000	\$27,500	\$137,500
Replacement for VIN #2906	2	1	Capital	\$115,500	\$28,875	\$144,375
Hozhoni total				\$225,500	\$56,375	\$281,875
Quality Connections						
Expansion- Minivan with ramp	2	2	Capital	\$61,908	\$15,477	\$77,385
Replacement - Minivan	4	1	Capital	\$31,164	\$7,791	\$38,955
Replacement - Minivan	3	1	Capital	\$31,164	\$7,791	\$38,955
Expansion- Maxi Van with Lift	5	2	Capital	\$89,628	\$22,407	\$112,035
Replacement - Maxi Van with Lift	1	1	Capital	\$89,628	\$22,407	\$112,035
Quality Connections total				\$303,492	\$75,873	\$379,365
Hope Lives – Vive La Esperanza						
Passenger van for peer support services in Coconino County	1	2	Capital	\$45,675	\$9,135	\$54,810
Passenger van for peer support services in Coconino County	2	2	Capital	\$38,955	\$7,791	\$46,746
Hope Lives – Vive La Esperanza total				\$84,630	\$16,926	\$101,556
MetroPlan total				\$1,061,722	\$447,274	\$1,508,996

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

MetroPlan summary of Section 5310 grant pre-applications for FY2025 - Year 2						
<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
Arizona Board of Regents for and on behalf of NAU Center for Service and Volunteerism						
Volunteer Driver Door through Door and More	1	1	Operating	\$13,000	\$13,000	\$26,000
Mountain Line						
Taxi programs	1	1	Operating	\$75,000	\$75,000	\$150,000
ADA Plus	2	2	Operating	\$115,943	\$115,943	\$231,886
Mountain Line total				\$190,943	\$190,943	\$381,886
Hozhoni						
Replacement Vehicle–2004 Minivan VIN 1FTSS34LX4HB39486	1	1	Capital	\$122,429	\$30,608	\$153,037
Replacment Vehilce–2001 Ford Cutaway VIN 1FDWE35S51HA61043	2	2	Capital	\$131,000	\$32,750	\$163,750
Hozhoni Foundation Total				\$253,429	\$63,358	\$316,787
Hope Lives Vive La Esperanza						
Passenger van for peer support services in Coconino County, Replacement for VIN KNDMB233486229979	1	1	Capital	\$54,000	\$10,800	\$64,800
Quality Connections						
Replacement vehicle – 2015 Dodge El Dorado VIN 2C4RDGCG4FR722938	1	1	Capital	\$31,164	\$7,791	\$38,955
Expansion vehicle to meet increasing transportation needs for individual with disabilities for employment, medical	2	2	Capital	\$61,908	\$15,477	\$77,385
Replacement – 2015 Dodge Caravan with ramp to replace VIN 2C4RDGCG2FR722937	3	3	Capital	\$61,908	\$15,477	\$77,385
Quality Connections Total				\$154,980	\$38,745	\$193,725
By project type						
Capital				\$462,409	\$112,903	\$575,312
Operating				\$203,943	\$203,943	\$407,886
FMPO total				\$666,352	\$316,846	\$983,198

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Appendix 3 | Summary of Section 5310 Mobility Management grants pre-applications for 2027 and 2028

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
NAIPTA						
Mobility management - Year 1	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
Mobility management - Year 2	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
NAIPTA total				\$215,062	\$53,766	\$268,828
FMPO total				\$215,062	\$53,766	\$268,828

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

Appendix 4 | Section 5310 grant pre-applications for 2025 & 2026, Mobility Management 2027 & 2028

FY2027 – FY2028 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region			
Applicant Agency Name: NAIPTA			
Project Title	Mobility Management Year 1 and Year 2	Priority Number 1	
Location Address	216 W Phoenix Ave. Flagstaff, AZ 86001		
Brief Description of Proposed Project	NAIPTA provides mobility management (MM) on behalf of FMPO through a Memorandum of Understanding. The Program facilitates the Coordinated Mobility Council, assesses gaps in service, identifies strategies to fill the gaps and <u>improve</u> efficiencies. The program also provides travel training for customers and support for human service agencies. NAIPTA coordinates with NACOG, CYMPO and statewide mobility managers		
Funding Request Amount for Year 1	FTA Request: \$107,531	Local Match: \$26,883	Total Cost: \$134,414
Funding Request Amount for Year 2	FTA Request: \$107,531	Local Match: \$26,883	Total Cost: \$134,414
Project Type: Mobility Management	Primary Project Service Area Small-Urban	COG/MPO Region FMPO	

FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region			
Applicant Agency Name: NAIPTA			
Project Title	Mountain Line Taxi Program	Priority Number 1	
Location Address	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
Brief Description of Proposed Project	Mountain Line’s Taxi Programs provides subsidized taxi, Uber, and Lyft riders to ADA eligible clients. Clients pay 20%, while Mountain Line provides 80%. This program provides more flexibility than the traditional paratransit service by offering on-demand trips, 24/7, and an unlimited number of bags. Where the program overlaps with the Mountain Line Paratransit service boundary, the Taxi Programs also provides Mountain Line with a per trip cost savings. This operations request is to pay for the subsidy and does not include program administration.		
Funding Request Amount for Year 1	FTA Request: 62,000	Local Match: 62,000	Total Cost: 124,000
Funding Request Amount for Year 2	FTA Request: 75,000	Local Match: 75,000	Total Cost: 150,000
Project Type Operations	Primary Project Service Area Small-Urban	COG/MPO Region FMPO	

