



Fiscal Year 2025 Annual Report

July 2024 – June 2025

Mountain Line is the agency in northern Arizona which operates transit services in the Flagstaff area.

Programs include:

Mountain Line:
Fixed route bus service on nine routes

Paratransit:
Service for those unable to use the fixed route bus system – via paratransit vehicles or taxis

Mountain Line GO!
On-demand, flexible, shared-ride microtransit service operating in the Huntington and Industrial corridor.

Mountain Express:
Seasonal service between Flagstaff and Arizona Snowbowl

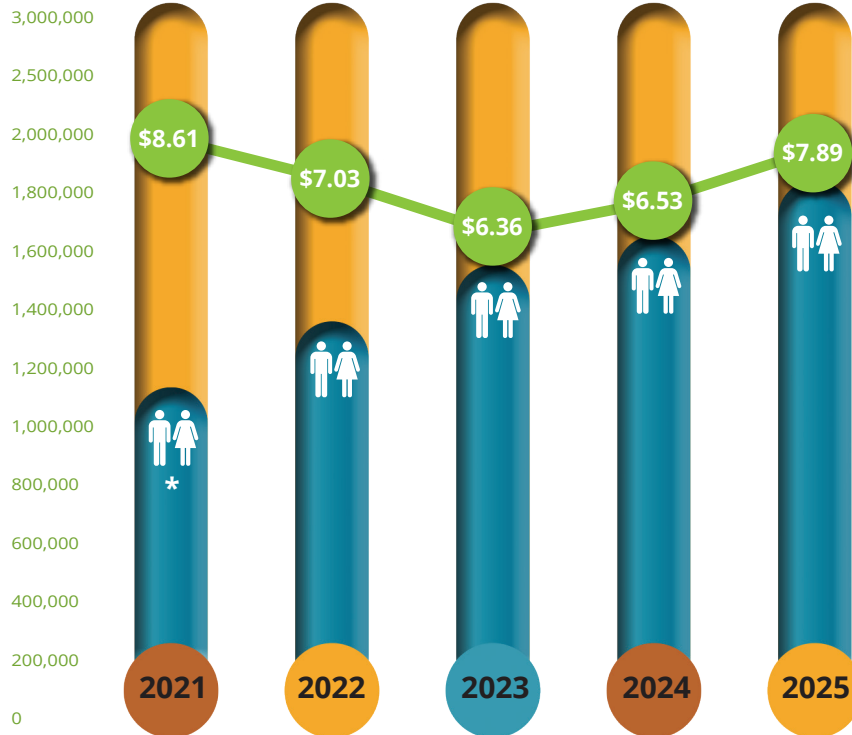
Travel Training:
Free program that teaches individuals and groups how to navigate the transit system

Vanpool:
Commuters sharing a vehicle and saving on fuel and vehicle operating costs

ecoPASS:
An employer and residential bulk discount transit pass program

Mountain Line Ridership

TOTAL TRIPS
COST PER PASSENGER



* Decrease due to COVID-19.

Mountain Line Ridership has grown

843%

since its inception in 2001.

Fiscal Year 2025 Highlights

- Opened the Mountain Line Downtown Connection Center, a 21,000-square-foot mass timber, all-electric building that houses the Customer Service, Administrative, and Operations Support functions.
- Installed and commissioned the agency's first overhead pantograph charger at the bus depot, giving Mountain Line the ability to fully charge a battery electric bus in about an hour.
- Developed an ongoing partnership with Flagstaff Unified School District to provide transit passes to middle and high school students, and conducted several events and trainings to familiarize families with transit.
- Received support from the Arizona State Legislature for a Transit Driver Assault bill that added transit workers to the definition of Aggravated Assault.



The new 21,000-square-foot fully electric Downtown Connection Center.

- Secured \$9.5 million in grant funding for several local transit projects, including maintenance facility improvements and replacement of two buses.

Getting you where you want to go



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Mountain Line Leadership

Heather Dalmolin
Chief Executive Officer/General Manager

Jacki Lenner
Deputy General Manager

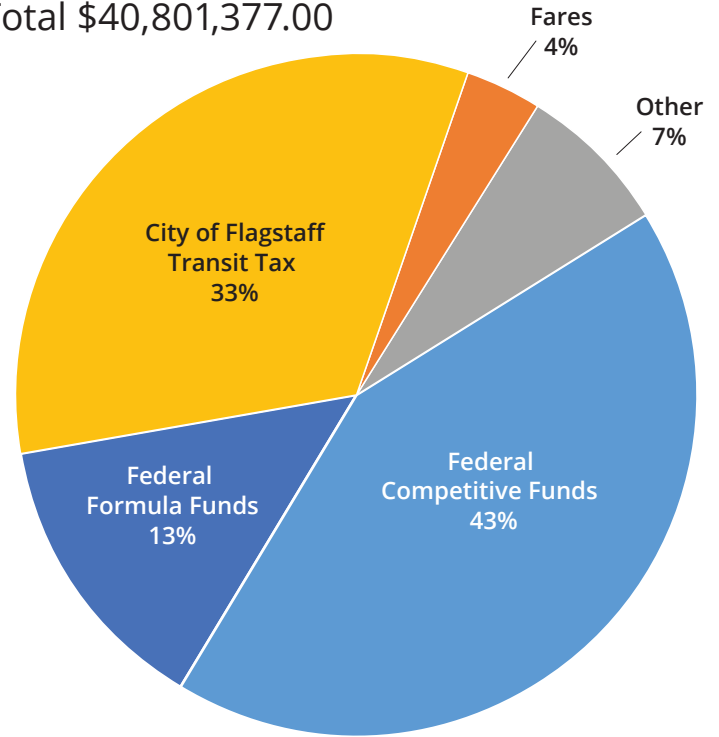
Mountain Line is governed by a Board of Directors comprised of members from the City of Flagstaff, Coconino County, Northern Arizona University, and Coconino Community College.

Mountain Line by the Numbers

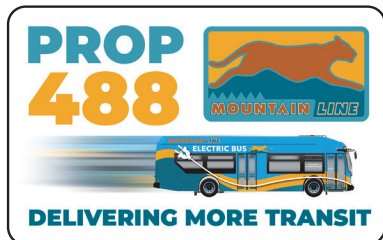
- 30 buses (2 battery electric, 28 hybrid-electric)
- 7 paratransit vans
- 169 Bus Stops (including 10 shared stops with Northern Arizona University)
- 78 Bus Shelters (including 10 shared shelters with NAU)
- 2 Connection Centers (Downtown Flagstaff and Flagstaff Mall)
- 3 Maintenance Shops, Bus Storage Facility, Automated Bus Wash

Revenue Sources:

Total \$40,801,377.00



Flagstaff Invests in Public Transit



VOTE TRANSIT



The City of Flagstaff placed Proposition 488 on the November 2024 ballot, asking voters if they would extend the dedicated transit tax through 2040 and expand it to include more frequency, more convenience, service to new areas, later night service, and the continued transition to electric buses. Flagstaff voters approved the measure, marking a significant investment in the community's transit future. Over the next

five years, Mountain Line will roll out service enhancements that nearly double transit service in the community, helping increase connectivity and mobility, and making transit a more convenient choice. When full implementation is achieved, Flagstaff will have one of the most robust small urban transit systems, benefitting residents, students, and visitors for years to come.

Getting you where you want to go