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region			
Applicant Agency Name: NAIPTA			
Project Title	ADA Plus		Priority Number 2
Location Address	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
Brief Description of Proposed Project	<p><u>Mountain</u> Line paratransit ADA Plus program provides service that is above and beyond the requirements of ADA. ADA Plus services include same day reservations, door to door, trips outside of the ¾ mile boundary paratransit requirement, subscription service, and will call. In FY24, ADA Plus rides accounted for 4,566 trips annually or 41% of total ADA trips. This program is a service that has been in place since 2006 as a part of Mountain Line’s demand response program serving ADA eligible customers. ADA Plus also includes the portion administrative of Mountain Line’s Taxi Programs.</p>		
Funding Request Amount for Year 1	FTA Request: 113,670	Local Match: 113,670	Total Cost: 227,339
Funding Request Amount for Year 2	FTA Request: 115,943	Local Match: 115,943	Total Cost: 231,886
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region			
Applicant Agency Name: Hozhoni Foundation, Inc.			
Project Title	Replacement for VIN #1FTSS34LX4HB39486		Priority Number 1
Location Address	2133 N. Walgreens St. Flagstaff, AZ 86004		
Brief Description of Proposed Project	<p>Replacement of 2004 Ford Maxivan with lift – 2 wheelchair positions with high mileage that is used to provide transportation for individuals with intellectual disabilities to medical appointments, employment sites, recreational activities, and between the group home and the day program, with a new Cutaway with Lift (9 passenger) that will accommodate the extremely heavy electric wheelchairs that are used by many clients in our program.</p>		
Funding Request Amount for Year 1	FTA Request: 122,429.00	Local Match: 30,608.00	Total Cost: 153,037.00
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region			
Applicant Agency Name: Hozhoni Foundation, Inc.			
Project Title	Replacement for VIN #1FDWE35S51HA61043		Priority Number 2
Location Address	2133 N. Walgreens St. Flagstaff, AZ 86004		
Brief Description of Proposed Project	Replacement of 2001 Ford Cutaway with lift – 2 wheelchair positions with high mileage that is used to provide transportation for individuals with intellectual disabilities to medical appointments, employment sites, recreational activities, and between the group home and the day program, with a new Cutaway with Lift (9 passenger) that will accommodate the extremely heavy electric wheelchairs that are used by many clients in our program.		
Funding Request Amount for Year 1	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Funding Request Amount for Year 2	FTA Request: 131,000.00	Local Match: 32,750.00	Total Cost: 163,750.00
Project Type	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region			
Applicant Agency Name: Arizona Board of Regents for and on behalf of NAU (Center for Service and Volunteerism)			
Project Title	Door through Door and More		Priority Number 1
Location Address	NAU College of Social and Behavioral Sciences West, 19 W McConnell Drive, Room 006, Flagstaff, AZ 86011		
Brief Description of Proposed Project	The Center for Service and Volunteerism at Northern Arizona University (NAU) is applying for 5310 Operating Funds to support the Senior Companion Program. The services provided by the Senior Companion Program (SCP) exceed the requirements of the ADA by providing “door through door and more” service to homebound individuals who are physically or mentally disabled, the vast majority of which are over 65 years of age. SCP matches low-income volunteers aged 55 and older with clients to assist them to maintain their independence and dignity through personalized transportation and companionship services.		
Funding Request Amount for Year 1	FTA Request: \$12,000	Local Match: \$12,000	Total Cost: \$24,000
Funding Request Amount for Year 2	FTA Request: \$13,000	Local Match: \$13,000	Total Cost: \$26,000
Project Type: Operating Funds	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY2025 – FY2026 Section 5310 Grant Pre-Application – <u>MetroPlan (FMPO) Region</u>			
Applicant Agency Name: Hope Lives <u>Vive la Esperanza</u>			
Project Title	Passenger van for peer support services in Coconino County		Priority Number 1
Location Address	2308 N 4th St Flagstaff, AZ 86004		
Brief Description of Proposed Project	<p>Hope Lives provides forensic peer support to adults with mental illness and/or a history of substance <u>use</u> to reduce recidivism and help individuals reintegrate into the community. We use our vehicles to transport our members/clients to connect them to resources, teach independent living skills, and participate in recovery activities.</p> <p>Our current three vehicles consist of a <u>12 passenger</u> van that is 17 years old and 2 minivans that are 15 years old. They have served us well but have become unreliable and expensive to maintain. We would like to acquire a new 12 passenger van.</p>		
Funding Request Amount for Year 1	FTA Request: 54,000	Local Match: 10,800	Total Cost: 64,800
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type Capital	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FY2025 – FY2026 Section 5310 Grant Pre-Application – <u>MetroPlan (FMPO) Region</u>			
Applicant Agency Name: Quality Connections			
Project Title	Replacement – Minivan to replace VIN 2C4RDGCG4FR722938		Priority Number 1
Location Address	3012 E. Route 66, Flagstaff, AZ 86004		
Brief Description of Proposed Project	Replace vehicle – 2015 Dodge El Dorado (VIN 2938 in fair condition with high mileage that provides transportation for individual with disabilities for employment, medical appointments, recreation, and other daily living activities.		
Funding Request Amount for Year 1	FTA Request: \$31,164	Local Match: \$7,791	Total Cost: \$38,955
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region			
Applicant Agency Name: Quality Connections			
Project Title	Expansion – Minivan with ramp		Priority Number 2
Location Address	3012 E. Route 66, Flagstaff, AZ 86004		
Brief Description of Proposed Project	Expansion vehicle to meet increasing transportation needs for individual with disabilities for employment, medical appointments, recreation, and other daily living activities.		
Funding Request Amount for Year 1	FTA Request: \$61,908	Local Match: \$15,477	Total Cost: \$77,385
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

FY2025 – FY2026 Section 5310 Grant Pre-Application – MetroPlan (FMPO) Region			
Applicant Agency Name: Quality Connections			
Project Title	Replacement – Minivan with ramp to replace VIN 2C4RDGCG2FR722937		Priority Number 3
Location Address	3012 E. Route 66, Flagstaff, AZ 86004		
Brief Description of Proposed Project	Replace vehicle – 2015 Dodge Caravan (VIN 2937) in fair condition with high mileage that provides transportation for individual with disabilities for employment, medical appointments, recreation, and other daily living activities.		
Funding Request Amount for Year 1	FTA Request: \$61,908	Local Match: \$15,477	Total Cost: \$77,385
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Appendix 5 | Coordinated Mobility Council meeting agendas from 2025-26



AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, March 14th, 2025
10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room, Flagstaff, AZ 86001
[Zoom Link](#), passcode 123456. Please email LaReina Reyes
lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment**
4. **Roll call and introductions**
5. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting**
Review and approval of minutes from November 22nd, 2024, quarterly Coordinated Mobility Council meeting.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission members or liaisons
8. **MetroPlan Planning Update**
Presentation by MetroPlan- Safer People Campaign
9. **Section 5310 Update**
Information on next 5310 grant by LaReina Reyes
10. **2025 Coordinated Plan Minor Update Approval**
Review Minor Coordinated Plan Approval presented by LaReina Reyes
11. **Agency Spotlight**
12. **WAV Subcommittee group updates**
Update by LaReina Reyes
13. **Upcoming trainings**
Information on scheduled upcoming trainings and discussion on need for other trainings by LaReina Reyes
14. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.
15. **Future agenda items**
16. **Adjournment**

August 16th, 2024
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on Thursday, at approximately 4pm in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 6 day of March, 2025.

ATTEST:

LaReina Reyes _____

LaReina Reyes, Associate Transit Planner

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan



AGENDA

MetroPlan & Mountain Line

Coordinated Mobility Council

Friday, May 23rd, 2025

10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room, Flagstaff, AZ 86001

[Zoom Link](#), passcode 123456. Please email LaReina Reyes

lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment**
4. **Roll call and introductions**
5. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting**

Review and approval of minutes from March 14th, 2025, quarterly Coordinated Mobility Council meeting.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission members or liaisons
8. **MetroPlan Planning Update**
Presentation by MetroPlan update on Safe Streets Masterplan
9. **Section 5310 Update**
Information on 5310 grant by LaReina Reyes
10. **2025 Coordinated Plan Report Card**
Review Coordinated Plan report card items presented by LaReina Reyes
11. **Agency Spotlight Cross-ability Commission**
Presented by Rachael Simukonda
12. **WAV Subcommittee group updates**
Update by LaReina Reyes
13. **Upcoming trainings**
Information on scheduled upcoming trainings
14. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.
15. **Future agenda items**
16. **Adjournment**

May 23rd, 2025
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on Tuesday, at approximately 9:30am. in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 13 day of May, 2025.

ATTEST:

LaReina Reyes

LaReina Reyes, Associate Transit Planner

May 23rd, 2025
Page 3 of 3

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan



AGENDA

MetroPlan & Mountain Line Coordinated Mobility Council

Friday, August 22nd, 2025

10:00 AM – 12:00 PM

Hybrid Meeting – 216 W Phoenix Avenue, Aspen Room Flagstaff, AZ 86001

[Zoom Link](#), passcode 123456. Please email LaReina Reyes

lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. Call to order
2. Welcome by Jamie Martinez, Chair
3. Safety Moment
4. Roll call and introductions
5. Call to the public
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. Minutes from previous meeting
Review and approval of minutes from May 23rd, 2025, quarterly Coordinated Mobility Council meeting.

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

7. **Inclusion and Adaptive Living Commission Update**
Update by Inclusion and Adaptive Living Commission members or liaisons
8. **MetroPlan Planning Update**
Presentation by MetroPlan update on Safe Streets Masterplan and West Route 66
9. **Mountain Line Service Frequency and Expansion/5310 Update**
Presentation by LaReina Reyes
10. **2025 Coordinated Plan Increase Mobility Awareness**
Recap by LaReina Reyes
11. **Agency Spotlight**
Presented by Doug Arnett with Quality Connections
12. **WAV Subcommittee Update**
Presented by LaReina Reyes
13. **Upcoming trainings**
14. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.
15. **Future agenda items**
16. **Adjournment**

August 22nd, 2025
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

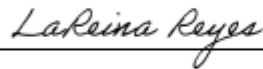
MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on Monday, at approximately 10_AM, in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 11 day of August, 2025.

ATTEST:



LaReina Reyes, Associate Transit Planner

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan



AGENDA

MetroPlan & Mountain Line

Coordinated Mobility Council

Friday, November 21st, 2025

10:00 AM – 12:00 PM

Hybrid Meeting – 216 W Phoenix Avenue, Aspen Room. Flagstaff, AZ 86001

[Join the meeting now](#), Meeting ID: 248 053 797 102 9

Passcode: x9HU2sP9 Please email LaReina Reyes

lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment**
4. **Roll call and introductions**
5. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting**

Review and approval of minutes from August 29th, 2025, quarterly Coordinated Mobility Council meeting.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

7. Inclusion and Adaptive Living Commission Update
8. MetroPlan Planning Update
Presentation by MetroPlan
9. Coordinated Plan Update
Facilitated by LaReina Reyes
10. Agency Spotlight
Presentation by Barrier Free Flagstaff
11. Upcoming trainings
12. News and updates from CMC members
An opportunity to report on any projects or work that may be of interest to the group.
13. Future agenda items
14. Adjournment

November 21st, 2025
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on Monday, at approximately 10:30am, in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 10th day of November, 2025.

ATTEST:

LaReina Reyes

LaReina Reyes, Associate Transit Planner

November 21st, 2025
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**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**



AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, February 20th, 2026
10:00 AM – 12:00 PM

Hybrid Meeting – 216 W Phoenix Avenue, Aspen Room. Flagstaff, AZ 86001

[Join the meeting now](#), Meeting ID: 248 053 797 102 9

Passcode: x9HU2sP9 Please email LaReina Reyes

lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment**
4. **Roll call and introductions**
5. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting**

Review and approval of minutes from November 21st, 2025, quarterly Coordinated Mobility Council meeting.

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

7. Inclusion and Adaptive Living Commission Update – Place Holder

8. MetroPlan Planning Update
Presentation by MetroPlan

9. Coordinated Plan **2026 Minor Update**
Facilitated by LaReina Reyes

10. Agency Spotlight
TBD

11. Upcoming trainings

12. News and updates from CMC members
An opportunity to report on any projects or work that may be of interest to the group.

13. Future agenda items

14. Adjournment

February 20th, 2026
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**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA
MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on Thursday, at approximately 9am, in accordance with the statement filed by the Clerk of the Board with Mountain Line.

Dated this 12 day of February, 2026.

ATTEST:

LaReina Reyes

LaReina Reyes, Associate Transit Planner

February 20th, 2026
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MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



Meeting Minutes
MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, March 14th, 2025
10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001
[Zoom Link](#), passcode 123456. Please email LaReina Reyes
lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order**
The meeting was called to order at 10:02am by Jamie Martinez
2. **Welcome by Jamie Martinez, Chair**
Welcoming remarks by Jamie Martinez
3. **Safety Moment**
LaReina Reyes provided a safety moment on March disaster awareness tips
4. **Roll call and introductions**
Jamie Martinez, LaReina Reyes, Kim Austin, Russ Randall, Lisa Conner, Jason Snead, Doug Arnett, Richard P (Hope Lives), Marga Gamas
5. **Call to the public**
No public comment was provided
6. **Minutes from the previous meeting**
Review and approval of minutes from November 22nd, 2024, quarterly Coordinated Mobility Council meeting.

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

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MetroPlan & Mountain Line
Coordinated Mobility Council

Motion: Russ Randall motioned to approve November 22, 2024, meeting minutes. Seconded by Marga Gamas. Unanimously approved.

7. **Inclusion and Adaptive Living Commission Update**

Member Russ Randall provided an update that included work on accessible sidewalks, increasing therapeutic recreation in the community and increasing the accessibility of buildings (Barrier Free Flagstaff and Accessibility Expeditions). The goal is to increase accessibility for all. A May Accessibility Expedition is planned for the Joe Montoya Senior Center and the Downtown Library and City Hall in the summer.

8. **MetroPlan Planning Update**

Kim Austin of MetroPlan provided a presentation on the Safer People Campaign, encouraged members to share campaign materials to support safe transportation for everyone.

9. **Section 5310 Update (10:45 am)**

LaReina Reyes provided information that the grant was submitted on March 7th. Notice of Awards will occur in June/July and funds will be dispersed in October. TAXI and ADA vehicles were included in the ML application.

10. **2025 Coordinated Plan Minor Update Approval (10:50 am)**

LaReina Reyes provided a presentation on the 2025 Coordinated Plan. The 3 minor updates include: (1) on-demand service and the creation of an implementation plan, (2) encouraging regulations to limit the use of rolled curbs and their impacts to accessibility, and (3) 2-way intersection improvements including an increase in visual prompts and compliance and an increase in awareness.

Motion: Russ Randall motioned to approve 2025 Coordinated Plan Minor Update as presented. Seconded by Marga Gamas. Unanimously approved.

March 14, 2025
Page 2 of 3

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

AGENDA MetroPlan & Mountain Line Coordinated Mobility Council

11. Agency Spotlight

No agency spotlight was provided. However, the Snow Hero program was discussed. Russ provided an update on the program, noting the city has moved forward with the program and it is no longer a pilot program within the city limits. Russ has reached out to Supervisor Vasquez to discuss the possibility of Coconino County adopting a similar program to aid communities such as Doney Park, Kachina Village and Bellemont. Also, Richard P from Hope Lives mentioned the possibility of increasing the number of volunteers assisting the Snow Hero program.

12. WAV Subcommittee group updates

LaReina Reyes provided an update, including creating a mock budget for the WAV/Service package estimates for on-demand service and continuing to reach out to non-profit companies and taxi services as well.

13. Upcoming trainings

Information on scheduled upcoming trainings and discussion on need for other trainings by LaReina Reyes

- PASS training: March 27 (full) and SEAGO on 4/10 at Kaspar (still contains openings)
- Arizona Transit Assoc. – April 14-15th, 2025 in Flagstaff

14. News and updates from CMC members

None to report.

15. Future agenda items

None proposed.

16. Adjournment

The meeting was adjourned at 11:27am
Next meeting, May 23, 2025, at 10:00am

March 14, 2025
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MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan



MINUTES

MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, May 23rd, 2025

10:00 AM – 12:00 PM

Hybrid Meeting – 3773 N. Kaspar Drive, VERA Room. Flagstaff, AZ 86001

[Zoom Link](#), passcode 123456. Please email LaReina Reyes

lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

- 1. Call to order**
The meeting was called to order at 10:04am by Jamie Martinez
- 2. Welcome by Jamie Martinez, Chair**
Welcoming remarks by Jamie Martinez
- 3. Safety Moment**
LaReina Reyes provided a safety moment on Heat Related Injuries especially in the work environment and Employee Mental Health.
- 4. Roll call and introductions**
Jamie Martinez, LaReina Reyes, David Wessel, Mandia Gonzales, Sherry Snodgrass, Lorraine Crim, Erin Kruse, Ann Hergratt Huffman, Russ Randall, Rachael Simukonda,
- 5. Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the

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*public, but may direct the staff to place an item on a future agenda.
Individuals are limited to a five-minute presentation.*

No public comment was provided.

6. **Minutes from previous meeting**

Review and approval of minutes from March 14th, 2025, quarterly Coordinated Mobility Council meeting.

Motion: Rachael Simukonda motioned to approve March 14, 2025, meeting minutes. Seconded by Russ Randall. Unanimously approved.

7. **Inclusion and Adaptive Living Commission Update**

Update by Inclusion and Adaptive Living Commission members or liaisons.

Commission update provided by Rachael Simukonda, current chair of the commission provided an update on the newly formed Crossability Committee with Flagstaff Policy Department. The commission will focus on training and education on ADA access and working with pedestrians.

Upcoming: The All-Ability Support Group is forming is seeking participants.

April 11 – recognition session at the commission to honor the people who have worked with the differently abled. La Reina, Jamie, Russ, and Mountain Line were awarded an honor.

8. **MetroPlan Planning Update**

Presentation by MetroPlan update on Safe Streets Masterplan.

David Wessel, Planning Manager of MetroPlan, provided a presentation on the upcoming Safe Streets Master Plan (SSMP). This plan will provide guidance, standards, and policies to create safer inclusive street design for the community. Additionally, this plan will create a Transportation ADA transition plan.

May 23rd, 2025
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9. Section 5310 Update

Information on 5310 grant by LaReina Reyes

LaReina Reyes provided an presentation on the submittal of 5310 grants. The grant was submitted in March, should hear about awards in June or July. If awarded disbursement will begin in October.

Reminder on the recently adopted Coordinated Public Transit Plan which identifies transportation gaps and potential solutions. The plan will focus on:

- Increase Mobility Awareness due to poor infrastructure
- Vehicle sharing amongst 5310 recipients
- Improve snow plowing methodology

10. 2025 Coordinated Plan Report Card

Review Coordinated Plan report card items presented by LaReina Reyes

Brainstorm:

Increase Awareness Due to Poor Infrastructure:

- Jen Brown with the City is recommended to participate in a future meetings on these topics
- Autin TX and Boulder CO are a great example of how they are addressing poor infrastructure. Sandy, UT has a sidewalk maintenance program.
- ADA/Universal Design training for all staff – California, New York, and Pennsylvania are examples.
 - A training may be provided in July or Aug. for staff.
 - Training would be appreciated before the Safe Streets Master Plan kicks off fully.
 - Barrier Free Access is also providing classes – accessibility exposition of Joe Montoya Community and Senior Center.
 - An ADA City Staff member has been recently hired and is recommended to include in future meetings.
- Improve Snow Plowing Technology – has a lot to do with the poor infrastructure as well.
- Vehicle Sharing Amongst 5310 Recipients

May 23rd, 2025

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11. **Agency Spotlight Cross-ability Commission**
Presented by Rachael Simukonda

Crossability Committee was created by the Flagstaff Policy Department purpose to be a sounding board, bring the committee together, find solutions, trainings for staff on how to identify and handle people with mental health or disabilities, etc. The committee is seeking about 10-15 people to join this new committee – particularly mental health professionals and youth with disabilities. Five meetings a year over five years. Further discussions/topics will include enforcement of ADA laws especially within construction zones.

12. **WAV Subcommittee group updates**
Update by LaReina Reyes

LaReina Reyes provided a presentation on the WAV subcommittee. The 2025 campaign materials are now available and can be delivered if requested. The flyer seeks assistance from local taxi companies. However, through meetings there are substantial challenges with small/family-owned taxi services providing WAV vehicles. These challenges include maintaining a WAV fleet, lack of staffing and increased insurance costs.

13. **Upcoming trainings**
Information on scheduled upcoming trainings

None and this time.

14. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.

Federal funding cuts are continuing to impact services and staffing.

15. **Future agenda items**
None at this time. Please email any recommendations to LaReina Reyes

16. **Adjournment**

May 23rd, 2025
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Jamie Martinez adjourned the meeting at 11:38 am
Next CMC meeting is schedule for August 22nd, 2025.

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MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan



MINUTES

MetroPlan & Mountain Line Coordinated Mobility Council

Original Meeting Aug 22nd rescheduled for Friday, August 29th, 2025
10:00 AM – 12:00 PM

Hybrid Meeting – Updated Meeting Address: 216 Phoenix Ave. Flagstaff 86001

[Zoom Link](#), passcode 123456. Please email LaReina Reyes
lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

- 1. Call to order**
The meeting was called to order at 10:02am by Jamie Martinez
- 2. Welcome by Jamie Martinez, Chair**
Welcoming remarks by Jamie Martinez
- 3. Safety Moment**
LaReina Reyes provided a safety moment on Emergency Readiness
- 4. Roll call and introductions**
Jamie Martinez, LaReina Reyes, David Wessel, Mandia Gonzales, Doug Arnett, Marga Gamas, Russ Randall, Jason Snead, Lisa Connor, Rachael Simukonda, Tod Morris
- 5. Call to the public**
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the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.

No public comment was provided.

6. **Minutes from previous meeting**

Review and approval of minutes from May 23rd, 2025, quarterly Coordinated Mobility Council meeting.

Motion: Russ Randall motioned to approve May 23, 2025, meeting minutes. Seconded by Marga Gamas. With adjusted amendments. Unanimously approved.

7. **Agency Spotlight (Moved to item 7)**

Presented by Doug Arnett with Quality Connections

This presentation focused on the history of Quality Connection with an emphasis on the residential and day programs to support development of life-living skills and employment training. Employment services department that helps folks learn basic skills to find a fulfilling job.

Social Enterprise Programs:

- Evergreen Academy Preschool
- QC Office
- Express Transit – serving the area of Page and surrounding communities

Tod Morris of NACOG noted that they are working with Express Transit to solidify a 5-year transit plan.

8. **Inclusion and Adaptive Living Commission Update**

Update by Inclusion and Adaptive Living Commission members or liaisons Rachel Simukonda provided an update on the Inclusion and Adaptive Living Commission. In June the commission identified ADA issues related to sidewalks and snow removal in terms of Code Compliance. An ADA transition plan is being sought by the Commission to act as a legal document to conduct city-wide ADA audits.

The commission has provided comments on the Regional Plan 2045

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The Commission is also working with City staff on developing the methodology for a more inclusive snow removal program.

The Commission meets on the 4th Wednesday from 11-1. These are hybrid meetings, and all are welcome to attend.

9. MetroPlan Planning Update

Presentation by MetroPlan update on Safe Streets Masterplan and West Route 66

Dave Wessel provided a presentation and update to the Safe Streets Master Plan (SSMP), a regional safety plan that is forthcoming – this included an overview of the goals of the project, consultant team overview, and areas for future participation.

Mandia Gonzales provided a presentation on W. Route Operational Assessment (OA) and the Project Advisory Group (PAG) recommendation for a fiscally constrained option. This included project background, project recommendations, and next steps.

10. Mountain Line Service Frequency and Expansion/5310 Update

LaReina Reyes presentation on the current status of the program. This program is on a 2-year grant cycle. Awards from the current cycle are expected to be distributed in October 2025.

LaReina provided updates to service enhancement:

- Route 2 – Permanent loop along Gemini
- Route 5 – Frequency increase (30 min service)
- Route 8 – New service along W. Route 66
- Route 4 & 14 – Moved stops from Milton to Beulah Blvd roundabout

11. 2025 Coordinated Plan Increase Mobility Awareness

LaReina Reyes presented an update to the Coordinated Plan report card. The strategies included:

- Increase Mobility Awareness due to poor infrastructure (a 2025-2026 focus area for the CMC)
- Improve snow plowing methodology (this has been taken on by the city and the Inclusion and Adaptive Living Commission)

August 29, 2025

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- Vehicle sharing amongst 5310 recipients (found to be non-viable)
12. **WAV Subcommittee Update**
LaReina Reyes presented an updated Wheelchair Accessible Vehicle (WAV) subcommittee. Mountain line is happy to announce that through the efforts of the WAV they have released a request for proposals to provide same day services to paratransit customers. While this procurement doesn't equate to more WAV services, by moving on-demand transit to other services, this should expand Mountain Line existing WAV services.
 13. **Upcoming trainings**
None.
 14. **News and updates from CMC members**
An opportunity to report on any projects or work that may be of interest to the group.
Russ Randall informed the group of the Community of Practice Plan meeting to be held on Tuesday, September 2nd, at 3:00. Please contact Russ for more information.

LaReina Reyes reminded the group of the October 4th Northern Arizona Disability Resource Fair. <https://legacy.nau.edu/ihd/resourcefair/>
Mountain Line will be attending this event.
 15. **Future agenda items**
None requested.
 16. **Adjournment**
Jamie Martinez adjourned the meeting at 11:57 am

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Coordinated Public Transit – Human Services Transportation Plan



Meeting Minutes
MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, November 21st, 2025
10:00 AM – 12:00 PM

Hybrid Meeting – 216 W Phoenix Avenue, Aspen Room. Flagstaff, AZ 86001

[Join the meeting now](#), Meeting ID: 248 053 797 102 9

Passcode: x9HU2sP9 Please email LaReina Reyes

lreyes@mountainline.az.gov, if you need Zoom log-in information.

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1. **Call to order**
The meeting was called to order at 10:00 am by Jamie Martinez
2. **Welcome by Jamie Martinez, Chair**
Welcoming remarks by Jamie Martinez
3. **Safety Moment**
The safety moment was deferred to after roll call. LaReina Reyes provided a safety moment on Slips, Trips, and Falls, which present a higher risk during the winter months.
4. **Roll call and introductions**
Jamie Martinez, LaReina Reyes, David Wessel, Russ Randall, Kent Ellsworth, Sullivan Moore, Lisa Connor, Rachel Simukonda, Lorraine Crim, Marge Gamas
5. **Call to the public**
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from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation. No public comment was provided.

6. **Minutes from previous meeting**

Review and approval of minutes from the August 29th, 2025, quarterly Coordinated Mobility Council meeting.

Motion: Rachell Simukonda motioned to approve the August 29th, 2025, meeting minutes. Seconded by Marga Gamas. Unanimously approved.

7. **Inclusion and Adaptive Living Commission Update**

Chair Martinez announced the Commission was on recess and deferred to Commission Chair Simukonda, who confirmed the six-month hiatus. She noted there was ongoing training with City staff, and on return, the Commission will hear from the City PROSE Department.

8. **MetroPlan Planning Update**

David Wessel reported on the Safe Streets Master Plan, Vulnerable Road Users Safety Action Plan, Regional Strategic Transportation Safety Plan, and Safe Routes to School. Member Simukonda requested to speak with Mr. Wessel later about issues pertinent to the Commission on Adaptability and Inclusive Living

9. **Coordinated Plan Update**

LaReina reported on the next round of 5310 grants coming out and that they will be on a 2-year cycle. The Coordinated Plan is a requirement for eligibility, and a minor update is now required. She overviewed the types of transportation gaps: information, temporal, spatial, infrastructure, and human capital, before discussing the strategy report card. The card helps identify and update priorities. CMC comments related to "Improve Infrastructure:" Snow Heroes is open to applications, improvements to signage and markings downtown for two-way stops (Aspen/Sitgreaves a positive example, parking restrictions near intersections needed), crosswalks in Westside serving the Senior Center and parks will be advantageous and bus stops on Santa Fe especially with increased Observatory traffic and use of public bus by and at Birch urban trail crossing, increased enforcement. Chair Martinez, recently appointed to

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the Cross Mobility Committee, will report the interest in increased enforcement.

10. Agency Spotlight

Presentation by Barrier Free Flagstaff, Russ Randall. Mr. Randall introduced this new organization and showed its brochure to the group, and overview of its purpose, services, and the value of universal design.

11. Upcoming trainings

- National Association of City Transportation Officials has a webinar 12/10/25 1-2 p.m. ET - on curb control and creative delivery methods for older downtowns.
- AzTA Annual Conference 4/6-8/2026 at Sheraton in Mesa

12. News and updates from CMC members

An opportunity to report on any projects or work that may be of interest to the group.

- Rachel Simukonda reported on a new 501c3, Mobility with Dignity, to provide on demand wheelchair accessible vehicles and drivers (Chair Force 1). Collecting funds and seeking grants and associated 501c3 to provide support for disadvantaged children.
- Russ Randall reported that the Northern Arizona Community of Practice Transition Team is hosting an employment fair at CHS, an accessibility fair at CCC, and a training session at the library featuring Jason Snead on SSI and SSDI. The Team is expanding its collaboration with Encircle. The Team will conduct a youth survey in the spring.

13. Future agenda items

Next meeting is February 20, 2026.

14. Adjournment

Jamie Martinez adjourned the meeting at 11:59 am

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Appendix 6 | Coordinated Mobility Council meeting minutes from 2025

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



AGENDA MINUTES
MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, February 20th, 2026
10:00 AM – 12:00 PM

Hybrid Meeting – 216 W Phoenix Avenue, Aspen Room. Flagstaff, AZ 86001

[Join the meeting now](#), Meeting ID: 248 053 797 102 9

Passcode: x9HU2sP9 Please email LaReina Reyes

lreyes@mountainline.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order:** Meeting called to order at 10:00 am
2. **Welcome by Jamie Martinez, Chair**
3. **Safety Moment Winter Driving Tips:**
 1. Allow extra distance between vehicles when driving
 2. Be cautious of black ice
 3. Keep speeds slower and brake slowly and steadily
 4. Use handholds when available (enter/exit building, etc)
 5. Clear the vehicle of snow before use
4. **Roll call and introductions:**

LaReina Reyes, ML	Russ Randall, BFF/CIAL
Thomas Nelson, CC Sr. Services	Lisa Connor, ML ParaTransit
Marga Gamas, NAU AmeriCorps Sr. Services	Jamie Martinez, Chair
Carlton Johnson, COF	Jason Snead
Sullivan Moore, COF Housing Planner	Kim Austin, MetroPlan

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5. **Call to the public No public present**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering, or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
6. **Minutes from previous meeting**

Review and approval of minutes from November 21st, 2025, quarterly Coordinated Mobility Council meeting.
Russ Randall made a motion to approve/Marga seconded the motion to approve. All in favor, no opposed
7. **Inclusion and Adaptive Living Commission Update – Place Holder**

CIAL was on pause for the past 6-month period
March 25, 2026, will mark its return to monthly meetings
Meetings 11-1 pm at City Hall, every 4th Wednesday of the month
8. **MetroPlan Planning Update**

Presentation by MetroPlan
Kim will be replacing Mandia and Dave at the CMC meetings.
Gave a brief overview of her role at MetroPlan and the SRTS program.
9. **Coordinated Plan 2026 Minor Update**

Facilitated by LaReina Reyes
5310 grant: enhance mobility for seniors/disabled
 - Vehicles
 - Preventative maintenance
 - Operations**Mobility management**
2-year grant cycle, this year's grant due 3/10/26
Purpose: to improve coordination of transportation services; federally required; identifies gaps, strategies, and priorities; major update every 4 years with minor updates in-between
This year's minor update:
-information gap modification: communication in transportation gaps
NOTE: Russ made the motion to approve, Jason seconded the motion. All in favor, no opposed

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

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MetroPlan & Mountain Line
Coordinated Mobility Council

**Jason is concerned about sidewalks (general maintenance and snow removal) and would like to see the document to ensure they are documented.*

**Russ would also like to see the document and weigh in*

10. **Agency Spotlight**

None: future topic? "stuck in the system" presentation

11. **Upcoming trainings:** ~~AzTA~~ 39th Annual Statewide Transit, April 6-8 in Mesa

12. **News and updates from CMC members**

Roundtable:

1. Thomas N. (CC) was happy to be a part of the group and would like to be more involved and help in the future.
2. Barrier Free Flagstaff:
 - a. Has had meetings with the Mayor, City Manager, and Councilman Garcia
 - b. Learned there is a new ADA Coordinator for the city- Aaron Kaminski
 - c. Has assisted in the development of a new ADA plan for the city
 - d. Assisted with new signage for City Hall for those who need information on accessibility (it is around the back of the building). Also made the Mayor aware that the ramp inside the council chambers was inaccessible, and would like to work with her to find solutions.

13. **Future agenda items**

Sullivan More – Accessibility and Affordable housing?

14. **Adjournment 11:45 am**

February 20th, 2026

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Appendix 7 | Community partners and stakeholders

Education

- FUSD
- NAU
- CCC
- Charter schools
- Private schools

Veteran’s organizations

- American Legion
- Veterans of Foreign Wars
- Disabled American Veterans
- Department of Veterans Affairs

Churches and faith-based organizations

Workforce development offices

- Arizona Department of Economic Security

Shelters and transitional living

- Flagstaff Shelter Services
- Sunshine Rescue Mission
- Hope Cottage
- Sharon Manor
- Inn Transitions
- Catholic Charities
- Salvation Army
- St. Mary’s Food Bank Alliance
- Northern Arizona Food Bank
- Flagstaff Family Food Center

Transportation providers

Assisted living centers and nursing homes

- The Peaks Assisted Living Facility
- Brookdale
- Haven Health

Hospitals and clinics

- Flagstaff Medical Center

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- North Country HealthCare
- Southwest Behavioral Health Services
- The Guidance Center
- Native Americans for Community Action
- Coconino County Health Services District

Human service organizations

- Abrio Family Services
- Tunland Corporation
- Hozhoni Foundation
- Quality Connections
- Lou Corporation

Appendix 8 | Federal initiatives and legislation

2003 GAO report

A June 2003 report from the Government Accountability Office, entitled “Transportation Disadvantaged Populations: Some Coordination Efforts Among Programs Providing Transportation Services, but Obstacles Persist,” identified 62 federal programs that provide funding for transportation services for transportation-disadvantaged populations, and found significant variation in the extent to which the programs coordinated their efforts.

Coordinating Council on Access and Mobility

In response, President Bush signed an Executive Order on February 24, 2004, “to enhance access to transportation to improve mobility, employment opportunities, and access to community services for persons who are transportation-disadvantaged.” The Executive Order also established the Interagency Transportation Coordinating Council on Access and Mobility (CCAM) to:

- Promote interagency cooperation and the establishment of appropriate mechanisms to minimize duplication and overlap of Federal programs and services so that transportation-disadvantaged persons have access to more transportation services,
- Facilitate access to the most appropriate, cost-effective transportation services within existing resources,
- Encourage enhanced customer access to a variety of transportation and resources available,
- Formulate and implement administrative, policy, and procedural mechanisms that enhance transportation services at all levels, and
- Develop and implement a method for monitoring progress on achieving the goals of the Order.

United We Ride

The CCAM developed United We Ride, a federal interagency initiative aimed at improving the availability, quality, and efficient delivery of transportation services for older adults, people with disabilities, and individuals with lower incomes, by advancing the following goals:

- Simplify customer access to transportation,
- Reduce duplication of transportation services,

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- Streamline federal rules and regulations that may impede the coordinated delivery of services,
- Improve the efficiency of services using existing resources.

SAFETEA-LU Surface Transportation Act

United We Ride’s mission was strengthened through the federal surface transportation legislation known as SAFETEA-LU (Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users), which was passed in 2005. This legislation includes a requirement that programs funded under Section 5310 (Elderly Individuals and Individuals with Disabilities), Section 5316 (Job Access and Reverse Commute), and Section 5317 (New Freedom) be derived from locally developed, coordinated human services transportation plans.

MAP-21 and FAST Surface Transportation Acts

Moving Ahead for Progress in the 21st Century, or MAP-21, which was signed into law in July of 2012, is the federal surface transportation legislation that superseded SAFETEA-LU. Sections 5316 and 5317 were repealed under MAP-21. Activities eligible under 5316 have been moved to the Urbanized Area Formula program (Section 5307) or the Rural Area Formula program (Section 5311), and activities funded by Section 5317 have been folded into Section 5310.

The FAST Act

The FAST Act (Fixing America’s Surface Transportation), which became law on December 4, 2015, replaces MAP-21 and generally extends the Section 5310 program. FAST Act secures long-term funding for transportation projects and included new grants to support coordinated mobility.

ADOT Coordinated mobility program and other funding sources

The Infrastructure Investment and Jobs Act (IIJA)

Also known as the Bipartisan Infrastructure Law (BIL), was signed into law by President Biden on November 15, 2021. The law authorizes \$1.2 trillion for transportation and infrastructure spending with \$550 billion of that figure going toward “new” investments and programs. Funding from the IIJA is expansive in its reach, addressing energy and power infrastructure, access to broadband internet, water infrastructure, and more.

Section 5310 Grants

One tool to enhance coordination is the Federal Transit Administration’s Section 5310 program which is intended to enhance mobility for elderly individuals and persons with disabilities by providing funds for programs to serve the special needs of transit-dependent populations beyond traditional public transportation services and Americans with Disabilities Act (ADA) complementary paratransit services. The Act maintains the requirement that all funded projects are “included in” and “derived from” a coordinated human services transportation plan. Eligible projects include mobility management activities, purchase of capital equipment such as vehicles, equipment, and computer aided dispatch software, and operating expenses.

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In Arizona, the Section 5310 grant program is managed by the Arizona Department of Transportation (ADOT). All MPO's and COG's in Arizona must have a Coordination Plan in place in order to be eligible for funding through the Section 5310 program. Each year MetroPlan solicits application from local eligible entities for these programs. All entities that apply must be included in this plan and must participate in the region's quarterly coordination meetings.

A summary of applications submitted for these grant programs in the MetroPlan region for 2018 is included in the Appendixes.

Public Private Partnerships

Public Private Partnerships are an emerging trend for funding transportation projects. Health Care Reform has created financial incentives for insurance companies and for-profit medical providers to fund transportation for customers. This new requirement can be leveraged to support strategies in this plan to the benefit of all.

Other Funding Sources

- Mobility services have been funded through a variety of other federal, state, and private grants including but not limited to:
- Veteran's Association
- Federal Highway Administration (FHWA)
- Congestion Mitigation Air Quality (CMAQ)
- Centers for Disease Control (CDC)
- Department of Energy (DOE)
- Department of Health and Human Services (HHS)
- State Grants (misc.)
- AARP

Appendix 9 | Framework of Coordinated Mobility

Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019

Mountain Line is emerging as the lead agency in implementing the Coordination Plan, and prepared the Business Plan to guide implementation strategies listed in the Coordination Plan. In particular, the Business Plan develops scenarios based on the possibility to create a mobility and coordination center at Mountain Line.

As part of preparation of the Business Plan, Mountain Line’s consultant has updated information on regional transportation providers and human service agencies, conducted stakeholder interviews and surveys, held public workshops, validated previously identified gaps in transportation service, and updated goals, objectives, and strategies to address those gaps.

Stakeholder workshops for the Business Plan were held on March 6, 2013, and August 20, 2013.

ADOT/CTAA Institute for Transportation Coordination

In November of 2011, a team from the Flagstaff region, consisting of representatives of MetroPlan, Mountain Line, and FUSD, participated in a three-day training and planning forum. The team learned about coordination models, explored successful local coordination practices, discussed effective community outreach and partnership-building strategies, and increased their knowledge about technical tools and other operational issues. By the close of the workshop, the Flagstaff team had developed an action plan to implement a variety of coordination strategies, which is attached as an appendix to this document.

Easter Seals Transit Institute

In July of 2009, Mountain Line staff and member of the Committee on Accessible Transportation were awarded a grant from Easter Seals to travel to Washington DC for assistance in creating an accessible transportation plan. Goals, objectives, and other key elements in the resulting plan have been carried forward in subsequent planning documents.

CCAM

Committee on Accessible Transportation

This group meets quarterly to facilitate ongoing coordination with human service agencies and to identify and address transit issues related to aging or special-needs individuals. The committee is comprised of members of local community service agencies, transportation providers, and transportation riders with disabilities.

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Local coordination workshops, meetings, and planning

In 2007, ADOT hired a consultant team to develop initial coordinated plans for the rural COGs and small MPOs, with facilitation from the local region.

NACOG and MetroPlan conducted regional transportation coordination plan meetings for stakeholders on December 8, 2006, and February 27, 2007, in conjunction with preparation of the first coordinated plan. MetroPlan also hosted a coordination plan meeting for just the MetroPlan region on January 19, 2007. At these workshops, participants were asked to summarize existing transportation services and existing coordination efforts, identify unmet needs (service gaps), and explore further coordination options. The consulting team presented information on coordination options; new federal programs and changes to existing federal programs; and strategies for involving others and developing additional coordination projects. Discussion and comments from these workshops became the basis for the original coordination plan.

Beginning in 2008, MetroPlan was responsible for preparing annual updates to the plan. As part of the annual update process, MetroPlan typically does the following:

- Survey forms and a call for applications are sent out (via email and regular mail) to about 100 eligible applicants in the MetroPlan region, including private non-profits, governmental agencies, and other entities that provide transportation services for low-income, disabled, and elderly populations.
- Information about the plan and the grant programs are posted on Metro Plan website.
- NACOG and MetroPlan host a grant workshop and coordination meeting.

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Appendix 10 | 5310 Project Scoring Criteria

Replacement Vehicles: 50 points			Coordination: 30 points			Project Management: 20 points		
			<i>Existing Applicants</i>			<i>Existing Applicants</i>		
<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>
How is this vehicle being used? Does this align with the COG/MPO’s Coordinated Plan? Is the vehicle filling an identified regional or service gap?		10	Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc.		15	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements.		5
Year 1 - Current mileage of vehicle ADOT estimated useful life based on mileage: Cutaway with Lift: 400,000 - 1 point per 18,000 miles over 300,000 miles, up to 480, 000 miles All others: 100,000 miles - 1 point per 10,000 miles over 80,000 miles, up to 180,000 miles		10	Attended 75% Coordinated meetings.		5	Submitting timely quarterly reports.		5

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Year 2 - Forecast mileage based on Year 1 reported mileage amounts. Mileage divided by age of vehicle = average annual mileage		10	Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.)		10	Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment.		10
Age of vehicle replacing ADOT estimated useful life based on vehicle age. Cutaway with lift: 10 years - 1 point per year over 7 years, up to 17 years. All others: 8 years - 1 point per year over 5 years, up to 15 years.		10	New applicant			New applicant		
Will this vehicle be ADA accessible? If so, receive 10 points.		10	Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication).		30	Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements.		20
Need based on maintaining regional fleet in state of good repair. Is the cost of maintaining the vehicle becoming a burden to the agency due to increased maintenance		10						

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needs to keep the vehicle in a state of good repair?									
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New/Expansion Vehicles: 50 points			Coordination: 30 points			Project Management: 20 points		
			<i>Existing Applicants</i>			<i>Existing Applicants</i>		
<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>
Does this project align with the COG/MPO's Coordinated Plan? Is the vehicle filling an identified regional or service gap?		10	Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc.		15	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements.		5
Describe the need based on existing fleet capacity. Describe how the vehicle is needed to serve additional clients, expand to new service areas, or provide new or expanded services?		20	Attended 75% Coordinated meetings.		5	Submitting timely quarterly reports.		5

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Is there staffing for operations and financial capacity for maintenance?		10	Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.)		10	Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment.		10
Will this vehicle be ADA accessible? If so, receive 10 points.		10	New applicant			New applicant		
			Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication).		30	Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements.		20

Operating: 50 points			Coordination: 30 points			Project Management: 20 points		
			Existing Applicants			Existing Applicants		
<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>
Does this project align with the COG/MPO's Coordinated Plan? Is the vehicle filling an identified regional or service gap?		10	Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support,		15	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements.		5

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			or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc.					
Is this service available to the general public, while prioritizing seniors and individuals with disabilities?		10	Attended 75% Coordinated meetings.		5	Submitting timely quarterly reports.		5
Is this program equip with an accessible vehicle and able to provide ADA trips?		10	Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.)		10	Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment.		10
Applicant’s program provides a cost-effective approach to address transportation gaps in the region. Cost effective measures can include but are not limited to: <ul style="list-style-type: none"> • Uses volunteer and other in-kind support • Utilizes other funding sources beyond Federal Transit Administration (FTA) programs for operations or capital • Other, please explain 		10	<i>New applicant</i>			<i>New applicant</i>		

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Programs are scaled to ensure operational sustainability		10	Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication).		30	Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements.		20
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Other Capital - Preventative Maintenance: 50 points			Coordination: 30 points			Project Management: 20 points		
			<i>Existing Applicants</i>			<i>Existing Applicants</i>		
<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>
Is the need clearly described in the applicant’s application? Will the funding fulfill their need?		15	Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc.		15	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements.		5
Applicant describes both the financial and service impact of receiving and not receiving these funds.		15	Attended 75% Coordinated meetings.		5	Submitting timely quarterly reports.		5
Does the applicant show the cost calculation for their		20	Coordination activities are documented within grant		10	Applicants demonstrate that they have the		10

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funding request? Is the request for funding preventative a specific mechanical failure? If so, how does the applicant's cost to repair a mechanical failure of their vehicle(s) compare to replacing the vehicle(s)?			application & results are provided to Mobility Managers (quarterly reports, etc.)			capacity, knowledge, skills, and required resources to manage federal funds and equipment.		
			<i>New applicant</i>			<i>New applicant</i>		
			Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication).		30	Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements.		20

Other Capital - Non-Intelligent Transportation System (ITS) Equipment: 50 points			Coordination: 30 points			Project Management: 20 points		
			<i>Existing Applicants</i>			<i>Existing Applicants</i>		
<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>

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Is the need clearly described in the applicant’s application? Will the funding fulfill their need?		15	Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc.	15	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements.	5
Applicant describes both the financial and service impact of receiving/not receiving these funds.		15	Attended 75% Coordinated meetings.	5	Submitting timely quarterly reports.	5
Does the applicant show the cost calculation for their funding request?		20	Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.)	10	Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment.	10
			<i>New applicant</i>		<i>New applicant</i>	
			Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication).	30	Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements.	20

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Intelligent Transportation System (ITS) Equipment: 50 points			Coordination: 30 points			Project Management: 20 points		
			<i>Existing Applicants</i>			<i>Existing Applicants</i>		
<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>
Is the need clearly described in the applicant’s application? Will the funding fulfill their need?		20	Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc.		15	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements.		5
Applicant describes both the financial and service impact of receiving/not receiving these funds.		10	Attended 75% Coordinated meetings.		5	Submitting timely quarterly reports.		5
Does the applicant show the cost calculation for their funding request? Does the application recognize ongoing costs associated with the ITS project?		10	Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.)		10	Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment.		10
Does the requested ITS equipment benefit other regional providers? Does the applicant’s ITS plan		15	<i>New applicant</i>			<i>New applicant</i>		

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align with the State’s ITS Plan?					
			Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication).		30
				Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements.	20

Mobility Management: 50 points			Coordination: 30 points			Project Management: 20 points		
<i>Existing applicant</i>			<i>Existing Applicants</i>			<i>Existing Applicants</i>		
<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>	<i>Criteria</i>	<i>Actual Points</i>	<i>Points Possible</i>
Does this project align with the COG/MPO’s Coordinated Plan?		10	Applicant is active in regional coordination efforts (trainings, meeting participation, and ongoing communication) and these efforts are demonstrated through by policies, local support, or other collaborative efforts. For example: through letters of support, agreements, referrals, funding, etc.		15	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements.		5
Applicant demonstrates an understanding of Mobility		15	Attended 75% Coordinated meetings.		5	Submitting timely quarterly reports.		5

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Management goals and planning principles.								
Applicant has implemented or shown progress in implementing Mobility Management practices to share regional resources such as technology, training, equipment, service promotion, eligibility assessments, or other supports.		25	Coordination activities are documented within grant application & results are provided to Mobility Managers (quarterly reports, etc.)		10	Applicants demonstrate that they have the capacity, knowledge, skills, and required resources to manage federal funds and equipment.		10
<i>New applicants</i>			<i>New applicant</i>			<i>New applicant</i>		
Does this project align with the COG/MPO's Coordinated Plan?		25	Applicant is knowledgeable and active in regional coordination efforts (trainings, meeting participation, and ongoing communication).		30	Applicant understands the capacity, knowledge, skills, and resources required to manage federal funds, equipment, and contractual requirements.		20
Applicant demonstrates an understanding of Mobility Management goals and planning principles.		25						

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